



## TWU Local 556 Safety Team

**Michael Massoni – 1<sup>st</sup> Vice President and Safety Coordinator**

*...The mission of the Unions Safety Team is to provide **Union Leadership** in all issues of health & safety; **Technical Counsel** to the TWU Executive Board; **Representation** to our Membership; **Stewardship** within our Company, Industry, its regulatory bodies and most importantly, **facilitate Effective Communications** between all...*

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**To:** TWU Local 556, Executive Board  
**CC:** Cuyler Thompson, Recording Secretary  
**Date:** July 12, 2008  
**Re:** July 2008 EB Safety Team Report

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**Currently the Safety Team has the following open and/or resolved action items:**

**Aviation Safety & Health Data Base (ASHDI)** – Reports Under Review = **7**:

<b><u>Report</u></b>	<b><u>Acceptance Deadline</u></b>
ASHDI 1558 (POOR JUMPSEAT DESIGN)	Wed 04/30/2008
ASHDI 1588 (MCI SECURITY CHECK POINT)	Mon 04/14/2008
ASHDI 1592 (SAFETY/SECURITY - CRM)	Thurs 06/26/2008
ASHDI 1596 (CARRY-ON BAGGAGE)	Fri 09/05/2008
ASHDI 1609 (JUMPSEAT)	Fri 09/05/2008
ASHDI 1614 (PAX MISCONDUCT - F/A CP CRM)	Mon 10/06/2008
ASHDI 1615 (GENERAL SAFETY / COS)	Mon 10/06/2008

**ASHDI Incident Reports received to date:**

- All Sponsor Unions / TWU = **3183+ / 206**
- Accepted Reports to date (TWU) = **140**
- See Attached Detail

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**Southwest Airlines Event Notification System (ENS)**

*Fielded Events for Period:*

- 06/10/08 through 07/12/08 = **78**
  - Emergencies Declared = **21**
  - ALL OF 2008 to Date = **772** ALL OF 2007 = **940** ALL OF 2006 = **858**
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- Members of the TWU Local 556 Safety Team attended the **June 25<sup>th</sup> and 26<sup>th</sup>, 2008 Safety at Southwest Conference**. Team Members that attended were: National Safety and Security Coordinator - Michael Massoni, Susan Kern represented the MCO Domicile, John Dipippa represented the PHX Domicile, Justin Whittington represented the MDW Domicile, Crystal Rains represented the HOU Domicile, Mark Torrez represented the OAK Domicile and Chris Sullivan represented the BWI Domicile. The conference offered insight into current safety challenges being addressed within the Company as well as future programs that will help to mitigate those challenges. The theme of this years conference was "Every ONE is Accountable for Safety" however, it could have also easily been "Safety is the number one priority of all Southwest Airlines Employees" as this sentiment was echoed throughout every presentation and was continually qualified through the citing the March 8<sup>th</sup> Safety and regulatory infractions. Other topics that were covered in break-out sessions were: Compliance Initiatives, Leading by example, Safety Days, the Air Transportation Oversight System's (ATOS) impact on Inflight, Update on the Aviation Safety Action Program (ASAP) for Inflight, the Advance Qualification Program (AQP) for Inflight Training and continued advancement of Computer Based Training (CBT) for Southwest Flight Attendants. Perspectives on current and future safety programs throughout the operation were shared in a spirited and informative open panel discussion that was held on the final day. Through that panel discussion we were able to convey the very real hardships that the revised minimum crew for boarding and deplaning procedure has created for Flight Attendants. We were also able to instill the imperatives of awareness and adjustment on the part of Ground Operations and Flight Operations to help mitigate the effects these procedures have on Flight Attendants. We also served notice to Southwest's top safety Management that further changes to procedures and the way we do business may be necessary if no regulatory relief was received on the minimum crew for boarding and deplaning issue. This would be necessary in order to not create an unsafe working environment for our Flight Attendants and thus an unsafe operational environment for our passengers. Finally, the consensus among our participants was that we should continue to have a presents at this annual conference. If for no other reason than to ensure all operational departments know that the TWU Local 556 Safety Team intends to remain a driving force for positive change in safety policy at Southwest Airlines.
- On Monday June 16<sup>th</sup>, 2008 National Safety and Security Coordinator Michael Massoni attended the **Task Force on Lengthy On-Board Ground Delays hearing** with the Department of Transportation (DOT) in Washington, DC. This task force was created through recommendation of DOT's Office of Inspector General (IG) Office on September 25<sup>th</sup>, 2007. That recommendation was contained in the IG's audit report entitled "Actions Needed to Minimize Long, On-Board Flight Delays." That report stated that the Secretary of Transportation establish a national task force of airlines, airports, and the Federal Aviation Administration (FAA) to coordinate and develop contingency plans to deal with lengthy delays, such as working with carriers and airports to share facilities and make gates available in an emergency. The first meeting of this Task Force took place on February 26<sup>th</sup>, 2008. The TWU Local 556 Safety Team was asked by the TWU Air Transport Division Director to take part in this task force in order to protect the interests of our Flight Attendants in any policy recommends that may come out of this task force as Flight Attendants and Passengers alike are most adversely affected by such long, onboard ground delays. The meeting of June 16<sup>th</sup> covered the following subject matters: Airport Surface Detection Equipment, Model X (ASDE-X), Customs and Border Protection, TSA Contingencies and analysis of recent tarmac delay events and efforts to avoid them. A status report was then given to the full task force by the Contingency Plan Working Group (Working Group 3). The full task force then adjourned and a Meeting of working group 3 took place to discuss work completed to date and future plans for the working group. The next Task Force Meeting is scheduled for July 24<sup>th</sup>, 2008 and will again be attended by the TWU Local 556 Safety Team.

- National Safety and Security Coordinator, Michael Massoni was asked by TWU ATD to and subsequently did attend **The first Aviation Fatigue Management Symposium: Partnerships for Solutions**. This event was sponsored by the Federal Aviation Administration and held on June 17<sup>th</sup> through 19<sup>th</sup>, 2008 in Vienna, Virginia. The symposium focused specifically on managing fatigue in aviation by encouraging attending members of the aviation community to proactively address aviation fatigue management issues. The three main symposium objectives were to:
  - Provide the most current information on fatigue physiology, management, and mitigation alternatives;
  - Share information and perspectives among aviation industry decision makers and science regarding fatigue management;
  - Discuss fatigue mitigation initiatives and best practices.

These objectives were accomplished through keynote talks, discussion panels (joint and operations specific), and discussion group sessions. The symposium concluded with reports from each group that summarized discussions and highlighted "Best Practices" of fatigue mitigation and management initiatives. The symposium addressed flight operations (Pilots and Flight Attendants) and shift work operations (Air Traffic Control, maintenance, ramp operations, and dispatch). Participants included representatives from: U.S. and international air carriers, Unions, Aviation associations, Aircraft manufacturers, Expert international scientists, FAA, National Transportation Safety Board, National Aeronautics and Space Administration, Department of Defense, Flight Safety Foundation and other organizations.

The TWU Local 556 Safety Team participated in the Domestic Operations: Multi Leg/Short Haul Focus discussion group that reported to the entire symposium body on the final day. A full copy of that report will be made available to the TWU Local 556 Executive Board next month once received from the FAA.

- **Standing / Scheduled Meetings:**
  - Tuesday July 29<sup>th</sup>, 2008 – Health and Safety/Security Coordination (HASC) with Inflight Services, Safety & Regulatory Compliance and Corporate Safety
  - Thursday July 24<sup>th</sup>, 2008 – Task Force on Lengthy On-Board Ground Delays hearing with the Department of Transportation (DOT), Washington, DC
  - Tuesday June 17<sup>th</sup> through Thursday June 19<sup>th</sup>, 2008 - FAA Fatigue Management Symposium with the Federal Aviation Administration, Vienna, VA
- **Open Discussion Items:**
  - May Injury Statistics (Attachment)
  - The Third Global Cabin Air Quality Executive Meeting Report (Attachment)
  - Health Coordinator Recruitment
  - Minimum Crew for Boarding and Deplaning