

TWU Local 556 Safety Team

Michael Massoni – 1st VP and National Safety/Security Coordinator

...The mission of the Unions Safety Team is to provide **Union Leadership** in all issues of health & safety; **Technical Counsel** to the TWU Executive Board; **Representation** to our Membership; **Stewardship** within our Company, Industry; its regulatory bodies and most importantly, **facilitate Effective Communications** between all...

To: TWU Local 556, Executive Board
CC: Cuyler Thompson; Kyle Whiteley
Date: March 12th, 2012
Re: March 2012 EB Safety Team Report

Currently the Safety Team has the following open and/or resolved action items:

Aviation Safety Action Program (ASAP) – Reports Under ERC Review = **40**

ID	Event Date	Status	Summary
525	1/20/2012	Sent to ERC for review	Flight Attendant Manual Violation, TSA inspection question
530	1/26/2012	Sent to ERC for review ✓	Flight Attendant Manual Violation, Missing Bulletin 11-10.
540	1/27/2012	Sent to ERC for review ✓	Arm/Disarm Door, flight attendants taking over the plane said I do not disarm the forward galley door
544	2/7/2012	Sent to ERC for review ✓	Arm/Disarm Door, Change Position prepare doors was not said on PA
550	2/10/2012	Sent to ERC for review ✓	PAs/failure to make secure doors for departure announcement
551	2/8/2012	Sent to ERC for review ✓	Flight Attendant Manual Violation/I didn't have my manual until the 3rd day of my trip. Got loaner from (city) ops.
552	2/11/2012	Sent to ERC for review ✓	Arm/Disarm Door, Slide Partial/The Provo Agent went to open the door and the bustle from the slide dropped
553	2/9/2012	Sent to ERC for review	Flight Deck Door Procedures/Access to Flight Deck

557	2/16/2012	Sent to ERC for review		Flight Attendant Manual Violation, FAA on board to check manuals
559	2/16/2012	Sent to ERC for review	✓	Company Safety Policy; During demo I missed a little baby in row 7 needing additional briefing. When noticed, I briefed parent before required.
560	2/17/2012	Sent to ERC for review		Arm/Disarm Door, Upon opening forward entry door, ops agent noticed something amiss and prevented door from opening.
561	2/17/2012	Sent to ERC for review	✓	OWWE Briefing, I did PAX count and was time to arm my door, then had forgot to brief PAX before push back.
563	2/18/2012	Sent to ERC for review	✓ ✓	Galley/Equipment, Unsecure Cabin, unsecured cabinet upon landing
564	2/19/2012	Sent to ERC for review	✓	OWWE Pax, Passenger lied about being a pre-board and sat in the overwing.
565	2/19/2012	Sent to ERC for review	✓	OWWE Briefing, passenger came on last minute and sat in the exit row. This was after I did my briefing and did not notice they sat there.
566	2/11/2012	Sent to ERC for review		Arm/Disarm Door Failed to double check that the forward galley door was disarmed before cracking door.
567	2/20/2012	Sent to ERC for review		Arm/Disarm Door, Armed galley door before I should have! Trying to help the "C" out while she did her briefing and the count.
568	2/19/2012	Sent to ERC for review		OWWE Briefing, Failure to brief exit row
569	2/18/2012	Sent to ERC for review		FAR Policies Procedures, Smoking in AFT lavatory
570	2/24/2012	Sent to ERC for review		Arm/Disarm Door, Girt bar fell back into brackets.
572	2/24/2012	Sent to ERC for		Oversized Carry On Item, After Demo I did my final walk thru and noticed the

		review			instrument strapped in seat 21F	
573	2/26/2012	Sent to ERC for review	✓	✓	✓	OWWE Briefing, Neglected to give overwing briefing
574	3/1/2012	Sent to ERC for review	✓	✓		OWWE Briefing I forgot to brief exit row
575	3/1/2012	Sent to ERC for review	✓			Company Safety Policy / Reading on jumpseat
576	3/2/2012	Sent to ERC for review				Arm/Disarm Door, incorrect opening of forward exit door in to Jetway area.
577	3/3/2012	Sent to ERC for review				Arm/Disarm Door, armed door too early
578	2/29/2012	Sent to ERC for review				Company Safety Policy, FAR Policies Procedures, Wasn't in boarding position at the start, armed door with foot, pointed to the safety card and didn't pull it out.
579	3/4/2012	Sent to ERC for review				Company Safety Policy, Carryon Bags, stored bag per captain's instruction in wheelchair compartment
580	3/5/2012	Sent to ERC for review				Security Concerns, Failure of Overhead Bin Security Check
581	3/3/2012	Sent to ERC for review				Hot aircraft, Extreme Cabin Temperature resulting from over use of ground heat
582	3/4/2012	Sent to ERC for review				Boarding Regulation, out of boarding position due to speaking with the Captain
583	3/5/2012	Sent to ERC for review				OWWE briefing, I was distracted by checking passenger's carryon's and forgot to give my exit row briefing until after takeoff.
584	3/5/2012	Sent to ERC for review	✓	✓		Arm/Disarm Door, Disarmed forward galley slide, did not move red strap from across window.
585	3/6/2012	Sent to	✓			Arm/Disarm Door, failure to arm door prior

	ERC for review		to push
586	3/6/2012	Sent to ERC for review	OWWE Briefing, Failure to remain at OWWE until boarding was complete.
587	3/7/2012	Sent to ERC for review	Child Restraint Device, Child seat in row 13 F
588	2/11/2012	Sent to ERC for review ✓ ✓ ✓	Electronic Device, a passenger asked about using a camera to film our take off
589	3/8/2012	Sent to ERC for review	OWWE briefing, Failure to brief partial overwing exit.
590	3/7/2012	Sent to ERC for review	Arm/Disarm Door, I armed my doors a couple of minutes early
591	3/10/2012	Sent to ERC for review	OWWE Briefing, failure to brief exit rows

ASAP Reports received to date: **591**

- Accepted Reports to date = **549**

Aviation Safety & Health Database Int'l (ASHDI) – Reports Under Review = **0**

- Accepted Reports to date (TWU) = **196**

Southwest Airlines Event Notification System (ENS)

Fielded Events for Period:

- 11/16/11 through 03/12/12 = **365**
- Emergencies Declared = **55**
- All OF 2012 to Date = **220**
- All OF 2011 = **1613**
- ALL OF 2010 = **1413**

- ALL OF 2009 = 1210

OPEN DISCUSSION ITEM(S):

- The Southwest Airlines Flight Attendant Aviation Safety Action Program (ASAP)
 - Company Event Review Committee (ERC) Member Open Call:

Inflight Safety is seeking qualified Flight Attendants to serve as Event Review Committee (ERC) members for our Aviation Safety Action Program (ASAP). Inflight Safety is looking for individuals who are interested in contributing to the Safety and well-being of our Flight Attendants.

The ERC meets weekly to review ASAP reports, identify trends, and determine corrective (non-punitive) actions. Between meetings, the ERC members are expected to review any new reports received, make recommendations, and be prepared to discuss these at the next meeting. To learn more about ASAP visit: **SWALife** >Inflight. The *Safety On the Fly* portal is located below the *Read Before Fly* portal and offers detailed information about the program.

If interested, please submit a letter of interest to Elise May via e-mail at elise.may@wnco.com by March 26, 2012. A one-year commitment to the program is required.

For additional information regarding this opportunity, please contact Elise at 214-792-3349.

- 737-800 LOPA Task Force
- Extreme Temperature Operations
 - Article 25 Grievance (ongoing)

SCHEDULED AND STANDING MEETINGS ATTENDED:

- **December 13-15 2011** – International Health and Safety Taskforce Meeting in NYC concerning FairHealth Program
- **December 16 2011** – International Health and Safety Taskforce Meeting in NYC
- **December 5 - 9 2011** – Overwater / Near International Negotiations
- **December 10 – 13, 2011** – International Transport Workers Federation(ITF) Occupational Health & Safety Conference in SFO
- **January 24, 2012** – 737-800 LOPA Task Force Meeting
- **January 26 - 27, 2012** – 1st 2012 Membership Meetings (PHX & OAK)

- **January 30, 2012** – International Health and Safety Taskforce Meeting in NYC
- **February 2 - 3 2012** – Overwater / Near International Negotiations
- **February 22 - 24 2012** – Overwater / Near International Negotiations
- **February 27, 2012** – International Health and Safety Taskforce Meeting in NYC
- **February 28 – March 1, 2012** – Transportation, Warehousing & Utilities (TWU) National Occupational Research Agenda (NORA) Subsector Meeting in Washington, DC