



The Union of
Southwest Airlines Flight Attendants
TWU LOCAL 556

8787 N. Stemmons Frwy.
Suite 600
Dallas, TX 75247
Phone: 800-969-7932
Fax: 214-357-9870
www.twu556.org

OCTOBER 2021 OFFICERS REPORTS

Report From:	BMAL
Submitted Report:	
<p>August 6, 2021 - Bylaw's meeting August 10-13, 2021 - Attended TWU 556 Executive Board August 13, 2021 - Bylaws Convention August 19, 2021 - Dallas AFL- CIO Central Labor Council Executive Board Meeting August 19, 2021 - Dallas AFL- CIO Central Labor Council Affiliate Delegate Member Meeting August 20, 2021 - Quarterly Flying Dallas Pairing DS11 August 21, 2021 - Inbound Quarterly Flying Dallas DS11 August 21, 2021 - Local 556 Membership Meeting August 23, 2021 - TWU 556 Working Women's Monthly Meeting</p> <ul style="list-style-type: none"> ● Discussed - the CLUW Sponsorship for 20 CLUW women - Website and Official FB page <ul style="list-style-type: none"> ○ October Breast Cancer Action - Renda to disperse pins to DEBM at TWU Conference ○ TWU International Working Women's Meeting in October 2021 - Miami ○ Planning for the fiscal budget and needs/goals <p>EOOC August 30, 2021 – thru September 6, 2021</p> <p>September 1, 2021 - WH Zoom with Labor Secretary Marty Walsh, RickLevy, Leonard Aguilar.</p> <ul style="list-style-type: none"> ● Build Back Better Action <p>September 9, 2021 - Social Media with John Long</p> <ul style="list-style-type: none"> ● Shop Steward Training <p>September 12-17, 2021 - TWU International Constitutional Convention - Las Vegas NV</p> <ul style="list-style-type: none"> ● Breast Cancer Awareness Pins distributed to DEBM's ● September 16, 2021 - 6:30 PM CST - 9:30 CST <ul style="list-style-type: none"> ○ Dallas AFL-CIO Central Labor Council Executive Board Meeting (no quorum - but still discussion) ○ Dallas AFL-CIO Central Labor Council Delegate Meeting <ul style="list-style-type: none"> ■ John Williams - Delegate <p>September 27, 2021 - Monthly TWU 556 Working Women Meeting (Zoom)</p> <ul style="list-style-type: none"> ● Breast Cancer Awareness Pin Launch ● Future Actions <ul style="list-style-type: none"> ○ Shelter Drives ○ Unity Contributions / Social Media Presence ○ Member involvement plan <p>October 1, 2021 - Texas AFL-CIO Women's March - Austin TX</p> <ul style="list-style-type: none"> ● Attended to represent the TWU 556 Women's Committee <p>October 7-9, 2021 - Coalition of Labor Union Women 21st Biennial Convention - Zoom</p> <ul style="list-style-type: none"> ● Vision Vote Victory <ul style="list-style-type: none"> ○ The Committee will report the events in draft form for the November 2021 TWU 556 Executive Board Meeting <p>October 11- 15, 2021 - TWU 556 Executive Board Meeting - Dallas Texas</p> <ul style="list-style-type: none"> ● Submitted TWU 556 Working Women's 2021-2022 Budget Proposal. <p>October 23, 2021 - Texas AFL-CIO Ruth Ellinger Alumni - Austin Texas.</p> <p>October 25 - 31, 2021 - TWU International Working Women's Committee Meeting Miami FL</p> <ul style="list-style-type: none"> ● The Committee will report the events in draft form for the November 2021 TWU 556 Executive Board Meeting ● October 26, 2021- Stepped away from the Convention to attend: <ul style="list-style-type: none"> ○ Texas AFL-CIO State Executive Board Meeting ● EOOC - October 25, 2021 - October 31, 2021 <p>Grievance Staff duties - Monday - Friday</p>	

TWU 556 Call Center
Weekly Wednesday Staff Meeting
Additional duties as assigned
Discipline / Contract Research for Step 2 Hearings
Packet Construction for EB presentations
Prep for Step 2 Hearings and EB Hearings

Report From:	BMAL
Submitted Report:	
<p>Officer Report for September and October 2021 — Charla Miller, Board Member at Large</p> <ul style="list-style-type: none"> • Assisted the Flight Attendant Drug and Alcohol Program (FADAP) Committee with ongoing projects, assisted with New Hire swag to promote use of the Committee, team supplies, new budget and goals for 2021-2022, assisted with prep for the 11th Annual FADAP International Conference, assistance with drug and alcohol disciplinary cases, email communications, assistance onboarding for new team members, planning for the Committee, etc. Continued restructuring to promote changing our operations from reactive to more proactive, ways to better serve the Membership and support the Team, and increase our visibility and use of the resources we offer. • Assisted the Grievance Team with extra phone and chat coverage. • Attended Executive Board monthly and special meetings. • Attended the TWU Local 556 Second Membership Meeting of 2021. • Attended AFL-CIO Organizing Round Table meeting and biweekly union communicators calls with other unions and locals. • Attended the 26th TWU International Constitutional Convention. • Attended Shop Steward Training. • Provided labor news, industry news, and systemwide hot topic briefs to President Lyn, and assisted in special projects and tasks, as assigned. • Worked with Southwest Airlines Management for additional Cabin Seat Agreements. • Represented TWU Local 556 at Healthcare Summit meetings between unions and locals, Southwest Airlines management in Labor Relations and healthcare representatives for upcoming open enrollment. • Continued ongoing communications with other locals and unions to continue to build relationships and strengthen the power found in solidarity and sharing of resources - TWU 555, TWU 513, Allied Pilots Association, and others. • Offered and planned TWU Local 556's participation in the upcoming Allied Pilots Association (APA) informational pickets supporting their continued fight for a new contract. 	

- Assisted Members via phone calls, texts, and emails.

Report From:	BMAL
Submitted Report:	
<p>AUGUST I was fairly inactive due to illness and surgery. However, I flew pairings: LS3D (8/1), LS4F (8/15), and LS4R (8/19). I assisted members with the extreme operational challenges experienced online due to staffing issues.</p> <p>SEPTEMBER I continued to assist members with contractual issues and ESCP. I attended a Special Board Meeting on 9/2. I attended the TWU Constitutional Convention on 9/12-17. I attended an EB Zoom on 9/21. I flew pairings: LAE5 (9/21) and LS4Z (9/28).</p> <p>OCTOBER On 10/4, I attended an EB Zoom meeting to discuss the vaccine mandate and the Executive Board Meeting on 10/12-14. I spent a considerable amount speaking with members regarding questions and concerns regarding the vaccine mandate.</p>	

Report From:	BMAL
Submitted Report:	
<p>SEPTEMBER 2021 BMAL REPORT</p> <p>During the month of September I continued to work as part of the CTF Team working with Inflight Directors to resolve COVID-19 pull and pay issues for Members. I maintained communication with Members while their cases were being resolved and notified Members of the outcome. I also participated in CTF meetings with other EB Members and their Committees.</p> <p>I continued to work with MOB/ORG on the NoWaySWA campaign. I met with Damion West, Josh Rosenberg, Drew Shy and Corliss King as part of a Unity Campaign outreach to our Delegates elected to the 2021 TWU International Convention.</p> <p>I attended two Special Executive Board Meetings during the month of September.</p> <p>I attended the 2021 TWU International Convention in Las Vegas during the week of September 13th - 16th.</p> <p>I attended GRC on September 23 and attended a CTF/FADAP meeting on September 24.</p> <p>I flew pairing DS19 on September 29 - 30 for my quarterly flying.</p>	

Report From:	BMAL
Submitted Report:	
<p style="text-align: center;"><u>Officer Report September & October 2021 E.B.</u> <u>Gayle Ross Middleton: Board Member at Large</u></p> <ul style="list-style-type: none"> • During August and September, Gayle continued her work as Grievance Chairperson for TWU Local 556: including meetings with the CTF, Negotiation Team, Base Operations, Scheduling, Office Manager, and the Grievance Team. • Several meetings regarding Arbitrations and Board of Adjustments. • Continued COVID-19 work with Members of the COVID-19 Task Force. Weekly calls with the CTF and SWA Director, Rachel Loudermilk. • Attended Grievance Review Committee meeting on August 9, 2021, and September 23, 2021. • Attended the Executive Board monthly meeting August 10-12, 2021, and the EB Special Meeting on September 21, 2021. • August 19th attended an EB discussion on By-Laws. • She attended the TWU Constitutional Convention September 13-16, 2021. • Met with FADAP to discuss COVID-19 and its effect on our Members. • Gayle attended the TWU Local 556 Membership Meetings August 23-27, 2021. • Attended meetings with President Lyn Montgomery, including several for ESCP, COVID-19, and Vaccinations. • Monthly Grievance meeting was held with SWA Labor on August 19th. We elected to combine the September meeting with the October meeting which is scheduled for October 21, 2021. • September 29-30, 2021, Gayle completed her Quarterly fly requirement. • Weekly meetings with Grievance Leaders and Grievance Team. 	

Report From:	BMAL
Submitted Report:	
<p>Danny Modelo AUG/SEP reports: Hello everyone! First of all, I wanted to say how the experience of our TWU International Convention in Las Vegas was incredible. It was very eye-opening to witness the process first hand. The bonding and interactions with fellow board members, our delegates and members of other locals is what I'll cherish the most.</p> <p>As usual, I continued my "high flying" for August and September. I also was able to pick up a few VJA trips.</p> <p>August: 163.62 September: 189.32</p> <p>Stayed very busy both months. Met with our new LODO Chair, Claudio Adams, assisted with him in getting his proposal to the board submitted. Assisted on the ESCP Committee as well.</p> <ul style="list-style-type: none"> •Reviewed cases for GRC •Fielded numerous questions from members while flying and from texts or emails •several zoom calls for ESCP review committee •week in Vegas for TWU convention •LODO committee calls and correspondence with Claudio <p>October is shaping up to be a very hectic month for me personally. Trying to juggle everything as best as I can.</p> <p>Along with my normal flying schedule, I'm closing on my new home soon. Been living in a hotel for almost two months has been rough. On top of having my children Sun-Tue which has been the calming factor for me.</p>	

Report From:	DEBM - ATL
Submitted Report:	
<p>Atlanta Domicile Executive Board Report</p> <p>August/September 2021</p> <p>Executive Board</p> <ul style="list-style-type: none"> • Executive Board Meeting DAL - August 10 - August 12 • ESCP Committee conference call with legal counsel - August 16 • ESCP Committee conference call - August 17 • Assisted Grievance Team with phones - August 21 - 22, September 6, October 8 - 9 • ESCP Committee conference call - August 25 • Special Executive Board Meeting (Zoom) September 2 • TWU International Convention LAS - September 13 - September 17 • EB September Financial Meeting (Zoom) - September 21 • Grievance Review Committee - September 23 and October 11 • Emergency Officer on Call - September 20 - 26 • ESCP Committee conference call - September 27 • Vaccine Mandate Meeting - October 4 • ESCP Committee conference call - October 4 <p>Domicile Executive Board Member</p> <ul style="list-style-type: none"> • Meeting with Base Leadership - August 20 <ul style="list-style-type: none"> ◦ Parking ◦ Georgia Family Leave Law • Atlanta Membership Meeting (virtual) - August 23 • E connect - September 22 - Parking update • Shop Steward training - October 5 <p>Pairings flown</p> <ul style="list-style-type: none"> • August 14 - AA9G, August 31 - AS39 • September 3 - AS3Y, September 7 - AA76, September 28 - AS1Z • October 1 - AA1N, October 6 - AA5N 	

Report From:	DEBM - BWI
Submitted Report:	
<p><u>Baltimore Domicile Executive Board Member Report</u></p> <p>August/September 2021</p> <p>Executive Board</p> <ul style="list-style-type: none"> • Attended Executive Board Meeting (In-Person) – 8/10 – 8/12 • TWU International Convention – 9/13 – 9/17 • New Hire Dinner – 8/23 & 10/4 • Baltimore Membership Meeting – 8/23 • Emergency Officer on Call – 10/4 – 10/10 • Domicile Executive Board Member Budget • Chair of the TWU District of Columbia Maryland Virginia State Conference <ul style="list-style-type: none"> ○ Press Event for VA Gov Candidate Terry McAullife ○ Research TA stance on Right to Work ○ Working on a Meeting with the McAullife Campaign <p>Domicile Executive Board Member</p> <p>Met with BWI Management (Topics Discussed)</p> <ul style="list-style-type: none"> • Topics that BWI Members have brought to my concerns. • Lounge Furniture/Seating • Food Options in the Lounge • Current FF/Step #2 Meetings <p>Passed Out Gift Bag to Flight Attendants</p> <p>Bags Included:</p> <ul style="list-style-type: none"> • Snacks • Hand Sanitizer • TWU Landyard <p>Fact Finding/Step #2 Meetings</p> <p>August</p> <ul style="list-style-type: none"> • Fact Finding – 9 • Step #2 – 2 <p>September</p> <ul style="list-style-type: none"> • Fact Finding – 9 • Step #2 – 2 	

Report From:	DEBM - DEN
Submitted Report:	
<p>DEN DEBM Report August 9 - October 10, 2021</p> <ul style="list-style-type: none"> • 8/9 Attended Grievance Review Committee • 8-10-12 Attended Executive Boards • 8/19 Attended Bylaws Meeting • 8/23, 26 & 27 Attended Membership Meetings • 9/2 Attended White House Briefing and Executive Board Special meeting • 9/6 Worked the phone lines for Labor Day • 9/6-12 Sat Emergency Officer On Call • 9/13-17 Attended International TWU Convention • 9/21 Attended Executive Board Special Meeting • 9/24 Attended Colorado AFL-CIO Convention • 10/1 Attended SEIU DIA Janitors Strike • 10/8 Attended Shop Steward Training • 10/10 Executive Board Special meeting • Distributed Unity Magazines • Updated glass case • Distributed pins <p>Jamie represented several members in their fact finding meetings, ER calls and other management conversations. Jamie also began meeting with DEN chief pilot on a monthly bases. She was also in constant contact with DEN management throughout varis ESCP and meltdowns. Jamie is honored to be elected again as the Board Member at Large Vice President of the Colorado AFL-CIO and wants to thank Ryan Wagner and Chris Albert for representing TWU 556 along with her as delegates. Jamie spent time in the lounge and on the phones assisting members during the constant crises we are surviving everyday, along with answering texts and emails. Jamie wants to thank each and every DEN based flight attendant for their hard work throughout the past 2 years and especially these last two months.</p>	

Report From:	DEBM - HOU
Submitted Report:	
<p>David reports he attended the Executive Board Meeting in Dallas on August 10-12 and the Virtual Town Hall for COPE and Bylaws on August 13. David attended the four Membership Meetings virtually on August 23-26 and an Executive Board Special Meeting on September 2. David attended the TWU International Convention September 13-17 and while in Las Vegas remained in constant contact with Houston Inflight Management and assisted Members with Hurricane Nicholas issues on September 13-15. David worked with Houston Inflight Management and Grievance Chairperson Gayle Middleton regarding Hurricane Ida issues. During August and September and the related storms along the Gulf Coast, David assisted Members via phone, text and email on related pull and pay issues. David attended an Executive Board conference call regarding the vaccine mandate on October 4 and David attended Shop Steward Training on October 6 and would like to thank Damion West, Melissa Grube, and Drew Shy for an excellent virtual Shop Steward Training program. He would also like to welcome the newly elected and returning Houston Shop Stewards. David emailed the newly elected Houston Shop Stewards on September 8 and October 4 welcoming them and making them aware of materials left in their Flight Attendant mailboxes. David remained in constant contact with Houston Inflight Management and the Executive Board. He published a E-Connection to the Houston and Austin bases on August 13 and would like to thank the entire Communications Committee for being available to publish storm related information to our Membership at a moment's notice. David conducted several Fact-Finding and Step 2 Meetings in August, September and October. The first week of October David distributed Breast Cancer Awareness pink TWU 556 lanyards and Union Pins in the Houston base to Members and Shop Stewards and sent several lanyards and Union pins to the Austin Base for distribution.</p>	

Report From:	DEBM - LAS
Submitted Report:	
<p>Bryan reported that he attended the NV AFL-CIO convention. I met with the newly elected NVAFL-CIO executive secretary treasurer. Where Maria Hank and I presented a resolution (assaults) that was passed by the body. I attended the 26th TWU international convention. I assisted with the assaults wont fly campaign. I participated in our membership meeting. I called all elected shop stewards. Maria and I met with Clark County commissioner Naft to discuss employee parking. The commissioner was committed to safety concerns. I meet with the Las Vegas base manager once and had to other phone meetings. Along with TWU 555, state AFL-CIO and myself had the opportunity to host AFL-CIO President Liz Shuler at the airport to meet union airport workers. I worked a 3 day trip in Sept. I attended 3 new hire dinners. I read and returned union emails and phone calls. I participated in grc. I was available for our special EB meeting. I did 2 airport/lounge mobs and sent out my e-connects.</p>	

Report From:	DEBM - LAX
Submitted Report:	
<p><u>Los Angeles Domicile Executive Board Member Report</u></p> <p>October 2021</p> <p>Mark reported that he continues to be active and available to the membership. He assisted LAX members with many issues including but not limited to:</p> <ul style="list-style-type: none"> • ESCP (multiple) • LSCK days • Federal Mandate • Shop Steward questions • FADAP resources • CISM resources • Scheduling/Bidding • Covid pulls <p>Executive Board</p> <ul style="list-style-type: none"> • Flew pairings XAA3 8/28, XA24 8/30 • Attended EB Follow Up meeting on 8/12 • Attended a PR meeting 8/12 • Attended Ops Update Meeting 8/16 • Attended ESCP Meeting 8/16 • Attended the LAX Membership Meeting 8/25 • Attended the Executive Board Special Meeting - 9/2 • Board of Adjustment Prep - 9/3, 9/22, 9/27 • VR Line Writing 9/9 - 9/10 • Attended the TWU International Convention - 9/12 - 9/17 • Attended Executive Board Financial Meeting – 9/21 • Attended Grievance Review Committee - 9/23 • ESCP Meeting - 9/27 • BOA Chairperson 9/28 • BOA Debrief 9/29 • Primary Line Writing 9/30 • Satellite Base & New Hire Meetings • Attended Vaccine Mandate Meeting 10/4 • Attended ESCP Meeting 10/4 • Attended Shop Steward Training 10/5 • Attended Virtual Healthcare Summit 10/6 • Attended Ops Update Meeting 10/6 • Attended Emergency IROPS Meeting 10/10 	

- Worked with Scheduling Committee Chair Xander Ricker on several issues including New Hires, additional OT pairings, and VR line generation

Domicile Executive Board Member

- Met with LAX Management (Topics Discussed)
 - Federal Mask Mandate
 - New Shop Stewards
 - Monthly FF/Step II Meetings
 - Base Staffing
 - Airport Vaccine locations
- Distributed requested Union Pins
- Red Rack and Glass Case update
- Base Visit 8/27
- Attended a Fact Finding Meeting - 9/1
- Distributed Unity 9/8
- Responded to members emails and texts

Fact Finding/Step #2 Meetings

There were several Fact Finding Meetings handled by LAX Shop Stewards

He would like to thank Shop Stewards Della Saucier, Shelly Lefebvre, Paige Spence, and Denese Deeley for their assistance in the base with Fact Finding Meetings, crew outreach, and communications. He would also like to thank BMAL Gayle Middleton, Marcy Vineyard, Barbara Fitzhugh, and Lisa Le for all their help during his recent board of adjustment.

Report From:	DEBM - MCO
Submitted Report:	
<p>DEBM/Executive Board Attend Boards in Dallas August 8-11 August EC *** Aug 12 - Zoom with Management re: 700 trip dump Aug 20*** Assists Members with contract questions and concerns. ESCP and base moral Hurricane Ida prep email- assist members Death in family assist Special Board Meeting Sept 2. Shop Steward Conference Call and discussion plan Crew conflict-emergency landing Shop Steward Conference discussion Sept 12-17 TWU International Convention Sept Las Vegas Phone calls and emails regarding vaccine mandate concerts Sept 21 Special Executive Board meeting Airport visit, thank you bags, Breast Cancer PIN distribution, Q&A Meeting with MCO Base leadership New Hire Dinner DAL September EC Drew reports emails sent to all newly elected Shop Stewards to congratulate and make sure they knew how to reach Drew as needed. After Shop Steward training and attending executive boards, Drew plans to reach back out to assist Shop Stewards with personal developments as requested.</p> <p>Shop Steward Committee Shop Steward newsletter email SS Election and Expectation email Aug 12 - Salesforce Meeting Aug 12 - SS Committee meeting for election review/practice Aug 20 - Zoom- Membership Meeting committee Aug 23-27 Dallas for Membership Meeting to facilitate the election of Shop Stewards Aug 31 - Conference Recall, training Prep w/ Damion & Melissa Prepare Training agenda and materials. Sept 20-Conference call for training prep Prepare Training invite send Submit trip pulls as needed Verification of Shop Steward Election October 4-8 Dallas for Shop Steward Training Program Administration Prepare materials for distribution to DEBMS</p> <p>Communications Committee Email and Social Media Scholarship email SS email</p>	

BWI EC
MCO EC
PHX EC
LAX EC
9/11 SE Unity Zoom Ashley Breuer and [Erich Schwenk](#)
Scheduling Committee email-open time
Lyn message email
NT Update
Bylaw video email
Veterans Committee
OAK/LAX SE EC
Holiday Hours
Uniform Committee
Conference call Ashley Mikita Drew; convention prep
COPE
VPPP
Uniform
Hurricane Nicholas
Shop Steward Award
Hispanic heritage Social Media post.
Sept 24
Veterans Conference Call
ATL EC
Education x 2
NT Update and social media graphic
Professional Standards
President Message ESCP
FADAP
Shop Steward Training
Breast Cancer Awareness
09/29/21 Unity round up call to discuss next issue
Veterans

Drew would like to extend a special note of gratitude to Ashley Breuer, for her work on the Special Edition 9/11 project, including Unity magazine, social media posts, website design dedication. Drew and Ashley started the idea for this project as a casual conversation in something we should be aware of. This project turned into one of the proudest projects I have worked on.

Report From:	DEBM - MDW
Submitted Report:	
<p>Donna reports during the months of August and September she has had conversations with and met with Management several times to discuss issues and concerns of Flight Attendants. Donna reports that Fact-Finding and Step 2 Meetings continue in the Chicago Base. Donna has represented Flight Attendants in Fact-Finding and Step 2 Meetings throughout both months. Donna advised Shop Stewards and Flight Attendants concerning various issues and has been in communication with Shop Stewards, Grievance Staff, and Executive Board Members. Donna attended the TWU Local 556 Executive Board Meeting August 9-12. Donna attended the TWU International Convention in Las Vegas September 12-16. Donna has had the opportunity to assist the Grievance Staff answering phones throughout both months as well as assist the Corona Task Force (CTF) when needed. Donna flew pairing MACQ on September 6. Donna has been in contact with Flight Attendants discussing Covid 19 and other issues vital to our Flight Attendants well-being. Donna has been available and in communication with the Chicago Members via phone, email, and text. Donna would like to thank all the Flight Attendants who have been flying the line during this stressful time of pandemic and uncertainty. Your efforts during this challenging time are appreciated and have not gone unnoticed.</p> <p>Donna Keith</p>	

Report From:	DEBM - OAK
Submitted Report:	
<p>Josh attended the August Executive Board Meeting and assisted with the Membership meetings in August. Josh attended the TWU International Convention in Las Vegas. Josh also attended the Special Executive Board Meetings throughout August, September and October.</p> <p>Josh represented Members in Fact Finding Meetings in the base and spent time assisting new hire Flight Attendants in the lounge. Josh also has been reaching out to New Hire Flight attendants on behalf of the Union reminding them that their Union is there for them if they need us. Josh has answered Members calls and questions throughout the month.</p>	

Report From:	DEBM - PHX
Submitted Report:	
<p><u>August 2021</u></p> <ul style="list-style-type: none"> • Attended Executive Board Meeting on 8/10-11 in person • Executive Board Conference Call 8/19 • Attended 1 Fact-Finding Meeting • Attended DAL & PHX Membership Meeting virtually on 8/27 • Flew PAGQ (8/16), PS4R (8/21) • Continues to update the Coronavirus Task Force (CTF) document as necessary with pertinent information • Continues to stay in touch with the Executive Board, Shop Stewards, and the Membership via phone, email, text, or social media <p><u>September 2021</u></p> <ul style="list-style-type: none"> • Wrote an E-Connection • Attended 2 Fact-Finding Meetings • TWU International Convention 9/13-9/16 • Executive Board Conference Call 9/21 • Flew PA5Z (9/3) • Continues to update the Coronavirus Task Force (CTF) document as necessary with pertinent information • Continues to stay in touch with the Executive Board, Shop Stewards, and the Membership via phone, email, text, or social media <p><u>October 2021</u></p> <ul style="list-style-type: none"> • Executive Board Conference Call 10/4 • Lounge Visit 10/7 • Distributed Breast Cancer Awareness and Black History Month Union pins and Shop Steward swag bags • Updated Glass Case with Veterans Committee flyer and Shop Steward pictures • Reviewed Grievances, Reports and August Executive Board Meeting Minutes/Vote Tally/Attendance Report and other special Executive Board Meeting Minutes/Vote Tally/Attendance Report prior to the October Executive Board Meeting • Sat Emergency Officer on Call on 10/9 to help out another Board Member • Wrote an E-Connection • Continues to update the Coronavirus Task Force (CTF) document as necessary with pertinent information • Continues to stay in touch with the Executive Board, Shop Stewards, and the Membership via phone, email, text, or social media 	

Report From:	President
Submitted Report:	
<ul style="list-style-type: none"> On August 9th, 2021, Lyn met with Cetta Larabee Director of Crew Scheduling & Crew Ops Support, Lindy Johnston Director of Inflight Research & Analysis, Mike Sims Senior Director of Base Operations and Gayle Ross Middleton Board Member at Large and Grievance Chair to discuss productivity incentives for the Flight Attendants. Lyn also met with Recording Secretary Ashley Breuer to discuss the agenda. August 10th Lyn chaired the first day of the August Executive Board Meeting. August 11th Lyn chaired the second day of the August Executive Board Meeting. August 12th Lyn chaired the third day of the August Executive Board Meeting. Lyn, along with the Executive Board met with Southwest Airlines Labor. Later that day Lyn held a meeting with the public relations firm and MOB ORG to organize the No WAY SWA virtual online protest. August 13th Lyn met with Rachel Loudermilk Director of Base Operations, Mike Sims Senior Director of Base Operations and Gayle Ross Middleton Board Member at Large/Grievance Chair to discuss Covid-19 Letter of Agreement language. The Company wanted to stop applying the agreement even though the agreement did not permit it. After the Union objected, the Company agreed to continue to honor the COVID agreement. Lyn attended and addressed Members at the virtual COPE Town Hall meeting. She wants to thank BWI Domicile Executive Board Member and COPE VICE Chairperson for planning and hosting the virtual educational webinar. Lyn attended the TWU Air Division conference call on the latest Covid-19 information. August 16th Lyn met with legal to discuss ESCP (Emergency Sick Call Procedures). Later that day Lyn met with the Negotiating Team, TWU International Vice President Thom McDaniel and Economic Strategist Dan Watkins. August 17th Lyn attended a meeting with the Negotiating Team, Lyn met with 1st Vice President Michael Massoni, International Vice President Thom McDaniel and the TWU Local 556 Bylaws Committee to review information provided by TWU International regarding TWU 556 Bylaw rewrite questions. Later that day Lyn attended a negotiating session with the Negotiating Team and Southwest Airlines. Lyn also attended a meeting with MOB ORG, a media interview with KRLD Reporter Andrew Greenstein and a media interview with Good Morning America. Lyn also created a video for the Flight Attendants. On August 18th Lyn participated in a Covid-19 discussion with Mike Sims Director of Base Ops and Gayle Middleton Ross Grievance Chair and Board Member at Large. Lyn and Gayle addressed several issues of concern that need attention. Lyn met with the TWU Local 556 Covid Task Force. Lyn also 	

attended the weekly Top 5 TWU Officer meeting and the TWU Operations Update.

- August 19th Lyn met with Vice President of Inflight Sonia Lacore. Lyn attended a meeting with the Negotiating Team, a Grievance Labor Meeting, a negotiating session with the Negotiating Team and Southwest Airlines, and she dropped into a Bylaw EB presentation Meeting during breaks at the table. Lyn wants to thank the Members of the Bylaw Committee for their dedication and work in creating a proposed set of bylaws that do not conflict with the Constitution.
- August 20th Lyn met with the Negotiating Team and Southwest Airlines for a negotiating session. For more information see the Negotiations updates. Later that day Lyn met with Fox 26 Reporter Isiah Carey for a media interview on the problems Flight Attendants face including the lack of available food, hotel issues, extended duty days and the low morale.
- Monday August 23rd Lyn met with Egda Avila to discuss the LODO subcommittee. Later that day Lyn chaired the virtual Atlanta, Baltimore, and Orlando Membership Meeting.
- August 24th Lyn and 1st Vice President Michael Massoni met with Southwest Airlines Executives Alan Kasher EVP Daily Operations, Gary Kelly Chairman and Chief Executive Officer and Mike Van de Ven Chief Operating Officer. During this meeting, Lyn and Michael requested immediate changes to the ongoing issues of food availability, operational cancellations and flight additions, extended duty days, Emergency Sick Call Procedure (ESCP). The two also humanized the current plight of Flight Attendants currently encouraging them to make changes to improve the for the Executive leaders Lyn chaired the virtual Houston and Chicago Membership Meeting.
- August 25th Lyn reviewed and approved TWU International Delegate certification forms. Lyn chaired the Las Vegas and Los Angeles virtual Membership Meeting.
- August 26th Lyn attended Recurrent Training. Lyn regrets that she was unable to attend the Membership Meeting scheduled for this day, originally her recurrent training date was scheduled not to conflict with the Membership Meetings. However due to the ongoing operational issues, COVID concerns and the continual calling of ESCP, Lyn had to cancel her original RT day causing her to go into her grace month. August 26, was the only date offered for her to attend prior to going illegal. She thanks Vice President Michael Massoni for chairing the Membership Meeting in her place.
- August 27th Lyn signed documents, attended a TWU 556 meeting and a Covid-19 bi-weekly meeting. Lyn also chaired the Dallas and Phoenix Membership Meeting.
- Saturday, August 28th Lyn answered emails and attended a debrief meeting.
- Monday, August 30th Lyn attended a meeting with the Negotiating Team, a meeting with 1st Vice President Michael Massoni and Vice President of Inflight Sonya Lacore. Later that day Lyn attended a meeting with 1st Vice President Michael Massoni and Grievance Chair/Board Member at Large Gayle Ross Middleton to discuss ongoing COVID concerns and incentives.
- Tuesday, August 31 Lyn met with the Negotiating Team.

- September 1st Lyn attended day three of a meeting with the Negotiating Team.
- September 2nd Lyn attended day four of a meeting with the Negotiating Team. Lyn participated in a video production at the 9/11 Memorial in Grapevine Texas. Lyn also attended a meeting to discuss a Vaccination Pay Program and met with Grievance Team Leaders and 1st Vice President Michael Massoni to discuss attendance incentives incentive for Later that evening Lyn met with the Executive Board for a special conference call meeting.
- Friday, September 3rd Lyn participated in the 9/11 tribute video and returned to Dallas that evening.
- Saturday, September 4th Lyn participated in a bi-weekly conference call with the TWU Presidents of 550,557, and 555.
- September 7th Lyn traveled to Las Vegas for the TWU International Executive Council and International Executive Board Meeting.
- September 8th Lyn attended day one of the TWU International Executive Council and Executive Board Meeting. Later that day Lyn participated in a media interview with News Nation Now.
- September 9th – 10th As a Member of the TWU International Executive Board, Lyn attended the second TWU International Executive Council and Executive Board Meeting for 2021.
- Friday, September 10th Lyn attended the final day of the TWU International Executive Council and Executive Board Meeting. Later that evening Lyn held a meeting with the Delegates that were elected to attend the TWU International Convention.
- Sunday, September 12th Lyn attended the registration for Delegates elected to the TWU International Convention and the evening events.
- Monday, September 13th Lyn attended day one of the TWU International Delegate Convention.
- Tuesday, September 14th Lyn attended day two of the TWU International Convention. Lyn addressed the convention floor concerning negotiations and the state of affairs at Southwest.
- Wednesday, September 15th Lyn attended day three of the TWU International Convention. Lyn read resolution 22 of the TWU International convention addressing TWU's fight against assaults on Flight Attendants.
- Thursday, September 16th Lyn attended day four of the TWU International Convention.
- Friday, September 17th Lyn traveled to Dallas, Texas.
- Monday, September 20th Lyn met with Grievance Chair and Board Member at Large Gayle Ross Middleton. Later that day Lyn had a meeting with the Negotiating Team.
- September 21st Lyn met with the Negotiating Team, participated in an Executive Board financial meeting. Later that day Lyn met with Gentry and MOB ORG.
- September 22nd Lyn met with the Negotiating Team and also attended the Top 5 weekly catch-up meeting.
- Thursday, September 23rd Lyn and the Negotiating Team attended a negotiating session with Southwest Airlines.

- September 24th Lyn met with the Negotiating Team, International Vice President Thom McDaniel, Grievance Chair Gayle Ross Middleton, and Jannah Dalak of the Covid Task Force to discuss future needs for pandemic contractual language. Later that day Lyn attended a meeting on the latest Covid-19 information and a meeting with Gayle Ross Middleton Grievance Chair and Board Member at Large.
- Monday, September 27th Lyn met with the Negotiating Team, Gayle Ross Middleton Grievance Chair and Board Member at Large and Jannah Dalak of the Covid Task Force to further discuss pandemic language.
- September 28th Lyn participated in a media interview with Fox Atlanta. Lyn completed treasury responsibilities. Lyn also attended a session with the Negotiating Team.
- September 29th Lyn attended the weekly Top 5 catch up meeting. Lyn met with the Negotiating Team.
- September 30th Lyn attended a meeting with the Negotiating Team.
- On October 1st Lyn attended a NT session.
- October 4th Lyn attended the LODO quarterly meeting. Additionally, Lyn attended a meeting about the Abeyance discussion and a meeting on ESCP.
- On Tuesday October 5th Lyn attended and opened day one of Shop Steward Training and spoke to the newly elected Shop Stewards. Lyn also reviewed Executive Board reports in preparation for the October Executive Board Meeting.
- October 6th Lyn attended a meeting with the top five TWU Local 556 officers. Lyn participated in Day two of the training for the newly elected Shop Stewards. Later that day Lyn traveled to Washington D.C. with 1st Vice President and Safety Chair Michael Massoni for a meeting with Southwest government affairs to discuss California Rest and Meal Breaks.
- October 7th Lyn participated in day three of Shop Steward Training. The meeting to discuss the legislation on California Meal and Rest Break was cancelled.
- On October 8th Lyn participated in day four of Shop Steward Training and met with Recording Secretary Ashley Breuer to review the Agenda for the October Executive Board Meeting. Lyn met with the Negotiating Committee.

Report From:	Recording Secretary
Submitted Report:	
<p>August 2021</p> <ul style="list-style-type: none"> • Top 5 Call: <ul style="list-style-type: none"> ○ August 4, 2021 ○ August 11, 2021 ○ August 18, 2021 • 2nd Membership Meeting Prep for Shop Steward Elections and Bylaw Amendments: <ul style="list-style-type: none"> ○ August 2, 2021 ○ August 4, 2021 ○ August 9, 2021 ○ August 16-20, 2021 ○ August 22, 2021 • Virtual Membership Meeting Committee Meetings: <ul style="list-style-type: none"> ○ August 4, 2021 ○ August 12, 2021 • Grievance Review Committee (GRC) - August 9, 2021 • August Executive Board Meeting - August 10-12, 2021 • August Executive Board Special Meeting - August 19, 2021 • COPE Zoom Town Hall - August 13, 2021 • Step Two Meeting - August 17, 2021 • Grievance/Labor Meeting - August 19, 2021 • 2nd Membership Meeting - August 23-27, 2021 • Ashley worked on the 9/11 Special Edition Unity and 9/11 "We Promised to Never Forget" Video • Ashley assisted the Shop Steward Committee and Tech Services with processing Shop Steward acceptance forms in Salesforce. • Ashley assisted the Shop Steward Committee with processing letters to Members who were not eligible to hold office as a Shop Steward. • Communications <p>September 2021</p> <ul style="list-style-type: none"> • September Executive Board Special Meetings - September 21, 2021 • Top 5 Call: <ul style="list-style-type: none"> ○ September 22, 2021 ○ September 29, 2021 • Travel to NYC to film 9/11 "We Promised to Never Forget" Video - September 1-2, 2021 • Travel to Grapevine to film 9/11 "We Promised to Never Forget" Video - September 3, 2021 • Delegate Meetings - September 9-10, 2021 • International Delegate Convention - September 12-17, 2021 	

- Conference call in regards to upcoming Unity Magazine - September 29, 2021
- Ashley worked on the 9/11 Special Edition Unity and 9/11 "We Promised to Never Forget" Video
- Ashley assisted the Shop Steward Committee and Tech Services with processing Shop Steward acceptance forms in Salesforce.
- Ashley assisted the Shop Steward Committee with processing letters to Members who were not eligible to hold office as a Shop Steward.
- Communications

The 3rd Membership Meeting of 2021 will be on Monday, November 8, 2021, and Tuesday, November 9, 2021.

Report From:	Vice President - 1
Submitted Report:	
<ul style="list-style-type: none"> • On August 9th, 2021, Michael attended a meeting with the By-Law Committee Focus Group. Michael also attended the ASAP Monthly Touchpoint meeting and a meeting with legal counsel to review the IT Policy. Later that day Michael flew to Dallas for the August Executive Board Meeting. • August 10th Michael attended the August Executive Board Meeting. • August 11th Michael attended day two of the August Executive Board Meeting. Michael also participated in the weekly Top 5 catch-up meeting. • August 12th Michael attended the August Executive Board Meeting. Michael, along with other members of the Executive Board, met with Southwest Airlines Labor. Later that day Michael attended the weekly Safety & Regulatory meeting with Steve Murtoff Senior Director of Inflight Safety & Regulatory Compliance, Tom Raffalski Senior Manager Safety & Regulatory Compliance, Dominick Renteria Manager Inflight Safety Standards & Regulatory Compliance, Michele Moore Health Chair and Jannah Dalak Safety Vice Chair. • Tuesday, August 17th Michael attended a meeting with the TWU Local 556 Bylaws Committee to review information provided by TWU International regarding TWU 556 Bylaw rewrite questions. • On August 18th Michael attended the Top 5 TWU Officer meeting. Michael also met with President Lyn Montgomery and Treasurer Melissa Leyva. • Thursday, August 19th Michael attended a meeting with the TWU Local 556 Bylaws Committee. Later that day Michael attended the weekly Safety & Regulatory meeting with Steve Murtoff Senior Director of Inflight Safety & Regulatory Compliance, Tom Raffalski Senior Manager Safety & Regulatory Compliance, Dominick Renteria Manager Inflight Safety Standards & Regulatory Compliance, Michele Moore Health Chair and Jannah Dalak Safety Vice Chair. • August 20th Michael attended a meeting in preparation for the 2nd Membership Meeting. • Monday August 23rd Michael attended a meeting with Health Chair Michele Moore and Jannah Dalak Safety Vice Chair to prepare a Shop Steward Training Video on ASAP. Michael also attended the Atlanta, Baltimore, and Orlando Membership Meeting. • August 24th Michael met with President Lyn Montgomery, Southwest Airlines Executives Alan Kasher EVP Daily Operations, Gary Kelly Chairman and Chief Executive Officer and Mike Van de Ven Chief Operating Officer. Later that day Michael attended the Houston and Chicago Membership Meeting. • August 25th Michael attended the Las Vegas and Los Angeles Membership Meeting. • August 26th Michael chaired the Denver and Oakland Membership Meeting. 	

- August 27th Michael attended the Dallas and Phoenix Membership Meeting.
- Monday, August 30th Michael attended a meeting with President Lyn Montgomery and Vice President of Inflight Sonya Lacore.
- Tuesday, August 31 Michael attended a meeting with Mike Sikes to discuss onboard service and product updates.
- September 1st Michael attended a meeting with the Bylaw Committee. Later that day Michael traveled to New York City to film a memorial video at the 9/11 Memorial.
- September 2nd Michael participated in a video production at the 9/11 Memorial. Michael also attended a meeting with President Montgomery and Senior Director of Base Operations to discuss a Vaccination Pay Program. Michael also met with President Montgomery and Grievance Team Leaders to discuss a Letter of Agreement offer. Later that evening Michael met with the Executive Board for a special conference call meeting.
- Friday, September 3rd Michael participated in the 9/11 tribute video and returned to Phoenix that evening.
- Saturday, September 4th
- September 7th Michael participated in a meeting with Director of Base Operations Rachel Loudermilk. Later that evening Michael traveled to Las Vegas for the TWU International Executive Council and International Executive Board Meeting.
- September 8th Michael attended day one of the TWU International Executive Council and Executive Board Meeting.
- Thursday, September 9th Michael attended the ERC Administration meeting. Michael also attended the weekly Safety & Regulatory meeting with Steve Murtoff Senior Director of Inflight Safety & Regulatory Compliance, Tom Raffalski Senior Manager Safety & Regulatory Compliance, Dominick Renteria Manager Inflight Safety Standards & Regulatory Compliance and Michele Moore Health Chair. Michael also attended the TWU International Executive Council and Executive Board Meeting.
- Friday, September 10th Michael attended the final day of the TWU International Executive Council and Executive Board Meeting. Later that evening Michael participated in a meeting with the Delegates that were elected to attend the TWU International Convention.
- Sunday, September 12th Michael attended the registration for Delegates elected to the TWU International Convention.
- Monday, September 13th Michael attended day one of the TWU International Delegate Convention. Later that day Michael attended the ASAP Monthly Touchpoint meeting.
- Tuesday, September 14th Michael attended day two of the TWU International Convention.
- Wednesday, September 15th Michael attended day three of the TWU International Convention.
- Thursday, September 16th Michael attended day four of the TWU International Convention. Later that day Michael attended the weekly Safety & Regulatory meeting with Steve Murtoff Senior Director of Inflight Safety & Regulatory Compliance, Tom Raffalski Senior Manager Safety & Regulatory

Compliance, Dominick Renteria Manager Inflight Safety Standards & Regulatory Compliance, Michele Moore Health Chair and Jannah Dalak Safety Vice Chair.

- Friday, September 17th Michael traveled to Phoenix.
- September 21st Michael participated in an Executive Board financial meeting
- September 22nd Michael attended the Top 5 weekly catch-up meeting. Michael also attended a meeting with the TWU Bylaws Committee.
- Thursday, September 23rd Michael attended the weekly Safety & Regulatory meeting with Steve Murtoff Senior Director of Inflight Safety & Regulatory Compliance, Tom Raffalski Senior Manager Safety & Regulatory Compliance, Dominick Renteria Manager Inflight Safety Standards & Regulatory Compliance, Michele Moore Health Chair and Jannah Dalak Safety Vice Chair.
- September 24th
- Monday, September 27th Michael attended Recurrent Training
- Wednesday, September 29th Michael attended the weekly Top 5 catch up meeting. Michael also attended a conference call with TWU International.
- Thursday, September 30th Michael attended the weekly Safety & Regulatory meeting with Steve Murtoff Senior Director of Inflight Safety & Regulatory Compliance, Tom Raffalski Senior Manager Safety & Regulatory Compliance, Dominick Renteria Manager Inflight Safety Standards & Regulatory Compliance, Michele Moore Health Chair and Jannah Dalak Safety Vice Chair.
- On October 1st Michael attended a meeting with President Montgomery, Gayle Ross Middleton Grievance Chair and Board Member at Large, Kay Hogan Board Member at Large, TWU Health and Safety Michele Moore and Jannah Dalak and legal counsel to discuss the federal mandate on vaccinations.
- October 4th
- On Tuesday October 5th
- October 6th Michael traveled to Washington D.C. with President Montgomery for a meeting with A4A.
- October 7th Michael was scheduled to attend a meeting with President Montgomery and A4A to discuss the legislation on California Meal and Rest Breaks. Later that day Michael participated in the weekly Safety & Regulatory meeting with Steve Murtoff Senior Director of Inflight Safety & Regulatory Compliance, Tom Raffalski Senior Manager Safety & Regulatory Compliance, Dominick Renteria Manager Inflight Safety Standards & Regulatory Compliance, Michele Moore Health Chair and Jannah Dalak Safety Vice Chair.
- On October 8th Michael met with President Montgomery and the Negotiating Team to discuss the Article 25 Health and Safety rewrite and then traveled back to Phoenix.