



The Union of
Southwest Airlines Flight Attendants
TWU LOCAL 556

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MARCH 2020 OFFICERS REPORTS

Report From:	Vice President - 1
Submitted Report:	
First Vice President, Chad Kleibschedel has remain updated on critical items that could affect our Membership. He has also been kept informed and aware of the day to day proceedings of Union matters and has given opinion, direction, and counsel to the president when solicited. At the direction of the President as her designee, he has assisted in telephone calls, responding to emails, and other correspondence to other Departments and the Membership. Chad also monitors and reacts accordingly to TWU 556 NOC events and multiple daily Inflight Scheduling Shift briefings. He was present and chaired all Executive Board meetings in February. Chad chaired Membership meetings and wants to thank the Members for continued positive feedback, constructive criticism, and becoming more and more informed and active.	

Report From:	BMAL
Submitted Report:	
<u>Officer Report March 2020 E.B.</u> <u>Gayle Ross Middleton: Board Member at Large</u> • Gayle continued her work as Grievance Chairperson for TWU Local 556 • Wrote articles for Unity and Grievance Updates • Participated in numerous arbitration preps • February 4th met with LaTonia Paul-Benoit, Kay Hogan and Ann Claire Crawford regarding OJI West Coast meeting • Kay Hogan, LaTonia Paul-Benoit, Ann Claire Crawford and I met with West Coast FA's regarding On the Job Injuries • February 10, 2020 Grievance Review Committee • Attended Executive Boards February 11, 2020 • Participated in an arbitration February 12-14, 2020 • Monthly Labor Meeting with Management February 18th • Arbitration settlement conference call February 18th • Attended a Labor Conference February 20-21, 2020 • Quarterly Fly February 24-25, 2020 • Arbitration February 26-27, 2020	

Report From:	BMAL
Submitted Report:	
Kay Hogan February 3 - 6 I worked in the Local office continuing research for the Missing Trip Group Grievance. This research involves pulling all pertinent reports from CWA for each individual Flight Attendant in order to put together a grievance packet for each. On February 10th I attended GRC. February 12th I attended the Executive Board Meeting. On February 13th I traveled to JAX to prep for an Arbitration hearing scheduled for February 14th, which I attended to provide testimony. I traveled back to DAL on the evening of February 14th. On February 17th & 18th I attended a Step 2 and continued to work on Missing Trip Group Grievance research, I was present during the monthly Labor Conference Call. On February 20th I attended 2 Step 2's and worked on Missing Trip Group Grievance research. On February 21st I attended a Step 2 and continued Missing Trip Group Grievance research. On February 26th I continued working on Missing Trip Group Grievance research. On February 27th I attended an Arbitration hearing.	

Report From:	DEBM - ATL
Submitted Report:	
Pamila attended the Executive Board Meeting February 10-13. Pamila volunteered at Trusted World, in honor of our late Union Leader Gwen York in Garland, Texas on February 14. Pamila reports there has been a decrease in Fact-Finding and Step -2 Meetings. Atlanta closed out the month of February with three meetings. Pamila attended Diversity and Inclusion / Sexual Harassment and Assault training February 25-27. Pamila updated the glass case to reflect Women's History Month. Pamila would like to thank Women's Issues, Service, and Education (WISE) Chairperson Jessica Parker for providing the Union Glass Case posters. Pamila would like to thank NTF Leaders Travis Bruce, Michelle Montez, and Rasheeda Malik for attending the Negotiation Committee's February Lounge Mobilizations. Pamila attended the Listening Layover with the Domicile Executive Board Members Damion West (BWI), Kristie Scarbrough (DAL), Jimmy West (MCO), and David Jackson (HOU), in St Louis, March 3. The DEBM's spoke with Members from all Domiciles, listened to their concerns, and passed out Thank You bags. Pamila would like to thank Baltimore Domicile Executive Board Member Damion West for his hard work planning the listening layovers on the East Coast and West Coast. Pamila continues to answer calls, text messages, and emails from Members.	

Report From:	DEBM - BWI
Submitted Report:	
<u>Baltimore Domicile Executive Board Member Report (February 2020)</u> Executive Board • Attended Executive Board Meeting 2/10 - 2/13 • Met with and organized Listening Layovers with DEBMs 2/13 • Volunteer Event in Honor of Gwen York 2/14 • Attended Moving America Forward Presidential Infrastructure Forum 2/16 • Attended TWU International Power-Up Grassroots Training 2/4 - 2/5 NYC • Worked Pairing - o BS1G - 2/19 - 2/20 • Worked as Chair of the District of Columbia Maryland Virginia State Conference - o Met with IL State Senator Mike Hastings on Illinois Family Sick Leave Act 2/26 - o Met with Zach Tatz TWU International Legislative Affairs Domicile Executive Board Member • Updated BWI Union Glass Case 3/2 - o Tips for writing IRs - o Negotiation Timeline - o Women History Month - o Your Voice = Our Power • Met with BWI Management (topics discussed) 2/7 - o Topics that BWI Members have brought to my concern • E-Connection sent out on 2/14 - o Happy Valentine's Day - o Black History Month - o Changes in Lounge Mobs - o Grievance Report • E-Connection for March - o Women History Month - o Tips for writing IRs - o Airmen Certificate • Listening Layover (SAN - MCI) 3/3 - 3/4 February Fact Finding/Step #2 Meetings Fact Finding - 10 Step #2 - 5	

Report From:	DEBM - DAL
Submitted Report:	
Kristie attended fact finding meetings . She posted the Black History poster in the union glass case. She attended boards on day one. She continues to update the DAL membership daily on her FB group Dallas Union Connection. Kristie held a Valentine Day lounge mobilization along with shop steward Renee Saulsbury on Feb. 17th. She provided cupcakes, chocolate cherries and candy hearts and union swag. They addressed concerns about Satellite Bases, missing trips, bidding and lack of OT issues. She handled an increase of calls regarding Satellite Base issues. Kristie attended the DEBM hotel visit March 3-5 in STL along with BWI, ATL and MCO DEBMs. They handed out goodie bags and spent time with FAs on their overnights. Thank you BWI DEBM Damion West for coordinating this event. She posted all reminders for primary and secondary bidding as well as union news, including Negotiations update and Coronovirus communication on Dallas Union Connection FB page. Kristie was in attendance with the Grievance Review Committee on March 9th. She attended the Town Hall meeting in the DAL lounge. She hosted a lounge mobilization on the same day. Kristie attended the Executive Board meetings 3/10-12 and was Emergency Officer on-call the last week of March. She updated the glass case in the DAL lounge with the poster for Womens History Month provided by DEN DEBM Jessica Parker. Kristie met with base manager Tammi Feuling and discussed base issues.	

Report From:	DEBM - DEN
Submitted Report:	
Jessica attended the Executive Board Meeting February 11 and 12. On February 13, Jessica worked with Atlanta Domicile Executive Board Member (DEBM) Pamela Forte to prepare for Diversity and Inclusion/Sexual Harassment and Assault Training to be held on February 26 and 27. Jessica participated in the Executive Board Highlights video with Oakland DEBM Josh Rosenberg and Baltimore DEBM Damion West. On February 14, Jessica volunteered at Trusted World in Garland, TX to honor her late Union Sister and friend, Gwen Dunivent York. Gwen's family, friends, and Union Sisters and Brothers were present and the love for Gwen was felt by all who participated in this volunteer event. Jessica attended the Denver session of the Membership Meeting on February 19. Jessica flew to Dallas on February 24 for final preparation for Diversity and Inclusion/Sexual Harassment and Assault Training. Diversity and Inclusion Training was held on February 26. Sexual Harassment and Assault Training was held on February 27. On March 3, Jessica flew to San Diego and joined Las Vegas DEBM Rachel Brownfield, Phoenix DEBM John DiPippa, and Oakland DEBM Josh Rosenberg for Listening Layovers. On March 4, Jessica and Rachel arrived at 0500 at the Wyndham to see off AM crews who were lobbying. They handed out gift bags with TWU Local 556 pens and lanyards, palm cards with the new emergency announcement, CWA codes, and chat app hours, treats, and Union pins. Jessica would like to thank Baltimore DEBM Damion West for organizing and executing the plan for Listening Layovers. She believes it was a huge success and was very well received and appreciated by the Flight Attendants we were able to speak with face to face. Jessica answered Members' emails, calls, and texts, and remained in contact with Denver Inflight Leadership on Issues specific to the Denver Base.	

Report From:	DEBM - HOU
Submitted Report:	
David reports he attended the Executive Board Meeting February 11-13 and served as Emergency Officer On-Call February 10-16. David updated the Union Red Rack and the glass case with information and posters and distributed the Unity Magazine throughout the lounge. David conducted Fact-Finding and Step Two Meetings and spent several days answering questions in the lounge. He also published an E-Connection during the month of February. On March 3-4 David visited Milwaukee and St. Louis for Listening Layovers along with several other Domicile Executive Board Members. David remained in constant contact with the Executive Board and Inflight Management.	

Report From:	DEBM - LAX
Submitted Report:	
We had a great month in LAX! There were two NT mobilization events, a Base Orientation, Valentine's day party, and the first 2020 Membership Meeting. We saw a large participation from the members at all of the events, and Trish wishes to thank Tiffany Hall, Angela Munoz, Cliff Eason, Febe Adams, and Sandy Gunther for their hard work and dedication to these events. Trish is always pleased to see the open participation and the unity demonstrated by the LAX Based Flight Attendants. Trish also wishes to thank Susan Johnson, and the NT for putting together the mobilizations and keeping the Membership informed. The first Membership Meeting was extremely informative, and the members who attended were engaged and asked some great questions. Trish wishes to thank President Lyn Montgomery, 2nd Vice President, LaTonia Benoit, and Treasurer, John Parrott for facilitating the meeting, their time, and service to the Membership. The LAX base saw no new fact finding meetings this month! Trish is extremely proud of the entire base for putting knowledge and education into action, and decreasing discipline. Trish appreciates the positive feedback given for the monthly educational workshops, and will continue to provide the base with the tools needed to be informed and successful.	

Report From:	DEBM - MCO
Submitted Report:	
Jimmy reported that he represented Flight Attendant's in Fact-Finding Meetings that included, but not limited to, unprofessional behavior and dishonesty. Jimmy reported that he spent two days in the MCO Lounge talking with Members. Jimmy attended the February Executive Board Meeting February 11-13. Jimmy reported that he attended the Professional Standards Training in Dallas on February 25 and would like to Thank Professional Standards Chairperson Kurt Beggs for organizing an informative training program. Jimmy reported he attended the Diversity and Inclusion Training in Dallas on February 26 and would like to Thank ATL DEBM Pamila Forte- Oak and DEN DEBM Jessica Parker for organizing the training. Jimmy reported that he participated in the Listening Layover event on March 3rd in MKE and STL on March 4th. Jimmy reported that he thought the Listening Layovers were very positive and the feedback from our Members was invaluable. Jimmy would like to Thank BWI DEBM Damion West for organizing the event. Jimmy reported that he placed the latest edition of the Unity Magazine on the Union Red Rack in MCO and has updated that Union Glass Case to reflect Women's History Month. Jimmy reported that he met with MCO Base Management to discuss topics in the MCO Base.	

Report From:	DEBM - MDW
Submitted Report:	
Donna reports during the month of February Fact-Finding and Step 2 Meetings in the Chicago Base continued steadily. Meetings were conducted for various reasons including points, UM procedures, FTR, UTC, and dishonesty. Donna has had conversations with and met with Management several times during the month to discuss issues and concerns of Flight Attendants. Donna spent time in the Chicago Lounge speaking with Flight Attendants about current issues and answering questions. Donna represented Members in Fact-Finding Meetings. Donna advised Shop Stewards and Flight Attendants concerning various issues throughout the month and has been in communication with Shop Stewards, Grievance Staff, and Executive Board Members. Donna attended the Executive Board Meeting in February. Donna has been available and in communication with the Chicago Members via phone, email, and text.	

Report From:	DEBM - OAK
Submitted Report:	
Josh attended the February session of Executive Boards. Josh attended the Oakland Membership Meeting on February 19th. He would like to thank all Members that attended the meeting and encourages everyone to try and make future Membership Meetings. Josh attended "Listening Layovers" in SAN and MCI. Josh was excited to see so many Members come and talk to their Union on these overnights. He spoke with many Members and heard their concerns. He would like them to know he takes all concerns seriously and will work with the other DEBM's that attended to bring those concerns to the Executive Board.	

Report From:	DEBM - PHX
Submitted Report:	
• Reviewed Grievances and wrote a Base Report for the March Board Meeting • Did 1 Fact-Finding Meeting • Wrote an E-Connection for February • Was in the lounge speaking with Members and distributed Union Pins, Bag Tags, and Camera Covers • Wants to thank NTF Members Rob Riddell & Lynn Eckert for doing a lounge mob about data protections • Organized the red rack • Updated the Glass Case with the Woman's History Month poster • Attended the Membership Meeting last month • Was in SAN for a Listening Layover • Was in MCI for a Listening Layover • As liaison to the Education Committee reached out to Amanda Gauger to see if there is anything that she would like me to present to the Board on her behalf • Continues to stay in touch with the Executive Board, Shop Stewards, and the Membership via phone, email, text, or social media	