

MAY 5, 2014

update unity

YOUR BI-MONTHLY UNITY SUPPLEMENT

President's Message



Audrey Stone is a Las Vegas-based Flight Attendant and the President of TWU Local 556

In my last President's message, I wrote about my upcoming "Listening Layovers" as well as preparations for the opening of the new Atlanta Inflight Base. Last week

was a whirlwind for me, but I thoroughly enjoyed getting out and speaking to so many of you flying the line. Accompanied by Oakland Domicile Executive Board Member Matt Hettich, 1st Vice President Todd Gage and Recording Secretary Cuyler Thompson, my first stop was Oakland on Monday, April 28. While camped out at Gate 24, it was nice to speak to so many Flight Attendants who are informed and educated about the current status of our ongoing Contract Negotiations, and I appreciate the input that they provided. On Tuesday, Todd Gage and I successfully completed Recurrent Training (RT) in Oakland. It was different for me to take RT in a base other than Baltimore, as this is where my previous nine years of RT were taken. I missed my Baltimore friends, but made some great new ones.

On Wednesday, I headed to Atlanta to celebrate the opening of our tenth Southwest Airlines Inflight Base. I chatted with the Flight Attendants working our flight from LAX to ATL, and answered some great (but tough) questions. I appreciate the excellent feedback; our Union is always looking for ways to improve upon our methods of communication. In Atlanta, I was joined by Todd Gage, Cuyler Thompson, 2nd Vice President Brett Nevarez, Financial Secretary-Treasurer John Parrott, Board Member-at-Large Tina Coffee and our new Atlanta Domicile Executive Board Member Pamila Forte. We were in the new lounge to welcome both Southwest Airlines and AirTran Flight Attendants to our newest base (and AirTran and Southwest Airlines Pilots too as they share the space). We took different shifts to ensure all Flight Attendants checking in had an opportunity to meet some of their TWU Local 556 Leaders. Various leaders from Southwest Airlines Management and AFA Council 57 Representatives joined in the festivities.

After spending the day in the lounge, we headed to the "Perfect 10" Atlanta Base Opening Party at the Southwest Porch in Piedmont Park. I have to say that while I have attended many Southwest parties and Company events over the years, this one was probably my favorite. The fact that it was organized by some of our very own Flight Attendants may have had something to do with it being a fabulous party! It was terrific to see so many people come together from various departments to join in the celebration. It was refreshing. And for everyone asking, "What's happened to our Culture?" I would say that it was alive and well in Atlanta on May 1.

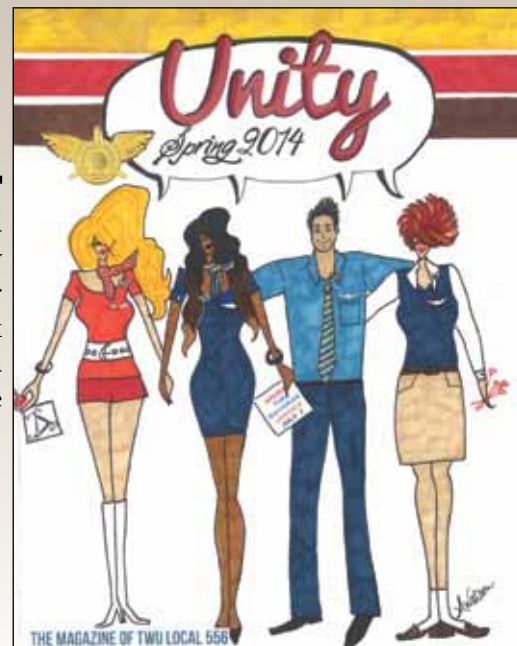
I am back in Dallas at the Local 556 Union Office this week. Your Negotiating Team is scheduled to visit the new Inflight Scheduling floor on Monday and will meet with Southwest Airlines Management at the negotiating table on Tuesday and Wednesday. I am returning to the table with some fresh perspectives and direct Member input from last week's Listening Layovers. Thanks to all of the Flight Attendants who took the time to stop and chat with me. You will be on the forefront of my mind this week.

LUV,

Audrey Stone
President, TWU Local 556

Spring 2014 Unity Magazine

Look for the printed Spring 2014 issue of Unity Magazine to arrive in your Flight Attendant mailbox soon. You may download an electronic copy of the issue by clicking [here](#).



Contract Education 101

The Rules for Productivity Pay



Denny Sebesta is a Dallas-based Flight Attendant and former Member of the TWU Local 556 Negotiating Team. She serves on the Local's Education Committee and is a regular contributor to Unity Update and Unity Magazine.

For Productivity Pay, the Contract outlines, *"Flight Attendants will receive an additional \$5.00 for each straight-time TFP over 102 TFPs picked up and flown from Open Time or credited for Reserve. Flight Attendants must pick up from Open Time to reach the 102 TFPs, if her/his awarded bid line or Reserve line pays less. The Company will offer Productivity Pay at least 6 months during each calendar year."*

This language was negotiated in the 2002 Contract under Article 21.16, where it remains in our current Contract today. While the language and intent has not changed the Question and Answer section was not re-published into our current Contract. This article will help answer many of your questions regarding the "in's and out's" of Productivity Pay.

How will I know if a month has been designated a Productivity Pay month? The Company will offer Productivity Pay at least 6 months during each calendar year. In the months in which it is offered, the Company will put a notice on the cover page of that month's bid packet.

How do I reach the 102 TFP threshold? There are three ways to reach the threshold:

- Bid a line or a Reserve line that pays 102 TFP
- If you bid a line or Reserve line that pays *less than* the 102 TFP, you will need to pick up from Open Time to reach the 102 TFP threshold
- You can line improve trip trade (trade for higher paying trips) with Open Time to reach the 102 TFP threshold

If my line pays 112 TFP and it's a Productivity Pay month will I receive the extra \$5.00 per TFP for those trips on my line over the 102 TFP? No, however, you will already have met the 102 TFP threshold, therefore, any trip you pick up from Open Time will be paid an additional \$5.00 per TFP.

If I bid a line or Reserve and then giveaway my entire line, can I now pick up from another Flight Attendant to reach my original line total? Yes. In order to reach your *original* line total, you may either trade/pickup from a Flight Attendant or Open Time. Remember, in order to *exceed* your original line total to reach the 102 threshold, you must trade or pickup only from Open Time.

If I have vacation during a Productivity Pay month, how will the rules apply to me? Trips credited for vacation will count towards meeting the 102 TFP threshold. For example, if your line paid 95 TFPs before vacation trips were pulled, then that is the number you will start with when picking up from Open Time to earn Productivity Pay over the 102 TFPs.

Are there any type of trip or Reserve pulls with pay that may reduce my original line total? Yes. Trips or Reserve days pulled for sick leave with pay (SLP), Medical Leave (LME), Maternity Leave (LMA),



Extended Funeral Leave (EFL) and Workers' Comp (WCP). All other non-fly pay will count towards your original line value.

If I call in sick on a trip that qualified for Productivity pay, will I be paid Productivity Pay for the sick trips? No, you only receive the Productivity Pay for trips flown or credited for Reserve.

If I have a pairing that already qualified for Productivity Pay and was pulled due to Funeral Leave, Jury Duty, Medical/Maternity Leave, Union Business, Company Convenience or Personal Leave, will I still receive the Productivity Pay? No. A pairing that qualifies for Productivity Pay and is pulled for *any reason* will not be paid the additional pay. You only receive it for trips flown or credited for Reserve.

Will I receive Productivity Pay for cancelled flights? Yes

If my TFP calculation is affected by overschedule/overfly, will I receive Productivity Pay on that portion? Yes.

Will my entire VJA pairing count towards the 102 TFP threshold? Only the *straight time* portion will be calculated toward the threshold.

If I reached the 102 TFP threshold during Productivity Pay month and then VJA for a pairing, will I receive Productivity Pay in addition to the VJA premium pay? Yes. Productivity Pay is separate from VJA pay. You will receive the Productivity Pay calculated on the straight time TFPs in addition to the VJA premium pay.

If I pick up a 3-day trip out of Open Time, for example on September 30, and that is a Productivity Pay month, but October is not, will I be paid Productivity Pay for the entire pairing? No. You will only receive Productivity Pay on the duty periods that fall within the designated Productivity Pay month.

We Must Respect and Protect KCM



Cuyler Thompson is an Oakland-based Flight Attendant and serves as the Recording Secretary on the TWU Local 556 Executive Board.

One of our Flight Attendants is currently facing discipline (and possibly more troubling consequences) for violating the rules of the Known Crew Member (KCM) program, the Transportation Security Administration (TSA) and the Federal Aviation Administration (FAA). While non-reeving with his wife, the Flight Attendant utilized the KCM lane and carried his wife's bag through the normal TSA Security Checkpoint. I am certain that he was not planning to commit any crimes with his wife's toiletries. However, while I am sympathetic to the stressful situation in which he currently finds himself and hope that the consequences of his less than intelligent decision are short-lived, I am finding it very difficult to feel sorry for him.

I don't need to tell any of you how much better our lives have become since the creation and expansion of the KCM program. We all know that KCM could completely disappear overnight if it is abused or no longer effective. This Flight Attendant is not stupid; he knows the rules of KCM and chose to break them. The Flight Attendant will probably not lose his job or his FAA-required Airmen Certification because of it, but I am unsure as to the final consequences of his decision.



While this one incident will probably not be the end of KCM, how many security breaches or violations does it take to have the KCM program discontinued? Who knows? I certainly do not want to be the one that ruins KCM for everyone. And I know this particular Flight Attendant does not want to be blamed for it either. KCM is such an incredible privilege and benefit and to all of us, at all bases, at all airlines, at all times; we must do all that we can to protect it. Please don't do anything to jeopardize KCM.

Open Enrollment for Supplemental Insurance Starts May 6!

Annual enrollment for the highly competitive supplemental insurance package offered to all Members of TWU Local 556 through our benefits partners opens May 6 and closes June 13. During the open enrollment period, you may contact our Supplemental Insurance Service Center at (877) 885-9191 (M-F 0800 to 1700 CDT) or meet with a Benefits Counselor in your Inflight Lounge. Be sure to have your 2013 W2 with you.

For more information about the insurance products that are available and the times that the Benefits Counselors are scheduled to be in the lounges, please visit <http://visityouville.com/twu556>

The following core benefits will be offered during the enrollment:

- **Lincoln Short Term Disability** provides income replacement during an accident/illness that occurs "off the job" (your 2013 W2 is required at the time of enrollment).

The following voluntary benefits from Colonial Life & Accident Insurance Company will be offered during the enrollment:

- **Accident Insurance** – helps offset unexpected medical expenses, such as emergency room fees, deductibles and co-payments that can result from a covered accident.
- **Cancer Insurance** – helps offset the out-of-pocket medical and indirect non-medical expenses related to cancer diagnosis and treatment.
- **Critical Illness Insurance** – pays a lump sum benefit upon diagnosis of a covered critical illness such as heart attack, end stage renal failure, coronary artery bypass surgery, stroke or major organ transplant.
- **New this year – Hospital Confinement Indemnity Insurance** – helps with the



rising costs associated with a covered hospital confinement or covered outpatient surgery. This is for accident or sickness. (This product will be offered with guaranteed issue underwriting. That means no health questions will be asked).

- **Universal Life Insurance** – provides death benefit coverage that you can increase or decrease as your needs change. The policy builds cash value on a tax-deferred basis at current interest rates and premium payments are flexible.

Don't forget! We strongly urge you to meet "one-on-one" with a Benefits Counselor during the enrollment. This is your chance to learn more about your benefits package and make your benefits work for you. When you meet with a Benefits Counselor, please be prepared to confirm any dependent information you currently have on file.

CSS Codes

SL1, SLA, SLN, SLP. Do you know what all of those “codes” mean on your trip sheet or on your Crew Web Access (CWA) screen? Following is an explanation of those codes.

Pairing Labels

A	Accepted Pairing from another FA
B	Picked Up Reserve Days
C	Pending Audit
D	Accepted Pairing from Open Time
I	IOE Assignment
J	Junior Available
K	Original Reserve Day(s)
M	Move up Assignment
O	Original Pairing
P	Pays "A" rate - nonfly only
Q	Traded Pairing with another FA
R	Reserve Assignment
T	Traded Reserve Day(s)
U	Voluntary Overlap
V	Voluntary Junior Available
X	Traded Original Pairing with Open Time
Z	Pending Audit
	Reserve Types
B	Block
P	Partial

Duty Rigs Symbols

M	(DPM) Duty Period Minimum
D	(DHR) Duty Hour Ratio
T	(THR) Trip Hour Ratio
A	(ADG) Average Daily Guarantee
F	Forced Credit
G	Guarantee
P	Prorated
E	Prorated with DHR applied
U	Prorated with THR applied
Q	Prorated, modified for sched purposes

Leg Codes

CN	Check-in No Brief (Report at departure)
CT	Charter Working Leg
DH	Double Time and one-half
DT	Double Time Leg
FR	Monitor for Possible FAR Illegality
FS	Food Service Charter Leg
HC	Hotel Room Confirmed with FA
HN	Hotel Room Needed
HU	Hotel Room Acquired but Unconfirmed
IP	IOE On Board
JT	Accept Jetway Trade
PA	Pay Leg at "A" rate
RC	Report with check-in (30 min prior to departure; used at checking at an outstation)
RL	Release - (at outstation--gives 30 minutes FAR debrief)
RN	Release No Debrief (duty ends at block in)
RS	Waive Deadhead
TH	Triple time and one--half
TT	Triple Time Leg
VJ	Time and one--half
VR	Reserve flying leg for VJA rate

Pairing Classes

C	Charter
L	Late Notice Charter
P	Pay at "A" Rate
R	Temporarily Unassigned
Z	Temporarily Unassigned

NonFly Codes

ADOP	Adoption
AS1	SCHEDULER APSB
ASB1	SELF ASSN APSB1
ASB2	SELF ASSN APSB2
ASB3	SELF ASSN APSB3
ASB4	SELF ASSN APSB4
AST8	800 TRAIN ATL
ASTW	OVERWATER ATL
BO	Base Orientation
BST8	800 TRAIN BWI
BSTW	OVERWATER BWI
BUS	BUSING
CC	CO. CONV NO PER DIEM
CCN	CO. CONV NO PAY
CCP	CO. CONV PER DIEM
CCS	Co Conv Special
CD	COMPENSATORY DAY
CDN	COMPENSATORY NO PAY
CISM	CRIT INCIDENT STRESS
CJS1	CONTINGENCY JS1
CJS2	CONTINGENCY JS2
CKC	CALIFORNIA KIN CARE
CMRT	CONTINGENCY MRT
CN	Company Conv Nonwork
COM	COVER COMMUTER
CST8	800 TRAINING DEN
CSTW	OVERWATER DEN
CX	Cancelled Pairing
DAL	Dallas Love Nonfly
DRT	Daily Release Time
DST8	800 TRAIN DAL
DSTW	OVERWATERDAL
EFL	Extend Funeral Leave
EFLN	EXT FUNERAL NO PAY
EFLV	EXT FUNERAL USE VAC
ELMI	EXTENDED MILITARY
ERP	ERROR PAY
FI1	NI nontax per diem
FI2	NI day per diem
FI3	NI tax per diem
FI4	NI NF nontax per diem
FI5	NI NF taxabl per diem
FP1	nontaxable per diem
FP2	day per diem
FP3	taxable per diem adj
FP4	NF nontax per diem
FP5	NF taxable per diem
FST8	800 TRAIN MCOI
FSTW	OVERWATER MCO
FTR	FAILURE TO REPORT
FV	FLOATING VACATION
HOTL	HOTEL COMMITTEE

HOU	Houston Hobby Nonfly
HPR	HOU PM RESERVE
HRL	Harlingen Nonfly
HRR	HOU READY RESERVE
HS	HOME STUDY
HST8	800 TRAIN HOU
HSTW	OVERWATER HOU
IF	Illegal FAR
IFN	ILLEGAL FAR NO PAY
IL I	LLEGAL PULL PAY
ILN	ILLEGAL NO PAY
IN I	INTERVIEWING PAY PD
IP	Illegal Premium
JD JU	RY DUTY PAY PERDIE
JET	JETTRADE INDICATOR
JRY	JURY DUTY FOR LH
JS1	Job Share 1
JS2	Job Share 2
JTW	JETWAY TRADE
LMA	MATERNITY LEAVE
LMAN	LEAVE MAT. NO PAY
LME	MEDICAL LEAVE
LMI	MILITARY LEAVE
LMN	LEAVE MEDICAL NO PAY
LOA	LEAVE OF ABSENCE
LST8	800 TRAIN LAS
LSTW	OVERWATER LAS
LVN	PSNL LEAVE NO PAY
LVP	PSNL LEAVE PAY
MBL	MAY BE LATE
MFFA	MARYLAND FAMILY ACT
MRT	Monthly Release Time
MST8	800 TRAIN MDW
MSTW	OVERWATER MDW
MTG	COMMITTEE MEETING
MV	MOVING PULL
MVVA	MOVING VACATION
NS	NO SHOW
NST	NO SHOW TRAINING
OOSC	OUT OF SALARY CONT
OST8	800 TRAIN OAK
OSTW	OVERWATER OAK
OV	Overlap
PAL	PAY ASSOCIATED LEAVE
PFL	Personal Fam. Leave
PLN	PARENTAL LEAVE
PST8	800 TRAIN PHX
PSTW	OVERWATER PHX
PT	Probationary Testing
QT	Employment Terminate
REG	pay adj b/c pos
REST	REST NONFLY
RETR	RETRO PAY GRIEVANCE
RGA	pay adj a pos
RNU	RES CALLED NOT USED
RRR	REG REQ A PAY
RRFR	REG REQ FLT REMOVED
RTS	RT Special
SCK	PAYS SICK, NO POINTS
SDRT	SECONDARY DRT
SKA	PAYS SICK, NO PTS--A

SL1 SICK LEAVE <2 HOURS
 SL2 SICK LVE TRNG <2 HRS
 SLA Sick Rsv at Accept
 SLN SICK LEAVE NO PAY
 SLP SICK LEAVE PAY
 SLT SICK LEAVE NO PAT TR
 SPP SPECIAL PROJECT PAY
 STQ STARQUEST
 SUS SUSPENSION
 TR Misc Training
 UB Union Bus No Perdiem
 UE Union Exec Board
 UN Union Bus w/Perdiem
 UTC Unable to contact
 VA VACATION DAYS
 VAPO VAC PAYOUT HARDSHIP
 WCI Workers comp inter
 WCN Workers comp no pay
 WCP Workers comp paid
 WCS Workers comp special
 ZZZ NON SWA CITY NONFLY

Reason Codes

AC Assign City (Nonfly)
 ADR DRT/SDRT Slot create
 AL Accept from a lineholder
 AN Acknowledge Notification
 AR Assign reserve
 AS Assign Airport Standby
 AT Payroll Adjustment
 AZ Audited Z label pairing
 BL Modify Buddy List
 CB Update Commute Base
 CC Company convenience
 CD Compensatory day
 CI CHECK IN
 CIP Check In Prompt
 CK California Kin Care
 CM CRM meeting
 CQ Change qualification
 CR Crew reroute
 CT Charter leg
 CX Cancellation
 DC Double covered Trip
 DD SKYSOLVER COMMIT
 DN Deadhead no pay
 DP Deadhead pay
 DPR Remove crew member from position
 DV Diversion
 DBS Submit EBS Bid
 EF Extra Fly
 EN Error no pay
 EP Error Pay
 ER CSS Testing
 EX Extra Section
 FM FMLA
 FP Forced pay
 FV Floating Vacation
 FL Ferry flight
 GL Give to a lineholder
 GM Get Messages
 GT Giving training
 GY Guarantee Adjustment
 IF Illegal -- FAR's
 IL Illegal -- Contract
 IN Interviewing
 INT Intracking
 IO Initial operating experience(IOE)

IS Intracking Secondary
 IT Initial Training
 JA Junior available
 JD Jury duty
 JT Jetway Trade
 LGN Log In
 LI LOST ID
 LM Military leave
 LN Leave no pay
 LP Leave pay
 LR Restrict/Release Line
 MA Maternity leave
 MC MCL Hold for Crew
 MD Medical Leave
 ME Company meetings
 MQ Modify Qualification
 MS Miscellaneous
 MU Move up
 MV Moving
 NC Add a new city
 NQ Not qualified
 NS No show
 NTF Assignments Not Acknowledged
 OA Open time acceptance
 OF Work in office
 ON Change overnight preference
 OR Original
 OT Open time trade
 OV Overlap pull
 PB PIECE BACK
 PF Personal Family Leave
 PH Update Phone Number
 PR Change Pass/Fly preference
 QT Retired/Terminated
 RD Change Reserve day attribute
 RL Release from duty
 RO Remove for training
 RT Recurrent training
 RW Return to work
 SA Self Assign Airport Standby
 SB Change Airport Standby Preference
 SD SDRT Assign
 SE Set Reserve Eligibility
 SI Update Station Information
 SM Send Messages
 SN Sick leave no pay
 SP Sick leave pay
 SR Self Assign Reserve
 SS Input error
 SU Suspension
 SV Self Assign VJA
 TF Training flight
 TL Trade with lineholder
 TR Miscellaneous training
 UL Unscheduled leg
 UN Union business
 URR Unassigned Reserve Report
 VA Vacation
 VC Vacancy
 VJ Volunteer Junior Available
 VO Vacation Overlap
 VS VJA SELF--ASSIGNMENT
 WC Worker's compensation

Bases

Atlanta
 A----- Pairing Numbers
 RTA Recurrent Training

AAR AM Reserve
 APR PM Reserve
 ARR Ready Reserve
 Baltimore
 B----- Pairing Numbers
 RTB Recurrent Training
 BAR AM Reserve
 BPR PM Reserve
 BRR Ready Reserve
 Chicago
 M----- Pairing Numbers
 RTM Recurrent Training
 MAR AM Reserve
 MPR PM Reserve
 MRR Ready Reserve
 Dallas
 D----- Pairing Numbers
 RTD Recurrent Training
 DAR AM Reserve
 DPR PM Reserve
 DRR Ready Reserve
 Denver
 C----- Pairing Numbers
 RTC Recurrent Training
 CAR AM Reserve
 CPR PM Reserve
 CRR Ready Reserve
 Houston
 H----- Pairing Numbers
 RTH Recurrent Training
 HAR AM Reserve
 HPR PM Reserve
 HRR Ready Reserve
 Las Vegas
 L----- Pairing Numbers
 RTL Recurrent Training
 LAR AM Reserve
 LPR PM Reserve
 LRR Ready Reserve
 Oakland
 O----- Pairing Numbers
 RTO Recurrent Training
 OAR AM Reserve
 OPR PM Reserve
 ORR Ready Reserve
 Orlando
 F----- Pairing Numbers
 RTF Recurrent Training
 FAR AM Reserve
 FPR PM Reserve
 FRR Ready Reserve
 Phoenix
 P----- Pairing Numbers
 RTP Recurrent Training
 PAR AM Reserve
 PPR PM Reserve
 PRR Ready Reserve

Human Trafficking



Michele Moore is a Dallas-based Flight Attendant and the Occupational Safety and Health Coordinator for TWU Local 556.

With the announcement of international service at Southwest Airlines, we will be seeing many changes coming our way. We will have a new “brand” of passengers and will be dealing with entirely new situations on a day-to-day basis. Now more than ever, our workforce needs to remain vigilant in keeping our eyes and ears open for out of the ordinary type situations. One such situation to be aware of is Human Trafficking.

Human Trafficking is the third largest international crime, only falling behind illegal drug sales/manufacturing and illegal arms trafficking. Human Trafficking is a form of modern day slavery. It exploits human beings by using fraud, force or coercion for labor or commercial sexual purposes. In many cases, the victims are promised well-paying jobs and are then forced into prostitution, or some type of menial labor.

Some factors that could indicate a person could be in this category area:

- A person that doesn't have control over their own travel documents
- A person that isn't allowed to have any social interaction
- A person that has no knowledge of their destination
- A child that isn't accompanied by their parents or guardians and is exhibiting the above mentioned characteristics

If you do suspect a passenger could be a victim, inform the Captain of your concerns immediately. Strike up a non-threatening conversation with the suspected party(s) and ask target questions such as where they are going, are they on vacation or visiting relatives? You can also ask where they will be staying, what they'll be doing on their trip etc. During the conversation, take notice of their responses – are they being evasive in their answers, and does it seem that the children aren't allowed to talk or are afraid to answer? Keep the Captain informed of the situation and your concerns.

The Department of Homeland Security investigates Human Trafficking through the Immigration and Customs Enforcement Agency. The phone number is 866-347-2433; an easy way to remember the number is 866-DHS-2-ICE. You can also make a report online at www.ice.gov/tips.



TWU Local 556 Scholarships



Matt Hettich is an Oakland-based Flight Attendant, the Oakland Domicile Executive Board Member and the Chairperson of the Local 556 Scholarship Committee.



Education is important to TWU Local 556 and our Local is proud to sponsor two scholarships. The Paul Gaynor Scholarship is awarded to Members of TWU Local 556 and the Madeleine Rolle de Milhaguet Howard Scholarship is awarded to TWU Local 556 Members or family members of TWU Local 556 Members. Each scholarship will be awarded to one applicant and each has a maximum value of \$1,500 per recipient. The distribution can be used for tuition, books, and/or room and board. For both scholarships, the applications, including application form, letters of endorsement and essay, must be received by June 30, 2014. Scholarship applications will be judged and awarded by the TWU Local 556 Scholarship Selection Committee consisting of the Local President, Scholarship Committee Chairperson, and an individual from the academic or Labor communities who is chosen by the Executive Board. Awards will be announced by July 31, 2014. Notice of the winner will be published in the Fall UNITY publication and in the Union Glass Case in all bases. Online applications will be accepted through the TWU Local 556 Website. Visit www.twu556.org for complete details. Paper applications are also available in the lounge on the Union Red Rack.

Contract Negotiations Update



On Monday April 21, our Negotiating Team (NT) met with Southwest Airlines Management for another day of productive talks. We continued conversations regarding Article 9 – Additional Flying, specifically Reschedules, and Article 14 – Vacation. Both sides discussed their concerns and ideas for improvements. Once again we stressed the importance of quality of life for our Members, which can be adversely affected by Reschedules. As we mentioned in our last update, Southwest Airlines Management gave us a demonstration of SkySolver, the program used by Scheduling when dealing with Irregular Operations. We have also made arrangements to spend an afternoon on the Scheduling floor to see the operation in action. We have been very fortunate that you, our fellow Sisters and Brothers, have provided us large amounts of feedback, comments, suggestions and personal experiences. We are confident that with your information, seeing the operation in actual progress, and our continued open discussions, that we can improve quality of life for our Members, while continuing to contribute to the record breaking success of our Company.

We would like to thank each and every one of you who proves on every flight, every day why we are the Leaders in the Flight Attendant industry.

For those of you who have reached out to YOUR Negotiating Team, please keep it up and encourage your friends and family here at TWU Local 556 to get involved. Our Members working together is what has made us the envy of the airline industry, and will continue to keep us on top. Please do not hesitate to email us with feedback at NT@TWU556.org. We have the following bargaining dates on our upcoming schedule: May 5-7, 22-23, and 28-29.

Our NT also met again on April 22 with the Negotiating Committees from SWAPA and TWU Local 555 to discuss the status of negotiations and how we can best continue to help one another moving forward. This solidarity is vital to preserving and improving the good working relationships that we share.

Thank you for your continued support.

A Call for Volunteers

As our Negotiating Team (NT) approaches the one-year mark at the table with Southwest Airlines Management, we are looking to increase our education and mobilization efforts. Our NT is committed to having all of our Members informed and fully educated regarding where we are in the negotiating process. We need assistance from our Members to provide information both now and once a Tentative Agreement between TWU Local 556 and Southwest Airlines Management has been reached. Many of you have already volunteered to be part of this process and we're looking forward to working with you. If you're interested in helping, please contact us at nt@twu556.org.

We Need You!



unity
THE MAGAZINE OF TWU LOCAL 556



Unity and Unity Update are official publications of **Transport Workers Union Local 556**, representing the **Flight Attendants of Southwest Airlines**.

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