

TWU Local 556 Safety Team

Michael Massoni – 1st VP and National Safety/Security Coordinator

*...The mission of the Unions Safety Team is to provide **Union Leadership** in all issues of health & safety; **Technical Counsel** to the TWU Executive Board; **Representation** to our Membership; **Stewardship** within our Company, Industry; its regulatory bodies and most importantly, **facilitate Effective Communications** between all...*

To: TWU Local 556, Executive Board
CC: Cuyler Thompson; Kyle Whiteley
Date: November 16th, 2011
Re: November 2011 EB Safety Team Report

Currently the Safety Team has the following open and/or resolved action items:

Aviation Safety Action Program (ASAP) – Reports Under ERC Review = **34**

ID - Event Date - Status			Summary
373	9/20/2011	Sent to ERC for review	Problem Enforcing FARs/ False accusation of passengers left unattended during flight crew swap
391	10/22/2011	Sent to ERC for review ✓	Minimum Crew Violation
392	10/22/2011	Sent to ERC for review ✓	Child Restrain Device/ Child rseat placed in row behind exit row
395	10/23/2011	Sent to ERC for review ✓ ✓	Arming/Disarming. I cracked the door with it armed.
400	10/31/2011	Sent to ERC for review ✓	Arm/Disarm Door, Failure to disarm forward galley door
402	11/1/2011	Sent to ERC for review ✓	flight attendant manual
404	10/31/2011	Sent to ERC for review	Company Safety Policy/ I didn't say to the Agent, "I am working this flight". My Crew badge was clipped to my belt loop and visible.
405	11/2/2011	Sent to ERC for review ✓	Passenger/ Stepped into jetway while boarding

406	11/3/2011	Sent to ERC for review	✓	OWWE_pax, A young lady sat in the emergency seats. Appeard to be in her mid 20's. At end of flight ,she said she was 14 years old.
407	10/29/2011	Sent to ERC for review	✓	Arm/Disarm Doors, Upon arrival, I forgot to disarm my door.
408	11/4/2011	Sent to ERC for review		Arm/Disarm Doors, As 'A' , I failed to make 'prepare doors for departure' PA and B did not arm doors until pushback began.
409	11/3/2011	Sent to ERC for review		Medical_Pax/ Failure to secure myself on descent due to medical emergency.
410	11/5/2011	Sent to ERC for review		Unsecure Cabin, I didn't secure cabin or close flight deck door & aircraft moved w/passengar in lavatory.Off duty FAA inspector on board.
411	11/5/2011	Sent to ERC for review		Arm/Disarm Doors, the girt bar slipped out of the hooks on the door and the slide came out aboaut 7 or 8 inches.
412	11/2/2011	Sent to ERC for review	✓	Unsecure Cabin, During final descent, "C" informed me that he advised a passenger to fasten their child's seat belt
413	11/8/2011	Sent to ERC for review	✓	OWWE_pax, failure to stay in exit row until all seats had been filled
414	11/8/2011	Sent to ERC for review		Boarding / Did not work way to front after helping passengers with bags right away
415	11/8/2011	Sent to ERC for review		Alcohol Related-Passenger/ Served a pax, who said they were 22, alcohol and then found out later in flight they were 19.
416	11/9/2011	Sent to ERC for review		Boarding_Regulation/ While stowing a large bag for pushback, arming aft slide was delayed.
417	11/8/2011	Sent to ERC for review		FAR Policies Procedures/ Seat belt extension in the OWWE
418	11/3/2011	Sent to ERC for review		Boarding, Escorted Person

419	11/9/2011	Sent to ERC for review	Flight Deck Door Procedures, Shut cockpit door before hearing "doors prepared" from "B" flight attendant
420	11/10/2011	Sent to ERC for review	Maintenance, Forward lav door sticks lower right corner that could cause hand/arm/back/neck injury.
421	11/11/2011	Sent to ERC for review	Maintenance, No knob under forward lav safety latch.
422	11/12/2011	Sent to ERC for review	Boarding, I wasn't in boarding position during preboarding, but I was after I helped with the wheelchair customers.
423	11/12/2011	Sent to ERC for review	Arm/Disarm Doors, The girt bar on the aft galley door was not disarmed upon arrival
424	11/12/2011	Sent to ERC for review	Maintenance, Loud Noise on aircraft
425	11/12/2011	Sent to ERC for review	Medical__pax, Did not contact STAT MD after using POB
426	11/10/2011	Sent to ERC for review	Boarding, TSA boarded plane undetected as I was performing inflight duties that were not done in air due to unforeseen turbulence
427	11/13/2011	Sent to ERC for review	I attempted to shut cracked fwd galley door when Provo agent attempted to open. He stated, "ow" so I stopped.
428	11/13/2011	Sent to ERC for review	OWWE Briefing, Failure to brief exit rows
429	11/14/2011	Sent to ERC for review	Oversized Carryon Items, Had to secure musical instrument case in unauthorized seat, next to wondow, did not obstrust view of fasten seat belt si
430	11/14/2011	Sent to ERC for review	Maintenance, Tray Table (3D) was inop and would not lock. PAX occupy seats 3DEF
431	11/14/2011	Sent to ERC for review	OWWE__pax, passenger movement on surface

ASAP Reports received to date: **431**

▪ Accepted Reports to date = **395**

Aviation Safety & Health Database Int'l (ASHDI) – Reports Under Review = 0

Report **Acceptance Deadline**

ASHDI Incident Reports received to date:

▪ Accepted Reports to date (TWU) = **196**

Southwest Airlines Event Notification System (ENS)

Fielded Events for Period:

- 10/10/11 through 11/16/11 = **145**
 - Emergencies Declared = **27**
 - All OF 2011 to Date = **1248**
 - ALL OF 2010 = **1413**
 - ALL OF 2009 = **1210**
 - ALL OF 2008 = **940**
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OPEN DISCUSSION ITEM(S):

- The Southwest Airlines Flight Attendant Aviation Safety Action Program (ASAP)
 - Continued Education & Awareness
 - Revised LOU (Attached)
- 737-800 LOPA Task Force
 - Service Procedure Validation Process
 - Flexibility in Service Procedure Flows after Roll-out
- Extreme Temperature Operations
 - Article 25 Grievance (ongoing)
 - Reference Ground Ops Memo (Attached)
- OAK Security – Switching Lanes
 - As of Monday, November 14, the Crew and Employee Lane at OAK's TSA Security checkpoint (Terminal 2), has a new location. The Employee lane is now located on the opposite side of the security checkpoint.
- OSHA 300 Reports to DEBM's

SCHEDULED AND STANDING MEETINGS:

- **October 13, October 20, November 10, 2011 1130hrs–1430hrs CDT** – ASAP ERC Meeting(s)
- **October 13-14 and November 10 2011** – International Health and Safety Taskforce Meeting in NYC
- **November 1 and 2, 2011** – Overwater / Close-in International Negotiations
- **Monday through Thursday October 24 – October 27, 2011** – 3rd Membership Meetings of 2011 OAK/LAS/PHX/DAL Sessions
- **Monday November 14 - 15, 2011** – Executive Board Strategic Planning