



The Union of
Southwest Airlines Flight Attendants
TWU LOCAL 556

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Safety Team Report

Michael Massoni – Operational Safety Chair

*...The mission of the Unions Safety Team is to provide **Union Leadership** in all issues of health & safety; **Technical Counsel** to the TWU Executive Board; **Representation** to our Membership; **Stewardship** within our Company, Industry, its regulatory bodies and most importantly, **facilitate Effective Communications** between all...*

To: TWU Local 556, Executive Board
CC: Cuyler Thompson; Erich Schwenk
Date: May 11th, 2015
Re: May 2015 EB Safety Team Report

Currently the Safety Team has the following open and/or resolved action items:

Aviation Safety Action Program (ASAP) – Reports Under ERC Review = 5

ID	Event Date	Status	Summary
2677	3/31/2015	Sent to ERC for review	Unsecure Cabin, Jumpseat, 10,000 warning
2729	4/19/2015	Sent to ERC for review	Arm/Disarm Door, Disarmed door when not a gate. Pax standing
2762	4/29/2015	Sent to ERC for review	Customer stepped on to provisioning truck and smoked a cigarette.
2763	4/30/2015	Sent to ERC for review	OWWE_Briefing, I forgot to ask the "C" flight attendant if the OWWE was briefed.
2764	5/1/2015	Sent to ERC for review	Flight Attendant Manual Violation, Didn't realize that I would be flying on May 1st and didn't put my current bulletin in manual

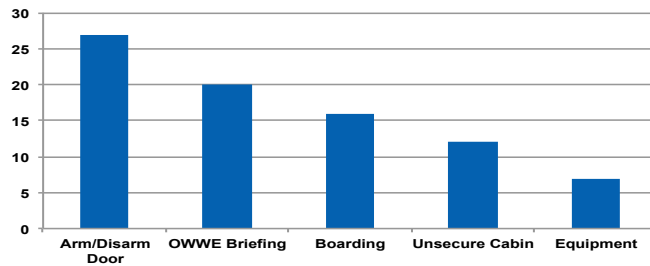
ASAP Reports received to date: 2764

- **Accepted Reports to date: 2652**
 - **Excluded Reports to date: 93**
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Q1 2015 ASAP Data Review

1st Quarter ASAP Data

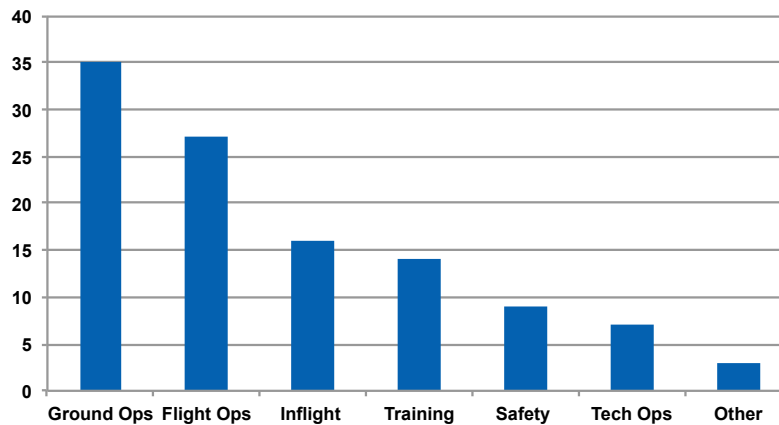
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- 179 reports on 222 events
 - 1 non-sole source (FA not in boarding position)
- 112 referrals to other departments
- 3 recommendations
 - 3 accepted

1st Quarter Reports Shared

Southwest



- Other reports shared with- Federal Airport Security, Customer Relations, and Provisioning

Accepted Recommendations



Equipment

- An aircraft operated five legs without one of the forward PBEs. Three different Crews failed to notice the PBE was missing.
- RBF about Emergency Equipment Check published 01-13-2015

Safety Information Cards

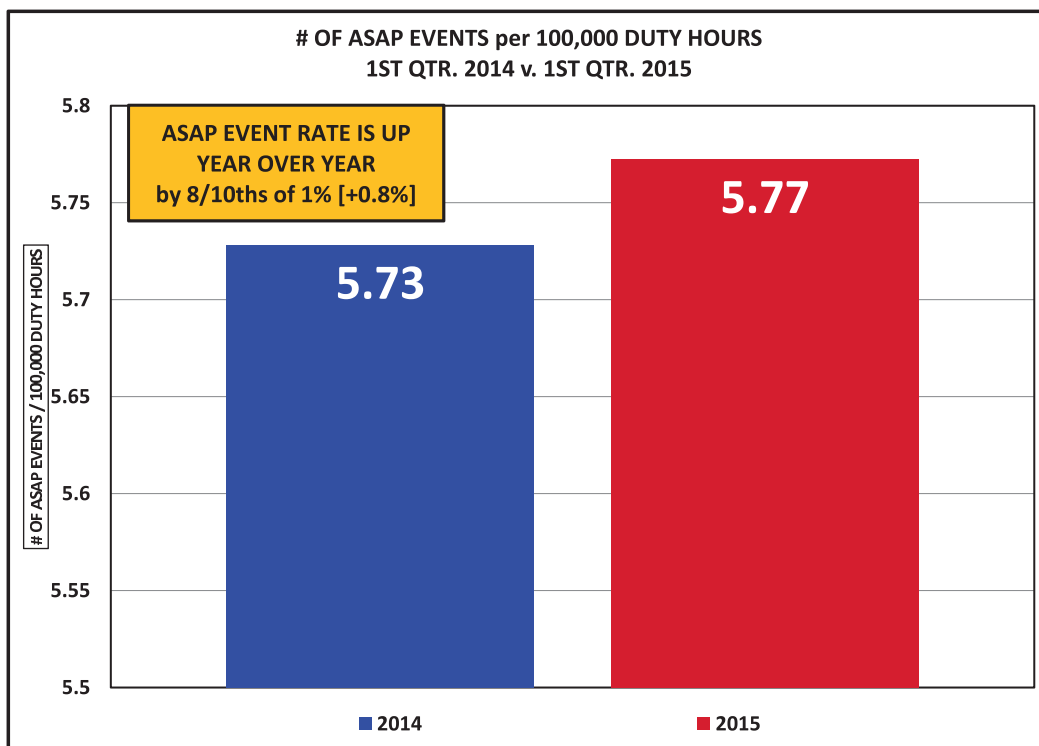
- An aircraft operated three legs with the incorrect series of cards onboard. Two Crews failed to check the cards at the OWWE before departure.
- Inflight Info on the Go about verifying the correct cards are onboard was published 01-22-2015

Accepted Recommendations



Bloodborne Pathogen Clean Up

- Some Flight Attendants thought they made the determination if a contracted response team will be called.
- FA Manual verbiage instructed the FA to ask the Captain or Operations Agent to call for the contracted response team.
- Decision is joint between Operations Agent and Safety and Security at HDQ.
- FA Manual revision 15-01 dated 04-10-15 verbiage change.
"FAs immediately notify the Captain or Operations Agent so that the Operations Agent may contact the Safety Support Line for assistance in cleaning the spill."



- **As illustrated in the ASAP Event Reporting Rate figure above, reflecting only a 0.8 % year over year increase in ASAP reporting** – SWA, FAA and TWU Safety are in agreement that ASAP Program promotion should be a major initiative this year. We believe a realistic event rate goal to be somewhere on the order of 5 plus percent year over year. We are pushing for a multi-faceted promotion in the form of increased RT visibility, continued Base visits w/ERC and Leadership interaction for educational purposes as well as updated promotional materials that may include pamphlets, posters and ink pens.

Southwest Airlines Event Notification System (ENS)

Fielded Events for Period:

- 04/10/15 through 05/11/15 = **250**
- Emergencies Declared = **19**
- 2015 Year-to-Date = **1130**
- ALL OF 2014 = **2119**
- ALL OF 2013 = **1138***
- ALL OF 2010 = **1413**

- ALL OF 2009 = **1210**
- ALL OF 2008 = **940**

**ENS tracking and trending was suspended for the period of May 2012 – June 24th, 2013 – However ENS follow-up was maintained throughout this period. The Safety Team has re-established the practice of tracking and trending all ENS events and will include the same in all future Safety Team Reports*

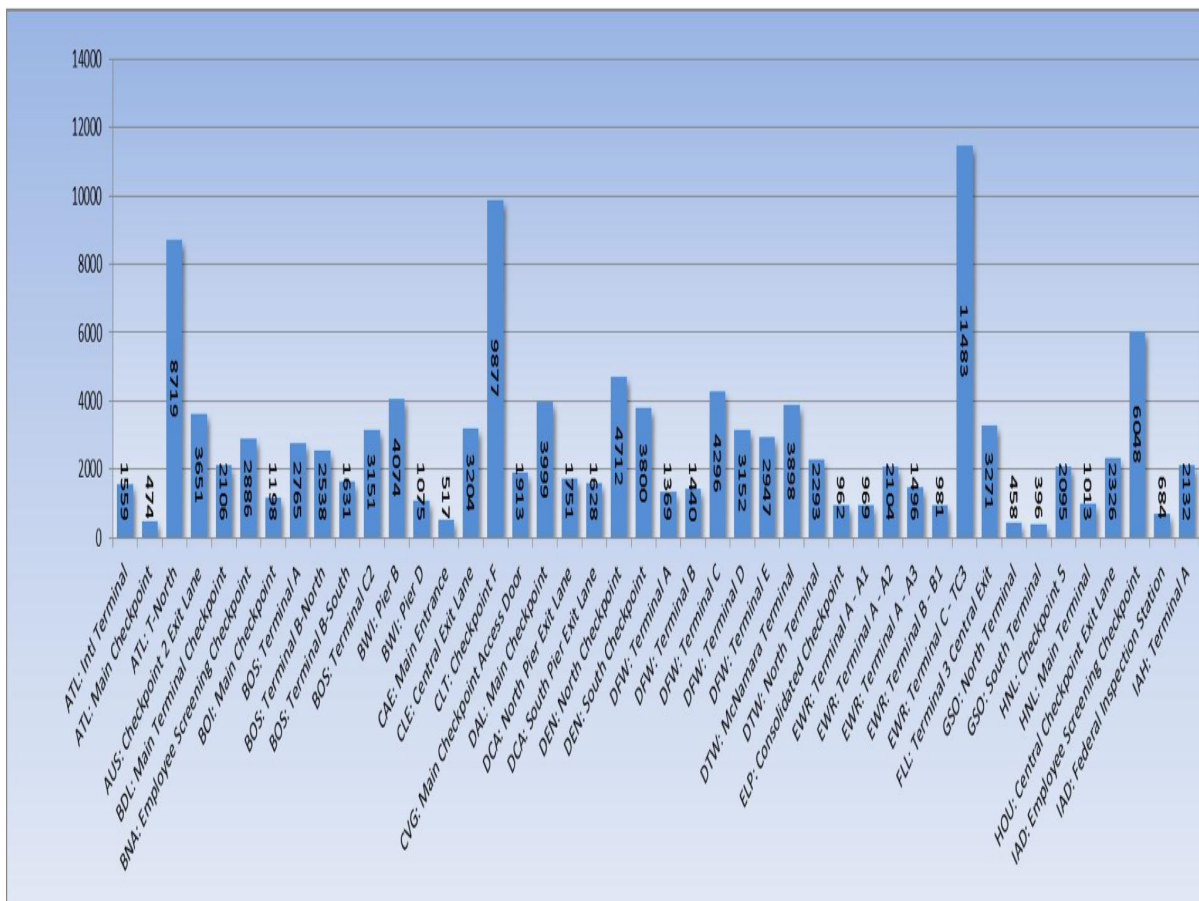
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- **Due to issues surrounding interactions between our Members and the NOC/Crew Ops Support** – 556 Safety is continuing to meet on a monthly basis with NOC/Crew Ops Support Leadership in an effort to assist them in developing a Crew friendly operational vs. Scheduling oriented mind set. Michele Moore and Eileen Rodrigues of CISM, as well as myself will attend these meetings.
 - As part of our ongoing Go-Team training/preparedness, **The TWU Local 556 Go-Team is adding respiratory protection training for the Investigation Team members.** Our role on the Go-Team may place us in a position where we could be required to wear a respirator on the accident site. This training consists of an online medical questionnaire, online training module on SWALife, and a Fit test. SWA is responsible for providing and training respiratory protection and has ordered respirators for our three Go-Team Members and will transport them to the accident site, should there be a deployment. This training and respirator fitting should be complete with all of our Go-Team Members certified by May 12, 2015.
 - **Known Crew Member (KCM) Program Update** - To date, over 30 million Crew Members have been alternately screened through KCM or the previous CrewPASS pilot at: 30,978,037
Current flight Crew Members throughput at the 60 active KCM airports (Week 4/14/15 – 4/20/15 sampling):
 - 343,842 total for the week
 - 49,120 average per day
 - 5,731 average per airport this week
 - 2,474 average per access point this week (139 KCM accesspoints)
 - On 4/22/15, Pilots from Mountain Air Cargo will be participating the KCM system.

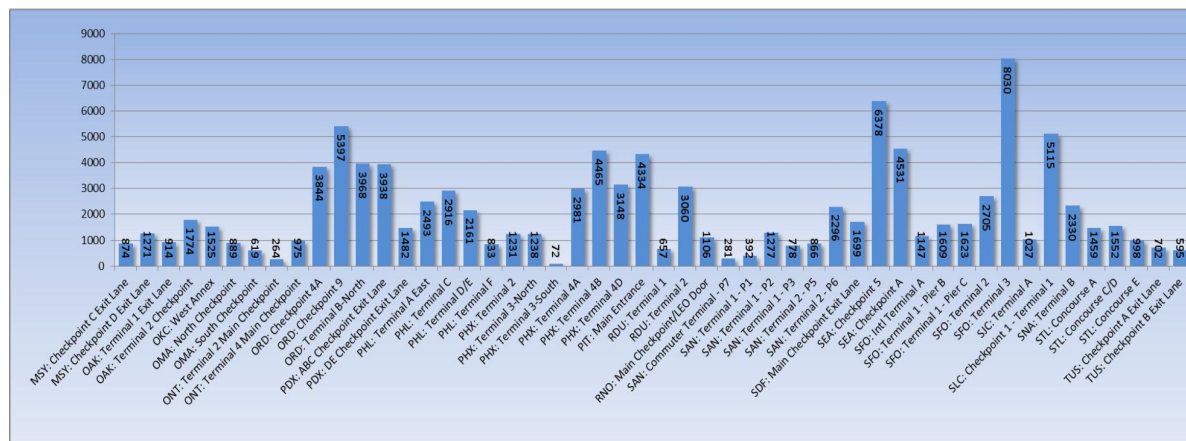
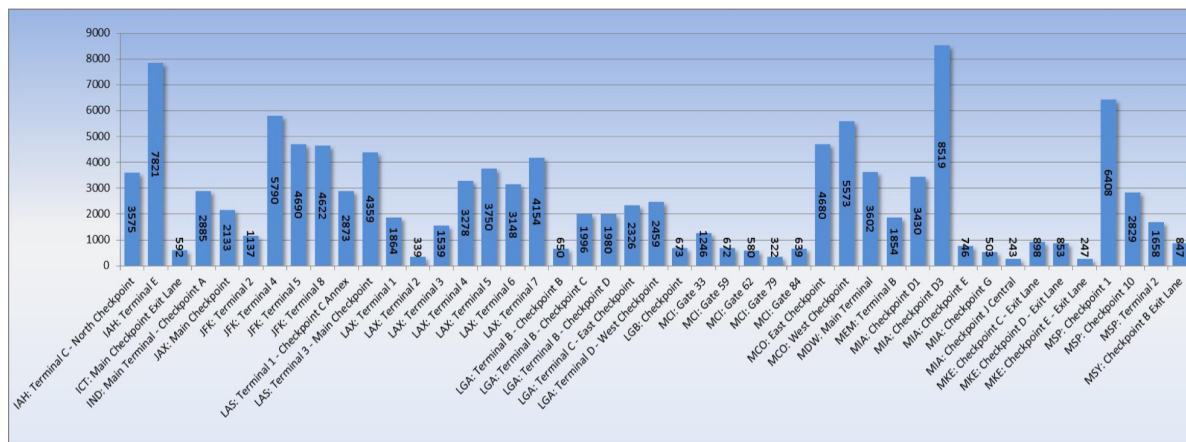
Current Air Carriers in which Pilots are using the KCM (50 Total) not including NATA:

NATA (Part 125 and Part 135); Aerodynamics, Inc., AirTran, Air Transport International, Air Wisconsin, Alaska, American, Atlas Air, Bering, Chautauqua, Commutair, Compass, Delta, Elite, Endeavor, Envoy, Executive, ExpressJet, FEDEX, Frontier, GoJet, Hawaiian, Horizon Air, JetBlue, Kalitta Charters II, Mesa, Mountain Air Cargo, Pacific Wings, PenAir, Piedmont, Polar Air Cargo, PSA, Republic, Seaborne, Seaport, Shuttle America, Silver, Sky Way Enterprises, Skywest, Southern Air, Southwest, Spirit, Sun Country, Swift Air, Trans States, United, US Airways, USA Jet, UPS, Virgin America, and Worldwide Jet Airlines.

Current Air Carriers in which Flight Attendants are using the KCM System (35 Total) not including NATA:

NATA (Part 125 and Part 135); Aerodynamics, Inc., AirTran, Air Transport International, Air Wisconsin, Alaska, American, Atlas Air, Chautauqua, Commutair, Compass, Delta, Elite, Endeavor, Envoy, ExpressJet, Frontier, GoJet, Hawaiian, Horizon Air, JetBlue, Mesa, Piedmont, PSA, Republic, Seaborne, Shuttle America, Silver, Skywest, Southwest, Sun Country, Swift Air, Trans States, United, US Airways, and Virgin America Airlines.





- **Year-to-Date OSHA 300 Logs for all Domiciles (Attached)**

SCHEDULED AND STANDING MEETINGS:

- **Tuesday May 5 – Thursday May 7, 2015** – 2015–2018 Executive Board Safety Team Training Preparations
- **Friday May 8, 2015** – 2015–2018 Executive Board Safety Team Training (Team Overview, Safety Reporting Systems, ASAP & Emergency Response)
- **Thursday May 28, 2015** – ASAP ERC Voting Member
- **Tuesday May 26, 2015** – Health and Safety Coordination (HASC) Meeting
- **Tuesday May 12, 2015** – Go-Team Respirator Training, Fit Tests & Certification Completion
- **Wednesday May 13, 2015**– ASAP Administrative Meeting
- **Wednesday May 13, 2015 - Thursday May 14, 2015** – 737 Max 8 Final Product Placement & MAX/Hospitality Curriculum Review
- **Sunday May 17, 2015 - Tuesday May 19, 2015**– Uniform Design Team Wear Testing Kick-off Meeting, Chicago, IL
- **Tuesday May 26, 2015** – Network Operations Control (NOC) / Crew Operations Team (COT) standing monthly meeting