



The Union of
Southwest Airlines Flight Attendants
TWU LOCAL 556

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Safety Team Report

Michael Massoni – Operational Safety Chair

...The mission of the Unions Safety Team is to provide Union Leadership in all issues of health & safety; Technical Counsel to the TWU Executive Board; Representation to our Membership; Stewardship within our Company, Industry, its regulatory bodies and most importantly, facilitate Effective Communications between all...

To: TWU Local 556 Executive Board
CC: Thom McDaniel
Date: July 12, 2019
Re: July 2019 EB Safety Team Report

Currently the Safety Team has the following open and/or resolved action items:

Aviation Safety Action Program (ASAP) – Reports Under ERC Review - 123

ID	Event Date	Status	Summary
8483	6/3/2019	Sent to ERC for review	PREFLIGHT DUTIES/EQUIPMENT
			CHECKS - Failure to check OWWE
8517	6/8/2019	Sent to ERC for review	SECURITY/SECURITY CHECKS - Preflight
			Security Check
8598	6/18/2019	Sent to ERC for review	FLIGHT ATTENDANT DUTIES AND
			RESPONSIBILITIES/ANNOUNCEMENTS/DEMO - Long duty day forgot to do the walk thru.
8608	6/19/2019	Sent to ERC for review	FATIGUE/OTHER - Denied fatigue call
8620	6/19/2019	Sent to ERC for review	IEFB/MISSING IEFB - When it was time to
			conduct inflight service i noticed i did not have my EFB
8639	6/21/2019	Sent to ERC for review	IEFB/MISSING IEFB - discovered IEFB was
			missing
8642	6/16/2019	Sent to ERC for review	SPECIAL PAX/DISABLED - Passenger used
			CPAP breathing machine he brought onboard while seated in a window seat in the exit row
8644	6/22/2019	Sent to ERC for review	MAINTENANCE/OTHER -
			Photoluminescent Strips are not charging After 10 minutes with lights on bright.
8655	6/23/2019	Sent to ERC for review	IEFB/OTHER - Potential Battery Swelling
			Within the Housing of the iPad
8671	6/24/2019	Sent to ERC for review	OWWE/PETS IN OWWE - pet in exit row
8672	6/25/2019	Sent to ERC for review	OWWE/PAX DID NOT MEET EXIT SEAT
			CRITERIA - Reseating pax at emergency exit
8674	6/18/2019	Sent to ERC for review	IEFB/OTHER - I received a gate check during
			boarding from my supervisor; later received a written warning for an item I ended up with

8675	6/24/2019	Sent to ERC for review	FLIGHT ATTENDANT DUTIES AND RESPONSIBILITIES/OTHER - ran off to get food
8677	6/25/2019	Sent to ERC for review	OWWE/OWWE BRIEFING NOT DELIVERED AT ALL - Failed to verify C completed OWWE briefing. She informed me she had inadvertently forgotten to do so after we landed
8678	6/19/2019	Sent to ERC for review	PILOT COMMUNICATION/PROCEDURES/LANDING NOTIFICATION - The pilots didn't give the final descent chime and due to turbulence, the cabin was unsecure.
8680	6/26/2019	Sent to ERC for review	IEFB/MISSING IEFB - Flight Attendant without EFB before duty
8683	6/26/2019	Sent to ERC for review	IEFB/NON-FUNCTIONING - Flight Attendant Manual "MY MOBILE365 spinning. Not working when attempting to download RBFs
8684	6/26/2019	Sent to ERC for review	IEFB/LOW BATTERY - efb not fully charged
8685	6/26/2019	Sent to ERC for review	AIRCRAFT DOOR\SLIDE/PARTIAL SLIDE DEPLOYMENT - Partial slide deployment
8689	6/26/2019	Sent to ERC for review	MINIMUM CREW/BOARDING - Was looking for ops agent saw NAME near door to drop bags I called his name 3 times he didn't hear me so I stepped off
8690	6/26/2019	Sent to ERC for review	SPECIAL PAX/LEO - Lost track of where LEO sat.
8691	6/26/2019	Sent to ERC for review	CABIN TEMPERATURE/HOT AIRCRAFT - hot aircraft no APU
8692	6/26/2019	Sent to ERC for review	OWWE/PAX DID NOT MEET EXIT SEAT CRITERIA - Passenger at emergency exit did not speak English.
8693	6/24/2019	Sent to ERC for review	SECURITY/PAX MISCONDUCT (THREAT LEVEL) - Threatening passenger
8695	6/24/2019	Sent to ERC for review	ILLNESS\INJURY EVENTS/PASSENGER - Sick pax boarded and flight attendant(s) stepping off a/c onto jet bridge
8696	6/27/2019	Sent to ERC for review	NON-COMPLIANCE WITH FARs, POLICIES, AND PROCEDURES/PAX NON-COMPLIANCE - Passenger following crew member instructions
8698	6/27/2019	Sent to ERC for review	AIRCRAFT DOOR\SLIDE/DISARMING PROCEDURE - dual deplaning issue: opened door after air stairs arrived and no ops agent present to make sure safety slide intact
8699	6/28/2019	Sent to ERC for review	CABIN READINESS/PAX NOT SEATED - Passengers getting up/ restroom during demo
8704	6/28/2019	Sent to ERC for review	PREFLIGHT DUTIES/EQUIPMENT CHECKS - Failure to notice a forward POB was just above 1000 psi
8705	6/15/2019	Sent to ERC for review	FLIGHT ATTENDANT DUTIES AND RESPONSIBILITIES/OTHER - Improper boarding
8708	6/28/2019	Sent to ERC for review	AIRCRAFT DOOR\SLIDE/ARMING PROCEDURE - Crosscheck PA for push back not made
8714	6/29/2019	Sent to ERC for review	CRM/AGENTS - Pressure to close main cabin door
8715	6/28/2019	Sent to ERC for review	MINIMUM CREW/THROUGH FLIGHT - Passenger on board without flight attendants being present
8718	6/29/2019	Sent to ERC for review	SECURITY/OTHER - Security breach
8719	6/30/2019	Sent to ERC for review	CABIN READINESS/PAX NOT SEATED - Passenger up at landing

8720	6/30/2019	Sent to ERC for review	FLIGHT ATTENDANT DUTIES AND RESPONSIBILITIES/INCORRECT PAX COUNT - Passenger overslept and got off at wrong destination
8721	6/27/2019	Sent to ERC for review	BOARDING/AGENT INITIATED BOARDING WITHOUT CREW COORDINATION - equipment not checked prior to boarding of aircraft
8723	6/30/2019	Sent to ERC for review	NON-COMPLIANCE WITH FARs, POLICIES, AND PROCEDURES/PAX NON-COMPLIANCE - Customer non-compliance
8725	6/30/2019	Sent to ERC for review	GROUND OPS COMMUNICATION/PROCEDURES/CARRYON BAG POLICY NOT ENFORCED - FAR 121.589 carry-on baggage exceeding 2 bag limit, paragraphed in A011 approved carryon baggage program
8728	7/1/2019	Sent to ERC for review	SECURITY/PAX MISCONDUCT - Level 2 threat
8729	7/1/2019	Sent to ERC for review	OWWE/PAX DID NOT MEET EXIT SEAT CRITERIA - Passenger seared in exit row who was traveling with 3 small children seated in front of her.
8730	6/30/2019	Sent to ERC for review	IEFB/MISSING IEFB - If a printed version of the IEFB was on board for fill-in FA, NAME.
8731	7/1/2019	Sent to ERC for review	CHILD RESTRAINT SYSTEM/IMPROPER PLACEMENT - A passenger placed a car seat in the row behind the OWWE and we did not see it until shortly after takeoff.
8732	6/30/2019	Sent to ERC for review	PILOT COMMUNICATION/PROCEDURES/TAKEOFF NOTIFICATION - Doing final walk thru and plane took off before I could get to my jumpseat
8734	7/1/2019	Sent to ERC for review	OWWE/PETS IN OWWE - Passenger with dog in OWWE
8735	6/30/2019	Sent to ERC for review	SECURITY/PAX MISCONDUCT (THREAT LEVEL) - Wife passenger verbally attacked me, husband passenger physically attacked the A flight attendant
8736	7/1/2019	Sent to ERC for review	PILOT COMMUNICATION/PROCEDURES/TAKEOFF NOTIFICATION - Plane took off before I could get to my jump seat
8737	6/30/2019	Sent to ERC for review	CABIN EMERGENCY/FUMES\ODORS - Smoke in cabin
8738	7/1/2019	Sent to ERC for review	OWWE/PAX DID NOT MEET EXIT SEAT CRITERIA - PAX in exit row 16F had a prosthetic left leg
8740	6/29/2019	Sent to ERC for review	SPECIAL PAX/UMs - Unaccompanied Minor deplaned without my escorting them.
8741	7/1/2019	Sent to ERC for review	MINIMUM CREW/DEPLANING - I took my bags with me when I took the UM up to the top of the gate, because there were 20 pax onboard
8742	7/2/2019	Sent to ERC for review	OWWE/PAX BRIEFED AFTER TAKEOFF - I failed to brief the exit row
8743	6/6/2019	Sent to ERC for review	POTENTIAL INJURY HAZARD/OTHER - EXPLODING SODA CANS
8746	7/2/2019	Sent to ERC for review	OWWE/PAX BRIEFED AFTER DOOR CLOSURE - Forgot to brief overwing but remembered during the demo. Briefed during demo
8747	7/1/2019	Sent to ERC for review	OWWE/OWWE BRIEFING NOT DELIVERED AT ALL - Failure to brief exit rows

8748	7/2/2019	Sent to ERC for review	IEFB/MISSING IEFB - By accident, I left my ID,my IEFB and Passport on the AC upon deplaning.
8750	7/1/2019	Sent to ERC for review	FLIGHT ATTENDANT DUTIES AND RESPONSIBILITIES/ANNOUNCEMENTS/DEMO - Forgot to mention life rafts
8755	7/2/2019	Sent to ERC for review	IEFB/MISSING IEFB - I noticed during flight that my iPad was missing and picked up one in BWI upon landing.
8756	7/2/2019	Sent to ERC for review	OWWE/PAX DID NOT MEET EXIT SEAT CRITERIA - Discovered during flight one of the passengers in the exit row did not speak English
8760	7/3/2019	Sent to ERC for review	SECURITY/OTHER - I was accused by a Supervisor that I let a passenger come back on the aircraft while people we deplaning.
8761	7/3/2019	Sent to ERC for review	FLIGHT ATTENDANT DUTIES AND RESPONSIBILITIES/OTHER - Mixed drink
8762	7/3/2019	Sent to ERC for review	SPECIAL PAX/LEO - Capt. said FAMs could be incognito on the flight. Had 3 FAMs 1 LEO and 1 DH FFDO. A was not introduced to 1 FAM.
8763	7/4/2019	Sent to ERC for review	FLIGHT ATTENDANT DUTIES AND RESPONSIBILITIES/BOARDING 30 MINUTES PRIOR - Company policy/TWU556 contract violation/safety related
8764	7/3/2019	Sent to ERC for review	POTENTIAL INJURY HAZARD/OTHER - 5 employees in aft galley during service.... not enough jumpseats for crew
8766	6/30/2019	Sent to ERC for review	CRM/AGENTS - Pax POB wasn't checked for battery fullness and no aisle chairs in MSY
8767	7/3/2019	Sent to ERC for review	CABIN TEMPERATURE/HOT AIRCRAFT – Plane was hot from the front galley to row 2.
8769	7/4/2019	Sent to ERC for review	CABIN EQUIPMENT/COMMUNICATION SYSTEM - Boarding without Pilots with dark flight deck.
8770	7/4/2019	Sent to ERC for review	NON-COMPLIANCE WITH FARs, POLICIES, AND PROCEDURES/FLIGHT\DUTY TIME VIOLATION - Southwest scheduling not following compliance for FAR requirement regarding crew rest.
8771	7/5/2019	Sent to ERC for review	NON-COMPLIANCE WITH FARs, POLICIES, AND PROCEDURES/FLIGHT\DUTY TIME VIOLATION - Insufficient crew rest
8772	7/5/2019	Sent to ERC for review	IEFB/LOW BATTERY - IFB gate check by supervisor
8774	7/5/2019	Sent to ERC for review	FLIGHT ATTENDANT DUTIES AND RESPONSIBILITIES/OTHER - Helping Customer in the terminal
8775	7/5/2019	Sent to ERC for review	AIRCRAFT DOOR\SLIDE/DISARMING PROCEDURE - forget to remove flag after disarming
8776	7/5/2019	Sent to ERC for review	IEFB/MISSING IEFB - Flew without Electronic Manual
8778	7/6/2019	Sent to ERC for review	GROUND OPS COMMUNICATIONPROCEDURES/OTHER - Operations Agent did not provide trip information sheet or specials to A flight attendant prior to departing
8779	7/6/2019	Sent to ERC for review	SECURITY/FLIGHT DECK DOOR NOT LATCHED\LOCKED - On takeoff the cockpit door opened. I did not flip the red toggle switch down before I closed the door.
8780	7/4/2019	Sent to ERC for review	IEFB/MISSING IEFB - Lost IEFB/Manual
8781	7/5/2019	Sent to ERC for review	NON-COMPLIANCE WITH FARs, POLICIES, AND PROCEDURES/PAX NON-COMPLIANCE - Failure to get Passenger to follow Crew member instructions on 121.577 sec b and e
8782	7/6/2019	Sent to ERC for review	IEFB/MISSING IEFB - My iPad was left on my previous flight

8784 7/7/2019 Sent to ERC for review AIRCRAFT DOOR\SLIDE\ARMING
PROCEDURE - Aircraft was already being pushback from the gate. Doors weren't armed.

8785 7/7/2019 Sent to ERC for review FLIGHT ATTENDANT DUTIES AND
RESPONSIBILITIES/OTHER - CUSTOMER WAS EXTREMELY RUDE TOWARDS ME
DURING DEMO

8786 7/7/2019 Sent to ERC for review AIRCRAFT DOOR\SLIDE\ARMING
PROCEDURE - Instructions for arm doors for departure was not given on time

8787 7/6/2019 Sent to ERC for review ILLNESS\INJURY EVENTS\CABIN CREW
- I noticed pain down my left arm and going up my neck and shoulders shortly after closing
overhead bins while we were boia

8788 7/5/2019 Sent to ERC for review GROUND OPS
COMMUNICATIONPROCEDURES/CARRYON BAG POLICY NOT ENFORCED - Oversized
carryon was brought into the cabin

8790 7/8/2019 Sent to ERC for review IEFB/OTHER - Required Item for flying

8791 7/6/2019 Sent to ERC for review ALCOHOL/PAX SIGNS OF
INTOXICATION DURING BOARDING - Passenger removed from flight

8792 7/8/2019 Sent to ERC for review FLIGHT ATTENDANT DUTIES AND
RESPONSIBILITIES/ANNOUNCEMENTS\DEMO - Omitted opening PA due to Pax removal.

8794 7/6/2019 Sent to ERC for review SPECIAL PAX/UMs - UM was asked to stay
in jet bridge/ left

8795 7/8/2019 Sent to ERC for review JUMPSEAT/EXTRA CABIN JUMPSEAT
RIDER - Jump seater was asked to go sit up front. If we hit turbulence, there would be no safe spot
for all 3 crew members to sit

8797 7/7/2019 Sent to ERC for review MINIMUM CREW/THROUGH FLIGHT -
No Notice given of thru passengers on board while captain was giving us briefing on Jetbridge

8799 5/22/2019 Sent to ERC for review FLIGHT ATTENDANT DUTIES AND
RESPONSIBILITIES/OTHER - Undocumented animal was discovered during through count.

8800 7/8/2019 Sent to ERC for review ALCOHOL/PAX SIGNS OF
INTOXICATION - intoxicated passenger sits in jumpseat to avoid standing in clear zone

8801 7/8/2019 Sent to ERC for review JUMPSEAT/EXTRA CABIN JUMPSEAT
RIDER - with a 5thF/A commuting on my jumpseat with me, I sat on the aisle side of the jumpseat
not next to the aft service door

8802 7/9/2019 Sent to ERC for review NON-COMPLIANCE WITH FARs,
POLICIES, AND PROCEDURES/FLIGHT\DUTY TIME VIOLATION - Reduced Rest

8803 7/6/2019 Sent to ERC for review IEFB/MISSING IEFB - I left my iefb at hotel.

8804 7/8/2019 Sent to ERC for review AIRCRAFT DOOR\SLIDE\ARMING
PROCEDURE - After pushback, it became apparent that the FWD service door was armed but was
only sealed on one side, not fully shut.

8805 7/8/2019 Sent to ERC for review SPECIAL PAX/ESCORT - Escorted
passenger that had to be handcuffed

8806 7/9/2019 Sent to ERC for review IEFB/LOW BATTERY - Plugged iPad night
before. Was not charged when I left Got a print out from ops.

8807 7/7/2019 Sent to ERC for review MINIMUM CREW/DEPLANING - Non-
minimum crew

8808 7/10/2019 Sent to ERC for review
SECURITY/SECURITY CHECKS - Did not sign security document before departure.

8809 7/10/2019 Sent to ERC for review GROUND OPS
COMMUNICATIONPROCEDURES/CARRYON BAG POLICY NOT ENFORCED - Pax
bringing more than 2 carry-ons on a/c

8810	7/10/2019	Sent to ERC for review	GROUND OPS COMMUNICATION PROCEDURES/CARRY ON BAG POLICY NOT ENFORCED - Excess bags brought onboard
8811	7/9/2019	Sent to ERC for review	IEFB/MISSING IEFB - Forgotten iPad
8812	7/10/2019	Sent to ERC for review	SPECIAL PAX/LAP CHILDREN - 5 people in a row.
8813	7/10/2019	Sent to ERC for review	IEFB/OTHER - Required Item-IEFB Sled
8814	7/9/2019	Sent to ERC for review	OWWE/PAX DID NOT MEET EXIT SEAT CRITERIA - COS Pax boarded aircraft with young child and wanted to sit at owwe
8815	7/2/2019	Sent to ERC for review	POTENTIAL INJURY HAZARD/OTHER - Safety concerns
8816	7/10/2019	Sent to ERC for review	AIRCRAFT DOOR\SLIDE/DISARMING PROCEDURE - personal failure of concentration while disarming FWD galley service door
8817	7/10/2019	Sent to ERC for review	OWWE/PETS IN OWWE - Duffle bag with pet inside
8818	7/10/2019	Sent to ERC for review	IEFB/NOT SYNCHED - Failure to update my IEFB
8819	7/10/2019	Sent to ERC for review	OWWE/PAX BRIEFED AFTER TAKEOFF - Failed to complete exit row briefing on ground before flight departed.
8820	7/11/2019	Sent to ERC for review	IEFB/OTHER - Required Item-IEFB Sled
8821	7/11/2019	Sent to ERC for review	IEFB/MISSING IEFB - Forgot IEFB
8822	7/10/2019	Sent to ERC for review	OWWE/PETS IN OWWE - Unannounced pet in carrier in exit row
8823	7/11/2019	Sent to ERC for review	CABIN EQUIPMENT/LIFE VEST - 5 life jackets missing out of forward entry stowage compartment.
8824	7/11/2019	Sent to ERC for review	AIRCRAFT DOOR\SLIDE/DISARMING PROCEDURE - Almost deployed slide but caught my error.
8825	7/11/2019	Sent to ERC for review	SECURITY/OTHER - Upon arming aft doors I noticed the aft entry door still had a blue safety seal on it.
8826	7/10/2019	Sent to ERC for review	MINIMUM CREW/BOARDING - Out of boarding position
8827	7/11/2019	Sent to ERC for review	NON-COMPLIANCE WITH FARs, POLICIES, AND PROCEDURES/FLIGHT DUTY TIME VIOLATION - We were delayed 3 1/2 hours at the beginning of our duty day. Scheduling was aware of the delay the entire day. When we
8828	7/9/2019	Sent to ERC for review	AIRCRAFT DOOR\SLIDE/ARMING PROCEDURE - Too fast on the doors
8829	7/10/2019	Sent to ERC for review	TURBULENCE/UNABLE TO TAKE JUMPSEAT - I was unable to go to fwd jumpseat for landing due to turbulence and told by Pilots to take first available seat
8830	7/10/2019	Sent to ERC for review	MINIMUM CREW/DEPLANING - Minimum crew violation
8831	7/9/2019	Sent to ERC for review	IEFB/LOW BATTERY - I was flying in B position doing my cabin checks and security upon getting a gate check

ASAP Reports received 2019 Year-to-Date:	1458
Accepted Reports Year-to-Date:	1086
Excluded Reports to date:	24
Open Reports:	40
ASAP Reports received 2018 Year-to-Date:	1716
Total Reports Received in 2017	947
Total Reports Received over the Life of Program	9849

Southwest Airlines Event Notification System (ENS)

Fielded Events for Period: 6/10/19 through 7/12/19 = 418
 Emergencies Declared for Period = 15

2019 Year-to-Date = 1995
 All of 2018 = 2462
 All of 2017 = 2371
 All of 2016 = 2887
 All of 2015 = 2843
 All of 2014 = 2119
 All of 2013 = 1138*
 All of 2011 = 1609
 All of 2010 = 1413
 All of 2009 = 1210

*ENS tracking and trending was suspended for the period of May 2012 – June 24th, 2013 –
 However ENS follow-up was maintained throughout this period. The Safety Team has re-
 established the practice of tracking and trending all ENS events and will include the same in all
 Safety Team Reports

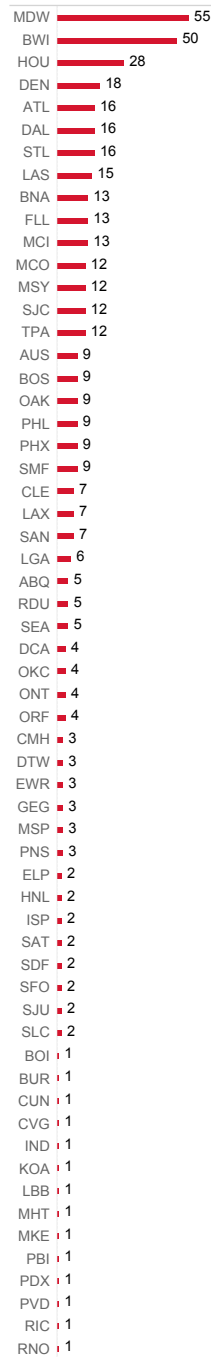
SWALife Hot Aircraft Event Reporting

06/10/19 through 07/12/19 = 62
 2019 Year-to-Date = 106
 2018/2019 Year-over-Year Comparative = - 148 (43.09% Decrease Year-over-Year)
All of 2018 = 460 = 13.9% Increase Year-over-Year
All of 2017 = 396 = 34.3% Decrease Year-over-Year
All of 2016 = 535 = 32% Decrease Year-over-Year
 All of 2015 (Benchmark High) = 788

**Latest Hot Aircraft Reporting Overview (Normalized with all other Sources) 27MAY19-
 02JUN19:**

Hot Aircraft Overview 07.01.2019 - 07.07.2019

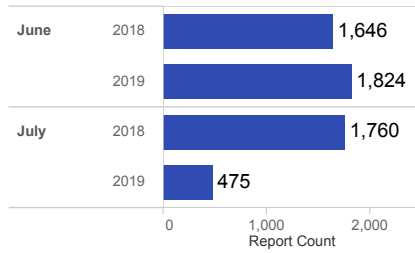
Hot AC Total by City



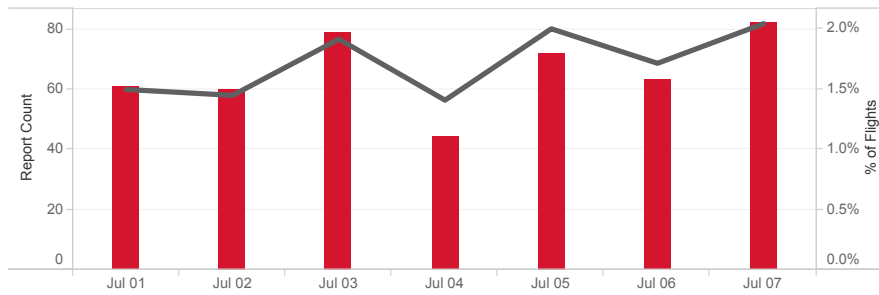
Reports by Type - 2 Week Lookback

Data Type	Hot AC Reports		% Difference	
	6/24/2019	7/1/2019	6/24/2019	7/1/2019
ACARS	456	424	-7.02%	
IF SOPI	2	4	100.00%	
Inflight Form	39	33	-15.38%	
Grand Total	497	461	-7.24%	

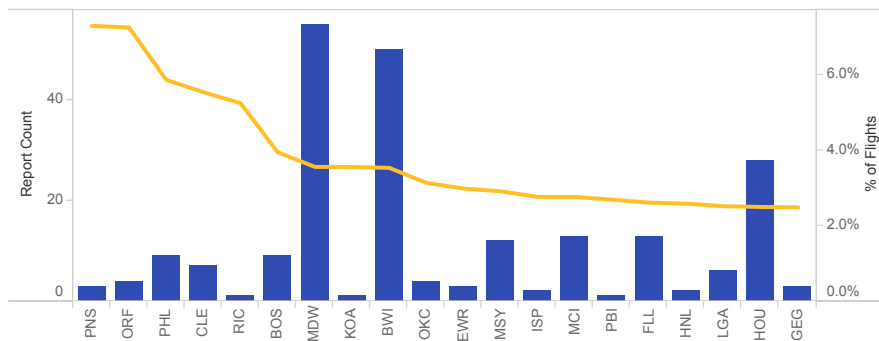
Year over Year Comparison



Daily Employee Report Submissions and % of Flights



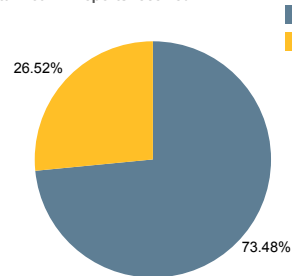
Stations - Top 20 Based on % of Flights



The percentages for the Top 20 Stations are based on the number of Hot AC Events reported on and the number of flights that departed from each city during the respective week.

Hot Aircraft by Fleet

Percent of total Hot AC Reports received



Fleet	Hot AC Reports	% of Flights**
700	338	1.69%
800	122	1.93%

**Percent of Hot AC Events to Total Flights per Fleet
Please note: Fleet not available for every report

'Hot' Aircraft and Gates

Aircraft with four or more reports

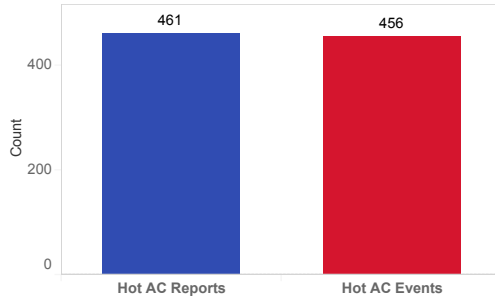
AC Number	
773	6
8546	6
790	5
965	5
239	4
401	4
405	4
470	4
493	4
917	4
8509	4
8578	4

Gates with three or more reports

Station	Gate	
MCI	41	3
	43	3
HOU	4	4
PHL	E16	4
SMF	B18	4
BWI	B7	3
CLE	B11	3
PHX	C3	3

Reports versus Events

Hot AC Reports are the total number of reports received. Hot AC Events are the unique number of Hot AC occurrences, taking into account multiple reports for the same event.

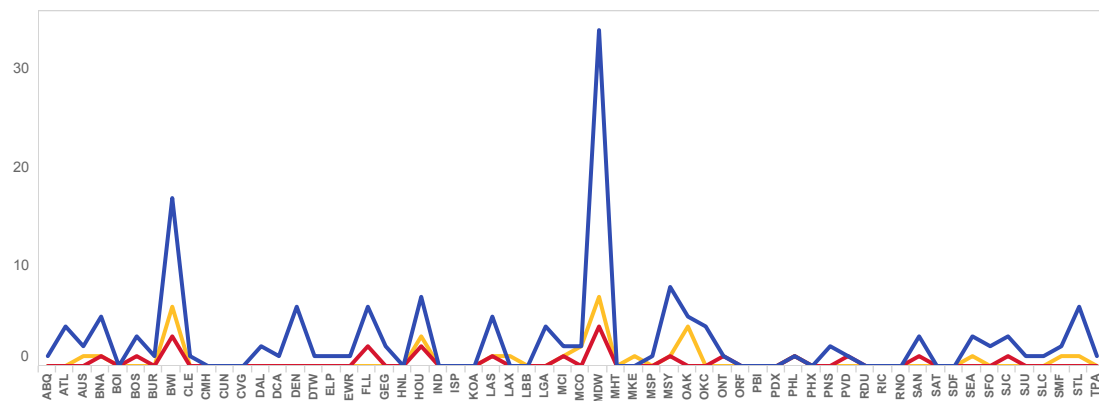


Ground Operations

As reported by the Pilot Group through ACARS messaging.

- Air Not Connected
- Ops Agent Not Present
- Ramp Agent Not Available

	6/24/2019	7/1/2019
% Air Not Connected	33.55%	36.08%
% Ops Agent Not Present	3.51%	4.95%
% Ramp Agent Not Available	3.73%	7.78%



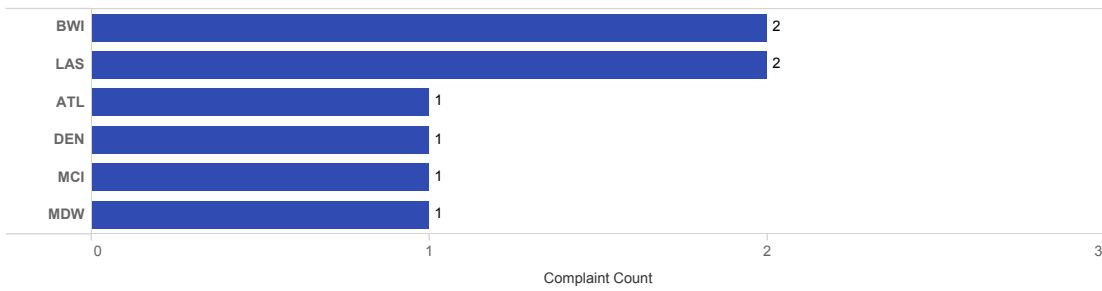
Good Job ACARS

Date	Flight Number	Station	Message
7/1/2019	2291	AUS	QUICK ..GREAT JOB
7/2/2019	690	DAL	GREAT JOB CNNCTG BUT AIR WAS WARM
7/3/2019	192	SAN	NICE WORK
	2362	CLE	GREAT JOB
7/4/2019	343	ATL	NICE JOB
7/6/2019	2842	ONT	AWESOME JOB

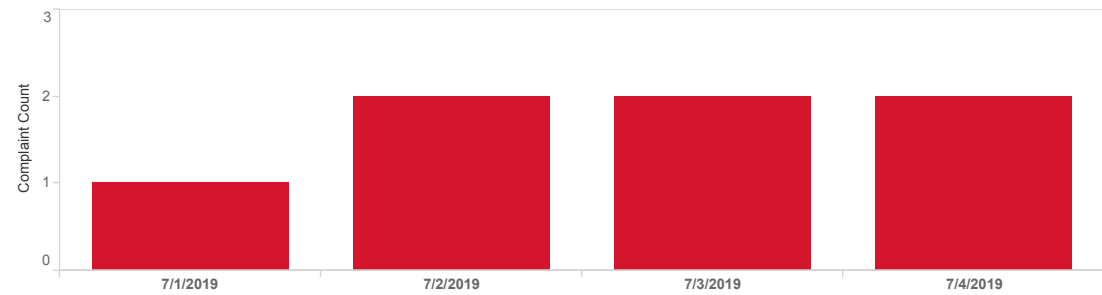
If this section is left blank, it is intentional and means there were no "good" messages from the Pilots this week.

Customer Hot AC Complaints for the week of 07/01/19 to 07/07/19

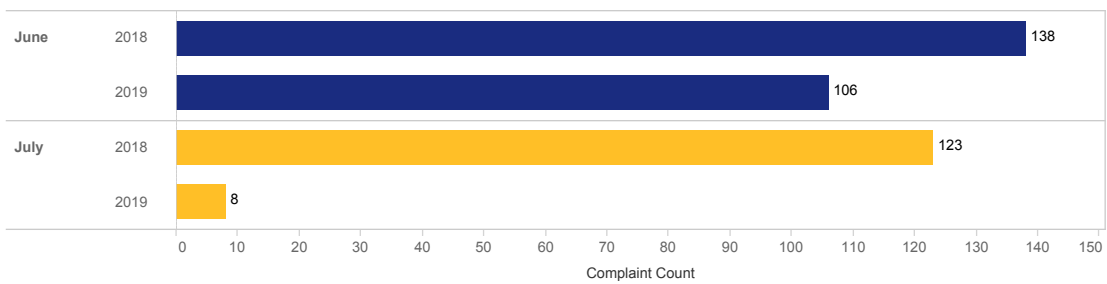
Pax Complaints by Originating City



Pax Complaints by day

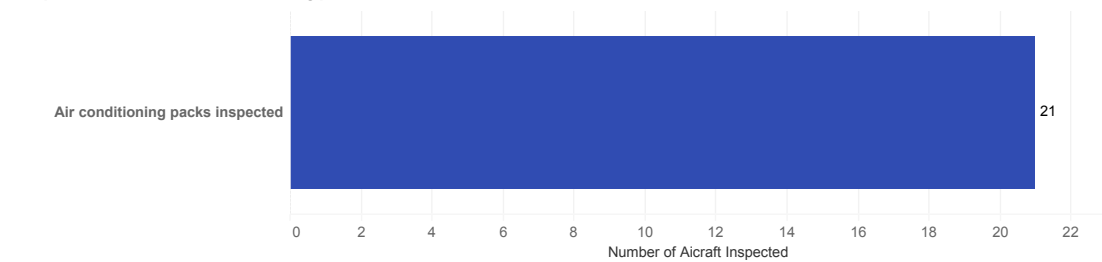


Year over Year Customer Complaints



Tech Ops Inspection Volumes for the week of 07/01/19 to 07/07/19

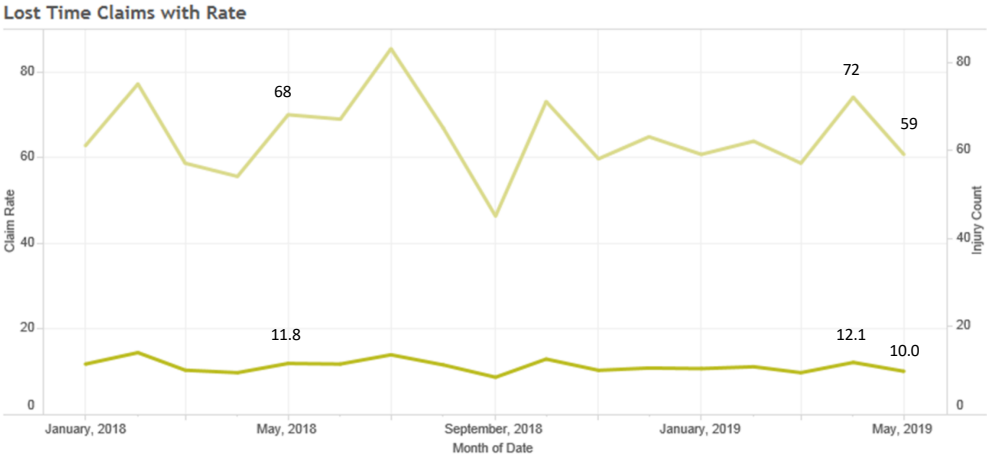
Inspection data for all Aircraft types



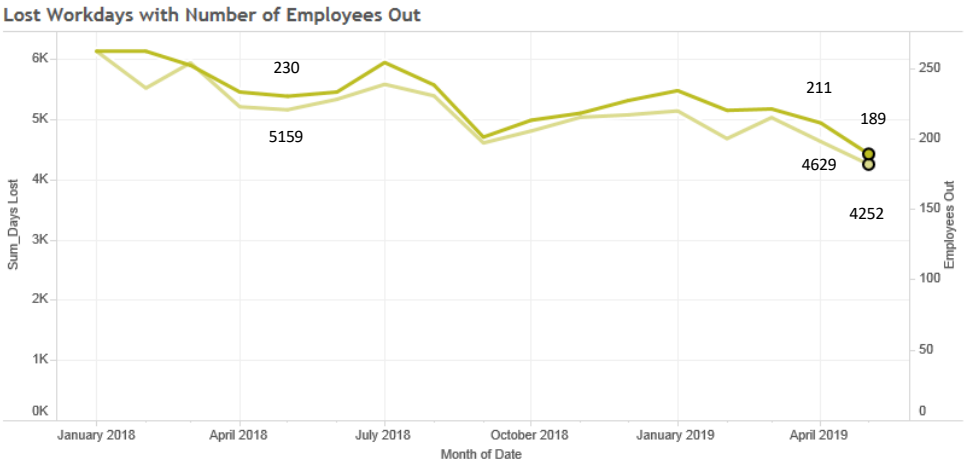
An aircraft ducting or pack inspection is made when complaints indicate that a "hot" cabin is contributed to aircraft equipment. Sources of complaints are Inflight SOPI and Hot Aircraft Events from the weekly reports.

Current Occupational Injury Data:

LTCR



Lost Workdays



OSHA Recordable (Inflight)

	Date Reported / OSHA Recordable					
	2017		2018		2019	
	Non-OSHA	OSHA	Non-OSHA	OSHA	Non-OSHA	OSHA
Jan	69	70	72	67	83	67
Feb	62	75	59	83	82	64
Mar	71	74	73	67	90	67
Apr	82	69	83	56	77	71
May	73	74	85	78	96	58
Jun	72	77	77	69	0	0
Jul	79	69	95	89	0	0
Aug	73	66	95	75	0	0
Sep	53	63	60	53	0	0
Oct	66	69	86	82	0	0
Nov	73	53	79	59	0	0
Dec	77	69	78	67	0	0

Cause

Top Cause N

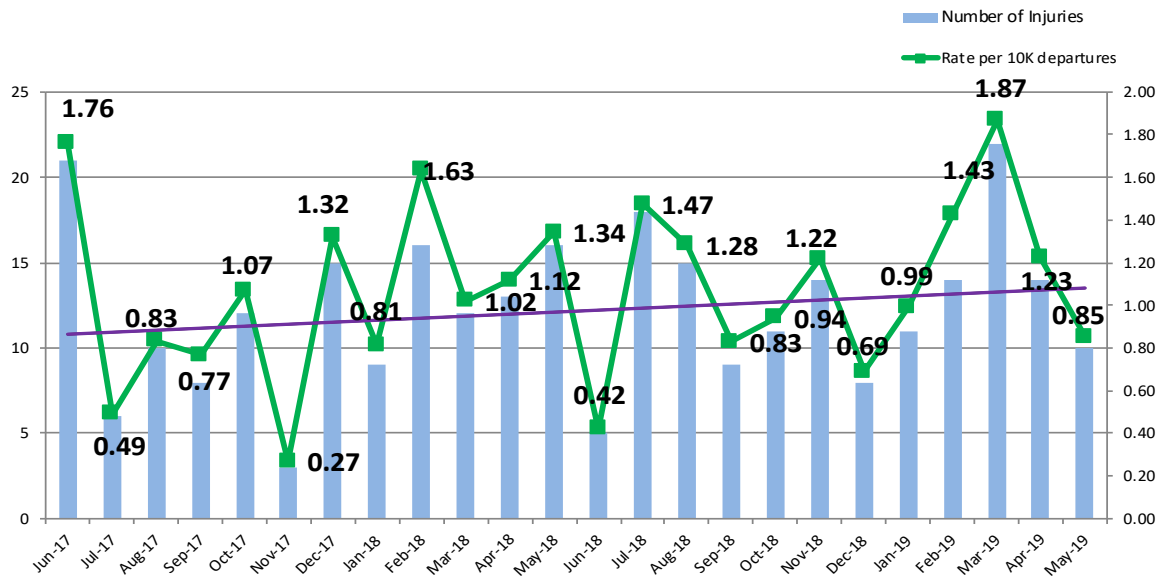
25

Top Cause Specific

150

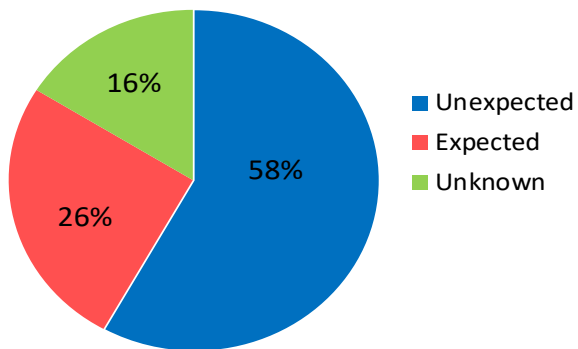
Cause General	2017	2018	2019
Struck by/Against	516	483	204
Slip/Trip/Fall	254	309	119
Other	240	253	144
Carrying/Lifting	199	190	70
Pushing/Pulling	106	132	46
Weather	48	58	27
Caught In/Between	47	46	24
Collision	41	38	26
Null	18	28	9
Animal/Insect	18	27	5
Contact with object	38	40	21
Strain	37	45	16
Cut/Puncture	29	47	8

Flight Attendant Turbulence Injuries

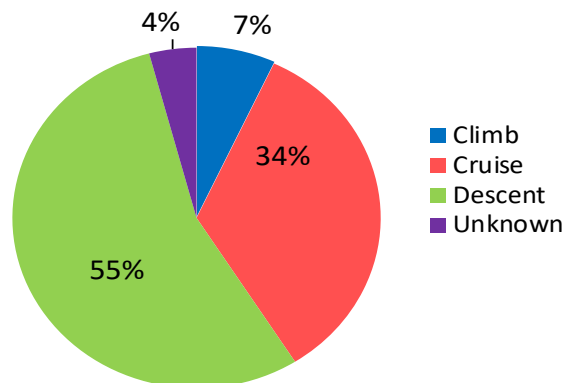


Turbulence Injuries Overview: January 2018 - May 2019

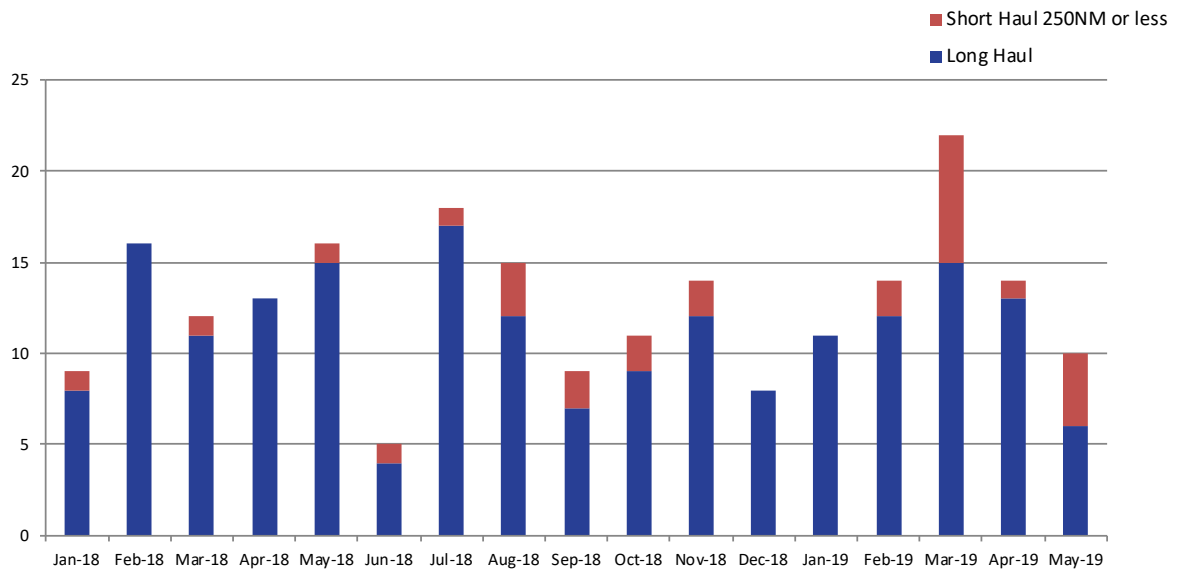
Flight Attendants Advised of Turbulence



Phase of Flight



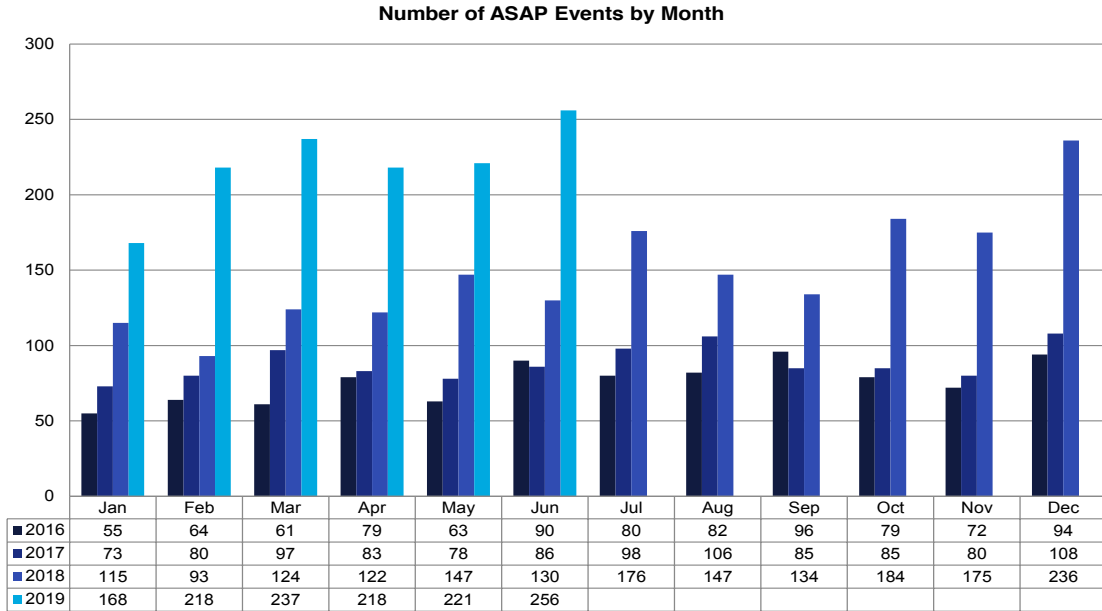
Flight Attendant Turbulence Injuries: Jan 2018 – May 2019



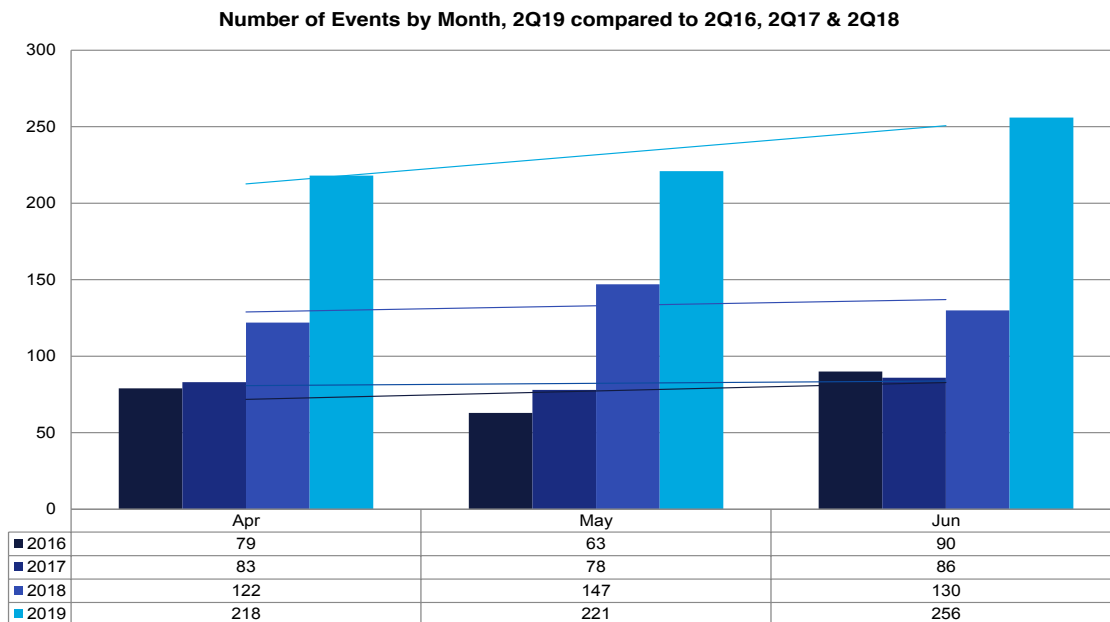
Open Discussion Items:

ASAP 2Q2019 Data Review:

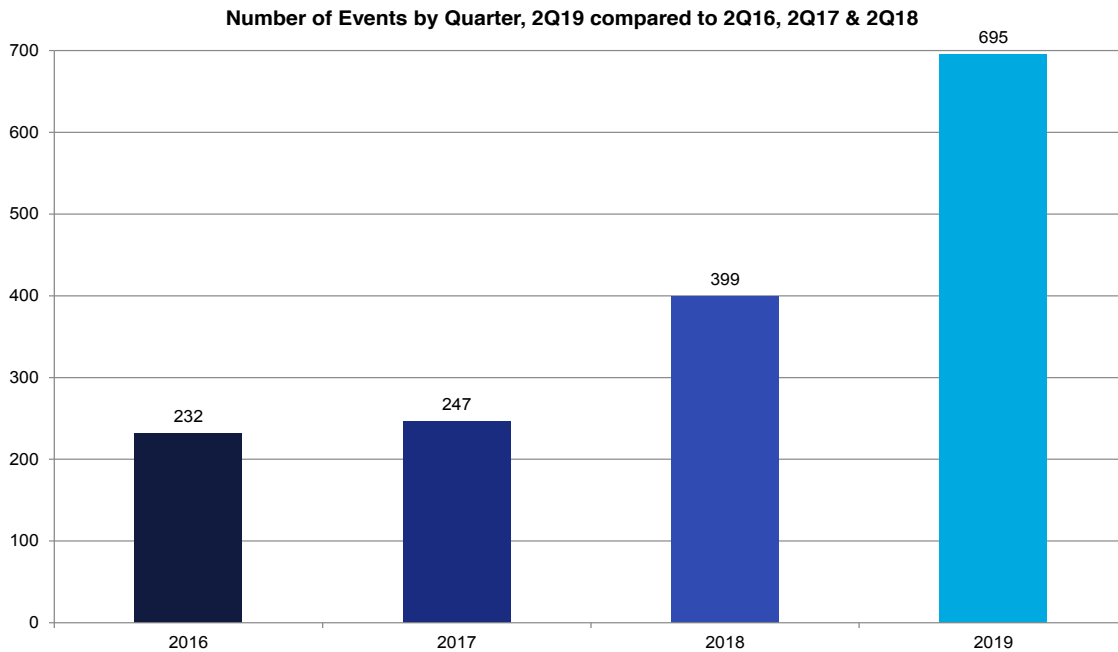
Growth of the program



Growth of the program, continued



Growth of the program, continued



Growth of the program, continued

ASAP Report Growth				
Year	Apr	May	Jun	% Change
2016	79	63	90	
2017	83	78	86	
2018	122	147	130	
2019	218	221	256	
2017 Growth	5%	24%	-4%	8%
2018 Growth	47%	88%	51%	62%
2019 Growth	79%	50%	97%	75%

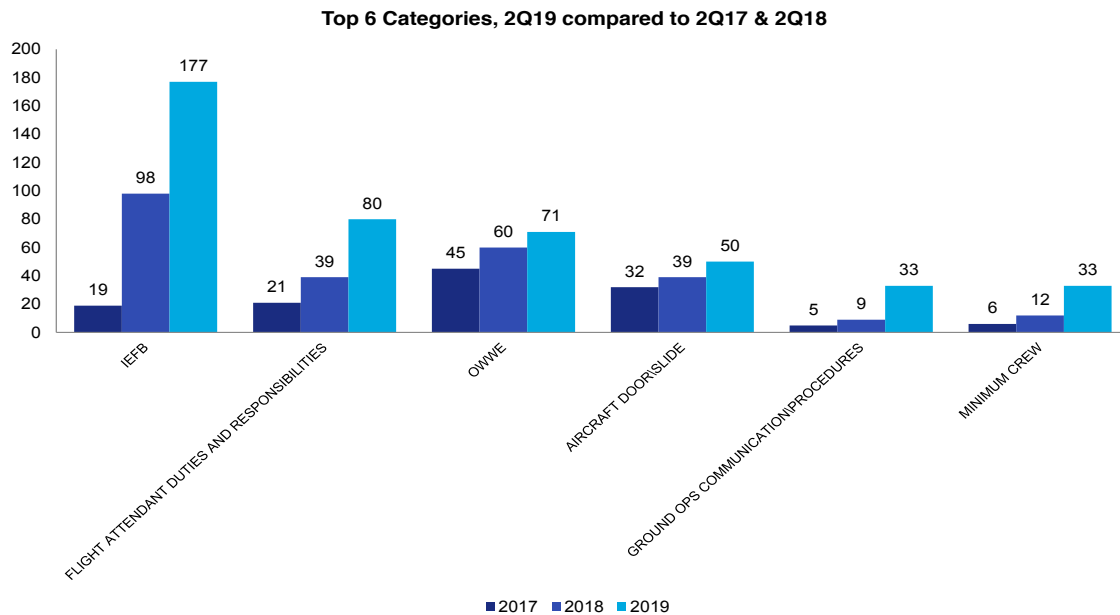
ASAP Report Growth, Less IEFB Reports				
Year	Apr	May	Jun	% Change
2016	79	63	90	
2017	78	71	79	
2018	93	102	106	
2019	160	167	191	
2017 Growth	-1%	13%	-12%	0%
2018 Growth	19%	44%	34%	32%
2019 Growth	72%	64%	80%	72%

Growth of the program, continued

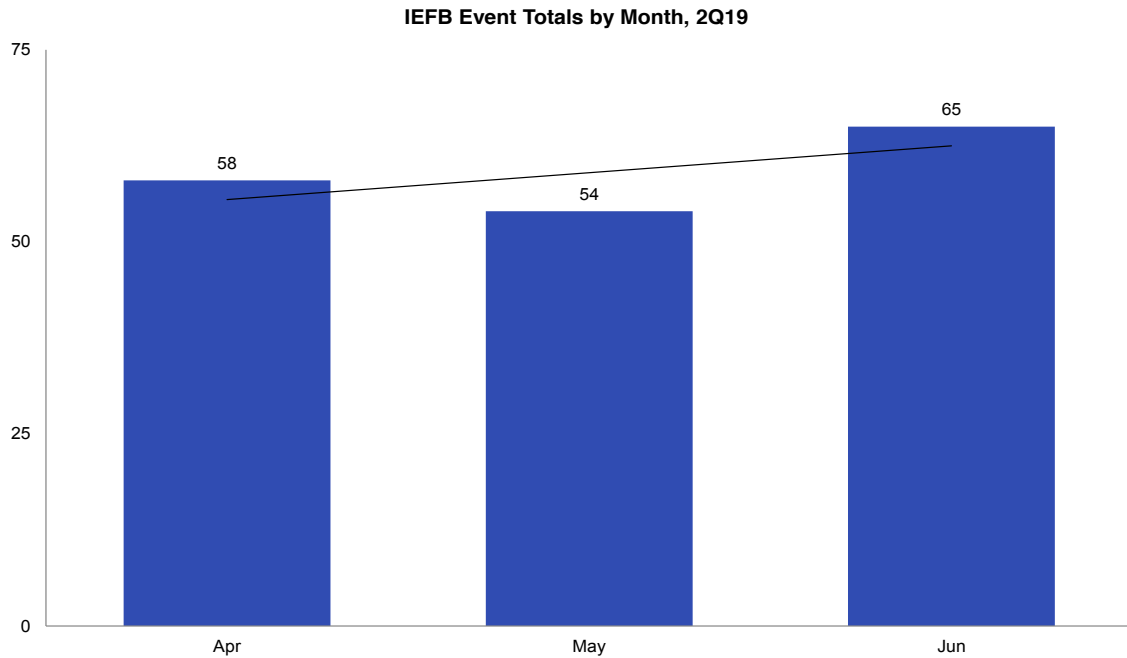
ASAP Report Growth													
Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	% Change
2016	55	64	61	79	63	90	80	82	96	79	72	94	
2017	73	80	97	83	78	86	98	106	85	85	80	108	
2018	115	93	124	122	147	130	176	147	134	184	175	236	
2019	168	218	237	218	221	256							
2017 Growth	33%	25%	59%	5%	24%	-4%	23%	29%	-11%	8%	11%	15%	18%
2018 Growth	58%	16%	28%	47%	88%	51%	80%	39%	58%	116%	119%	119%	68%
2019 Growth	46%	134%	91%	79%	50%	97%							83%

ASAP Report Growth, Less IEFB Reports													
Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	% Change
2016	55	64	61	79	63	90	80	82	96	79	72	94	
2017	69	73	92	78	71	79	91	93	71	78	69	91	
2018	90	63	83	93	102	106	139	109	101	132	125	181	
2019	123	151	182	160	167	191							
2017 Growth	25%	14%	51%	-1%	13%	-12%	14%	13%	-26%	-1%	-4%	-3%	7%
2018 Growth	30%	-14%	-10%	19%	44%	34%	53%	17%	42%	69%	81%	99%	39%
2019 Growth	37%	140%	119%	72%	64%	80%							85%

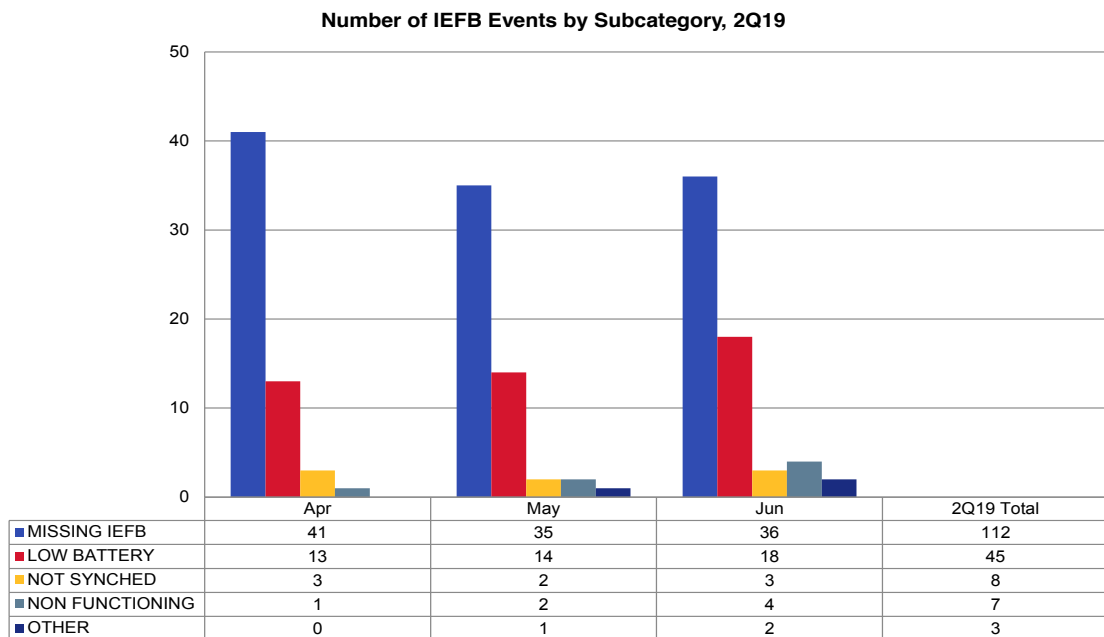
Taxonomy of reported events



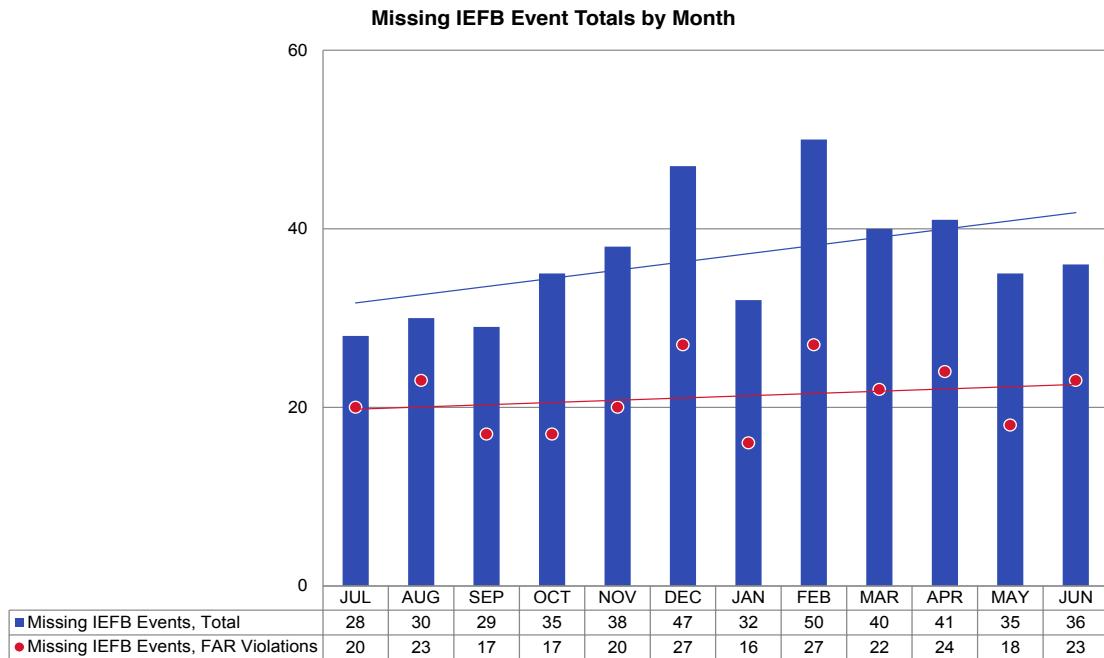
Taxonomy of reported events, continued



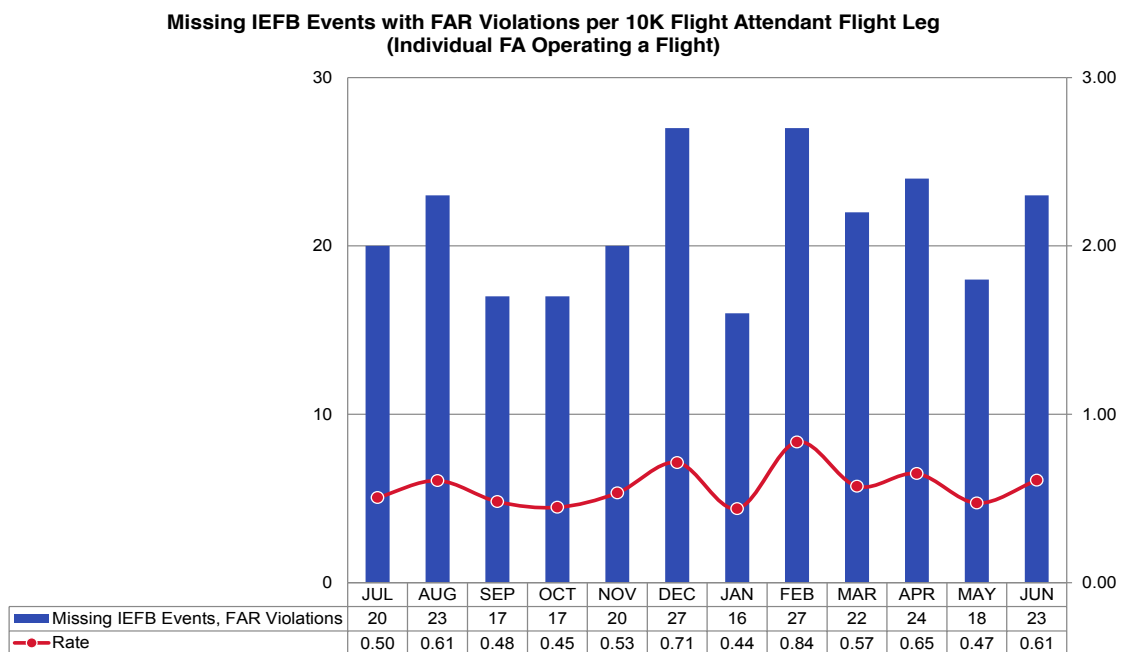
Taxonomy of reported events, continued



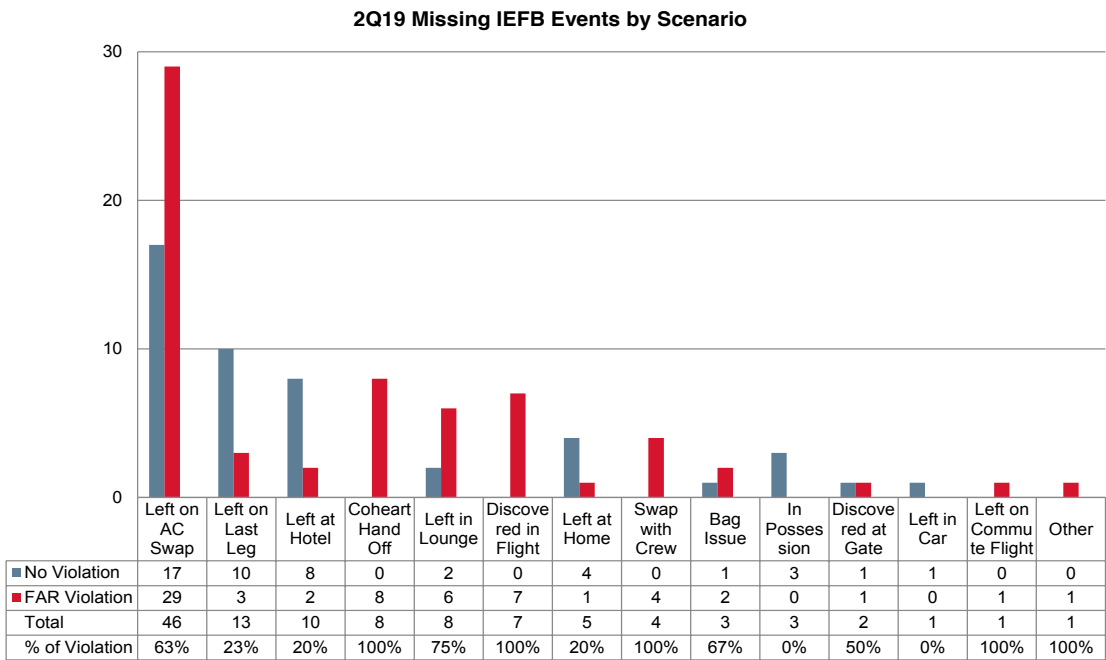
Taxonomy of reported events, continued



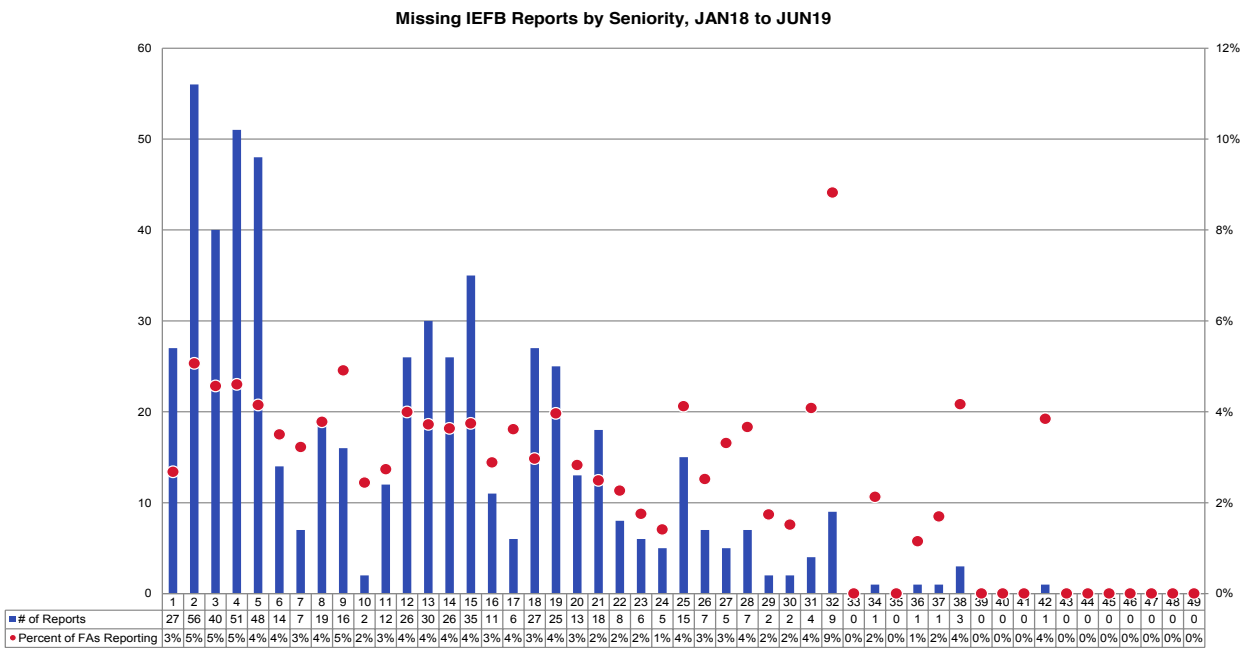
Taxonomy of reported events, continued



Taxonomy of reported events, continued

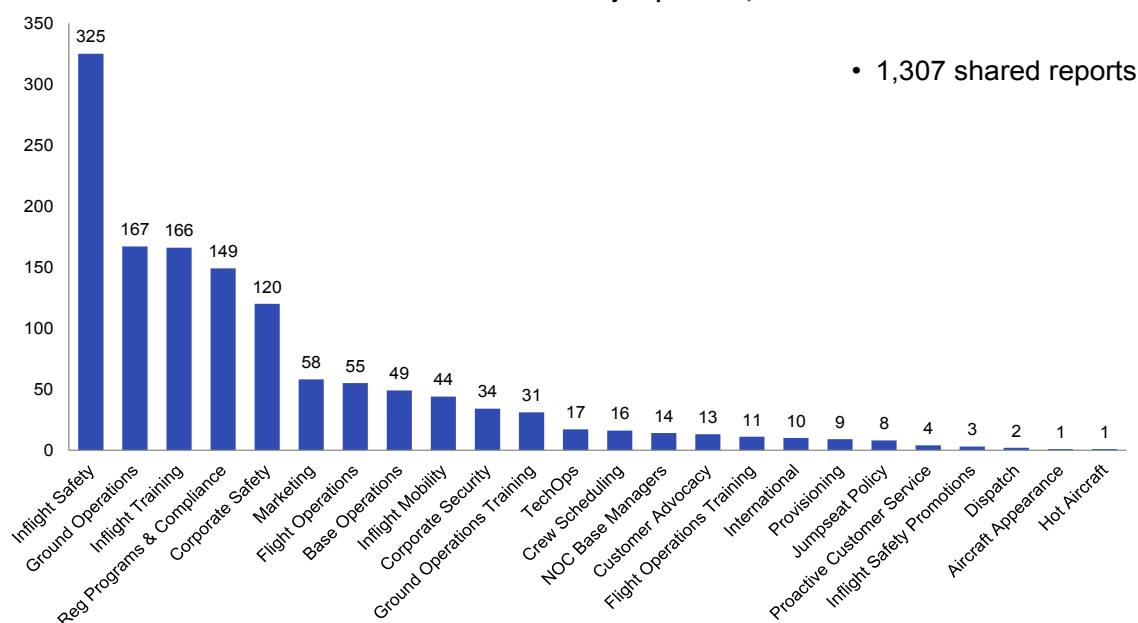


Taxonomy of reported events, continued



Referrals to other departments

Number of Events Shared by Department, 2Q19



• 1,307 shared reports

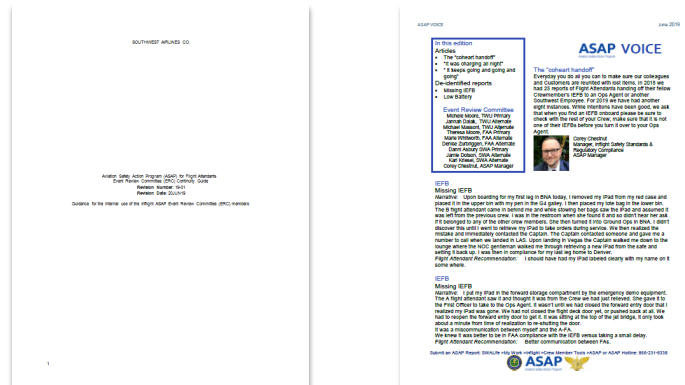
Promotional activities

- HOU Safety Fair, 4APR (External)
- BWI Safety Fair, 10APR (External)
- MDW Safety Fair, 18APR (External)
- MCO Safety Fair, 30APR (External)
- DEN Safety Fair, 15MAY (External)
- HOU ERC at the Base, 11JUN (External)
- HOU ERC Team Building, 12JUN (Internal)
- MCI Happy Hour, 21JUN (External)



Publications

- ASAP Voice, 18JUN
 - Articles and shared reports highlighting missing IEFBs. Inflight Mobility was kind enough to contribute an article on best practices for charging
- ASAP ERC Continuity Guide, 20JUN
 - Summary of best practices for the ERC, by the ERC, in order to be compliant with AC 120-66, the MOU and the LOU



OSHA 300 Log Email Distribution to DEBM's Completed

Scheduled and Standing Meetings:

July 23, 2019 – Quarterly Meeting with Steve Murtoff

August 1, 2019 – Third follow-up Meeting with Greg Wells, Lauren Peck and Ground Operations (RE: Inflight/Ground Ops interface issues per assurance data)

August 1, 2019 – Fifth 737 Max Grounding Update

July 25, 2019 – Health and Safety Coordination (HASC) meeting

July 26, 2019 Article 25 Negotiation Sessions, Dallas, TX