



The Union of
Southwest Airlines Flight Attendants
TWU LOCAL 556

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AUGUST 2020 OFFICERS REPORTS

Report From:	President
Submitted Report:	
President's Report	
<ul style="list-style-type: none"> • July 14 -15, Lyn chaired the July 2020 Executive Board Meeting. • July 17, Lyn and the TWU Local 556 Negotiating Committee attended a meeting with the Company's Negotiating team led by Brendan Conlon. A follow up meeting was scheduled for July 31. <ul style="list-style-type: none"> ○ The Company confirmed that no WARN letters (furlough notices) were being sent at this point. ○ Approximately 33 percent of active Flight Attendants opted for VSP or ExTO bids. The Company confirmed that all VSP bids would be awarded. ○ The Company was still working through ExTO bid awards and details on the process for call-backs. Lyn and the Negotiating Team made it clear that the Union must be included in those discussions to ensure Flight Attendants' best interests are respected as we navigate this unprecedented situation. • Lyn has continued to work to ensure Congress passes an extension of the Payroll Support Program CARES Bill which would ensure that no airline could furlough through March 2021. Lyn and the TWU Southwest Presidents sent a letter to Gary Kelly asking for his public support of the bill. • Lyn has standing meetings every Saturday morning at 10:00 AM with TWU Local 556 Presidents, Chuck Cerf, Larry Merchant, and Jerry Bradely. Aviation Economist Dan Akins joins the call to discuss the impacts of COVID-19. • On August 21, 2020 Lyn chaired a Special Meeting to the TWU Local 556 Executive Board. • July 21-23, Lyn responded to several media inquiries concerning the voluntary leave programs and the labor concerns of TWU Local 556 Flight Attendants. • July 28, Lyn, the TWU Local 556 Negotiating Committee ,Chantil Huskey Co-Chairperson of Mobilization and Organization Committee and Kay Hogan Co-Chairperson of Mobilization and Organization Committee brainstormed on a campaign to celebrate TWU 556 Members who are retiring. The Legacy Of Luv campaign was launched on August 4. • As you know, Members of TWU Local 556, the Flight Attendants of Southwest Airlines, have once again stepped up for our Company, our fellow Flight Attendants and the co-hearts they love so very much. With 	

the world reeling from the effects of the pandemic, 724 Flight Attendants answered the call to help, willingly retiring from a career they poured their heart into to help others in need.

Now, it's time to celebrate their service, their sacrifice, and the Legacy of LUV they have built for all of us.

Today, we are pleased to announce #LegacyofLUV, a very special celebration from TWU Local 556 to honor our brave warriors who have stepped up to help. Please join us to help us highlight those who are retiring.

For those spreading your wings through the Voluntary Separation Program (VSP): Please share with us about your career as a Flight Attendant. This can be through your words, pictures or even brief video clips. Consider contributing photos of yourself in any uniform from any year – whether that's with Southwest Airlines or other carriers —so we can celebrate all aspects of your service. We would love to receive those at LegacyofLUV@twu556.org by August 11. Please include your name, base, employee number and years of service.

(Please note that information sent may be used in a public manner on our social media, emails to Members, video and/or website. Also, if you are filming new video with your phone, make sure to hold it sideways for a widescreen format!)

For those who continue to fly high because of the sacrifice of our fellow Members: Please let the Flight Attendants who took VSP know how much you value their contributions! From the support they have offered you throughout your career to their momentous decision that may help the Company avoid furloughs, please show them how much they have meant to you. Consider contributing messages, pictures or video to this virtual message board to wish them all happy landings.

Please submit your posts by August 25.

Make plans to join the party. What's a retirement without a party? Please save the date for Monday, August 31, 1500 CDT, to join us via Zoom (link coming soon) for the #LegacyofLUV Virtual Celebration, featuring the debut of a special video honoring our Members who have chosen to retire. (If you can't join us live, don't worry; a recording will be made available afterward so that you don't miss a second of the celebration!)

It's hard to put into words how much those who have chosen retirement will be missed, or how great their contributions have been--this year, and in the many years they have served our customers, our crews, our Company and our community. They have truly created a Legacy of LUV that we will be proud to carry forward in their honor.

- July 31, the scheduled meeting with Management's Negotiating Team was scheduled specifically to discuss the callback process from the Company's EXTO program. The Union came prepared to discuss the many questions around provisions of the ExTO program, including return to work as well as expansion of the programs, should the Company need. The Company was not prepared to discuss these items. The Company presented publicly-available information about how Southwest Airlines and the airline industry as a whole is suffering more than any other time in its history. Though a recovery depends greatly on customer demand, by many different measures, Southwest Airlines is named, by industry experts, as the most well-positioned airline to weather the effects of this current pandemic. The Union requested information about the financial impact of the more than 32 percent of Flight Attendants who took ExTO or VSP, and how their contributions have assisted in the viability of the airline. The Company did not have that information. Lyn has demanded more transparency from the Company as this fast-moving situation progresses, so our membership has the information needed to make decisions.
- Lyn attended and chaired the TWU Local 556 Article XXI Hearing on August 4.
- Lyn, BMAL and Grievance Chairperson Gayle Middleton, Grievance Team Leader Brandon Hillhouse, and Negotiator Denny Sebesta participated in meetings with Management concerning the operation on Wednesdays throughout the month.
- July 31, Lyn posted the following message with a video update on the TWU Local 556 official group and page.

As you are probably already aware, Gary Kelly stated in his July 24th message: Furloughs,

"Up front, I want you all to know we will not furlough or layoff any Southwest Employees on October 1, unlike our major competitors."

Announcing there will be no furloughs through at least the end of the year, even though the provisions from the CARES Act Payroll Support Program is set to expire on September 30, is great news. We have worked hard to ensure that the Company would not furlough. Had we not reached the numbers needed to reduce the staffing through the voluntary leave and separation program, your Union was prepared to request changes to the programs to allow more people to participate. We have taken a hard stance against any talks of concessions, but that does not mean we invite furloughs. The Union will continue working for you to avoid losses of any kind for the entire workgroup, from the most junior to the most senior Flight Attendant.

As aviation's first responders, our Flight Attendants continue to work on the front line doing their part to keep customer satisfaction levels high during a tremendously challenging time. We are grateful for the service of the Flight Attendants who continue to fly and meet the daily challenges of the COVID-19 crisis with a deep commitment to serving customers. TWU Local 556 joins together with other unions lobbying for the extension of the CARES Act Payroll Support Program. An extension will provide further payroll support and airlines will not be able to furlough through March 2021.

As the financial impacts of the pandemic endure, TWU Local 556 continues to seek ways to protect the interests of Flight Attendants. Inflight has made the largest contribution of any workgroup with 33% of Flight Attendants electing to take the ExTO or VSP. We have proven over and over again that we are willing to make sacrifices to ensure the success of Southwest Airlines.

These sacrifices are not just made by those who were able to take voluntary leaves or VSP, working Line Holders and Reserves are feeling the impacts through:

- Reduced line pay**
- Reduction in available trips to pick up and trade**
- Changes in flight schedules and cancellations**
- Rescheduling of original trips and additional legs**
- Loss of \$5.00 premiums for flight capacities**
- Additional cost and hassles for commuters due to flight schedule changes and seat capacities**
- Constant change in procedures, announcements, and service**

Looking forward, the Company will be offering more TIME AWAY and ETO options to adjust staffing concerns as required. We are encouraged in the areas where the Company has been working with us to find resolutions to issues and create more ways to save. This includes, but is not limited to:

- Time Away Program**
- Bidding timeline extension**
- PIN Extension**
- Pay on top of cancelled pairings to assist with April staffing**
- Unlock agreement for LODOs**
- RIG values retained for modified pairings**
- Line pay protections**
- Reschedule pay guarantees**
- Hotels for commuters with later release times due to the April flight reductions**
- Options for reschedules that fell outside of the original trip footprint**
- COVID-19 pay protections**

- Satellite Base Test Program extension with improvements

Further, our hard-working teams, such as the COVID-19 Task Force, and the Grievance Team coordinate with Management daily to resolve individual issues and concerns due to COVID-19.

The Company has been reducing and increasing the flight schedules, often at the last minute, and Flight Attendants have borne the brunt of these adjustments. TWU Local 556 appealed to Southwest Airlines to make operational decisions in a more timely manner to allow for a better evaluation of staffing needs prior to line building. This includes allowing for absences due to the COVID-19 pandemic. Flight Attendants have always stepped up to help cover pairings and continue to make sacrifices to assist when needed, but we also should be able to plan our lives. Flight Attendants have made difficult decisions to retire earlier than they may have planned, while others have taken voluntary leaves to help our Company survive. In return, a better evaluation of staffing by upper leadership is needed.

With that said, flight schedules are going to change once again. Starting August 5, we will begin to see more cancellation of flight legs affecting pairings in August. We have had assurances from Crew Planning the issues that occurred in April will be minimized. Pairing adjustments will be made with the planning rule of ten and one-half (10:30) consecutive duty hours, rather than the twelve (12:30) consecutive duty hours possible with a normal reschedule, and a minimum eleven (11:00) hour crew rest. The original footprint of the pairings will be respected for check-in times and will not be moved to an earlier report time. If an entire crew is canceled, the more junior Flight Attendant will be rescheduled to a modified pairing before a more senior Flight Attendant. Any TFP above the original value of the pairing acquired prior to the reschedule will pay time and one half. All RIGS will be applied. Keep in mind you will be able to pick up a trip on top of a cancelled pairing but you will not be credited for both pairings like in April. You will only be paid what you actually flew or the value of the cancelled trip whichever is greater. Be careful when picking up. The Union is in constant discussions with Management's operations team and will address concerns as issues arise. Please see RBF 2020-084 for the Company's update.

There has never been a more important time to be a part of a strong Union. I, along with all of TWU Local 556 and TWU International are working for you. Empower the lobbying movement for the CARES ACT Payroll Support Program extension by clicking on the CALL TO ACTION below.

- Flight schedules were drastically reduced again for pairings already scheduled. 500 cancellations a day needed to be

processed. Lyn communicated the following to the Membership on August 5.

Today the Company started mass modifications of pairings for trips on or after August 10. Pursuant to Article 12.2.D, Crew Scheduling will assist Flight Attendants to pick up or trade pairings that check in prior to August 10 and to self assign Reserve pairings. Normal Trip Trade / Giveaway will resume on the 6th when the Company has completed the adjustments. Pairings from August 10 – August 31 may change and will not be available for pick up until the process is complete.

Keep in mind, the system will allow you to pick up a trip on top of a canceled pairing, but you will not be credited for both pairings, as in April. You will only be paid for your actual or scheduled flying or the value of the canceled trip, whichever is greater, over the life of the pairing for the number of days you were originally scheduled to fly. Keep this in mind if picking up a new trip.

Many of you are seeing NEW HIRE in assigned positions on your modified pairings. This is just a placeholder needed to satisfy system requirements. Trips with this designation are still being altered and once completed, will be in Open Time when the system is reinstated to full operation.

TWU Local 556 understands that the modified pairings affect the ability to bid successfully for overlap adjustments. We asked Management to delay the bidding time frame and allow you to bid once the pairing modifications were finalized. Management considered extending the bidding timeline for September, but determined not to do so. An August rebid would not have been possible due to the time needed for Crew Planning to receive the information about the scheduling reductions and make changes. Refer to RBF 2020-084 for more details, and for further inquiries, please contact Crew Planning.

The effects of COVID-19 have created many new scenarios not experienced before, highlighting areas in our Contract that need improvement and attention. The TWU Local 556 Negotiating Team is working on Contract language that will offer more protections in the future.

Until stronger language is incorporated into our Collective Bargaining Agreement, the TWU Local 556 Grievance Team will work diligently to solve any contractual violations and practices affecting the footprint of bid line pairings and issues due to the massive reductions in our schedules.

Continued flight reductions of such magnitude are concerning. I am working with all the teams at TWU Local 556 to prevent pay concessions and furloughs while still focusing on the daily quality of life issues that affect us. I know it is a difficult time, but being prepared, informed, and united will see us through — together.

- Planning exceeded expectations and Lyn ensured a follow up message announcing that CWA would be back up and running at midnight CST immediately after being informed that Planning was completing the process earlier than expected.
- The Grievance Committee is working through the issues created by the mass cancellations of August. The Negotiating Committee is kept abreast of the issues to be resolved so better contractual protections can be generated for the future. Management claimed that the issues incurred in April would not repeat as they have updated their systems. However, many Members have experienced issues with the reschedules which are being vetted by the hard working Grievance Committee.
- Lyn along with the Vice Presidents, Recording Secretary, Financial Secretary Treasurer and the TWU Local 556 Tech Services member are working through the logistics of the upcoming virtual Membership Meetings.
- Lyn continues to prioritize the interests of TWU Local 556 Members' jobs, livelihoods, safety and futures as COVID-19 ravages though the aviation industry.

Report From:	Recording Secretary
Submitted Report:	
I was out of the office on vacation for two weeks during the month of July. I attended the Executive Board Meeting and various meetings before leaving for vacation. I have been working with Tech Services on preparing for the virtual Second Membership Meeting. I am excited to see the Local be able to use this platform. The registration information will go out this week.	

Report From:	Vice President - 1
Submitted Report:	
<p>Vice President Chad Kleibscheidel has had briefing meetings or telephone calls with the president to remain updated on critical items that affect our Membership. He has also been kept informed and aware of the proceedings of Union matters and has given opinion, direction, and counsel to the president when solicited. At the direction of the President as her designee, he has assisted in telephone calls, responding to emails, and other correspondence to other Departments and the Membership. Chad also monitors and reacts accordingly to TWU 556 NOC events and multiple daily Inflight Scheduling Shift briefings. He was present and attended Executive Boards in July attended special meetings of the Board and participated in the Executive hearing. Continues to monitor the RTS of the 800 and assisted Grievance staff. He is working to resolve unemployment issues for our Members, supports the COVID-19 TaskForce, and has approached the Company on continued Flight Attendant harassment by customers at work. He is preparing for upcoming virtual Membership Meetings. He continues to work with communications and the uniform committee on several projects. He is also participating in the Scholarship Committee selection process again this year. Chad wants to thank the Members for continued positive feedback, constructive criticism, and becoming more and more informed and active and hopes everyone remains healthy and safe.</p>	

Report From:	Vice President - 2
Submitted Report:	
July 13	Attended AFL Delegates Constitutional Amendment Zoom Meeting
July 14-15	Attended TWU Local 556 Executive Board Meeting
July 20	Top 5 Call
July 21	Special Board Meeting
July 22	Top 5 Call
July 24	Attended TWU Working Women Chair and CoChairs Zoom Meeting
July 28	Drive to Dallas/ office
July 29	Worked in the office/ with 1st Vice President Chad K.
July 30	Worked in the office
July 31	Attended AFL-CIO Working Women Zoom Meeting
Aug 3	Drove to Dallas/office
Aug 4	Special EB Meeting
Aug 5	Top 5 Call/ worked in the office
Aug 10	Top 5 Call Attended GRC Drove to Dallas/ Officer on Call

Report From:	BMAL
Submitted Report:	
Kay Hogan On July 7th I attended a Special Executive Board Meeting. On July 13th I attended GRC and July 14th & 15th I attended the monthly Executive Board Meeting. On July 21st I attended a Special Executive Board Meeting. On July 28th I participated in a call for the VSP Flight Attendant tribute strategy meeting for MOB/ORG. On July 31st I had a followup call with 1st Vice President Chad Kleibscheidel about the ongoing reporting issues with Unemployment Insurance claims for our Members who took ETO. I also continued to work on Group Grievance Packets for 2 additional Group Grievances filed, MRT/CMRT awards not bid and the Company's ETO Program. I also answered emails from members related to Unemployment Insurance reporting, returned phone calls and assisted Grievance Chair Gayle Middleton with not to proceed calls and other Grievance related issues.	

Report From:	BMAL
Submitted Report:	
<p><u>Officer Report August 2020 E.B.</u></p> <p><u>Gayle Ross Middleton: Board Member at Large</u></p> <ul style="list-style-type: none"> • Gayle continued her work as Grievance Chairperson for TWU Local 556 • Attended July 7th Executive Board Special Meeting • Numerous meetings regarding arbitrations and settlements in July • July 9th attended a call regarding OAK COVID-19 language. Waiting for response from attorneys regarding questions. • July 13th GRC meeting. Attended Executive Boards July 14 & 15, 2020 • Daily COVID-19 work & monthly Conference Calls with Members of the COVID-19 Task Force. Weekly calls with Chantil Huskey, CTF Chair. • July 20th DEN COVID-19 language call. • July 21st Executive Board Special Meeting • July 27-28 Arbitration • Weekly Operational calls with Scheduling, Planning, & SWA Management • Daily calls or emails with Inflight Base Operations • Several meetings with President Lyn Montgomery • Weekly meetings with Grievance Leaders and Grievance Team 	

Report From:	BMAL
Submitted Report:	
<p>Sean Cooley- Board Member at Large</p> <p>-Attended Executive Board Meetings via Zoom July 14,15, 2020</p> <p>-Worked with Covid Task Force Investigating Member cases, for pay, pulls and exposures.</p> <p>Continually supported members with issues related to same. July 20-24, 2020.</p> <ul style="list-style-type: none"> - Flew DEN Pairing CS3C - Attended Executive Board Special Meeting July 21,2020 -Attended Executive Board Hearing for Article XXI August 4, 2020 -EOOC for the week August 3, 2020- August 9, 2020 -Spent most of the month answering questions, and concerns related to mask procedures, ETO, EXTO, and VSP, Cancellations, and operations. 	

Report From:	BMAL
Submitted Report:	
Officer Report for August 2020 — Charla Miller Board Member at Large	
<ul style="list-style-type: none"> • As Communications Committee Chairperson — coordinated and participated in our team's work on the daily projects, publications, and videos from TWU Local 556, the Negotiating Committee, CTF, Grievance, other Committees, President, and other Executive Board Members. Managed TWU Local 556 social media outlets. Monitored news and events regarding Southwest Airlines and other industry news, unions, and locals. • Assisted the Flight Attendant Drug and Alcohol Program (FADAP) Committee Chairs with their needs as Executive Board Liaison. • Communications with other unions and locals, external and on property; continuing to strengthen relations and coalitions with Local 556. • Assisted TWU Local 556 President with projects/tasks as requested including daily media briefs. • Attended weekly conference calls hosted by AFL-CIO Communications, attending with other union and locals' communicators for labor updates, current campaigns, issues, and hot topics. • Attended all Executive Board virtual meetings, conference calls, and special meetings. • Completed computer security update training course hosted by Tech Services. • Completed annual recurrent training. • Continued to attend AFL-CIO digital training courses via webcasts and Zoom on government outreach and advocacy, and their union communicators series of classes for organizing, communications, and training. • Continued to assist our Members directly via phone calls, texts, emails, messages, video chats, and projects. 	

- **Thank you to the Membership for the privilege of serving you. It truly is an honor.**

Report From:	DEBM - ATL
Submitted Report:	
<p>Pamila attended the Executive Board Meeting via Zoom July 14-15. Pamila attended the Executive Board Conference call July 7. Pamila attended conference calls with Atlanta Inflight base Managers to discuss; upcoming changes to employee parking in September, new COVID 19 reporting procedures, VSP, ExTO, and ETO. Pamila fielded calls from Members in regards to Unemployment Insurance, COVID 19, mass rescheduling of pairings, VSP, and ExTo. Pamila called all of the Atlanta Shop Stewards to check on their families and well being during this difficult time. Pamila would like to thank Shop Stewards Lakenya Johnson, Eric McCulley, Travis Bruce, and John Justen for keeping the Atlanta Base Education, Information & Resources Facebook Group up-to-date. Pamila continues to communicate with Members via text, calls and email.</p>	

Report From:	DEBM - BWI
Submitted Report:	
Baltimore Domicile Executive Board Member Report	
July 2020	
Executive Board	
<ul style="list-style-type: none"> ● Attended Executive Board Meeting – 7/14 & 15 (Virtual via Zoom) ● Executive Board Conference Call (Virtual via Zoom) – 7/7 ● Special Executive Board Meeting (Virtual via Zoom) – 8/4 ● Chair of the TWU District of Columbia Maryland Virginia State Conference ● 3rd Quarterly Flying Requirement <ul style="list-style-type: none"> ○ BAAJ - 7/16 ○ BAAJ - 7/23 	
Domicile Executive Board Member	
<ul style="list-style-type: none"> ● Met with BWI Management (Topics Discussed) – 7/22 & 8/5 <ul style="list-style-type: none"> ○ Topics that BWI Members have brought to my concerns ○ COVID procedure changes ○ Procedures if ID Badge expires while on ETO/ExETO ○ Procedures for notifying the base of COVID test ○ Monthly FF/Step #2 Mtgs ○ Maryland Unemployment is continuing to be a huge issue ○ F/As mask requirement, Inflight and Ground Ops having conflicting rules ○ Pilots not wearing mask ○ Inflight cloth mask distribution and PPE still being available ○ Electrostatic spray cleaning in the lounge ○ Mass Cancelations for August ● E-Connection – (Sent out 8/3) <ul style="list-style-type: none"> ○ Messages of Thanks ○ Info to Know in Baltimore ○ COVID testing sights in the BWI Area ○ VSP/ExETO Breakdown Numbers for BWI ○ Time Away Breakdown for September/October ○ September 2020 Seniority Breakdown ○ 2nd Round Vacation Bid Reminder ○ 2nd Membership Meeting Notice Reminder ○ Facebook DEBM Page Information 	
Fact Finding/Step #2 Meetings	
Fact Finding – 6	
Step #2 – 3	

Report From:	DEBM - DAL
Submitted Report:	
<p>Kristie met with base manager Tammi Feuling via phone to discuss fact finding meetings, mask policy and social distancing in the lounge, issues with check in phone and COVID reporting issues. Points cases are on the rise in DAL and Kristie represented FAs in fact finding meetings. She attended the Special EB conference call on the 7th. She attended board meetings on the 14th and 15th. She continues to update the membership daily with base news, IIOTGs, RBF reminders and all union news. Kristie attended a EB conference call on the 21st. She also sat Emergency officer on call the last week of the month. She attended a CTF conference call on the 31st. She took notes and scheduled a follow up conference call for the DEBMs for the following month.</p>	

Report From:	DEBM - DEN
Submitted Report:	
<p>Jessica attended the Executive Board Meeting held via Zoom August 14-15. Jessica reviewed the Healthy Families and Workplaces Act (HFWA): Employee Rights to Paid Leave, and the Public Health Emergency Whistleblower Law (PHEW): Workers Rights to Express Workplace Health Concerns and Use of Protective Equipment. This legislation was signed by Governor Polis and became law on July 15. Jessica would like to thank Denver Shop Steward Jamie Simpson for her tireless work on this legislation that will benefit all Colorado workers. Jessica attended a meeting held via Google Hangout on July 20 to review the legislation and the immediate impact it would have on 556 Members. In attendance was Jessica Parker, Jamie Simpson, Grievance Committee Chairperson Gayle Middleton, Board Member at Large Chantil Huskey, and Colorado AFL-CIO Lobbyist Kjersten Forset. Jessica attended an Executive Board Special Meeting on July 21. Jessica participated in a meeting arranged by Dallas Domicile Executive Board Member and member of the COVID-19 Task Force Kristie Scarbrough. Jessica would like to thank Kristie for her dedication and attempts to keep all Executive Board Members updated on the most up to date issues surrounding COVID-19 and how it is affecting our Members. Jessica participated in the Article XXI Hearing of Board Member at Large Eric Weis on August 4. Jessica has answered Members' calls, emails, and texts and remained in touch with Denver Inflight Leadership on issues specific to the Denver Base.</p>	

Report From:	DEBM - HOU
Submitted Report:	
<p>David reports he attended the Executive Board Meeting via Zoom on July 14 and 15. David conducted Fact-Finding Meetings and had several meetings with Houston Inflight Management in July and early August. David attended the Article 21 Trial of Board Member at Large Eric Weis on August 4. David objects to all Executive Board Meetings being conducted solely by electronic means and hopes the Executive Board will return to in-person meetings when it is safe to do so.</p>	

Report From:	DEBM - LAS
Submitted Report:	
<p>Rachel reports that she attended the July 2020 Executive Board Meeting through zoom. Rachel represented Members in meetings with Management. Rachel spoke with the Las Vegas Inflight Base Leaders about issues within the Base including McCarran Parking and the shuttles. Rachel was present for Article XXI Hearing regarding Board Member at Large Eric Weis and his suspension. Rachel reviewed grievances for the August 2020 Executive Board Meeting.</p>	

Report From:	DEBM - LAX
Submitted Report:	
<p>Trish attended two conference calls, worked on the GRC review committee, and attended the July Executive board meetings. Trish also spent time in the base, met with management, and assisted many Flight Attendants with various questions and concerns regarding EXTO. Trish is please with the drop in Fact Finding Meetings this month, and hopes the trend will continue. Trish also attended Recurrent Training, and worked on plans for an On-Line education forum in lieu of in base visits, due to current social distancing restrictions. Trish wishes to thank all the Flight Attendants who decided to take the VSP for their years of service, dedication, and luv, and wishes each them the best!!</p>	

Report From:	DEBM - MCO
Submitted Report:	
<p>Jimmy reported that Fact-Finding Meetings in Orlando have shown a slight decline since the last Executive Board Meeting. Jimmy reported that he attended the Twu Local 556 Executive Board Meeting July 14-15, via ZOOM. Jimmy reported that he attended at special Executive Board meeting July 21 via ZOOM. Jimmy reported that he received several calls from July 31 through August 2 regarding hurricane Isaias from Flight Attendant's who live up and down the Eastern coast of Florida. The main concerns were Flight Attendant's did not to leave their homes unattended with the approaching storm. Jimmy attended the Article XXI Trial of the TWU International Constitution against Board Member at Large Eric Weis on August 4th via ZOOM. Jimmy reported he received several phone calls August 5th regarding the mass rescheduling of pairings. Some of the complaints were, but not limited to, AM trips changing to PM trips and vice versa, additional legs being added in rescheduled pairings and RON's changing when Flight Attendant's had specifically bid for certain RON's. Jimmy reported the Union Red Rack has been straightened.</p>	

Report From:	DEBM - MDW
Submitted Report:	
<p>Donna reports during the month of July she has had conversations with and met with Management several times during the month to discuss issues and concerns of Flight Attendants. Donna reports that Fact-Finding and Step 2 Meetings continue in the Chicago Base. Donna has represented Flight Attendants in Fact-Finding and Step 2 Meetings throughout the month. Donna spent time in the Chicago Lounge speaking with Flight Attendants about current issues and answering questions. Donna advised Shop Stewards and Flight Attendants concerning various issues throughout the month and has been in communication with Shop Stewards, Grievance Staff, and Executive Board Members. Donna participated in the Executive Board Zoom Meeting on July 14-15. Donna attended the TWU Local 556 Executive Board Special Meeting on July 21. Donna was Emergency Officer on Call the week of July 13. Donna has also been out flying the line this month and had first-hand experience of the frustrations and anxieties of Members. Donna has been in contact with Flight Attendants discussing VSP, Exto, Time Away, MRT, Covid 19, and other issues vital to our Flight Attendants well-being. Donna has been available and in communication with the Chicago Members via phone, email, and text.</p> <p>Donna Keith</p>	

Report From:	DEBM - OAK
Submitted Report:	
<p>Josh attended the July September Board meeting as well as the special conference call and the Article XXI Trial. Josh represented Members in Fact Finding Meetings. Josh has also communicated with many Members about the frequent reschedules and how seniority does not seem to come into play when assigning trips. Flight Attendants are extremely frustrated and feel as though their seniority is being circumvented.</p>	

Report From:	DEBM - PHX
Submitted Report:	
<ul style="list-style-type: none"> • Attended 7/14-7/15 EB Meeting via Zoom • Attended EB Conference Calls via Zoom on 7/21 and 8/4 • Continues to update the COVID-19 internal document, which is a handy reference for Union Staff, EB, and the Education Committee • Reviewed Grievances and wrote a Base Report for the August Board Meeting • As liaison to the Education Committee, reached out to Amanda Gauger to see if there is anything that she would like me to present to the Board her behalf • Continues to stay in touch with the Executive Board, Shop Stewards, and the Membership via phone, email, text, or social media 	