



The Union of
Southwest Airlines Flight Attendants
TWU LOCAL 556

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Safety Team Report

Michael Massoni – Operational Safety Chair

...The mission of the Unions Safety Team is to provide Union Leadership in all issues of health & safety; Technical Counsel to the TWU Executive Board; Representation to our Membership; Stewardship within our Company, Industry, its regulatory bodies and most importantly, facilitate Effective Communications between all...

To: TWU Local 556, Executive Board
CC: Cuyler Thompson; Erich Schwenk
Date: January 12, 2016
Re: January 2016 EB Safety Team Report

**Currently the Safety Team has the following open and/or resolved action items:
Aviation Safety Action Program (ASAP) – Reports Under ERC Review = 25**

ID	Event Date	Status	Summary
3247	11/17/2015	Sent to ERC for review	Arm/Disarm Door, although I disarmed the door, the girt bar fell back into the floor brackets, and the slide slid out slightly.
3301	11/26/2015	Sent to ERC for review	Arm/Disarm Door, Door was found by provo cracked but not disarmed
3333	12/22/2015	Sent to ERC for review	Flight Attendant Manual Violation, Bags were taken off by passenger resulting in no manual, passport, etc.
3334	12/21/2015	Sent to ERC for review	Equipment, missing overhead bin door for emergency equipment compartment
3336	12/24/2015	Sent to ERC for review	Unsecure Cabin, Jumpseat, Captain did not give "final ding"
3341	12/27/2015	Sent to ERC for review	OWWE_Briefing, Forgot to do over wing briefing
3342	12/25/2015	Sent to ERC for review	Unsecure Cabin, Jumpseat, I was not in my jump seat at landing
3343	12/28/2015	Sent to ERC for review	OWWE_Pax, Failed to see a pet carrier during OWWE briefing.
3344	12/28/2015	Sent to ERC for review	OWWE_Pax, passenger in exit row
3345	12/28/2015	Sent to ERC for review	Arm/Disarm Door, Unsafe aircraft movement on the ground
3346	12/28/2015	Sent to ERC for review	Arm/Disarm Door, Rushed disarming of and opening of forward entry door.
3347	12/29/2015	Sent to ERC for review	Unsecure Cabin, Rushed by Ops Agent/ AC not ready for pushback when AC was pushed
3348	12/30/2015	Sent to ERC for review	OWWE_Briefing, Over Wing window briefing was not performed before takeoff but just after 10k ft chime

3349	12/20/2015	Sent to ERC for review before the "A" flight was done with her walk thru.	Cabin Lights,I accidently turned off the lights
3350	12/30/2015	Sent to ERC for review row	Child Restraint Device, Car seat behind exit
3352	12/30/2015	Sent to ERC for review required for just boarding a flight	Boarding, Unaware of having my bags was
3356	1/2/2016	Sent to ERC for review galley entry door	Arm/Disarm Door, too quick to arm door
3361	1/3/2016	Sent to ERC for review Memeber for not looking into his eyes	Demo, Captain attempting to Replace Crew
3362	1/4/2016	Sent to ERC for review jetbridge was pulling forward	Arm/Disarm Door, disarmed doors before
3363	1/4/2016	Sent to ERC for review commenced without minimum crew onboard	Minimum Crew Violation, Boarding
3364	1/5/2016	Sent to ERC for review the plane with 1 through passenger.	Minimum Crew Violation, Failed to remain on
3365	1/6/2016	Sent to ERC for review he could stay at forward part of A/C beause I had to	Minimum Crew Violation, Asked Captain if quickly go across to Potbellies to check receipt
3366	1/7/2016	Sent to ERC for review child that was sick. She came to forward part of A/C to put vomit in jetbride, or give to ops.	Arm/Disarm Door, "B" F/A had a mother with
3367	1/8/2016	Sent to ERC for review arrival pa and door disarming announcemnet due to a interphone issue	PA, "A" flight Attendant asked me to make
3368	1/9/2016	Sent to ERC for review after seat change	OWWE_Briefing, Failure to brief exit row
3369	1/10/2016	Sent to ERC for review	Landed in aft jumpseat

ASAP Reports received to date (01-01-2015 to 12-31-15): 829 events and 1000 reports

Accepted Reports Year-to-Date:	898
Excluded Reports to date:	57
Open Reports:	45

Southwest Airlines Event Notification System (ENS)

Fielded Events for Period:

- 12/16/15 through 01/12/16 = 180
- Emergencies Declared = 13
- 2016 Year-to-Date = 154
- All of 2015 = 2843
- All of 2014 = 2119
- All of 2013 = 1138*
- All of 2010 = 1413
- All of 2009 = 1210
- All of 2008 = 940

*ENS tracking and trending was suspended for the period of May 2012 – June 24th, 2013 – However ENS follow-up was maintained throughout this period. The Safety Team has re-established the practice of tracking and trending all ENS events and will include the same in all future Safety Team Reports

Southwest Airlines Hot Aircraft Event Reporting

Events for Period:

12/16/15 through 01/12/16 = 2

2015 Year-to-Date = 1

All of 2015 = 788

Year-to-Date OSHA 300 Log for all Domiciles (Attached) for EB Review

Open Discussion Items:

Cabin Security Check Procedures on the First Flight of the Day Pursuant to 49CFR Part 1540 Update

WN31 (BNA Evacuation) Update

Scheduled and Standing Meetings:

Tuesday, January 5, 2016 – ASAP Administrative Meeting (Expenses per LOU) with Todd Gage, Michele Moore and Steve Larsen

Monday, January 11, 2016 – Follow-up Meeting with Henry Townsend, Kisha Golden, Todd Gage and Eileen Rodrigues concerning NOC EAP Initiative

Tuesday, January 12, 2016 – Meet with EB concerning WN31 15DEC15 BNA Evacuation (Update)

Tuesday, January 12, 2016 – Meet with EB concerning Cabin Security Check Procedures on the First Flight of the Day Pursuant to 49CFR Part 1540 (Update)

Wednesday, January 20, 2016 – Health and Safety Coordination (HASC) Meeting

Thursday, January 28, 2016 – ASAP Administrative Meeting concerning process document and/or goals moving forward and quarterly ERC voting member meeting