

TWU Local 556 Safety Team

Michael Massoni – 1st VP and National Safety/Security Coordinator

*...The mission of the Unions Safety Team is to provide **Union Leadership** in all issues of health & safety; **Technical Counsel** to the TWU Executive Board; **Representation** to our Membership; **Stewardship** within our Company, Industry, its regulatory bodies and most importantly, **facilitate Effective Communications** between all...*

To: TWU Local 556, Executive Board
CC: Cuyler Thompson, Recording Secretary
Date: March 20th, 2009
Re: March 2009 EB Safety Team Report

Currently the Safety Team has the following open and/or resolved action items:

Aviation Safety & Health Data Base (ASHDI) – Reports Under Review = **4**:

<u>Report</u>	<u>Acceptance Deadline</u>
ASHDI 1662 (OJI-SAFETY RELATED)	Fri 5/22/2009
ASHDI 1665 (CRM)	Wed 6/10/2009
ASHDI 1670 (AIR QUALITY INCL. TEMP)	Tue 6/16/2009
ASHDI 1671 (AVIATION SAFETY & SECURITY)	Thu 6/18/2009

ASHDI Incident Reports received to date:

- All Sponsor Unions / TWU = **3300+ / 243**
 - Accepted Reports to date (TWU) = **160**
 - See Attached Detail
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Southwest Airlines Event Notification System (ENS)

Fielded Events for Period:

- 01/02/09 through 03/20/09 = **315**
- Emergencies Declared = **44**
- ALL OF 2009 to Date = **315**
- *ALL OF 2008* = **940**

ALL OF 2007 = **940**

The 1ST Quarter 2009 Safety Representative Meeting was held on March 17th in attendance representing the TWU 556 Safety Team was: Michael Massoni, Michele Moore, John Dipippa, Mark Torrez and Susan Kern. Topical details included:

Door Procedures

- There is a laminated card in the Safety Case and a suggestion was made to put it in each of the jetways.
- A memo was just put out to Ground Ops reminding them to open the doors.
- Ground Ops has concerns that fa's are not cracking the doors enough.
- Massoni says to hold the door just enough to allow Ground Ops to grab the Assist Handle to open the door.

Beer Kit Procedures

1. No new updates.

FDA Enhancements

2. No new updates.

Fatigue Study

3. In phase of doing field studies and it was reported that it is moving slower than anticipated.

Air Quality Study

4. The testing is complete and it went smoothly.

Safety Days---Jamie Willard

The plan is to have lounge mobilizations in each base after the quarterly Safety Meeting.

The schedule is as follows: 1st one in April, 2nd one in July, 3rd one in October.

Jamie also discussed having an Inflight Health and Safety Fair in each base. MDW Base Manager Dave Kissman is the point person on this and the next fair is on 3/26 at MDW.

Possible topics/people to bring in are: local health clubs, self defense, and the TSA.

Top 5 Injuries 2009 (YTD)

1. Turbulence (\$109,884.96)
2. Object being lifted or handled (\$80,312.65)
3. Slip/Trip/Fall (\$62,825.00)
4. Pushing/Pulling (33,742.85)
5. Misc-other than physical (\$19,575.00)

2008 looked similar to 2009 (YTD) with the top five being as follows:

1. Objects being lifted or handled (\$1,367,894.25)
2. Turbulence (\$1,325,015.22)
3. Slip/Trip/Fall (\$609,095.72)
4. Pushing/Pulling (\$388,632.21)
5. Collision with a fixed object (\$262,891.86)

Top 5 Galley Injuries in 2008

1. Kit Issues (20 incidents reported) at a cost of \$230,774.08
2. Stocking Issues-falling cans or stuck drawers (13 incidents reported) at a cost of \$64,181.55
3. Slip or fall due to wet floor (3 incidents reported) at a cost of \$44,173.00
4. Hit Head on ground (2 incidents reported) at a cost of \$18,090.10

5. Cut knee on kit (1 incident reported) at a cost of \$15,272.00

***I am assuming that the numbers listed above are the actual costs that SWA paid out to settle claims with employees that were injured. ***

Safety Reporting System (SRS)

- Rolling out at the end of the month.
- Poster will either be in Safety Case and/or on wall in lounge.
- Discussion of adding this program to the Inflight Tab on SWALife to increase flight attendant familiarity and use of it.
- Cards provided to attach to ID with instructions on how to get to SRS.
- Program is similar to the program used to type up IR's.
- Ability to submit an anonymous Safety Incident/Infraction—can't save these reports.
- Draft Reports saved for 30 days.

Miscellaneous Notes

- Don't leave the fwd galley trash can door open if Provo is coming.
- Digital Blood Pressure Monitors are not possible at this time due to cost and batteries.
- Discussion on various submitted ideas/suggestions.

OPEN DISCUSSION ITEMS:

- Injury Statistics for all of 2008 and 2009 YTD (**see attachments**)
 - Inflight Monthly Score Card (January 09)
 - Top 5 Injuries (YTD)
 - Top 5 Injuries (2008)
 - Turbulence Injuries (2006, 2007, 2008 Comparative)
 - Galley Injuries Detail (2008)
 - Lifting Injuries Detail (2008)
 - System Wide Injury Summary and Trend Review (2005-2008)
- TWU International Safety Department Task Force
 - Ed Watt – Mark Johnson – Michael Massoni
 - April 21, 22, 23 Training Sessions
 - Local 556 Participation
- Review of Flight Ops Mountain Wave Turbulence and Crew Communications in Turbulent Conditions Documents (**see attachments**)

STANDING MEETINGS:

- Monday April 6th, 2009 – Thursday April 9th, 2009 Coalition of Flight Attendants
 - Legislative and Bargaining Session
- Thursday April 16th, 2009 – Health & Safety Coordination (HASC) with Inflight Safety and Regulatory Standards
- Friday April 24th, 2009 – Thursday April 30th, 2009 – Global Cabin Air Quality Executive (GCAQE)