



The Union of
Southwest Airlines Flight Attendants
TWU LOCAL 556

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APRIL 2020 OFFICERS REPORTS

Report From:	Vice President - 1
Submitted Report:	
First Vice President, Chad Kleibschedel has remain updated on critical items that could affect our Membership. He has also been kept informed and aware of the day to day proceedings of Union matters and has given opinion, direction, and counsel to the president when solicited. At the direction of the President as her designee, he has assisted in telephone calls, responding to emails, and other correspondence to other Departments and the Membership. Chad also monitors and reacts accordingly to TWU 556 NOC events and multiple daily Inflight Scheduling Shift briefings. He was present at EB meetings in March, missing Thursday session for personal reasons. Has been actively involved in the Unions management of the COVID-19 pandemic and participated in several conference calls, and EB conference calls. Edit Info (Highlights) & Key Issues	

Report From:	Recording Secretary
Submitted Report:	
The First Membership Meeting of 2020 has been postponed during this time. The meeting will be rescheduled once the CDC lifts all concerns regarding the COVID-19 pandemic. Also during this time, the Monthly Executive Board Meeting will be held virtually.	

Report From:	BMAL
Submitted Report:	
<u>Officer Report April 2020 E.B.</u> <u>Gayle Ross Middleton: Board Member at Large</u> • Gayle continued her work as Grievance Chairperson for TWU Local 556 • Attended Executive Boards March 10-12, 2020 • March 13th to Present: daily COVID-19 work • Monthly Labor Meeting with Management postponed due to COVID-19 • Numerous meetings and conference calls due to COVID-19 • Worked on agreements to protect FA's due to COVID-19	

Report From:	BMAL
Submitted Report:	
Sean Cooley -Board Member At Large -Attended Executive Board Meetings March 9-12, 2020 -Coronavirus EB Update March 13, 2020 -Coronavirus EB Update March 20, 2020 -Flew Pairing CS78 March 21-23 , 2020 -Flew Pairing CS5O March 24-26, 2020 -Emergency Board Meeting March 25, 2020 -EB Conference Call March 30, 2020 -Flew Pairing CS9I March 30-April 1, 2020 -Flew Pairing CS8E April 2-4, 2020 -Coronavirus EB update April 3, 2020 -Flew Pairing CS2Q April 5-7, 2020 -EB Special Meeting Conference Call April 9,2020	

Report From:	BMAL
Submitted Report:	
Kay Hogan On March 2 & 3 I flew pairing DA14. On March 4 - 5 I worked at the Local continuing Missing Trip Group Grievance research. On March 9 I attended GRC. On March 10 - 12 I attend the Executive Board Meeting. I attended Executive Board Conference Calls on March 13, 17, 20, 23, 24 related to the Covid-19 crisis. March 24th I returned phone calls to Members regarding 401k Loan deferrals and spoke with Lori Whitaker about VIP documentation for Members and STD claims related to Covid--19. March 25 - 27 I attended EB Conference Calls, answered Members emails. March 30 - 31 I attended our EB Conference Call, answered Members emails and returned phone calls related to Covid-19.	

Report From:	DEBM - ATL
Submitted Report:	
Pamila attended the Executive Board Meeting March 10-12 in Dallas, TX. Pamila flew pairing AS1B March 13-14. Pamila and Atlanta Shop Steward Eric McCulley answered questions for Members in the Crew Lounge March 18 and 19. Atlanta Shop Stewards Travis Bruce and Eric McCulley conducted a lounge visit March 23. Pamila participated in eight Executive Board conference calls with the COVID 19 Task Force. Pamila attended conference calls throughout the month of March with Atlanta Inflight Leaders in regards to the COVID 19 pandemic. Pamila flew pairing AS4C April 4-5. Pamila assisted Atlanta Members with questions regarding COVID 19, the rescheduled / re-optimized pairings, Emergency Time Off, CDC guidelines for self-quarantine and mandatory quarantine, FMLA, and medical leave, via text message emails and phone calls. Pamila would like to thank Board Member at Large and Grievance Chairperson Gayle Ross-Middleton for always making herself available to answer my questions and concerns in regards to COVID 19.	

Report From:	DEBM - BWI
Submitted Report:	
<u>Baltimore Domicile Executive Board Member</u> <u>Report</u> March 2020 Executive Board • Attended Executive Board Meeting 3/9 - 3/12 • Emergency Officer on Call - o 3/16 – 3/22 - o 4/6 – 4/12 • Covid-19 Updates/Executive Board Conference Call - o 3/13 - o 3/17 - o 3/20 - o 3/23 - o 3/24 - o 3/25 - o 3/27 - o 3/30 • Worked Pairing/ Quarterly Requirement - o BD3Q – 1/23 - o BS1G - 2/19 • Worked as Chair of the District of Columbia Maryland Virginia State Conference - o State Conference Call 4/3 Domicile Executive Board Member • DEBM Lounge/Terminal Days - o 3/16 - o 3/18 - o 3/19 - o 3/20 • Met with BWI Management (topics discussed) 3/16 - o COVID – 19 Base Concerns - o F/A with Child Care Issues - o Quiet Room Closing - o Employee Parking Lot - o BWI Flight Schedule Change - o C Concourse Closure/ Possibly High A Concourse - o Management Schedule Change - o Topics that BWI Members have brought to my concern	

February Fact Finding/Step #2 Meetings

Fact Finding - 4
Step #2 - 1

Report From:	DEBM - DAL
Submitted Report:	
Kristie continues to focus on COVID-19 issues with the base and the Task force. Kristie is liaison for the Task force and the Domicile Executive Board Members. She sat Emergency officer on call 3/30-4/5 and 4/13- 4/19. Kristie is in communication with base manager Tammi Feuling addressing all concerns revolving around CV-19 and ensuring we are all on the same page. Kristie is participating in weekly, bi weekly and daily conference calls with the EB , DEBMs and Task Force. She attended the teleconference board meeting the week of 4/14. She continues to post all information on Dallas Union Connection and takes daily member calls and texts addressing payroll, scheduling. exposure and PPE questions. She is posting the reminders of bidding for May and the constant updates and changes revolving around COVID-19.	

Report From:	DEBM - DEN
Submitted Report:	
Jessica attended the Executive Board Meeting March 10-12. During the COVID-19 crisis, Jessica has remained in regular contact with the Executive Board (EB) and has participated in conference calls with the EB and COVID-19 Task Force. Jessica has participated in EB Special Meetings to review Letters of Agreement (LOAs) and conduct other time sensitive business. Jessica has assisted Members by answering questions regarding pay protections, LOAs, Contract questions, the Company's Emergency Time Off (ETO) program, quarantine guidelines, etc. Jessica has remained in contract with Denver Inflight Leadership for updates on base specific issues and has also worked with Leadership to resolve issues with individual Members. Jessica assisted the Grievance Team by answering phones on April 11 and 12 and would like to thank Brandon Hillhouse and John Parrott for being available to answer questions regarding the Settlement Letter released to the Membership on April 10. Jessica would also like to thank Gayle Middleton for keeping the EB updated and for being available to assist with Members' individual situations and providing prompt answers and resolutions.	

Report From:	DEBM - HOU
Submitted Report:	
David reports he attended the Executive Board Meeting March 10-12 in Dallas. During the COVID-19 pandemic David has worked daily to maintain communication with the Executive Board and Inflight Management. This has included numerous phone calls, texts and emails. The Executive Board has also conducted several conference calls with the COVID-19 Task Force as well as Executive Board Meetings via conference call. David has been in contact with numerous Flight Attendants answering Contract and COVID-19 questions	

Report From:	DEBM - LAS
Submitted Report:	
Rachel attended the Executive Board Meeting March 10-12 in Dallas. Rachel flew pairing LS1Y starting March 13. Rachel answered phones from Members regarding the COVID-19 testing procedures and subsequent monitoring guidelines for Members being pulled. Rachel participated in every Executive Board Meeting Conference Call. Rachel answered phones for the Union Office along with the Grievance Team during weekend and holiday hours on April 4, 10, and 11.	

Report From:	DEBM - LAX
Submitted Report:	
Trish attended the March Executive Board Meeting in Dallas earlier this month. Trish spent time in the lounge and facilitated one fact finding meeting. Trish also planned a Base Orientation and wishes to thank Lax Shop Steward Della Saucier for hosting the event. Trish spent the rest of the month assisting Flight Attendants with Covid-19 concerns, helping with the various leave options, attending several conference calls with the Executive Board, and preparing documents to explain the many different benefits the State of California offers to their employees due to school closures, and loss of work related to the Covid-19 outbreak. Trish wishes to thank all of the members of the TWU556 Covid - 19 task force, for the hard work creating a resource page, answering member emails and concerns. Trish is extremely proud of the LAX Flight Attendants, and their dedication to the customers and the operations. Their continued work ethic and devotion in spite of the Covid-19 outbreak, is inspiring! Trish wishes to thank Board Member at Large and Grievance Chair, Gayle Middleton for her efforts and hard work bringing the membership several LOA's that benefit the membership during the Covid-19 crisis. Trish also wishes to thank President Lyn Montgomery for her hard work working with management to facilitate solutions to the various issues we face at this time. Trish thanks the Executive Board for their time and effort caring for the members.	

Report From:	DEBM - MDW
Submitted Report:	
Donna reports a during the month of March there were few meetings in the Chicago Base. Meetings were conducted for various reasons.. Donna has had conversations with and met with Management several times during the month to discuss issues and concerns of Flight Attendants. Donna spent time in the Chicago Lounge speaking with Flight Attendants about current issues and answering questions. Donna advised Shop Stewards and Flight Attendants concerning various issues throughout the month and has been in communication with Shop Stewards, Grievance Staff, and Executive Board Members. Donna attended the Executive Board Meeting in March. Donna has been available and in communication with the Chicago Members via phone, email, and text.	

Report From:	DEBM - OAK
Submitted Report:	
Josh would first like to thank all Members for their hard work and flexibility over the past month. This has been an unprecedented time in history, and he knows what a toll this has taken on Flight Attendants as they are considered “essential employees.” Josh attended the March session of Executive Boards where he learned what an impact the COVID-19 pandemic would have on the airline industry. Josh spent the vast majority of the month communicating with Flight Attendants concerning their individual situations and how they relate to items such as the need or ability to come to work, unemployment, taking leaves of absences, and keeping safe while working. Josh also attended all Executive Board Conference Calls throughout the month to stay updated and give feedback from Members about the COVID-19 crisis. On Sunday, April 5th, because of the large uptick in calls to the Union Office, Josh assisted with weekend office hours by answering phones and chats. Once again, Josh would like to thank all Members and urges them to stay safe and follow the CDC guidelines whenever possible. Josh realizes that the impact of this crisis will be long lasting, and he is available for Members as they have questions or concerns or as conditions change.	

Report From:	DEBM - PHX
Submitted Report:	
• March Conference Calls- 3/13,3/17,3/23,3/24,3/25,3/27,3/30 • March Lounge Mobs- 3/16,3/22,3/26,3/31 • April Conference Calls- 4/3,4/7,4/9 • April Lounge Mobs- 4/8 • Reviewed Grievances and wrote a Base Report for the April Board Meeting • Reached out to The Parking Spot and was able to procure a lower parking rate • Reached out to Blue Sky and was able to procure a temporarily lower parking rate • Reached out to Michael Petersen-Incorvaia, who is the staff of PHX City Councilwoman Laura Pastor to see if PHX Flight Attendants can be temporarily moved to a better parking location at possibly a lower rate due to the downturn in business as a result of the COVID-19 pandemic • As liaison to the Education Committee reached out to Amanda Gauger to see if there is anything that she would like me to present to the Board her behalf • Continues to stay in touch with the Executive Board, Shop Stewards, and the Membership via phone, email, text, or social media	