



The Union of
Southwest Airlines Flight Attendants
TWU LOCAL 556

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Safety Team Report

Michael Massoni – Operational Safety Chair

...The mission of the Unions Safety Team is to provide Union Leadership in all issues of health & safety; Technical Counsel to the TWU Executive Board; Representation to our Membership; Stewardship within our Company, Industry, its regulatory bodies and most importantly, facilitate Effective Communications between all...

To: TWU Local 556, Executive Board
CC: Cuyler Thompson; Erich Schwenk
Date: February 16, 2016
Re: February 2016 EB Safety Team Report

**Currently the Safety Team has the following open and/or resolved action items:
Aviation Safety Action Program (ASAP) – Reports Under ERC Review = 67**

ID	Event Date	Status	Summary
3365	1/6/2016	Sent to ERC for review	Minimum Crew Violation, Asked Captain if he could stay at forward part of A/C because I had to quickly go across to Potbellies to check receipt
3378	1/15/2016	Sent to ERC for review	Mechical/Maintenance, Diversion for
3387	1/16/2016	Sent to ERC for review	OWWE_PAX XS pax was trying to sit in the Emergency Exit Row.
3398	1/23/2016	Sent to ERC for review	Unsecure Cabin, I put a picture behind the last row of seats
3399	1/23/2016	Sent to ERC for review	Arm/Disarm Door, When front entry door was 1/4 open, I felt resistance and stopped Ops from opening. Slide was attached.
3406	1/26/2016	Sent to ERC for review	Minimum Crew Violation, OPS agent boarded passengers before we had minimum crew. Minimum crew violation. Zero communication from OPS.
3407	1/22/2016	Sent to ERC for review	Employee Passenger Conflict - Passenger swearing at "A" flight attendant
3408	1/26/2016	Sent to ERC for review	Company Safety Policy Failed to have someone present in clear zone during medical emergency
3409	1/26/2016	Sent to ERC for review	Pax having trouble breathing
3410	1/29/2016	Sent to ERC for review	Did not conduct full walk through before main cabin door was closed
3411	1/29/2016	Sent to ERC for review	As A FA I was not able to give the "cleared to takeoff" announcement.
3412	1/28/2016	Sent to ERC for review	Hurry to shut door. Forgot to brief over wing. Briefed at 10k in air.

3414	2/1/2016	Sent to ERC for review complete not heard by A Flight Attendant	PA that aft doors armed and cross-check
3415	2/2/2016	Sent to ERC for review briefing.	A passenger moved into the OWWE after my
3416	1/31/2016	Sent to ERC for review	notified that I didn't disarm fwd galley door
3418	2/4/2016	Sent to ERC for review	fourth jumpseat safety concerns
3419	2/4/2016	Sent to ERC for review and aft doors armed	flight deck door locked before cabin secure
3420	2/4/2016	Sent to ERC for review armed.	The front entry door was cracked while still
3421	2/3/2016	Sent to ERC for review cross check"....	Failure to say "Disarm doors for arrival and
3422	2/5/2016	Sent to ERC for review	Failure to turn cell phone off
3423	2/5/2016	Sent to ERC for review before safety rail	Opened aft entry door once stairs arrived,
3424	2/8/2016	Sent to ERC for review row baggage stowing	Carryon - Passenger non compliance with first
3425	2/8/2016	Sent to ERC for review in row behind exit row aircraft left	Child Restraint Device - baby car seat installed
3426	2/8/2016	Sent to ERC for review	Mutilated Lifevest
3427	2/8/2016	Sent to ERC for review	Alcohol Related - Passenger FAR 121.575 (c)
		pax allowed to fly after crew reported to capt. capt allowed pax that showed signs of intoxication to remain	

ASAP Reports received Year-to-Date:	34 Reports Covering 38 Events
Accepted Reports Year-to-Date:	9
Excluded Reports to date:	4
Open Reports:	21

Southwest Airlines Event Notification System (ENS)

Fielded Events for Period:

- 01/12/16 through 02/16/16 = 250
- Emergencies Declared = 12
- 2016 Year-to-Date = 404
- All of 2015 = 2843
- All of 2014 = 2119
- All of 2013 = 1138*
- All of 2010 = 1413
- All of 2009 = 1210
- All of 2008 = 940

*ENS tracking and trending was suspended for the period of May 2012 – June 24th, 2013 – However ENS follow-up was maintained throughout this period. The Safety Team has re-established the practice of tracking and trending all ENS events and will include the same in all future Safety Team Reports

Southwest Airlines Hot Aircraft Event Reporting

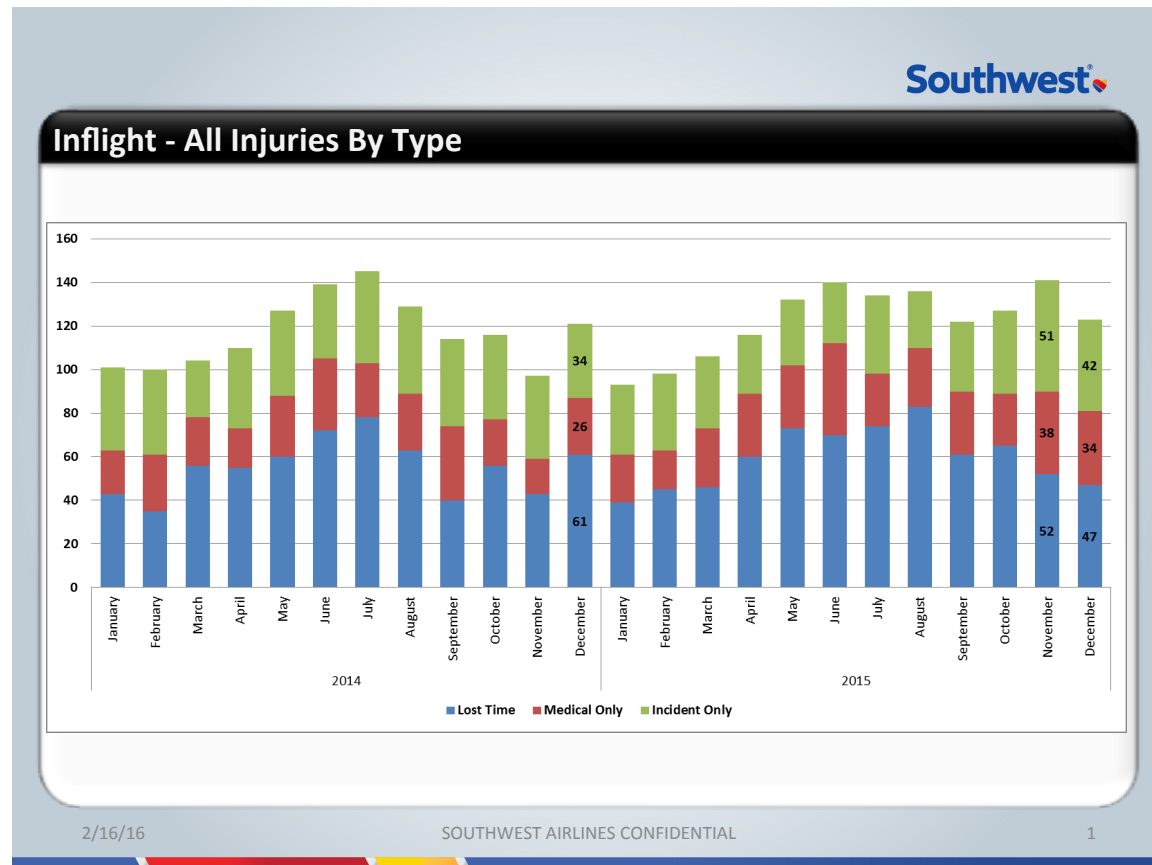
Events for Period:

01/12/16 through 02/16/16 = 7

2016 Year-to-Date = 8

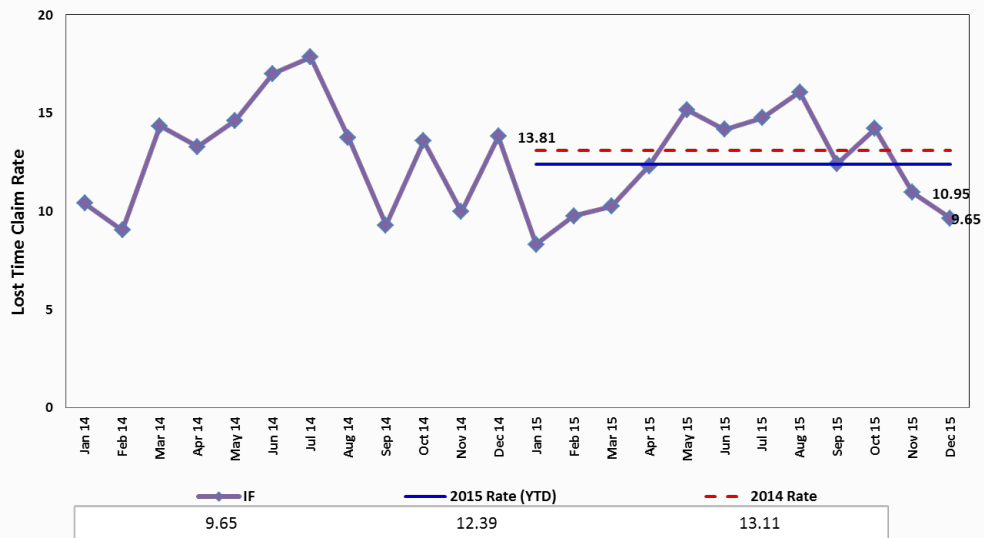
All of 2015 = 788

Inflight Injury Data:



- Year-to-Date I3R Injury Data Summary (Attachment) for EB Review
- Year-to-Date OSHA 300 Log for all Domiciles (Attachment) for EB Review

Inflight – Lost Time Claim Rate

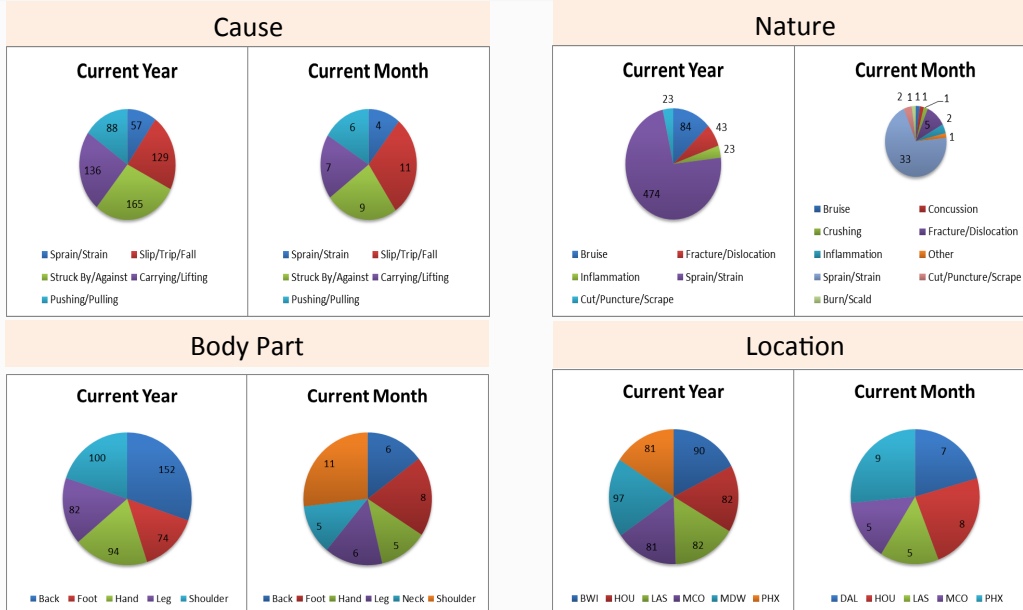


2/16/16

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Inflight – Top 5 Injury Detail



2/16/16

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The TWU Local 556 Safety Team continues to monitor the Centers for Disease Control (CDC) (who is coordinating with both the International Civil Aviation Organization (ICAO) and the World Health Organization (WHO)) and their recommendations in regard to the Zika Virus. As a follow-up to our recent Flight Attendant communications, we wanted to assure the Executive Board that we remain vigilant in communicating with the Company regarding the health and safety of our Flight Attendants as it relates to operations to Zika affected international destinations.

Southwest Airlines (with considerable urging) have been and will continue to re-assign certain Flight Attendants that are concerned about flying routes to countries where the Zika Virus is originating.

Pregnant Flight Attendants, and those trying to conceive are able to switch to comparable domestic flying to avoid the international Zika affected areas without fear of repercussions. The process is to contact your Base Management, or the NOC Base Manager after hours if you have a trip that needs to be re-assigned or are assigned an international pairing that touches the affected areas while on Reserve. The Flight Attendant will be instructed to complete the Zika Accommodation Request Form available at SWALife>Career>Accommodations>Request for Temporary Accommodation Due to Zika and be re-assigned to a comparable domestic pairing.

As the Zika Virus, as well as other mosquito-transmitted illnesses continues to spread (with Zika cases reported here in the United States), it is important for everyone to take precautions against mosquito bites especially if you are pregnant or trying to become pregnant:

- Use EPA-registered insect repellents that will be available at all Southwest Airlines Inflight bases, Flight Operations bases, and international gateway locations for Crew Members and Employees traveling to impacted countries. Initial supplies arrived on Wednesday, February 10th.
- CDC recommends that pregnant women consider postponing travel to any area where Zika virus transmission is ongoing (As working Crew use Zika Accommodation Procedures). Additionally, CDC recommends that pregnant women (and those trying to become pregnant) consult their doctor before departing if travel is unavoidable.

Scheduled and Standing Meetings:

Tuesday, February 9, 2016 – CISM Administrative Meeting with NOC

Thursday, February 11, 2016 – ASAP InfoShare Presentation Brain Storming Meeting

Thursday, February 25, 2016 – Health and Safety Coordination (HASC) Meeting

Wednesday, March 9, 2016 – ASAP ERC PHX Base Visit

Thursday, March 10, 2016 – ASAP ERC Recommendation Meeting

Tuesday, March 15, 16 & 17, 2016 Bi-Annual ASAP InfoShare Meeting in PHL