

TWU Local 556 Safety Team

Michael Massoni – 1st VP and National Safety/Security Coordinator

*...The mission of the Unions Safety Team is to provide **Union Leadership** in all issues of health & safety; **Technical Counsel** to the TWU Executive Board; **Representation** to our Membership; **Stewardship** within our Company, Industry, its regulatory bodies and most importantly, **facilitate Effective Communications** between all...*

To: TWU Local 556, Executive Board
CC: Cuyler Thompson, Recording Secretary
Date: October 9, 2009
Re: October 2009 EB Safety Team Report

Currently the Safety Team has the following open and/or resolved action items:

Aviation Safety & Health Data Base (ASHDI) – Reports Under Review = **4**

<u>Report</u>	<u>Acceptance Deadline</u>
ASHDI 1690 (AVIATION SAFETY/SECURITY)	Tue 11/24/2009
ASHDI 1692 (AVIATION SAFETY/SECURITY - CRM)	Mon 12/7/2009
ASHDI 1693 (AVIATION SAFETY/SECURITY - CRM)	Mon 12/7/2009
ASHDI 1695 (AVIATION SAFETY/SECURITY)	Thu 12/24/2009

ASHDI Incident Reports received to date:

- All Sponsor Unions / TWU = **3517+ / 258**
 - Accepted Reports to date (TWU) = **173**
 - See Attached Detail
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Southwest Airlines Event Notification System (ENS)

Fielded Events for Period:

- 07/13/09 through 10/09/09 = **247**
 - Emergencies Declared = **46**
 - ALL OF 2009 to Date = **963**
 - ALL OF 2008 = **940**
 - ALL OF 2007 = **940**
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- **Report of Southwest Airlines IIPT and Safety Rep. Meeting** of October 6, 2009, Dallas TX conducted at SWA HDQ from 0900-1345CDT. Submitted by Michael Broadhead – Acting PHX Safety Representative:

Scott Halfman opened the meeting with general remarks about the culture of safety at SWA and progress that has been made.

- He discussed the Colgan Air/Continental Express crash in Buffalo
- He discussed the US Airways crash on the Hudson river
- He discussed the contrast in the results of the investigation between the two carriers. US Airways being an example of correct crew actions and training while Colgan showed poor crew actions and poor company training.

A presentation was given that showed the joint memo coming out from TWU Local 556 and Inflight Training about H1N1 procedures and practices. It also outlined the onboard mask procedures being put into effect with the current bulletin. There was much discussion about the issue of transmission of H1N1 and proper steps to take and also how Cathay Pacific Airlines has developed an entire plan of response based on pandemics.

Another Boeing presentation was shown that fully illustrated the complete process of cabin air inflow, and out flow and all systems that are involved. It also cited research that has shown the cabin air is much healthier than air found in general office buildings.

SRS (Safety Reporting System) Update and overview: Thus far since the system was rolled out this year, roughly 400 reports have been submitted and most have been determined to be legitimate. There have been a very small number of reports that appear to be submitted using SRS as a means of attempting to work previously presented ideas and concerns and those have been addressed. Only ten percent have come in on the phone line. Trends clearly show using computer to submit is far preferred.

Mike Hafner addressed the group. He gave general remarks about progress on Safety in the department. Some direct feedback was given to him about the “rush” in the operation still pushing safety issues aside. We had a lengthy discussion about UM’s and the problems we are experiencing online. He indicated tremendous efforts are currently underway to review the entire process and they are meeting with ground ops. Some in the group felt we should return to the “old way” while just as many in room disagreed said the change simply has not been a priority in how ground ops does their duties.

Lunch was served and many members of Inflight Management joined us for lunch including Naomi Hudson, Mike Sims, David Curry, Mike Mankin and Sonya Lacore.

- Follow-up and final disposition was reached concerning the Tuesday June 30th, 2009 meeting between TWU 556 1st Vice President and National Safety/Security Coordinator Michael Massoni, TWU 556 Treasurer John Parrott, Mike Van De Ven, Daryl Kraus, Greg Crum and Mike Hafner concerning **regulatory interpretations of what may or may not be placed in seat back pockets**. In that meeting, it was decided that further clarity in manual language and guidance to the Flight Attendant group was required on the matter. This ultimately was accomplished through augmentation to the Southwest Airlines FAA approved Carry-on Baggage Policy that was submitted and subsequently approved by the FAA earlier this month. The new approved effective language reads (underlined below):

“No carry-on item may be stowed in a lavatory, seatback literature pocket, or any other area not specifically designated for the stowage of carry-on items.

Examples of items that may not be stowed in seatback literature pockets:

- Large water bottles
- Laptop computers

• purses”

- **The TWU International Health and Safety Task Force (ISTF)** of which TWU 556 1st Vice President and National Safety/Security Coordinator, Michael Massoni is a Member, has the following changes in store as announced by International President Jim Little:

”Based on our current and future agenda, I am authorizing a full time position for the Director of Health and Safety. The position will expand to include training and apprenticeship programs in conjunction with the Transportation Learning Center in Silver Springs, Maryland.

Our need to re-establish this department is also generated by the new DOT, FTA, NTSB, FRA and FAA's commitment to the expansion of their emphasis on rebuilding safety programs. The department will also be tasked with the coordination of government training grants for transportation with the funding agency.

I have asked Ed Watt (TWU Local 100), who is currently directing the Health and Safety Task Force, to head up the department effective Monday, October 19, 2009. He will remain as Secretary-Treasurer of Local 100 during the interim transition period.

In back filling the needs of our Health and Safety Task Force, TWU Local 106 President Bob Romaine will be added to the ad hoc group which will include: Bob Romaine, Mike Massoni, Mark Johnson and Mike Conigliaro.”

- **The Southwest Airlines Flight Attendant Aviation Safety Action Program (ASAP)** – which was placed on hold last year, will be moving forward with the submission of the memorandum of understanding (MOU) between Southwest Airlines, TWU 556 and the FAA for subsequent approval by the FAA. We are tentatively planning the submission for the first quarter of 2010 with possible implantation of the program in the fourth quarter. Here is an example of how a Flight Attendant ASAP Program works:

A Flight Attendant reports an inadvertent safety violation that they, them self, did or failed to perform via the Cabin ASAP reporting system. The report is de-identified (name and employee number removed) and forwarded to the Event Review Team (ERT). The ERT consists of a Union representative, SWA Inflight Management representative, and a representative from the FAA. The team reviews the report and, collectively, decides to either accept or reject the report based on set criteria agreed upon by all three parties. Exclusion from the program includes criminal activity, the use of a controlled substance or alcohol, or intentional falsification. The event must also be unintentional, and not involve behavior that is considered reckless. Once the report is accepted into the program, the Flight Attendant involved is protected against any Company discipline and any FAA civil penalties. Following the outcome of the ERT review, the Flight Attendant may have to participate in some follow-up activities recommended by the ERT in order to keep the reported event in the Cabin ASAP program. Follow-up activities may include interviews, procedural reviews and/or retraining.

OPEN DISCUSSION ITEMS:

- Appointment to Safety Management System (SMS) Aviation Rulemaking Committee (ARC) - Work Group
- American Society of Heating, Refrigeration, Air Conditioning Engineers (ASHRAE) – SSPC161 Membership change to Voting Status
- Professional Standards Committee Reorganization Update and Status

SCHEDULED AND STANDING MEETINGS:

- Tuesday October 20th, 2009 – Health & Safety Coordination (HASC) with Inflight Safety and Regulatory Standards
- OLE/FAM Office of Flight Operations Aviation Industry Meeting – Friday October 16th, 2009, 0900 – 1430 CDT, FAMS Field Office, DFW
- National Worker Health & Safety Summit, Saturday Nov. 7, 2009, PHL (on behalf of TWU Int'l)

- ITF Cabin Crew Section Meeting – November 9 – 15, 2009, London, UK (on behalf of TWU Int'l)