



The Union of
Southwest Airlines Flight Attendants
TWU LOCAL 556

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Safety Team Report

Michael Massoni – Operational Safety Chair

...The mission of the Unions Safety Team is to provide Union Leadership in all issues of health & safety; Technical Counsel to the TWU Executive Board; Representation to our Membership; Stewardship within our Company, Industry, its regulatory bodies and most importantly, facilitate Effective Communications between all...

To: TWU Local 556, Executive Board
CC: Cuyler Thompson; Erich Schwenk
Date: December 16, 2015
Re: December 2015 EB Safety Team Report

**Currently the Safety Team has the following open and/or resolved action items:
Aviation Safety Action Program (ASAP) – Reports Under ERC Review = 14**

ID	Event Date	Status	Summary
3182	10/18/2015	Sent to ERC for review	Arm/Disarm Door, Forward service door was not properly disarmed for provisioning agent in (city)
3234	11/9/2015	Sent to ERC for review	Arm/Disarm Door, Accidental Slide Release
3240	11/13/2015	Sent to ERC for review	Arm/Disarm Door, Aft service door slide almost deployed. The "B" flight attendant stopped provisioning from opening an armed door
3247	11/17/2015	Sent to ERC for review	Arm/Disarm Door, Although I disarmed the door, the girt bar fell back into the floor brackets, and the slide slid out slightly
3283	11/30/2015	Sent to ERC for review	Security, I did my security check as outlined in my flight attendant binder and didn't see an item planted by TSA
3290	11/30/2015	Sent to ERC for review	Arm/Disarm Door, door slide bar came lose
3291	12/1/2015	Sent to ERC for review	FA PED, Looking at picture on my phone after takeoff
3295	12/2/2015	Sent to ERC for review	Pax Count, Carryon Bags, (city) Station-Not following Correct Procedures, Including Safety
3296	11/1/2015	Sent to ERC for review	Pet, Pax noncompliance with dog carrier

3301 11/26/2015 Sent to ERC for review but not disarmed Arm/Disarm Door, Door was found by provo cracked

3307 12/8/2015 Sent to ERC for review LEAVE PRIOR TO BOARDING Boarding, NONREV IN JETWAY REFUSED TO

3308 12/9/2015 Sent to ERC for review before over wing exit Child Restraint Device, Infant carrier placed in row

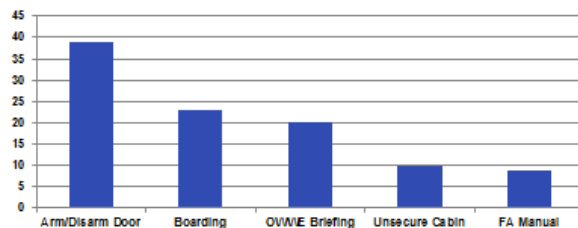
3309 12/9/2015 Sent to ERC for review Jumpseat, FA landed seated in an aft pax seat

3310 12/10/2015 Sent to ERC for review Flight Deck Door Procedures, Capt unable to hear FO on inter phone: I exited to let FO back in flight deck & inadvertently shut door w/FO in cabin

ASAP Reports received Year-to-Date as of 08DEC15: 934 Reports Covering 774 Events
Accepted Reports Year-to-Date: 818
Excluded Reports to date: 53
Open Reports: 63

3rd Quarter ASAP Data

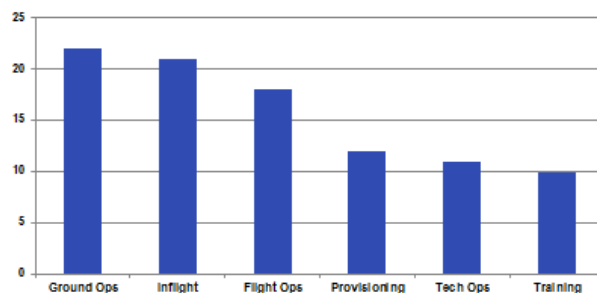
Southwest



- 247 reports on 212 events
 - 1 non-sole source
- 99 referrals to other departments
- 20 excluded reports

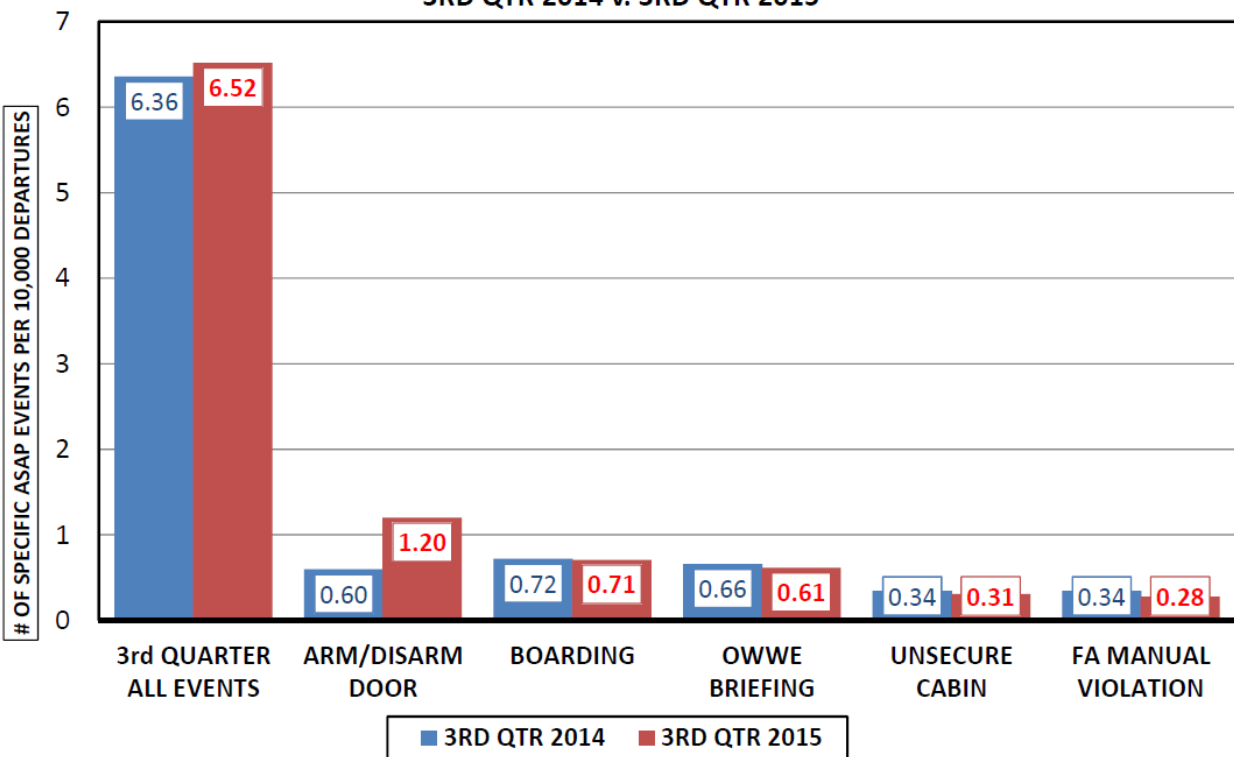
3rd Quarter Reports Shared

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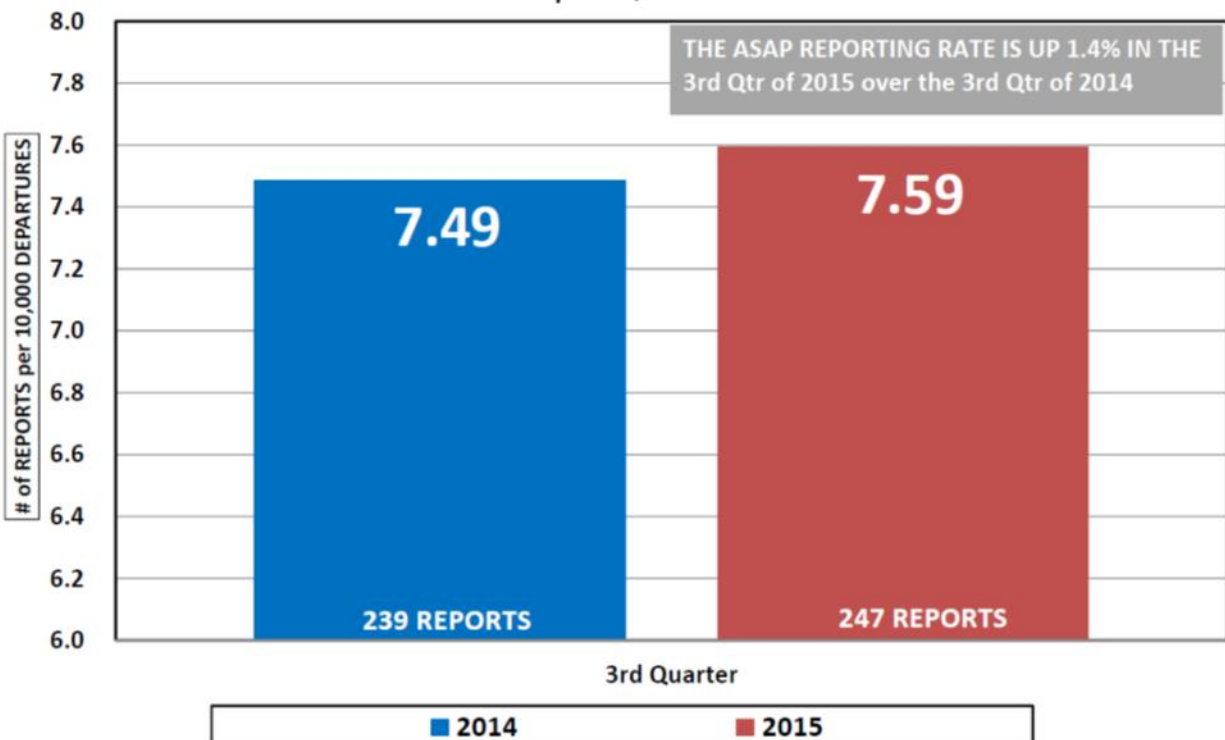


- Other reports shared - Federal Airport Security, Safety, Aircraft Appearance, Customer Advocacy

**RATE FOR SPECIFIC ASAP EVENTS PER 10,000 DEPARTURES.
3RD QTR 2014 v. 3RD QTR 2015**



**ASAP REPORTING 2014 v. 2015
OF REPORTS per 10,000 DEPARTURES**



Southwest Airlines Event Notification System (ENS)

Fielded Events for Period:

- 11/08/15 through 12/16/15 = 269
- Emergencies Declared = 15
- 2015 Year-to-Date = 2817
- All of 2014 = 2119
- All of 2013 = 1138*
- All of 2010 = 1413
- All of 2009 = 1210
- All of 2008 = 940

*ENS tracking and trending was suspended for the period of May 2012 – June 24th, 2013 – However ENS follow-up was maintained throughout this period. The Safety Team has re-established the practice of tracking and trending all ENS events and will include the same in all future Safety Team Reports

Southwest Airlines Hot Aircraft Event Reporting

Events for Period:

11/08/15 through 12/16/15 = 6

2015 Year-to-Date = 787

Year-to-Date OSHA 300 Log for all Domiciles (Attached) for EB Review

Open Discussion Items:

Cabin Security Check Procedures on the First Flight of the Day Pursuant to 49CFR Part 1540

WN31 (BNA Evacuation) Update

Scheduled and Standing Meetings:

Tuesday, December 15, 2015 – Uniform Design Team Update Meeting

Thursday, December 17, 2015 10, 2015 – Meet with EB concerning Cabin Security Check Procedures on the First Flight of the Day Pursuant to 49CFR Part 1540

Thursday, December 17, 2015 – Follow-up Meeting with Henry Townsend concerning NOC EAP Initiative

Thursday, December 17, 2015 – Health and Safety Coordination (HASC) Meeting

Tuesday, December 8, 2015 – 3rd Quarter 2015 ASAP Administrative Meeting