

# TWU Local 556 Safety Team

**Michael Massoni – 1<sup>st</sup> VP and National Safety/Security Coordinator**

*...The mission of the Unions Safety Team is to provide **Union Leadership** in all issues of health & safety; **Technical Counsel** to the TWU Executive Board; **Representation** to our Membership; **Stewardship** within our Company, Industry, its regulatory bodies and most importantly, **facilitate Effective Communications** between all...*

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**To:** TWU Local 556, Executive Board  
**CC:** Cuyler Thompson; Kyle Whiteley  
**Date:** September 15<sup>th</sup>, 2011  
**Re:** September 2011 EB Safety Team Report

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**Currently the Safety Team has the following open and/or resolved action items:**

**Aviation Safety Action Program (ASAP)** – Reports Under ERC Review = **50**

| ID - Event Date - Status |           |                            | Summary                                                                                         |
|--------------------------|-----------|----------------------------|-------------------------------------------------------------------------------------------------|
| 181                      | 6/10/2011 | Sent to ERC for review ✓   | Non Sole-Source/Alcohol Related-Passenger/question ops agent (name) about intoxicated passenger |
| 263                      | 8/3/2011  | Sent to ERC for review ✓   | I was on the provisioning truck helping the provisioner stock the aircraft                      |
| 265                      | 8/4/2011  | Sent to ERC for review ✓ ✓ | Boarding                                                                                        |
| 277                      | 8/8/2011  | Sent to ERC for review ✓   | Maintenance/No D Ring in front OHB to lock bag to aircraft.                                     |
| 279                      | 8/6/2011  | Sent to ERC for review ✓   | I was informed two passengers were seated in one seat.                                          |
| 280                      | 8/12/2011 | Sent to ERC for review ✓   | Arm/Disarm doors                                                                                |
| 282                      | 8/13/2011 | Sent to ERC for review ✓   | Flight Deck Door Safety /Security                                                               |
| 283                      | 8/13/2011 | Sent to ERC for review ✓   | flight deck door procedures                                                                     |

|     |           |                              |   |   |   |                                                                              |
|-----|-----------|------------------------------|---|---|---|------------------------------------------------------------------------------|
| 288 | 8/16/2011 | Sent to<br>ERC for<br>review | ✓ |   |   | Improper seat cushion in exit row                                            |
| 296 | 8/17/2011 | Sent to<br>ERC for<br>review |   |   |   | Unsafe Activity/ I got up from my jumpseat during taxi-in.                   |
| 297 | 8/21/2011 | Sent to<br>ERC for<br>review | ✓ | ✓ | ✓ | Hot aircraft                                                                 |
| 298 | 8/19/2011 | Sent to<br>ERC for<br>review | ✓ | ✓ | ✓ | Hot Aircraft/APU inoperable                                                  |
| 299 | 8/21/2011 | Sent to<br>ERC for<br>review | ✓ | ✓ | ✓ | Hot Aircraft/Gasper fans                                                     |
| 300 | 8/21/2011 | Sent to<br>ERC for<br>review | ✓ |   |   | Hot Aircraft                                                                 |
| 301 | 8/21/2011 | Sent to<br>ERC for<br>review | ✓ | ✓ |   | Hot Aircraft/Gaspers                                                         |
| 303 | 8/23/2011 | Sent to<br>ERC for<br>review | ✓ | ✓ |   | Minimum Crew Rest/Fire alarm at the Holiday Inn Hotel                        |
| 304 | 8/18/2011 | Sent to<br>ERC for<br>review |   |   |   | Company safety Policy/Problem Enforcing FARs/FWD Galley not properly secured |
| 305 | 8/20/2011 | Sent to<br>ERC for<br>review |   |   |   | Company Safety Policy/Door procedures                                        |
| 306 | 8/23/2011 | Sent to<br>ERC for<br>review | ✓ | ✓ | ✓ | Exit Row Briefing/OWWE                                                       |
| 307 | 8/20/2011 | Sent to<br>ERC for<br>review | ✓ |   |   | Equipment Inspection/Failure to check emergency equipment.                   |
| 308 | 8/26/2011 | Sent to<br>ERC for<br>review | ✓ |   |   | FWD Jumpseat Seat Belt Clip INOP                                             |

|     |           |                              |   |   |                                                                                                            |
|-----|-----------|------------------------------|---|---|------------------------------------------------------------------------------------------------------------|
| 309 | 8/27/2011 | Sent to<br>ERC for<br>review | ✓ | ✓ | Did not bring window shades down while<br>deplaning. Hot aircraft.                                         |
| 310 | 8/27/2011 | Sent to<br>ERC for<br>review |   |   | Arm/Disarm doors                                                                                           |
| 311 | 8/27/2011 | Sent to<br>ERC for<br>review | ✓ |   | Prior to push, Pilot advised aft entry door<br>showed unsecure. Handle was 'giggled' and<br>showed secure. |
| 312 | 8/28/2011 | Sent to<br>ERC for<br>review | ✓ |   | Passenger requested seat belt extension and<br>didn't get one until half the flight was over.              |
| 313 | 8/29/2011 | Sent to<br>ERC for<br>review | ✓ |   | Flight Deck Door Procedures                                                                                |
| 314 | 8/28/2011 | Sent to<br>ERC for<br>review | ✓ |   | OWWE Briefing                                                                                              |
| 315 | 8/29/2011 | Sent to<br>ERC for<br>review | ✓ |   | OWWE Briefing                                                                                              |
| 316 | 8/26/2011 | Sent to<br>ERC for<br>review | ✓ | ✓ | ✓ failure to be in boarding position                                                                       |
| 317 | 8/27/2011 | Sent to<br>ERC for<br>review | ✓ | ✓ | ✓ failure to be in boarding position when boarding<br>began                                                |
| 318 | 8/28/2011 | Sent to<br>ERC for<br>review | ✓ | ✓ | ✓ failure to be in boarding position at the start of<br>boarding                                           |
| 319 | 8/29/2011 | Sent to<br>ERC for<br>review |   |   | Arm/Disarm Door/forgot to disarm aft entry<br>door                                                         |
| 320 | 8/27/2011 | Sent to<br>ERC for<br>review |   |   | Boarding/Failure to comply with boarding<br>procedures                                                     |
| 321 | 8/29/2011 | Sent to<br>ERC for<br>review | ✓ |   | FWD Jumpseat Seat Belt Clip Loose                                                                          |

|     |           |                              |       |                                                                                                                                           |
|-----|-----------|------------------------------|-------|-------------------------------------------------------------------------------------------------------------------------------------------|
| 322 | 8/31/2011 | Sent to<br>ERC for<br>review | ✓ ✓ ✓ | peanut allergy onboard                                                                                                                    |
| 323 | 8/31/2011 | Sent to<br>ERC for<br>review |       | pax moving around during taxi                                                                                                             |
| 324 | 8/31/2011 | Sent to<br>ERC for<br>review | ✓     | Arm/disarm Doors/Wheelchair passenger<br>requested assistance/ Did not disarm forward<br>galley.                                          |
| 325 | 9/2/2011  | Sent to<br>ERC for<br>review | ✓ ✓ ✓ | Hot aircraft                                                                                                                              |
| 326 | 9/2/2011  | Sent to<br>ERC for<br>review |       | Maintenance/ Jumpseat/Seat Belt Clip Broken                                                                                               |
| 327 | 9/2/2011  | Sent to<br>ERC for<br>review |       | Deplaning/Wheelchair Personnel interfering<br>with Flight attendants duties, boarding A/C<br>trying to run deplaning                      |
| 328 | 9/3/2011  | Sent to<br>ERC for<br>review |       | Ground Operations/The cabin was very hot and<br>uncomfortable                                                                             |
| 329 | 9/5/2011  | Sent to<br>ERC for<br>review |       | Exit Row Briefing/OWWE/Forgot to brief<br>overwing due to trying to secure cabin before<br>pushback and briefed them right after takeoff. |
| 330 | 9/4/2011  | Sent to<br>ERC for<br>review |       | Ground Operations/Extreme heat on plane                                                                                                   |
| 331 | 9/7/2011  | Sent to<br>ERC for<br>review |       | CRM/The captain's pa stating we are diverting<br>to (city) because we didn't have a parking spot<br>on the ground in (city).              |
| 332 | 9/6/2011  | Sent to<br>ERC for<br>review | ✓ ✓ ✓ | Failure to check front emergency equipment                                                                                                |
| 333 | 9/6/2011  | Sent to<br>ERC for<br>review |       | aft jumpseat would not pop up unassisted                                                                                                  |
| 334 | 9/10/2011 | Sent to<br>ERC for<br>review | ✓ ✓   | Seat Belt Clip Broken                                                                                                                     |

|     |           |                              |     |                                                          |
|-----|-----------|------------------------------|-----|----------------------------------------------------------|
| 335 | 9/12/2011 | Sent to<br>ERC for<br>review | ✓   | Not on Assigned Jumpseat For Takeoff                     |
| 337 | 9/13/2011 | Sent to<br>ERC for<br>review | ✓ ✓ | no show                                                  |
| 338 | 9/14/2011 | Sent to<br>ERC for<br>review |     | Arming/Disarming/possible did not disarm<br>galley door. |

**ASAP Reports received to date:** **338**

▪ Accepted Reports to date = **260**

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**Aviation Safety & Health Database Int'l (ASHDI)** – Reports Under Review = **0**

|                      |                                   |
|----------------------|-----------------------------------|
| <b><u>Report</u></b> | <b><u>Acceptance Deadline</u></b> |
|----------------------|-----------------------------------|

**ASHDI Incident Reports received to date:**

▪ Accepted Reports to date (TWU) = **195**

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***Southwest Airlines Event Notification System (ENS)***

*Fielded Events for Period:*

- 07/10/11 through 09/15/11 = **277**
  - Emergencies Declared = **40**
  - All OF 2011 to Date = **1006**
  - ALL OF 2010 = **1413**
  - ALL OF 2009 = **1210**
  - ALL OF 2008 = **940**
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### **OPEN DISCUSSION ITEM(S):**

- The Southwest Airlines Flight Attendant Aviation Safety Action Program (ASAP)
  - o Continued Education & Awareness
  - o Recommendation Process
    - Door Arming and Disarming Procedures Memo (Attachment)
- 737-800 LOPA Task Force
  - o 2<sup>nd</sup> Service Procedure Validation Process
- Extreme Temperature Operations
  - o Article 25 Grievance
  - o Meeting(s) Overview and Moving Forward
- Symbols on Southwest Airlines Aircraft
- SNPRM (N&O Rewrite/Flight Attendant Qualification and Training) Comment Submission
- Professional Standards Chairperson Interviews
  - o September 23, 2011 at MDW
- FAA Duty Regulation in Relation to the Crew Scheduling Manual
- OSHA 300 Reports to DEBM's

### **SCHEDULED AND STANDING MEETINGS:**

- **Monday, August 8, 2011** – Health & Safety Coordination (HASC) with Inflight Safety and Regulatory Standards
- **August 5, 11, 18, 25 & September 1, 15, 2011 1130hrs–1430hrs CDT** – ASAP ERC Meeting(s)
- **Wednesday & Thursday September 7-8, 2011** – International Health and Safety Taskforce Meeting in NYC
- **Monday August 29, 2011 – Thursday, September 1, 2011** – 27th Annual National VPPPA Conference
- **Tuesday September 5, 2011 1200hrs – 1400hrs** – ASAP ERC Risk Matrix Training
- **Thursday August 25 & September 12, 2011** – Extreme Temperature Operations/Gasper Fan Meetings
- **Tuesday August 9, 16, 30 & Friday September 9, 2011** – Executive Board Conference Calls