

TWU Local 556 Safety Team

Michael Massoni – Operational Safety Chair

...The mission of the Unions Safety Team is to provide **Union Leadership** in all issues of health & safety; **Technical Counsel** to the TWU Executive Board; **Representation** to our Membership; **Stewardship** within our Company, Industry, its regulatory bodies and most importantly, **facilitate Effective Communications** between all...

To: TWU Local 556, Executive Board
CC: Cuyler Thompson; Erich Schwenk
Date: October 14th, 2014
Re: October 2014 EB Safety Team Report

Currently the Safety Team has the following open and/or resolved action items:

Aviation Safety Action Program (ASAP) – Reports Under ERC Review = **46**

ID - Event Date - Status			Summary
2211	8/11/2014	Sent to ERC for review	Arm/Disarm Door, Failed to arm FWD Entry Door prior to closing Flt Deck door. "C" informed me. I armed it before Emergency PA.
2278	9/19/2014	Sent to ERC for review	Boarding, Outbound "B" flight attendant yelling a Inbound "C"(me)flight attendant trying to (me) to violate 14CFR 121.570 and more
2281	9/20/2014	Sent to ERC for review	Jumpseat, Landing Notification, Did not receive 10,000 ding on the descent
2283	9/20/2014	Sent to ERC for review	Jumpseat, Takeoff Notification, Failure to notify Flight Attendants, cleared for departure
2284	9/21/2014	Sent to ERC for review	OWWE_Briefing, Forgot to brief OWWE
2285	9/23/2014	Sent to ERC for review	OWWE_Briefing, "C" Failure to brief overwing. "A" did not know she had to confirm with "C" that briefing was done
2286	9/22/2014	Sent to ERC for review	Child Restraint Device, Child seat not properly secured
2287	9/23/2014	Sent to ERC for review	Security, Expired ID
2290	9/25/2014	Sent to ERC for review	OWWE_Briefing, Failed to brief the exit rows
2291	9/27/2014	Sent to ERC for review	Demo, Failed to mention part of emergency demo PA
2292	9/28/2014	Sent to ERC for review	Arm/Disarm Door, did a verable conformation on crosscheck with all 3 flight attendants

2293	9/26/2014	Sent to ERC for review	Boarding, Minimum Crew Violation, Ops Agent did not communicate with "A" F/A about boarding and he started boarding without all 4 Flight Attendants
2294	9/28/2014	Sent to ERC for review	OWWE_Briefing, forgot to brief Owwe
2295	9/28/2014	Sent to ERC for review	Flight Deck Door, The Captain and A flight attendant of my flight opened the flight deck door without informing the crew
2296	9/28/2014	Sent to ERC for review	Equipment, wrong safety information cards
2297	9/29/2014	Sent to ERC for review	Boarding, ops wait to the last min to let intoxicated pax down and closed the door.
2301	9/30/2014	Sent to ERC for review	OWWE_Briefing, Late exit row briefing
2302	10/1/2014	Sent to ERC for review	Equipment, Failed to see aft O2 bottle was empty and was replaced in (***)
2303	9/29/2014	Sent to ERC for review	Arm/Disarm Door, arming girt bar using foot
2304	10/1/2014	Sent to ERC for review	Noncompliance of FARs during boarding, taxi, and flight
2305	10/1/2014	Sent to ERC for review	Peanut Allergy, peanuts served on a peanut allergy designated flight
2306	9/29/2014	Sent to ERC for review	27 deaf passengers boarding the aircraft with no spokesman to interpret PAs, specifically emergency
2308	10/3/2014	Sent to ERC for review	Flight Attendant Manual Violation, Just realized I didnt have SSI 14-02 in my manual. Read the Bullentin, but thought I had it in my manual.
2309	10/5/2014	Sent to ERC for review	Boarding Position, Imposed FAR violation
2310	9/29/2014	Sent to ERC for review	Hot Aircraft, Hot Cabin/Customer Experience
2311	10/5/2014	Sent to ERC for review	Unsecure Cabin, Closed flight deck door prior to hearing "B" FA confirm doors armed & cross checked.
2312	10/5/2014	Sent to ERC for review	Boarding, Not in Boarding Position
2313	10/5/2014	Sent to ERC for review	Equipment check issue.
2314	10/3/2014	Sent to ERC for review	PA, Uncertain if "A" FA completed the Emergency Announcement properly.

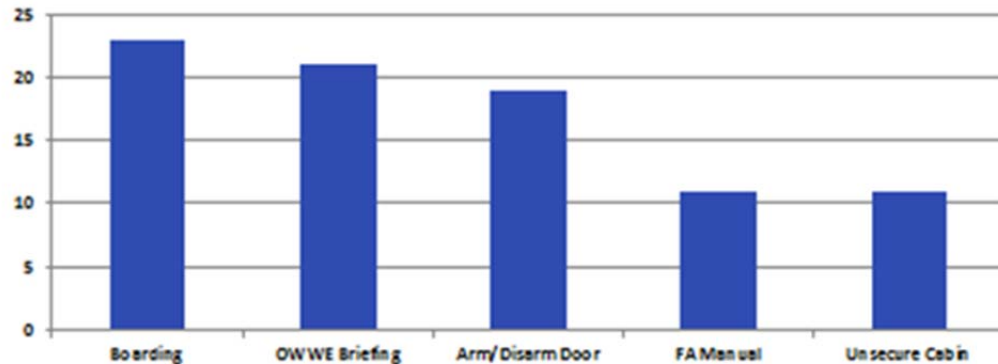
2315	10/6/2014	Sent to ERC for review	Arm/Disarm Door, Did not disarm forward service door
2316	10/6/2014	Sent to ERC for review	I WAS CALLED TODAY 10/07/14 AT 5:15 PM FROM INFLIGHT SAFTEY AND TOLD THAT EXITS WERE NOT BRIEFED ON FL(**) ON 10/06 (city-city)
2317	10/8/2014	Sent to ERC for review	Lap Child, did not see enfant on moms lap
2318	10/6/2014	Sent to ERC for review	Boarding, Security Check, ops began boarding before complete security ck could be completed
2319	10/7/2014	Sent to ERC for review	Equipment, Not enough life jackets for persons onboard.
2320	10/8/2014	Sent to ERC for review	Demo, I did not perform emergency demo because there were no passengers sitting behind row 10.
2321	10/8/2014	Sent to ERC for review	OWWE_Briefing, failed to check with C F/A if the overwing was briefed as one of duty before taxing out the gate.
2322	10/8/2014	Sent to ERC for review	Arm/Disarm Door, The "A" flight attendant armed both doors. However, we both crossed checked once the "C" f/a came up.
2323	10/9/2014	Sent to ERC for review	OWWE_Briefing, Exit row not briefed before take off
2324	10/10/2014	Sent to ERC for review	Flight Deck Door, Cockpit door opening to give Captain food. FA Walked away
2325	10/9/2014	Sent to ERC for review	Arm/Disarm Door, not fully disarming fwd entry door
2327	10/12/2014	Sent to ERC for review	Hot Aircraft, extremely Hot Airplane
2328	10/9/2014	Sent to ERC for review	extremely loud noise in back galley. high pitched/piercing ears
2329	10/2/2014	Sent to ERC for review	Hot Aircraft, extremely Hot Airplane
2330	10/10/2014	Sent to ERC for review	Jumpseat, Pilots Took Off without Verbal "Cleared for Departure" from "A" Flight Attendant and F/A Not Secured in Jump Seat
2331	10/12/2014	Sent to ERC for review	Equipment, Emergency cover located next to jumpseat fell off forgot to report it to captain before deplaning
2332	10/13/2014	Sent to ERC for review	OWWE_Briefing, Maybe forgot OWWE briefing

ASAP Reports received to date: **2332**

▪ Accepted Reports to date = **2125**

3rd Quarter ASAP Data

Southwest



- 238 reports on 203 events
- 3 non-sole source events (FAM violation, OWE Briefing)
- 169 referrals to other departments
- 17 excluded reports
 - Not Safety Related-10
 - Not Enough Information- 5
 - Not Working Crew Member- 2

Aviation Safety & Health Database Int'l (ASHDI) – Reports Received = **0**

Report **Entered into LaborForce**

Southwest Airlines Event Notification System (ENS) and

AirTran Safety Information Reported Event Notification (SIREN)*

Fielded Events for Period:

- 08/12/14 through 10/14/14 = **382**
- Emergencies Declared = **40**
- All OF 2014 to Date = **1777**

- ALL OF 2013 = **1138****
- ALL OF 2010 = **1413**
- ALL OF 2009 = **1210**
- ALL OF 2008 = **940**

*With the advent of SWA / AT SOC, TWU 556 receives both ENS and SIREN events from NOC. All ENS events will be tracked, trended and vetted for possible follow-up. All SIREN events will be tracked and trended but will not be vetted for follow-up as AT is covered under a different CBA and bargaining unit.

***ENS tracking and trending was suspended for the period of May 2012 – June 24th, 2013 – However ENS follow-up was maintained throughout this period. The Safety Team has re-established the practice of tracking and trending all ENS/SIREN events and will include the same in all future Safety Team Reports*

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- **556 Safety is continuing to work with Southwest Airlines and the U.S. Centers for Disease Control and Prevention (CDC) concerning Ebola Infection Guidance and Protocols.** To date, several communications concerning Ebola (dated August 6th, October 2nd, and October 8th) have gone out through SWALife, Inflight Info on the Go and SWA News Briefs that are sent to all SWA Employees via Company email. All of these communications have been vetted by SWA Safety and Environmental as well as TWU 556 Safety. Additionally, we have posted similar communication on the TWU Local 556 website and Facebook page. As of this writing 556 Safety is in the process of drafting joint communication with Southwest Cabin Services and Corporate Safety and Environmental that will give our Flight Attendants additional clear, accurate and concise guidance on Ebola infection protocols to be followed when working as a Crew Member. Our aim with this joint communication (more than likely an RBF) is to quell the inaccurate rumors that are proliferating via social media and offer factual information concerning Ebola and appropriate protocols to be followed in any potential interaction with an infected individual. To date there has not been any confirmed interactions between an SWA Flight Attendant and Ebola infected individual(s) aboard our aircraft.
 - **Year-to-Date OSHA 300 Logs for all SWA and AirTran Domiciles (Attached)**

SCHEDULED AND STANDING MEETINGS:

- **Wednesday October 8th, 2014 – 737MAX-8 Ops Readiness Meeting**
- **Thursday October 16, 2014 – ASAP ERC**
- **Thursday October 16, 2014 – Health and Safety Coordination (HASC) Meeting**
- **October 28, 29, 30, 2014 – SWA Go-Team Recurrent Training**