



The Union of
Southwest Airlines Flight Attendants
TWU LOCAL 556

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SEPTEMBER 2020 OFFICERS REPORTS

Report From:	President
Submitted Report:	
<ul style="list-style-type: none"> • August 11, 2020, Lyn chaired the TWU August TWU Local 556 Executive Board meeting. Due to COVID-19 the Executive Board has made the decision to hold board meetings virtually. As an unintended result, virtual board meetings have been efficient and are a considerable cost saving to the Union, normal costs lowered associated with virtual Executive Board meetings eliminated hotel accommodations, rental cars and travel compensation. The President commends the Executive Board for making the decision to continue meeting virtually as business has been efficiently conducted using less Union dollars. COVID-19 has forced business practices to adjust world wide and this President recognizes the value in performing business on new virtual platforms. Lyn wants to thank the Tech Services Committee for their work ensuring secure platforms for business to be accomplished across the Nation. • Lyn announced the new AN-DRT program. In an email blast on August 11. <p><i>I am happy to announce today that another joint venture between TWU Local 556 and Southwest Airlines was reached. A special Daily Release Time (DRT) program will give new options in addition to regular Daily Release Time (DRT). Advanced Notice Daily Release Time or AN-DRT will allow a Flight Attendant to DRT for a Reserve block two or seven days in advance with partial pay. Pairings can be pulled with no pay. This benefit will allow the Company to save if overstaffed and give Flight Attendants more flexibility. AN-DRT does not change regular DRT. Please refer to Read Before Fly (RBF) 2020-087 with details of the program and the Letter of Agreement (LOA). Also you can refer to the Q&A listed below.</i></p> <p><i>In the coming months, the Company will offer Monthly Release Time (MRT), Time Away, and Emergency Time Off (ETO) on a monthly basis, giving them the capability to adjust staffing as the flight schedule changes. If you can take one of these programs, please consider doing so. It is important to note that Reserve and reserve issues continue to be a number one complaint and concern for Flight Attendants, this program should alleviate the pain of having to sit entire blocks without flying,</i></p> <ul style="list-style-type: none"> • August 12, 2020 Lyn continued to chair the TWU August Executive Board meeting. The Covid Task Force was invited to join the meeting to update the Board on the challenges of ever changing COVID-19 policies. • August 14, 2020 Lyn, Grievance Chairperson Gayle Middleton participated in the Operations Update with Brendon Conlon, Cetta Larabee, Claire Taitte, Lindy Johnson, Mike Sims, Tammy Shaffer, 	

and Wayne Shaw. Lyn continued work on the VSP Legacy of Love project.

- **August 15, 2020** Lyn participated in the TWU Tele-Conference Call with TWU Economist Dan Akins, TWU Local 557 President Jerry Bradley, TWU Local 550 President Larry Merchant and TWU Local 555 President Charles Cerf. The parties discussed the current state of the aviation industry and local events.
- **August 17, 2020** Lyn held a Negotiating Team preparation meeting to review issues and concerns generated from the ExTO/VSP program.
- **August 19, 2020** Lyn participated in the Top 5 Weekly Catch-up meeting. Lyn participated in the Grievance Team Round one and two meetings. Lyn participated in an Ops update with Brendon Conlon, Cetta Larabee, Claire Taitte, Gayle Middleton, Lindy Johnson, Mike Sims, Tammy Shaffer, and Wayne Shaw. Lyn, and Safety Committee Co-Chairperson Jannah Dalak attended a virtual meeting with Ron Freer, Natalie Harvey, Tom Raffaowski and Sarah Hill. The discussion concerned the new program called CREWDOCS. CREWDOCS is designed to allow a Flight Attendant to download the Flight Attendant manual to her/his phone in lieu of having to print the entire manual when an IEFB has been lost, stolen, misplaced or left on another aircraft. BMAL Sean Cooley being a high flyer will be a part of the testing team after the initial FAST team tests the app. The app is a SWA App and is secure. Management did state that the use of this app would not permit the Company access to a Flight Attendant's personal phone nor would it permit the Company to be able to demand access to it. Lyn requested that this be clear or the entire program would fail. Southwest Airlines is leading the industry and the FAA will ultimately have to approve it. The FAA is receptive to the idea and Southwest Airlines will be the first to utilize this type of program.
- **August 20, 2020** Lyn continued work on the ExTO Early Return to Work program and worked with communications on upcoming publications.
- **August 22, 2020** Lyn participated in the weekly Saturday morning TWU Tele-Conference Call with TWU Economist Dan Akins, TWU Local 557 President Jerry Bradley, TWU Local 550 President Larry Merchant and TWU Local 555 President Charles Cerf. The parties discussed the current state of the aviation industry and collaborated on joint issues.
- Lyn also participated in a virtual test for the upcoming virtual Membership Meeting. Lyn held a meeting with the Negotiating Committee, Communications and MOB/ORG to discuss the Virtual Retirement Party.

- **August 25, Lyn chaired the TWU Local 556 Second Round of 2020 Membership Meeting. Due to Covid-19 the meetings were held virtually using a secured ZOOM platform. A total of 346 Members attended the meeting**
- **Lyn and Grievance Chairperson Gayle Middleton attended the Operations Update with Southwest Management Brendon Conlon, Cetta Larabee, Claire Taitte, Lindy Johnson, Mike Sims, Tammy Shaffer, and Wayne Shaw.**
- **August 27, Lyn chaired the TWU Local 556 Second Round of 2020 Membership Meeting.**
- **August 28, Lyn chaired the final TWU Local 556 Membership Meeting for the Second Round of 2020.**
- **Lyn is pleased to see TWU Local 556 adjust to the current environment and hold the very first virtual membership meetings. Local and federal governments have led the way in holding important meetings virtually. We received many favorable responses in reference to the electronic meeting, which saw healthy participation and a cost-savings. The Department of Labor issued a statement in July suggesting online meetings be held and TWU International has also recognized that in-person meetings may not be considered reasonable at this time. This pandemic has presented great challenges to our Union but with teamwork, Lyn reports the Union was able to provide the opportunity to reach out to all the Members electronically. Many Members were pleased with the opportunity to stay home in the comfort and safety of their personal environment. The meetings allowed more Union leaders and Committee Chairs to attend giving real time updates and taking questions from Members. The format was a great success. Getting Members to attend Membership Meetings has always been a challenge due to our unique lifestyles. Virtual Meetings have increased the ability for Members to attend which in turn yields greater democracy and enhanced Unity.**
- **Lyn gave a verbal report at the Membership Meetings which included the following information.**

President's Report for the TWU Local 556 2nd Membership Meetings

- ***COVID-19 hit the USA with impacts to the airline largely beginning on March 10, 2020.***
- ***Lyn formed the TWU Local 556 COVID-19 Task force (CTF) to manage situations that arose from COVID-19 issues. The task force communicated constantly and the information was and is still constantly changing. The CTF has responded to thousands of emails.***

- *Lyn issued an all call to all committees to be prepared and ready to serve due to the impact of COVID-19.*
- *The Executive Board made demands to Management including but not limited to*
 - *Ensuring Personal Protective equipment is available*
 - *Aircraft cleaning between all flights*
 - *Minimize cabin movement*
 - *Social distancing guidelines onboard and in employee workplaces*
 - *Temperature screenings*
- *The Union negotiated and established a Letter of Agreement concerning COVID-19 pulls, pay and other protections for the exposures and infections related to work*
- *CTF report will contain more details and Lyn is pleased that the virtual meeting platform allows for committee participation during Membership Meetings.*
- *Lyn stated that the Union has managed this crises many time better than Management securing many agreements and improvements related to the pandemic and operational changes including but not limited to:*
 - - *Ensuring Personal Protective Equipment was available*
 - *Time Away Program*
 - *Bidding timeline extension*
 - *PIN Extension*
 - *Childcare options*
 - *Pay on top of cancelled pairings to assist with April staffing*
 - *Unlock agreement for LODOs*
 - *RIG values retained for modified pairings*
 - *Line pay protections*
 - *Reschedule pay guarantees*
 - *Hotels for commuters with later release times due to the April flight reductions*
 - *Options for reschedules that fell outside of the original trip footprint*
 - *COVID-19 pay protections*
 - *Satellite Base Test Program extension with improvements*
 - *The Grievance Team, Health and Safety Committee and the CTF coordinated with Management daily to resolve individual issues and concerns due to COVID-19.*

Lyn thanks our hard-working teams, such as the COVID-19 Task Force, and the Grievance Team. Special thanks goes to Board Member at Large (BMAL) and Grievance Committee Chairperson Gayle Middleton for working alongside her eighteen hours a day, everyday of the week for over forty-two

days straight. She also thanks BMAL and CTF Chairperson Chantil Huskey, CTF Co-Chairperson Michele Moore, CTF Members Jannah Dalak, Michael Massoni, Eileen Rodriguez, and ,Grievance Team Leaders Marcy Vineyard, Brandon Hillhouse, Barbara Fitzhugh, and negotiator Denny Sebesta for their extreme dedication to the Membership throughout the crisis.

Lyn also thanks all the members of the Executive Board for being available for weekly update calls and for making quick, educated decisions when needed. The Communications Committee Chairperson Charla Miller and members Drew Shy and Ashley Bruer worked tirelessly as well.

- Covid -19 took the Company from billion dollar gains to billion dollar losses in one quarter. The largest losses ever reported by Southwest. The Negotiating Committee stopped concessionary asks and forced focus in reducing headcount through voluntary leaves and early outs. Lyn*
- TWU Local 556 has partnered with other Unions to successfully pass the CARES ACT which provides payroll support to Southwest Airlines preventing furloughs through October 1, 2020. The Union continues to fight for an extension of the payroll support program. Lyn thanks all the 556 members who have written their congressmen.*

Lyn stresses the importance of being United during this troubled time. She hopes all Members realize and see the importance of focusing on the issues that matter to us most, our jobs, our livelihood and our safety. She states that she is committed and honored to serve.

Being united does not mean that we all agree, but it means we support our Union. We work together to make changes. Often the Union will ask a Member to write the LINK team. This is not requested to pass the buck, it is requested to bolster arguments and document issues correctly with the Company so it cannot deny our issues and arguments. The state of our local is strong and all Members have reason to be proud of TWU Local 556. Together we will minimize the harm of this pandemic.

- August 29, Lyn attended the weekly Saturday TWU Tele-Conference with Dan Akins, Jerry Bradley, Larry Merchant and Chuck Cerf.*
- August 31, Lyn worked with SSMP Lawfirm in regards to an arbitration. Later that evening Lyn, the Negotiating Team, Communications and Mobilizing and Organizing prepared for the ZOOM Retiree Party.*
- September 1, 2020, Lyn hosted the Legacy of Luv Zoom party honoring Southwest Flight Attendants who retired. 220 Flight*

Attendants attended the live webinar and a tribute video debuted. The video was posted to the TWU Local 556 Facebook page and the webinar will be made available for all to view at their leisure. Lyn wants to thank the Mobilization and Organization Committee, Communications Committee and Negotiations Committee for their teamwork in accomplishing this event. She also thanks KeyAnder Early for hosting the call. Later that day Lyn met with the Negotiating Committee to discuss and review the ExTO recall. Lyn also worked with the grievance committee advising on issues and cases.

- September 2, 2020 Lyn met with Stacie Miller, Director of Inflight Tech Planning Mobility and Automation. Stacie outlined the plan to move CSS to the Amazon cloud. This is an update that will create an outage on September 26- 27. Moving to a cloud based server will enhance CSS and will eventually eradicate the need for outages. Lyn also participated in the Officer Weekly Catch up meeting, wrote reports and Unity articles, composed the letter of agreement for the early recall of ExTO Flight Attendant, met with the Negotiating Team to review the ExTO proposal, attended an Operation update with Grievance Chairperson Gayle Middleton, Negotiating Team Member Denny Sebesta and Southwest team members Brendon Conlon, Cetta Larabee, Claire Taitte, Lindy Johnson, Mike Sims, Tammy Shaffer, and Wayne Shaw.
- September 3, Lyn prepared articles, reports, emails, discussed a TWU 556 settlement with Southwest Airlines, worked with Mob Org on a virtual mobilization to educate Members on being involved in the union, and attended a Media Training.
- September 9, Lyn attended the Officer Weekly Catch up meeting and worked with the Negotiating Team on the Return to Work ExTO agreement.
- ON September 10, Lyn led a negotiating session with the Negotiating Committee and Management. The Union presented the Company with a proposed letter of agreement outlining guidelines for return to work from ExTO. This proposal was prepared by the Negotiating Committee based on input from members regarding issues surrounding return from ExTO, while at the same time including provisions designed to protect those members who are currently flying. The next meeting is scheduled for September 22 at 1 p.m. CDT.
- On September 11, Lyn worked with communications , completed articles for Unity, and discussed messaging strategy with the Negotiating Committee using the Public relations firm's Messaging Matrix strategies.

- Lyn will be sitting second chair to the Union's legal counsel in the upcoming arbitration scheduled for September 29 ,2020. This arbitration is an important one as the Union argues the Company is acting improperly by refusing discipline grievances when a Member accrues points and files a grievance.
- Lyn continues to advocate for Members on a daily basis and thanks all 556 Members flying the line for their dedication to our critical roles as Aviation's First Responders.

Report From:	Recording Secretary
Submitted Report:	
<p>The Second Membership Meeting of 2020 was held virtually and it was successful. 346 Members were in attendance over the three sessions. We have received good feedback from the Membership. Most of the feedback was in response to having the capability to view the Meeting from anywhere. They really seemed to enjoy that the most. We also had a lot of Members who were attending their first Membership meeting. Planning for the Third Membership Meeting is underway.</p>	

Report From:	Vice President - 1
Submitted Report:	
<p>Vice President Chad Kleibschedel has had briefing meetings or telephone calls with the president to remain updated on critical items that affect our Membership. He has also been kept informed and aware of the proceedings of Union matters and has given opinion, direction, and counsel to the president when solicited. At the direction of the President as her designee, he has assisted in telephone calls, responding to emails, and other correspondence to other Departments and the Membership. Chad also monitors and reacts accordingly to TWU 556 NOC events and multiple daily Inflight Scheduling Shift briefings. He was present and attended Executive Boards in August and participated in the first of three Membership Meetings last month. He also helped in the planning of the virtual membership meetings as well. in the Executive. Continues to monitor the RTS of the 800 and assists Grievance staff as needed. He continues to help resolve unemployment issues for our Members with the support of BMAL Kay Hogan, supports the COVID-19 TaskForce as needed. He continues to work with communications and the uniform committee as EB liaison on several projects. He participated in the Scholarship Committee selection process again this year and sends a big congratulations to our award winners. Chad wants to thank the Members for continued positive feedback, constructive criticism, and becoming more and more informed and active and hopes everyone remains healthy and safe. Best wishes to all of our Union leaders past and present who made the difficult decision to separate from Southwest Airlines, thanks for your hard work and dedication to TWU Local 556.</p>	

Report From:	Vice President - 2
Submitted Report:	
<p style="text-align: center;">2nd Vice Presidents Report September 2020</p> <p>Aug 10-16 Emergency Officer on Call/ Worked in the Office</p> <p>11-12 Attended EB Meeting</p> <p>18 P&G Meeting</p> <p>24 Test Run for Membership Meeting</p> <p>26 Top 5 Weekly catch-up meeting</p> <p>27 Membership Meeting: PHX/LAS/OAK/LAX</p> <p>28 Membership Meeting MDW/DAL/HOU/DEN</p> <p>Sept 2 Top 5 Weekly catch-up meeting</p> <p>3-4 Worked From Home</p> <p>7-8 Worked From Home on Budgets</p> <p>9 Top 5 Weekly Catch-Up Meeting</p>	

Report From:	BMAL
Submitted Report:	
<p><u>Officer Report for September 2020 — Charla Miller Board Member at Large</u></p> <ul style="list-style-type: none"> • As Communications Committee Chairperson — coordinated and participated in our team’s work on the daily projects, publications, and videos from TWU Local 556 including the ongoing Legacy of LUV campaign - honoring our retiring Cohearts that took part in VSP, the Negotiating Committee, Grievance, other Committees, etc. Managed TWU Local 556 social media outlets. Monitored news and events regarding Southwest Airlines and other industry news, unions, and locals. • Assisted the Flight Attendant Drug and Alcohol Program (FADAP) Committee Chairs with their needs as Executive Board Liaison. • Attended the 2020 10th Annual FADAP Conference. • Attended the annual National Association of Parliamentarians Training Conference. • Attended virtual Membership Meetings. • Attended TWU Labor Caucus meetings and Labor training courses. • Attended AFL-CIO Women’s Round Table Meeting. • Attended Legacy of LUV Tribute Party. • Communications with other unions and locals, external and on property; continuing to strengthen relations and coalitions with Local 556. • Assisted TWU Local 556 President with projects/tasks as requested including daily media briefs. • Weekly briefs hosted by AFL-CIO Communications, along with other union and locals' communicators for labor updates, current campaigns, issues, and hot topics. • Attended all virtual Executive Board meetings. • Continued to assist our Members directly via phone calls, texts, emails, messages, video chats, and projects. • Thank you to the Membership for the privilege of serving you. It truly is an honor. 	

Report From:	BMAL
Submitted Report:	
BMAL Eric Weis * attended test membership meeting run through via zoom 24 Aug 2020 * attended union membership meeting via zoom 25 Aug 2020 * fielded calls on ExTO, 700 & 800 MAX, Covid, and negotiations.	

Report From:	BMAL
Submitted Report:	
Sean Cooley-Board Member at Large -Attended Executive Board Meetings via Zoom August 11-12, 2020 -Assisted the Corona Task Force with calls to Members -Attended Recurrent Training in Denver -Flew Denver Pairing CS2M August 19-21, 2020 -Attended Test Membership Meeting via Zoom August 24, 2020 -Attended Membership Meeting BWI/MCO/ATL August 25, 2020 -Flew Denver Pairing CS9A August 26-28, 2020 -Attended Membership Meeting PHX/LAS/OAK/LAX August 27, 2020 -Flew Denver Pairing CA46 September 2-4, 2020 -Answered Office Phones, September 6, 2020 - Answered Text, Email, and returned phone calls to members	

Report From:	BMAL
Submitted Report:	
<p style="text-align: center;"><u>Officer Report September 2020 E.B.</u> <u>Gayle Ross Middleton: Board Member at Large</u></p> <ul style="list-style-type: none"> • Gayle continued her work in August as Grievance Chairperson for TWU Local 556 • Attended Executive Board Hearing August 4th • Numerous meetings regarding arbitrations and settlements in August • August 10th GRC meeting. Attended Executive Boards August 11&12, 2020 • Daily COVID-19 work & monthly Conference Calls with Members of the COVID-19 Task Force. Weekly calls with Chantil Huskey, CTF Chair. • Meeting with SWA Labor to discuss grievances and virtual BOA's August 13, 2020 • Attended Recurrent Training August 24, 2020 • Attended and presented at all three virtual Membership Meetings August 25, 27, & 28th • Weekly Operational calls with Scheduling, Planning, & SWA Management • Daily calls or emails with Inflight Base Operations • Several meetings with President Lyn Montgomery • Weekly meetings with Grievance Leaders and Grievance Team 	

Report From:	BMAL
Submitted Report:	
<p>BMAL Chantil Huskey Please see Committee Reports As usual I have attended all EB Meetings and Hearings.</p>	

Report From:	BMAL
Submitted Report:	
<p>Kay Hogan</p> <p>During the month of August I continued to work on Group Grievance research and pulling data for Group Grievance packets assisting the Grievance team. During the month of August I continued to answer emails and return phone calls from Members related to their Unemployment Insurance issues and ongoing reporting inaccuracies. I continued to work with 1st Vice President Chad Kleibscheidel with our continued communication to the Company about these UI issues. I assisted Members with an issue related to VSP and an LOA concern. I participated in the Legacy of LUV campaign and Virtual Retirement Party for our Flight Attendants taking VSP. On August 10th I attended GRC, August 11th & 12th I attended the Executive Board Meeting. August 4th I attended the Executive Board Hearing.</p>	

Report From:	DEBM - ATL
Submitted Report:	
<p>Pamila attended the Executive Board Meeting via Zoom August 12. Pamila attended weekly conference calls with the Atlanta Inflight Base Managers to discuss; new parking procedures, changes to COVID 19 exposure reporting, Atlanta VSP celebrations, ETO, ExTO, Fact-Finding and Step-2 Meetings. Pamila attended a conference call with Latonia Paul-Benoit August 22. Pamila attended the Atlanta, Orlando and Baltimore Membership Meeting via Zoom August 25. Pamila attended the Georgia State Conference Meeting via Zoom August 29. Pamila attended conference calls with President Lyn Montgomery and Board member At Large Gayle Middleton in regards to Right of Return and hardship transfers. Pamila has been in communication with the Atlanta Fact-Finding Shop Stewards and Grievance team to discuss Fact Fact-Finding / Step 2 Meetings. Pamila would like to thank Shop Stewards Lakenya Johnson and John Justen for keeping the Atlanta Base Education, Information, and Resources Group page up-to-date. Pamila would like to wish the 59 Members that opted to take the Southwest Voluntary Separation Package (VSP), good luck on their new journey. Pamila continues to answer emails, text messages, and calls from Members.</p>	

Report From:	DEBM - BWI
Submitted Report:	
<p><u>Baltimore Domicile Executive Board Member Report</u></p> <p>August 2020</p> <p>Executive Board</p> <ul style="list-style-type: none"> • Attended Executive Board Meeting (Virtual via Zoom) – 8/11 & 12 • Baltimore/Atlanta/Orlando Membership Meeting (Virtual via Zoom) – 8/25 <ul style="list-style-type: none"> ○ COPE Report ○ BWI Base Report • COPE Newsletter Sent out – 8/20 <ul style="list-style-type: none"> ○ Voter Registration Deadline ○ Voter Education ○ State Map with State resources • COPE article for Unity Magazine • COPE Call to Action • Chair of the TWU District of Columbia Maryland Virginia State Conference <p>Domicile Executive Board Member</p> <ul style="list-style-type: none"> • Met with BWI Management (Topics Discussed) – 8/24 <ul style="list-style-type: none"> ○ Topics that BWI Members have brought to my concerns ○ COVID procedure changes ○ Airport Construction ○ Procedures for notifying the base of COVID test ○ Monthly FF/Step #2 Mtgs • E-Connection – (Sent out 8/3) <ul style="list-style-type: none"> ○ Messages of Thanks to VSP F/As ○ Info to Know in Baltimore ○ Airport Construction ○ Baltimore Operation Numbers ○ 6 Month Grievance Report ○ 4th Round Vacation Bid Reminder ○ Facebook DEBM Page Information <p>Fact Finding/Step #2 Meetings</p> <p>Fact Finding – 6</p> <p>Step #2 – 4</p>	

Report From:	DEBM - DAL
Submitted Report:	
<p>Kristie attended the Executive Board meeting for the month. She attended the virtual Membership meeting for DAL and gave a verbal report during the meeting. She had a conference call with the DEBMs to update and address concerns regarding CV-19 and relayed those concerns to the Corona Task Force. She attended a special meeting with the EB via Zoom. She attended a Executive Board hearing via Zoom. Kristie kept the DAL membership informed utilizing Dallas Union Connection and Econnect. She met with base manager Tammi Fueling and discussed check in phone issues and the list of Flight attendants that took VSP. and ExTO. She also attended the virtual Legacy of Love celebration.</p>	

Report From:	DEBM - DEN
Submitted Report:	
<p>Jessica attended the Executive Board Meeting held via Zoom August 11-12. Jessica met with Denver Inflight Base Leadership on August 20 to discuss issues and topics currently affecting the Denver Base. Jessica passed out hand sanitizer provided by TWU International on both August 20 and August 22. Jessica attended all three sessions of the Membership Meeting and provided a Denver Base Report during the August 28 session. Jessica submitted a Denver E-Connection to the Communications Committee which was published to Denver Flight Attendants on September 2. Jessica attended a Virtual Labor Round Table with Colorado Congressman Jason Crow on September 2. Also in attendance from Local 556 were Denver Shop Stewards Carolee Weatherbee and Jamie Simpson. Jessica would like to thank both Carolee and Jamie for being involved and letting Congressman Crow know specifically what issues are currently affecting our work group. In addition, Jessica would like to thank Denver Shop Steward Jarrad Sambataro for attending the Zoom meeting on September 10 to review the Public Health Emergency Whistleblower Law (PHEW) and how it will affect the Membership. Jessica submitted a short blurb to Communications Committee Chairperson KeyAnder Early on September 11 to be included in the Fall Edition of Unity Magazine. Jessica has answered Members' emails, calls, and texts and remains available to the Membership.</p>	

Report From:	DEBM - HOU
Submitted Report:	
<p>David reports he attended the Executive Board Meeting via Zoom on August 11 and 12. David also attended all three Membership Meetings virtually and presented his Houston Base report via Zoom on August 28 (attached). David was in close contact with Houston Inflight Management and the Union office during the threat of Hurricane Laura to the area and sent an E-Connection to the Houston and Austin bases with information on emergency services and Contract related items. Fact-Finding Meetings in Houston have been on the rise and range from late to gate/delay of flight to social media violations. David would like to thank and say goodbye to the 62 Houston-based and 7 Austin-based Flight Attendants that took advantage of the voluntary separation plan offered by Southwest Airlines.</p> <p>Membership Meeting report presented on August 28, 2020</p> <p>"PPE supplies are well stocked in HOU and AUS</p> <p>Check-in phone. Contrary to rumors and a recent survey sent out to the Houston base from our Base Manager Dori Peveto, the check-in phone is not going away, as it is contractual. We are aware the phone has a bullet point list posted above it for tips on using it. The main issue with it seems to occur if more than one person is attempting to use it and they don't hang it up completely. At that point when the second person tries to use it the phone doesn't automatically connect to scheduling. We are working on a fix, but in the meantime make sure you allow yourself enough time to check-in and if you have any issues with the phone please let me know.</p> <p>Parking. Dori has made it a priority to get employee parking for Flight Attendants. A lot of progress was being made before the pandemic, but of course money quickly evaporated due to COVID-19 and things have stalled. Dori and I will continue to work on a resolution to the lack of employee parking for Flight Attendants.</p> <p>Fact-Finding Meetings were near zero for several months at the start of the pandemic but have continued to rise with Social Media Violations quickly taking the lead. Please consider that anything you post on social media could be treated by Southwest exactly as if you had said it while on duty in the middle of a crowded plane."</p>	

Report From:	DEBM - LAS
Submitted Report:	
<p>Rachel reports that she attended the August 2020 Executive Board Meeting held via Zoom. She also attended all three sessions of the Second Membership Meeting held via zoom. Rachel has been in regular contact with the Las Vegas Inflight Base Leaders to remain up-to-date on issues relevant to Las Vegas Members. Rachel reviewed all grievance cases in preparation for the September 2020 Executive Board Meeting.</p>	

Report From:	DEBM - LAX
Submitted Report:	
<p>Trish wishes to thank all of those who took ETO, EXT0 and VSP for the dedication, and service to our company. Trish looks forward to welcoming back all who have participated in the leave programs. Trish wishes each of them well, during their time off. Trish participated in the GRC review process for August cases. Trish attended the August Board session, and also facilitated one Fact Finding meeting via conference call. Trish attended the August 25th Zoom Meeting Meeting. Trish spent many hours assisting the members of LAX with reschedule questions, and answering many inquiries. Trish appreciates the opportunity to serve the LAX base, and enjoys having a personal connection with the LAX Flight Attendants. Trish appreciates the trust the members have. Trish spent time in the base, and met with base leadership. Trish wishes to thank LAX Shop Steward Paige Spence, for her assistance providing snacks, passing out Base packets, and other base attention during a very busy month. Trish also wishes to thank Shop Steward Genesis DaVoy for her dedication to the members during fact finding meetings. Trish wishes to thank all who worked on producing the Virtual Membership Meetings . Your hard work, and dedication to the membership to bring these meetings on-line is greatly appreciated!</p>	

Report From:	DEBM - MCO
Submitted Report:	
<p>Jimmy attended the August 11 and 12th Executive Board Meeting via Zoom. Jimmy attended the MCO, BWI and ATL Membership Meeting on August 25, 2020 and provided an update with items affecting the MCO Base. Jimmy reported that Fact-Finding Meetings in MCO remain at an all time low. Jimmy reported that he has had several Covid-19 questions from MCO Flight Attendant's. Jimmy would like to congratulate those Flight Attendant's who took the VSP and ExTO programs that were offered.</p>	

Report From:	DEBM - MDW
Submitted Report:	
<p>Donna reports during the month of August she has had conversations with and met with Management several times during the month to discuss issues and concerns of Flight Attendants. Donna reports that Fact-Finding and Step 2 Meetings continue in the Chicago Base. Donna has represented Flight Attendants in Fact-Finding and Step 2 Meetings throughout the month. Donna spent time in the Chicago Lounge speaking with Flight Attendants about current issues and answering questions. Donna advised Shop Stewards and Flight Attendants concerning various issues throughout the month and has been in communication with Shop Stewards, Grievance Staff, and Executive Board Members. Donna participated in the Special Executive Board Zoom Meeting on August 4. Donna attended the TWU Local 556 Executive Board Special Meeting on August 11-12. Donna has also been out flying the line this month and had first-hand experience of the frustrations and anxieties of Members and Passengers. Donna has been in contact with Flight Attendants discussing VSP, Exto, Time Away, MRT, Covid 19, Recurrent training, and other issues vital to our Flight Attendants well-being. Donna has been available and in communication with the Chicago Members via phone, email, and text. Donna would like to wish all those who have opted to take the Voluntary Separation Package (VSP) the very best of luck in their future endeavors.</p> <p>Donna Keith</p>	

Report From:	DEBM - OAK
Submitted Report:	
<p>Josh attended the August Executive Board Meeting. Josh has remained in contact with Base Leadership in regards to Flight Attendants that have been affected by the recent California fires. Josh sat Emergency Officer On Call the week of September 6th-13th. Josh attended the California State Conference meeting on September 11th. Josh has worked with California State Conference Chair, Matt Hettich about the upcoming election and getting our shop stewards and Members involved with issues that are important to labor.</p>	

Report From:	DEBM - PHX
Submitted Report:	
<ul style="list-style-type: none"> • Attended 8/11-8/12 EB Meeting via Zoom • August Lounge Mobs <ul style="list-style-type: none"> ○ 8/20 ○ 8/28 • Did 1 Fact-Finding Meeting • Attended the virtual Membership Meeting on 8/27 and provided an update to the PHX base on a couple of base issues • Continues to update the COVID-19 internal document, which is a handy reference for Union Staff, EB, and the Education Committee • Received permission from several Flight Attendants who took the Voluntary Separation Program (VSP) to include their names in an August E-Connection • Attended a special event on 8/30, where several Flight Attendants who took the VSP, turned in their Company materials • Wrote an E-Connection for September about Flight Attendants who took the VSP and included a partial list of names provided by the base and also the names from my August E-Connection • Included pictures from Flight Attendants who took the VSP in the September E-Connection. • Wrote an short blurb for the fall Unity expressing well wishes to the Flight Attendants who took the VSP • As liaison to the Education Committee, reached out to Amanda Gauger to see if there is anything that she would like me to present to the Board her behalf • Reviewed minutes and vote tally from July and August meetings sent by Recording Secretary • Wrote a Base Report for the August Board Meeting • Attended viewing of Luis Aguilar, a Flight Attendant who recently passed away • Continues to stay in touch with the Executive Board, Shop Stewards, and the Membership via phone, email, text, or social media 	