



The Union of
Southwest Airlines Flight Attendants
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For Immediate Release

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Dallas, Texas – July 24, 2015

Southwest Airlines Flight Attendants Reject New Contract

Southwest Airlines Flight Attendants have voted to turn down a new six-year Collective Bargaining Agreement. The Contract was rejected by 87% of voting Flight Attendants. The turnout for the twelve-day voting period was high with 89% of the workforce casting ballots. The Flight Attendants of Southwest Airlines are represented by Transport Workers Union (TWU) Local 556 who conducted the secret ballot election.

“Our Membership has given us our marching orders. The terms of the Tentative Agreement (TA) were passionately discussed, debated and ultimately rejected by the Employees. Democracy works best when Members take an active role in their Union,” said Audrey Stone, President of TWU Local 556.

The rejected Contract would have provided for an immediate 8% ratification bonus and a 3% raise as well as multiple other raises and bonuses over the life of the agreement. Southwest Airlines Management sought controversial operational changes in the new Contract to address its future business model. These proposed work rule changes were considered by many voters to be overreaching and burdensome on Flight Attendants and their quality of work and family life.

As a result of the Members’ vote, the parties will continue negotiations for a successor Contract. The current Collective Bargaining Agreement became amendable more than two years ago on May 31, 2013.

“The best Flight Attendants in the industry have earned and deserve a new Contract. We will work hard to reach a new agreement --- one that recognizes the stellar service we provide every day,” said Stone.