



The Union of
Southwest Airlines Flight Attendants
TWU LOCAL 556

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Safety Team Report

Michael Massoni – Operational Safety Chair

...The mission of the Unions Safety Team is to provide Union Leadership in all issues of health & safety; Technical Counsel to the TWU Executive Board; Representation to our Membership; Stewardship within our Company, Industry, its regulatory bodies and most importantly, facilitate Effective Communications between all...

To: TWU Local 556, Executive Board
CC: Cuyler Thompson; Erich Schwenk
Date: March 14, 2016
Re: March 2016 EB Safety Team Report

**Currently the Safety Team has the following open and/or resolved action items:
Aviation Safety Action Program (ASAP) – Reports Under ERC Review = 44**

ID	Event Date	Status	Summary
3387	1/16/2016	Sent to ERC for review	OWWE_PAX XS pax was trying to sit in the Emergency Exit Row.
3399	1/23/2016	Sent to ERC for review	Arm/Disarm Door, When front entry door was 1/4 open, I felt resistance and stopped Ops from opening. Slide was attached.
3416	1/31/2016	Sent to ERC for review	notified that I didn't disarm fwd galley door
3420	2/4/2016	Sent to ERC for review	The front entry door was cracked while still armed.
3438	2/14/2016	Sent to ERC for review	Boarding, Was not in boarding position when boarding started
3447	2/19/2016	Sent to ERC for review	Arm/Disarm Door Slide Malfunction
3448	2/18/2016	Sent to ERC for review	Child Restraint Device / Infant seat in row 10, directly forward of overwing exit.
3449	2/19/2016	Sent to ERC for review	Opened door without disarming, slid did not deploy
3452	2/20/2016	Sent to ERC for review	Child Restraining Device car seat in row 1
3464	2/24/2016	Sent to ERC for review	Flight Attendant Manual Violation / missing a bulletin from manual

3465	2/24/2016	Sent to ERC for review	Tarmac Delay / flight was diverted to CLT
3466	2/25/2016	Sent to ERC for review	OWWE_Briefing Overwing exit briefing not completed
3467	2/25/2016	Sent to ERC for review	OWWE_Briefing / Failure to brief exit rows
3468	2/25/2016	Sent to ERC for review	minimum crew violation
3469	2/27/2016	Sent to ERC for review	Pets / Emotional assist pets
3470	2/27/2016	Sent to ERC for review	Arm/Disarm Door Armed door and took off with yellow safety strap inside
3471	2/27/2016	Sent to ERC for review	OWWE_Briefing / Failed to brief 1 pax at exit row
3472	2/28/2016	Sent to ERC for review	OWWE_Briefing / I forgot to brief my exit row.
3474	2/28/2016	Sent to ERC for review	Security Concerns / Escorted to and thru jetbridge door from tarmac.
3475	2/28/2016	Sent to ERC for review	OWWE_Briefing / We had to reseat pax because of a medical emergency and I forgot to brief 1 pax who was reseeded to the OWWE row.
3476	2/29/2016	Sent to ERC for review	Flight Deck Door / I mistakenly shut the cockpit door before making the arm doors for departure and crosscheck pax.
3477	2/28/2016	Sent to ERC for review	Due to passenger distraction entry door was not properly disarmed
3478	2/29/2016	Sent to ERC for review	Arm / Disarm Door / A bin came open on landing, distracting me from properly disarming the aft doors.
3479	2/29/2016	Sent to ERC for review	had a deaf passenger in Exit row
3480	2/29/2016	Sent to ERC for review	OWWE_Briefing / second guessing if i briefed owwe
ASAP Reports received Year-to-Date:			78 Reports Covering 82 Events
Accepted Reports Year-to-Date:			43
Excluded Reports to date:			4
Open Reports:			44

Southwest Airlines Event Notification System (ENS)

Fielded Events for Period:

- 02/16/16 through 03/14/16 = 198
- Emergencies Declared = 10
- 2016 Year-to-Date = 602
- All of 2015 = 2843
- All of 2014 = 2119
- All of 2013 = 1138*
- All of 2010 = 1413
- All of 2009 = 1210
- All of 2008 = 940

*ENS tracking and trending was suspended for the period of May 2012 – June 24th, 2013 – However ENS follow-up was maintained throughout this period. The Safety Team has re-established the practice of tracking and trending all ENS events and will include the same in all future Safety Team Reports

Southwest Airlines Hot Aircraft Event Reporting

Events for Period:

02/16/16 through 03/14/16 = 13

2016 Year-to-Date = 21

All of 2015 = 788

- Year-to-Date OSHA 300 Log for all Domiciles (Attachment) for EB Review

The TWU Local 556 Safety is attending the first ASAP InfoShare of 2016 being held in Philadelphia, March 14 through March 17, 2016. TWU Local 556 Board Member-at-Large and Operational Safety Chair, Michael Massoni is a Co-Chair of the Cabin Safety Section of InfoShare. The Local 556 Safety Team, as a part of the Southwest Airlines Cabin Services ASAP Event Review Committee (ERC), is presenting a panel discussion concerning aircraft door arming and disarming procedural errors, ERC recommended procedural changes and overall corrective actions implemented by the ERC over our programs 5 years of existence. We will also be reviewing our statistical data in order to share our mitigation strategy successes and challenges as it relates to door arming/disarming events we have experienced within our operations over this 5 year period. We also hope to gain knowledge of procedural best practices with the industry in order to help us continue the ERC's quest to improve door arming/disarming procedural compliance with the goal of overall operational safety improvement.

Open discussion items:

Global Cabin Air Quality Executive (GCAQE) / International Transport Workers Federation (ITF) Cabin Section & Safety Committee meetings in April

Scheduled and Standing Meetings:

Tuesday, March 29, 2016 – American Airlines ASAP ERC Visit at AA HDQ

Tuesday, March 29, 2016 – Health and Safety Coordination (HASC) Meeting

Wednesday, March 9, 2016 – ASAP ERC PHX Base Visit

Thursday, March 10, 2016 – ASAP ERC Recommendation Meeting

Monday, March 14, 15, 16 & 17, 2016 Bi-Annual ASAP InfoShare Meeting in PHL