



The Union of
Southwest Airlines Flight Attendants
TWU LOCAL 556

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MAY 2022 COMMITTEE REPORTS

Report From:	CHRC
Submitted Report:	
<p>The LGBTIA+ Task Force developed a mission statement identifying ways to support LGBTIA+, transgender, and non-binary Members. For this time period, there have been a total of four meetings dedicated to the following objectives; Bringing the task force baseline education up to speed in the dynamic and evolving social and academic atmosphere, and exploring resources and discussing actionable implementation in both the short and long term. After substantial research, the task force developed a comprehensive presentation to deepen the understanding of gender diversity and identity, with the goal of presenting to the Executive Board and TWU Local 556 Committees. This effort is expected to produce an outcome that will serve the Members with additional Union support, and to honor and develop the equity initiatives around the applicable protected classes. Pamila would like to thank all of the Members working on this project with the Civil and Human Rights Committee; Conrad Arnold (OAK), Jamaul Peacock (LAX), Heather Kelly Gray (OAK), and Ashley Wilhelm (OAK). And huge thank you to TWU Local 556 Working Women's Committee Member (WWC) Co-Chairperson Ashley Wilhelm her extensive research on this project.</p> <p>The Civil and Human Rights Committee hosted a volunteer event at the Alameda Food Bank March 17. In attendance were Oakland Shop Stewards, Ashley Wilhelm, Sam Wilkins, Conrad Arnold, CHRC Team Leaders Addie Crisp (LAS), Heather Kelly-Gray (OAK), and Member Tanner Montierth (OAK). Thank you to all of the Members for giving back to the Community. Pamila attended several conference calls with CHRC Team Leader Heather Kelly-Gray and WWC Co-Chairperson Ashley Wilhelm in the month of March and April.</p> <p>Pamila attended the TWU International Working Womens Committee Meeting, in Long Beach, California, April 4-7. The meeting was hosted by TWU Local 502. In attendance representing TWU Local 556; Working Women's Committee Chairperson Renda Marsh (DAL), WWC Co-Chairperson's Karla Braxton (ATL) and Ashley Wilhelm (OAK), Civil and Human Rights Committee Team Leader Heather Kelly-Gray (OAK), and Shop Steward (HOU) Latonia Paul-Benoit.</p> <p>Pamila would like to thank Education Committee Co-Chairperson Angie Kilbourne for creating the social media graphic for International Transgender Day of Visibility.</p>	

Report From:	CISM																										
Submitted Report:																											
<p>The CISM Team handled a total of 114 Incidents during the month of March and spoke to 202 Flight Attendants</p> <p>The CISM Team handled a total of 151 Incidents during the month of April and spoke to 325 Flight Attendants</p> <p>CISM Chairperson Eileen Rodriguez presented the CISM program to Inflight New Hire Classes 460,461,462,463,464,465,466,467,468,469,470,471,472,473,474,475 during the months of March and April</p> <p>CISM Chairperson Eileen Rodriguez presented to the TWU556 Executive Board during the month of March</p> <p>CISM Chairperson Eileen Rodriguez attended all TWU Local 556 Monday night New Hire Dinners</p>																											
<p>March CISM Stat Report</p> <table> <tr><td>Assault</td><td>2</td></tr> <tr><td>Birdstrike</td><td>2</td></tr> <tr><td>Bomb Threat</td><td>1</td></tr> <tr><td>Carryover</td><td>4</td></tr> <tr><td>Crew Member Harassment</td><td>2</td></tr> <tr><td>Crew Member Illness</td><td>1</td></tr> <tr><td>Death on Board</td><td>2</td></tr> <tr><td>Debriefing - Team Member</td><td>3</td></tr> <tr><td>Decompression/Pressurization</td><td>1</td></tr> <tr><td>FA Death</td><td>1</td></tr> <tr><td>FA Death of Family Member</td><td>5</td></tr> <tr><td>FA Illness</td><td>4</td></tr> <tr><td>FA Injury</td><td>1</td></tr> </table>		Assault	2	Birdstrike	2	Bomb Threat	1	Carryover	4	Crew Member Harassment	2	Crew Member Illness	1	Death on Board	2	Debriefing - Team Member	3	Decompression/Pressurization	1	FA Death	1	FA Death of Family Member	5	FA Illness	4	FA Injury	1
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FA Involved in Incident - Off Duty	1
Human Trafficking	1
Illness of Family Member/Caregiver Stress	2
Incident on RON	1
Mask - non-compliance	2
Mechanical	6
New Class Presentation	12
Passenger Medical	22
Passenger Misconduct	5
Personal Issue	29
Professional Standard Referral	1
Sexual Harassment or Assault	2
Turbulence	1
Total	114
FAs Assisted	202

April CISM Stat Report

Aircraft Incident	1
Assault	1
Bomb Threat	1
Carryover	3
COVID-19	1
Crew Member Harassment	2
Crew Member Illness	4
Debriefing - Team Member	3
Declared Emergency/Prep Cabin	1
FA Death	3

FA Death - Calls Related to	1
FA Death of Family Member	6
FA Illness	4
FA Injury	4
FA Involved in Incident - Off Duty	2
Illness of Family Member/Caregiver Stress	1
Incident on RON	2
Mechanical	9
New Class Presentation	8
Other	1
Passenger Medical	28
Passenger Misconduct	14
Personal Issue	32
Professional Standard Referral	1
Smoke or Fumes in Aircraft	2
Suicide Attempt/Intervention	1
Suicide Attempt of a Family Member	1
Suicide of a Family Member	1
Termination/Fact-Finding	1
Turbulence	12
Total	151
FAs Assisted	325

Report From:	Communications
Submitted Report:	
<p>Communications: Co-Chairpersons Ashley Breuer and Drew Shy Reports:</p> <p>March and April Communication Emails Sent</p> <ul style="list-style-type: none"> • Catching Up With Local 556 - March 5, 2022 • Catching Up with Local 556 - March 14, 2022 • Catching Up with Local 556 - March 24, 2022 • Catching Up with Local 556 - April 9, 2022 • Unity Magazine - Spring 2022 Edition • Shop Steward Newsletter (2) • Education Committee Zoomcast Rebroadcast - Focus on Compensation • Winter Storm Quinlan 2022 • Federal Mask Mandate Extension Poll • Membership Town Hall - Reminder • Federal Mask Mandate • State Leave Webinars (California/Colorado/Maryland/Georgia) • State Leave Webinar Replay • Satellite Base Zoom Webinar Save the Date • Satellite Base Zoom Webinar Registration • Education - Top Five Frequently Asked Questions About....The 10-Hour Rest LOA • Operational Challenges April 2022 • 2022 Second Membership Meeting Notice • Continuing Education on Article 10.9 - Overlap • Focus on Overlap - A Zoomcast Hosted by the TWU Local 556 Education Committee • Grievance Team Update • Holiday Hours • LODO Newsletter - April 2022 • LODO Program Survey • Masks Become Optional • Negotiating Committee Update #52 • Negotiating Committee Update #54 • Negotiations Update, Zoomcast Replay Available, and How You Can Help • Operational Failures • Technado Survey • Technado Survey Reminder • E-Connection Phoenix (2) • E-Connection Houston/Austin (2) 	

- E-Connection BWI (2)
 - E-Connection OAK
 - E-Connection LAX
 - E-Connection ATL (3)
 - E-Connection DEN
 - E-Connection LAS
 - E-Connection MCO/FLL (3)
-
- Managed TWU Local 556 social media outlets. - Ashley Breuer and Drew Shy
 - Website postings and updates - Ashley Breuer
 - Answered Membership Communications and Union emails and/or routed them to the Executive Board or appropriate Committee for a response. - Ashley Breuer and Drew Shy
 - Weekly catch-up conference calls - Ashley Breuer and Drew Shy
 - Assist with Membership Town Hall presentation
 - Town Hall on March 18
 - Videographer Planning Session - Drew Shy and John Long
 - LODO Zoom Cast - Drew Shy
 - Unity Magazine - Ashley Breuer, Drew Shy, and Mikita Johnson
 - Town Hall preparations, invitation, and advance submissions - Ashley Breuer and Drew Shy
 - St. Patricks Day graphic and post - Ashley Breuer and Drew Shy
 - International Women's Day graphic and post - Drew Shy and Ashley Breuer
 - Easter graphic and post - Drew Shy and Ashley Breuer
 - Veteran's Committee Social Media Post - Drew Shy and Ashley Breuer
 - Transgender Day of Visibility Social Media Post (CHRC) - Drew Shy and Ashley Breuer
 - Daylight Savings Time Graphic and Social Media Post - Drew Shy and Ashley Breuer
 - China Eastern Airlines Flight 5735 Statement - Drew Shy and Ashley Breuer
 - Assist Education with question submission for Webinar - Drew Shy
 - Present and roll out the communications submission form for all email/social media requests - Ashley Breuer and Drew Shy
 - Assist Education with question submission for Webinar - Drew Shy
 - Training and roll-out of new email software Salesforce Marketing Cloud - Ashley Breuer and Drew Shy

Publications:

Vice-Chairperson Mikita Johnson reports:

- No report given

Videography:

Vice-Chairperson John Long reports:

- March - No activity to report
- April - Attended the Executive Board Strategic Planning Meeting in Washington DC April 11-14, 2022. I recorded and edited a video for the Executive Board's use.

Report From:	COPE
Submitted Report:	
<p><u>Committee on Political Education Report</u></p> <p>March/April 2022</p> <ul style="list-style-type: none"> · Nevada State AFL-CIO 2022 COPE Convention April 25th -27th Delegates <ul style="list-style-type: none"> o Bryan Orozco o Maria Teresa Hank o Addie Crisp · H.R. 7433 Protection from Abusive Passengers ACT Introduced April 7th · Briefing on TWU International plan for promoting and on support for H.R. 7433 · Met with Maryland Attorney General Candidate Congressman Anthony Brown and TWU International Legislative Representative Matt Hettich to discuss his position on state preemption · Preparing for support of the Cabin Air-Quality bill Reintroduced by Blumenthal's Senate Sponsor and Garamendi on House. · Event with Rob Bonta California Attorney General in Washington DC <ul style="list-style-type: none"> o Matt Hettich o Josh Rosenberg o Damion West · Meeting set for May 9th noon central COPE Committee - Building Power - Strategic Plan 2022/2023 <ul style="list-style-type: none"> • Damion West - COPE Vice-Chairperson <ul style="list-style-type: none"> o Matt Hettich - TWU International Representative o Josh Rosenberg o Drew Shy o Corliss King o Ashley Breuer o Bryan Orozco o Jamie Simpson o Renda Marsh o Pam Forte-Oak o Drew Kennedy o Cindy Rousseau o Kerry Killeen o Maria Teresa Hank o Mikita Johnson o Sam Wilkins o Roy Soria o Addie Crisp o Gisela Alvarez o Denese Deeley <p><i>Preparing for the IL Afl-CIO 45th Constitutional Convention, July 27, 2022</i></p>	

Transport Worker Union of America, AFL-CIO - Florida State Conference

Tuesday, April 12, 2022

Members: Local 291, Local 504, Local 510, Local 525, Local 555, Local 556, Local 568, Local 570, Local 577, Local 591

Officers

National Director: Andrew Rangolan

FL State Chair Jeff Mitchell

FL Co-Chair Gisela Alvarez/Santos Dorta

AGENDA

Welcome -Call to Order

Pledge of Allegiance

Group Photo

- Update Florida 2022 Legislative Session (2023)
- There were several anti-union bills. These included but not limited to SB1458/HB1197 which would have banned automatic paycheck deductions for union dues for public sector bargaining units. The bills would have imposed a mandatory re-authorization of dues deductions every year. Thankfully both bills with died, with strong fight from unions.
- Senator Baxley FL 12th District is very anti-union.
- We must be more engaged in the AFL-CIO Working Family Lobby Corps during the 12 week legislative session.
- Within our locals we have members of all different demographics, our work is the fight of our unions, we are pocketbook voters
- There were many bills tied to the elections process
- REDISTRICTING is a major issue. 2 different redistricting plans that were bipartisan were rejected by Governor DeSantis who is currently drafting his own plans eliminating 2 House districts which are predominantly African American, district 5 and district 10. If he has his way this will most likely lead to legal challenges.
- We need to continue to educate.

FL AFL-CIO Cope & Biennial Conventions

- June 23-24 & June 25-26 Hilton Orlando Buena Vista Palace
- TWU FL State Conference needs to fill a position on the AFL-CIO Board; this individual must attend 4 yearly meetings and advocate for the state interest of FL TWU. The appointment is for a 2-year period.
- There will be a meeting held Thursday May 12, 2022, to nominate and appoint a representative. Gisela Alvarez will reach out to her local area regarding accepting this position.

Invited Guest

Ben Diamond Candidate for the US House of Representatives District 13

An attorney, and politician serving as a member of the Florida House of Representatives from the 68th district which includes most of the city of St.

Petersburg, Pinellas County. He is in strong support of the Pro Act. He believes strongly that there are issues with affordable housing, and it is a multifaceted issue. He would be very receptive to finding solutions for paid family leave such that MD and CA have. He has been endorsed by SEIU, West Fl Labor Council. This is a seat that Charlie Crist will leave behind in his run for governor of FL.

-TWU will follow up with him in 2 weeks.

District of Columbia Maryland Virginia State Conference

Meeting Agenda - Location: Zoom

Date: Friday, May 4, 2022, at 12:00 PM EST

Welcome – Call to Order

- Pledge of Allegiance
- Introductions
- Group Photo

Chair Report

- Maryland State and DC State AFL-CIO – Endorsement List
- Meeting with Congressman Anthony Brown running for Maryland Attorney General
- Maryland Election Primary – Tuesday, July 19, 2022
- Virginia Election Primary – Saturday May 7th – Tuesday, Jun 21, 2022

National Director

Participating Local's Report

- TWU 527
- TWU 555
- TWU 556

District of Columbia Maryland Virginia State Conference

Officers

National Director: Andrew Rangolan

DMV State Conference Chair: Damion West

DMV State Conference Co-Chair Maryland: Alyssa Baiyina

DMV State Conference Co-Chair Virginia: Mercer Taylor

Arizona/Colorado/Nevada/New Mexico State Conference Meeting

Attendees:

Klarrissa Principe 577

Maria Teresa Hank 556

Bryan Orozco 556

Abilio Villaverde 555

Via Zoom Andrew Rangolan, Addie Crisp 556, Jamie Simpson 556, Derek Moore 502, Heather Frey 577

In attendance was Susie Martinez. She is the current Executive Secretary-Treasurer of the NV AFL-CIO. She is a teamster, a former Assemblywoman and the first female and first Latino to hold the office at the AFL-CIO in NV. She discussed her role at the AFL-CIO with us. She said the AFL-CIO is

here to support our unions and as a bridge if we need support from other unions. She offered her offices to us for meetings or gatherings we may have.

Bryan and Maria discussed the parking situation in LAS. Bryan has reached out to the Director Freddie at Harry Reid Int'l Airport. She has not yet gotten back to him. The airport authorities have not given a definitive date as to when the zero lot will be closed. Bryan speculates it is due to the airport and county not putting up emergency phones and lighting as they promised. Bryan stated the county is having a problem finding lighting. Maria reached out to the Las Vegas Metro Police Department Lt. and Capt. at the Airport and gave them peak times that the economy lots and surrounding walkway areas need to be patrolled.

Abilio updated us on the \$1.5 million infractions SWA has incurred due to work rule violations. SWA refuses to pay and is continuing its fight thru the courts using our profit-sharing dollars to fight a battle they have lost.

Maria will send out questionnaires to candidates after the primary elections on June 14th. She also passed out who the AFL-CIO and the CLC is endorsing during this phase of the election process. These will also be sent to Abilio and Jamie.

Maria will also be reaching out to the representatives in NV for Spirit and Frontier to see about 556 and 577 meeting with them to have a meet and greet and talk about common issues within our airlines. After the primary, the International will determine how many people will be needed for relief staffing during the November elections.

Klarrissa, Maria Teresa, and Addie will be meeting tomorrow (April 29th) to help support the Ironworkers at a Rally to get a contract for the Rebar workers.

Bryan put forth an action item to support Catherine Cortez-Masto financially.

Next meeting is set for May 26th at noon. Both 577 and 556 will be doing a volunteer event at Horses for Heroes before the meeting.

NV State AFL-CIO 2022 COPE Convention (Report Submitted by Maria Teresa Hank)

Day One:

- Union Messaging Training Evangelina Hernandez spoke
- Joe Gloria, Registrar of Voters for Clark County, NV spoke
- There will be no caucus this year in Clark County, there will only be a primary election on June 14th
- There will be 125 voting centers
- Early voting ballots will be mailed out in the next few weeks, they must be postmarked by June 14th and received by June 18th
- Electric sample ballots are available to registered voters to save paper, but paper ones will also be mailed out

- www.clarkcountynv.gov/vote 702.455-VOTE

Bryan and I went to the Welcome Reception. We met numerous labor friendly people running for various offices, including our local county commissioners and assembly people. After the Primary, we will determine who we need to meet with on adding verbiage on the family leave act of NV. Maria will send follow up emails to all those they met as a point of contact.

Day Two:

- Governor Steve Sisolak spoke in person. NV has had 23 months of consecutive low unemployment rates, he has helped labor during Covid to build Circa, the Raiders Stadium and the new convention center.
- We have two union members running for office: Max Carter IBEW assembly district 12 and Alex Goff CWA-IUE assembly district 25 both spoke and asked for our support
- Catherine Cortez-Masto spoke via video. Her senate race will be the hardest. There are 100,000 union members in NV, and she is asking for every one of our support.
- Numerous other union reps spoke as well as videos from Congresswoman Dina Titus, Congressman Steven Horsford.
- Ozzie Fumo, Candidate for Clark County District Attorney spoke, he promised he will reverse the current DA's stance that unions are not allowed to assemble and will no longer arrest union members picketing or striking in Clark County, he will also tackle the homeless population and go after rent control. Gariety Pruitt spoke on the two ballot measures that will be on the upcoming ballot. They concern voting-rank choice voting specifically.
- Artie Blanco of the AFL-CIO international gave an hour speech on their findings. 72% of union members WANT to hear about pro labor candidates, She gave a slide presentation and will be sending it to Maria via email. Maria would like to share it with the State convention.
- Susie Martinez, secretary-treasurer of the NV AFL-CIO spoke and invited everyone to attend their monthly SALT meetings held the 3rd week of every month

Day Three:

- Steve Yeager, Speaker Pro Tempore of the Assembly and James Ohrenschall, State Senator District 21 Spoke.
- Gabe Christianshon , SMART-TD Local 1043 (the union of railroad engineers and workers) He spoke on behalf of the Transportation Trades Committee. Railroad workers are only allowed 4 days off a year and are in trouble if they call in sick, go to a family funeral or have jury duty. They are on call 24 hours a day, 7 days a week, 365 days a year. Maria will be at their next meeting since they have many of the same issues as Flight attendants.
- The AFL-CIO Gave their Statewide Endorsements and included the CLC's recommendations as well. (will be attached in a separate email.

- Reports of all committees were given and the CLC reports were given

Report From:	Education
Submitted Report:	
<p>The Education Committee held Strategic Planning calls on March 3 and 21 and April 6 and 27.</p> <p>The Co-Chairs attended the meeting for the new paystub e-mail being sent out by the company to assist with Member questions and concerns.</p> <p>Work on the 10-Hour Rest Rule LOA began, outlining the major areas for educating. Pillar One--Crew Planning and Bidding was the primary focus for creating materials to send to the Membership.</p> <p>Co-Chairperson Angie Kilbourne made posts in March to the Official TWU 556 Facebook Group about the ESCP LOA, Official Group Reminders--Office and Chat Hours, the Education Committee Zoom Recording link and Sharing the Welcome to DEN and BWI packets. In addition to the Official Group posts, she made a post to the Education Committee page about the Education Committee Zoom Recording link, IROPs graphics and a Welcome post to New Hires and the New Hire Handbook.</p> <p>She created graphics for the 10-Hour Rest Rule Pillar One Education (Crew Planning and Bidding). She also updated the ESCP e-mail and graphics to include the changes made to the ESCP LOA.</p> <p>She created a "Welcome to PHX" packet per the request of PHX DEBM, John DiPippa. She has also updated and edited the "Welcome to OAK" packet and sent to OAK DEBM, Josh Rosenberg.</p> <p>She added additional pages to the Contract 201: Article 10.9--Overlap to include Article 10.9.K (11.13.F) language.</p> <p>Co-Chairperson Angie Kilbourne made multiple posts to the Official TWU Local 556 Facebook Group and TWU 556 Education Committee Page in April, including posts about IROPs (multiple times), Welcome to PHX packet, the New Hire Handbook, PIN Blackout Date, and an NT Update.</p> <p>Beginning in mid-April, the Education Committee decided to begin posting a Question of the Day (QOTD) to the Official TWU Local 556 Facebook Group. These QOTD included RR Contact, Basics of Negotiations, Article 10.9.K, Overlap 201, 20th Paycheck, Class 1.17 and the Commuter Policy, Contact on Reserve, and the End of Month Reserve liability (B2/B3).</p> <p>Co-Chairperson Angie Kilbourne also created graphics for accessing the TWU 556 website, changing password and updating e-mail address. She made the</p>	

final edits to the Basics of Negotiations and Contract 201: Article 10.9 -- Overlap.

She inventoried all the Contract 101/201/Basics Of/Welcome to on the Website and App. She notified the Communications Committee of which education materials needed to be added to each of the platforms (website/App). She added .pdf files of the education resources to a shared drive with the Communications Committee.

The Education Committee hosted a Zoomcast on April 27 covering the topic of Overlap. An e-mail blast was sent to the Membership with related Overlap materials. Co-Chairperson Angie Kilbourne created the presentation for the Zoomcast as well as the e-mail sent to the Membership.

In addition to her work for the Education Committee, Angie also assisted the Uniform Committee with "You Got Caught"/"You've Been Spotted" postcards edited and e-mailed to Uniform Committee Chairperson Jamaul Peacock. She also participated in discussions on social media graphics and usage with the Uniform Committee and Communications Committee. She designed and edited social media graphics for Transgender Day of Visibility for the Civil and Human Rights Committee. Angie also represented the Education Committee in the Technado Zoomcast.

Co-Chairperson Amanda Gauger compiled information for the "Welcome to LAS" packet, requested by LAS DEBM Bryan Orozco.

She submitted edits to the 10-Hour Rest rule documents and graphics, the updated ESCP e-mail, Welcome to PHX packet, and Overlap 201.

Amanda also communicated to the Grievance Leaders the multiple issues Members were experiencing during IROPs and the technology meltdowns. The Education Committee also assisted Members by answering many questions via call, text, email, and social media from Members during the recent meltdown.

She created whiteboard videos covering Probation Success and Overlap. She is continuing to work on whiteboard videos for the Basics of Negotiations and Pairing Generation.

Membership additions and deletions to the Official TWU Local 556 Facebook Group continue to be completed by the Education Committee.

Report From:	FADAP
Submitted Report:	
<p>TWU Local 556 Flight Attendant Drug and Alcohol (FADAP) Committee Report for March/April 2022</p> <ul style="list-style-type: none"> • The TWU Local 556 FADAP Team provided 24-hour hotline and outreach coverage. • TWU Local 556 FADAP Chairperson Tom Spillers provided leadership coverage on-call, as well as East Coast Regional Coordinator Greer Steinke (ATL, BWI, DAL, MDW, MCO). West Coast Regional Coordinator McArthur Stidom (DEN, HOU, LAS, LAX, OAK, PHX) is currently on medical leave, although volunteers to assist Tom and Greer as needed. • FADAP Dallas Base Coordinator Jodi Nevant presented at the New Hire Dinners located at the TWU Local 556 Union Offices. • TWU Local 556 FADAP Regional Coordinators compiled weekly report submissions for the FADAP Chair, taken from the Base Coordinators and Team Members. • Tom, Greer, and McArthur met April 24-27 to tour a treatment facility in Los Angeles, California. <p>Thank you for allowing us to be of service!</p>	

Report From:	FLOC
Submitted Report:	
<p>FLOC</p> <p>Genesis DaVoy, Denna Harrison and Lisa Vidal represented our Local at the FLOC conference March 22nd - 24th</p> <p>Some highlights from the conference:</p> <p>DAY 1</p> <ul style="list-style-type: none"> - Speaker: Gary Peterson - Insight on: how it's important to understand what is going on with the membership, utilize resources (CISM), and knowing shop stewards/local reps - Talk about the ins and outs of arbitration - Given case studies to go over (homework) and decide who won <p>DAY 2</p> <ul style="list-style-type: none"> - Speaker: Rachel Armstrong - Focus on being excited about our union and the change to come - How to spread more awareness - Young workers need to talk to each other (create a space where it's welcomed) - Inspire others by collective actions - Went over case studies and discussed who won - MOCK arbitration: This was awesome! I had no idea what all went with this kind of hearing. <p>DAY 3</p> <ul style="list-style-type: none"> - Short day we recapped, questions and did a feedback survey - They mentioned that they use the survey to prep for the next meeting - Last survey requested Mock Arbitration, that's what this meeting was heavily focused on - Next FLOC meeting Miami last week of June 	

Report From:	Grievance
Submitted Report:	
<p style="text-align: center;"><i>May 2022 Grievance Report</i></p> <p><u>TOTAL NUMBER OF GRIEVANCES:</u> 192 total grievances:</p> <p>23 terminations 40 group grievances 21 non-term disciplinary 45 Attendance 63 individual contract</p> <p><i>Total Contract Grievances on file: 103</i> <i>Total Discipline Grievances on file: 89</i></p> <p><u>Settled and Withdrawn Report:</u> In April, thirty-four grievances were settled; of those ten were settled at the Step 2 level, thirteen while preparing for Executive Board review, six at the SWA Preliminary decision stage, and five at a grievance monthly Labor meeting. Thirty-one grievances were withdrawn without prejudice and one grievance expired.</p> <p>Of the forty-five Attendance grievances, eighteen are No-Shows, three Unable to Contact, fourteen Failure to Report, eight Sick Leave 1, one No-Show Training, and one SLA.</p> <p>The twenty-one non-term disciplinary grievances consist of: eleven written warnings, three final written warnings, five thirty-day suspensions, one six-day suspension, and one under the “other” category.</p> <p><u>Fact-Finding Meetings:</u> 54 fact-finding meetings were held in the bases, in April 2022. We are seeing several cases of Class 1.17 (not within 2 hours driving time when on reserve), Probationary Performance, and unprofessional conduct.</p> <p><u>Chat Apps</u> 1,668 chat app messages received the month of April.</p> <p><u>Board of Adjustments:</u> FA: scheduled May 26, 2022. <i>Settled.</i></p> <p><u>Arbitration Schedule:</u> FA-30-day- <i>Settled.</i></p>	

Group: ESCP: Held on April 28-29, 2022, *Preparing Brief*

FA-Term-June 7, 2022

FA-Term-June 30, 2022

FA-Term-July 14, 2022

Arbitration-Proceeding on Their Own:

FA: Written Warning Class 2.13

FA: Termination hearing, held May 4, 2022.

Upcoming Grievance Meeting: The Union and Management have agreed to a Labor meeting to be held May 19, 2022.

Report From:	Health
Submitted Report:	
<p>Health Report - May Executive Board Meeting</p> <p><u>ASAP</u></p> <p>Our ASAP team attended the ASAP InfoShare and did a presentation on COVID. The presentation was very well received by the participants from other airlines. We will also be attending the ASAP InfoShare in the fall as well. The InfoShare had record attendance.</p> <p>We recently went over our continuity guide to ensure our policies and procedure were documented.</p> <p>We are receiving a record number of ASAP reports and may have to start meeting more than once per week. We have received 794 reports YTD 2022. 756 of these reports have been accepted and 38 reports were excluded. We have received 13,278 reports over the life of the program.</p> <p>We have an upcoming quarterly meeting scheduled in May that is attended by primaries and alternates.</p> <p><u>Health/Safety</u></p> <p>Health and Safety continue to meet with Inflight Management on a weekly basis – we are able to discuss the current health and safety issues that affect our Members and the airline in general.</p> <ul style="list-style-type: none"> • The Federal Mask Mandate has been discontinued. • We continue to get reports on the issues with the ultra-short haul and short-haul full service. No changes have been mentioned by Management but we will continue to monitor the data. Flight Attendants need to continue to report the issues they are experiencing and put as much actual detail as possible. The information that is helpful is how much actual time was available to serve, if there was turbulence, at what portion of the flight they were at a safe walking attitude (before or after 10,000 feet), what was the actual wheels up/wheels down flying time as opposed to the time that the flight is blocked for. • De-escalation training is now live and being viewed by our Members. 	

- Injury data is discussed monthly with Inflight Management as well as with Sr. Safety Management – please see the Safety Team Report for graphical data.
- The number of Fatigue reports continues to increase. There will be a reset meeting in the near future as there are several new participants on the fatigue committee. We are also trying to get another Union representative on the committee. The Safety Team Report gives detail into the fatigue reports and their determination.

Event Notification System

We continue to receive and act on Event Notification System (ENS) emails. In less than a month's time 428 events were reported.

- 2022 1,488 YTD
- 2021 5,864
- 2020 3183
- 2019 4261
- 2018 2462
- 2017 2371
- 2016 2887
- 2015 2843
- 2014 2119
- 2013 1138*
- 2011 1609
- 2010 1413
- **ENS tracking and trending was suspended May 2012 – June 2013*

Upcoming Meetings:

ASAP ERC: Weekly Meetings with a day of preparation and follow-up

ASAP Quarterly Meeting with the CMO

HASC - monthly meeting

Health and Safety Round-Up – Weekly conference Inflight Management

FAA Calls with Members on Passenger Misconduct Investigations

ASAP InfoShare – St. Louis

ASAP Continuity Guide Meeting

Meeting with CMO – ASAP related

Fatigue Risk Mitigation Meeting(s)

ASAP InfoShare Presentation Planning Strategy Meeting

Report From:	LODO
Submitted Report:	
<p data-bbox="310 390 893 495">LODO committee report for March and April May 6, 2022 Submitted by Claudio Adams</p> <p data-bbox="310 573 1328 863">During the month of March, the LODO committee reached out to all LODOs to hear their feedback on changing open time pick up and trading. The goal would be to allow Flight Attendants in base to have access to open time, and then allow out of base flight attendants to have access to the open time and trading. In total, 61.7% of the flight attendants who are LODO certified have responded positively. As a result, they would like to see this change until the company has implemented technology that allows flight attendants to handle all crew scheduling transactions electronically.</p> <p data-bbox="310 903 1295 1045">On the 28th of March, the committee held a Zoom meeting with Southwest Airlines to continue negotiations with three NT and LODO subcommittee. In attendance were Gisela Alvarez, Claudio Adams, Brandon Hillhouse, Gayle Middleton, Lisa Lee, Ann Oh, Kevin Clark, and Kevin Allen.</p> <p data-bbox="310 1085 1325 1266">Kevin Clark reviewed the items that were supposed to be clarified in the past three meetings to establish a timeline for the LODO Flight Attendants and receive relief from the pain points they have been experiencing. Additionally, Kevin informed the committee that Southwest Airlines is actively preparing for the external recruitment of LODO Flight Attendants.</p> <p data-bbox="310 1306 1325 1665">Furthermore, on the 28th, committee members traveled to Dallas to participate in the line building process that the Union has not participated in for LODO Flight Attendants. As a result, Gisela Alvarez and Claudio Adams were given a thorough introduction to the process. In a meeting with Ann Oh, Manager of Inflight Crew Planning, Gisela Alvarez and Claudio Adams discussed how to start to improve the quality of life of our LODO members. This is an issue that can easily be avoided if the crew scheduling committee is allowed to build the lines. This, however, was met with resistance and the committee is awaiting further instructions.</p> <p data-bbox="310 1745 1321 1850">During the month of April the Committee worked with , Gisela Alvarez,LaShaye Hutchinson, and Drew Shy to create a LODO survey the first two weeks of the month of April.</p> <p data-bbox="310 1890 1019 1923">A LODO survey was conducted and sent on April 14th.</p>	

On Apr 17, 2022, the LODO Committee met with Drew Shy, and LaShaye Hutchinson to discuss the survey that was sent.

On April 23rd, the LODO committee held a get-together with LODOs I'm Houston. In attendance were Joaquin Melendez, Yvonn Weston, Chari Weidert, Lucia Hauflaire, Joshua Rivera, and Claudio Adams. Members were encouraged to familiarize themselves with their HOU DEBM and to loop him in on their needs. Ideas were shared about the upcoming Hispanic heritage month, as well as seeing a date for the next HOU LODO meet up. It was suggested and emphasized how important it is to invite our fellow brothers and sisters in the Union to attend and have a cultural exchange.

On April 25th the LODO committee met with LODOs I'm MDW. In attendance were Gerardo Rangel, Eduardo Diaz, Alexander Rodriguez, and Claudio Adams. Several other LODOs were signed up to attend but cancelled at the last moment.

On Apr 26, 2022, the LODO Committee met with LODOs in MCO where 8 LODOs including the MCO DEBM, Drew Shy attended. LODOs were Jimmy Morales, Danien Santiago, Jayne Stoll, and Carla Moya. They were encouraged to see the Union and to put a human touch to the people advocating for them. They also requested to continue doing these meetups.

Moving forward, the committee is continuing to schedule these meetups for the members to meet and mobilize.

Report From:	MOBORG
Submitted Report:	
<p>MARCH 2022 - During the month of March the Mob/Org Committee began putting together the information for the March 28 & 29 State Sick Leave Town Hall. On March 28 we held a Town Hall for Members who are based in the States of Colorado and California. On March 29 held a Town Hall for Members who are based in the States of Georgia, Maryland and Illinois. Mob/Org Committee Members Corliss King and Kay Hogan conducted the Town Hall along with the respective DEBM's from those domiciles in those States. The purpose of the Town Hall was to educate Members on the laws in their States as well as how the Company chooses to implement the law with respect to a Members sick leave. In addition to highlight some of the inconsistencies on how the state law is applied to Members and how their sick leave/sick bank/attendance points are affected. The Mob/Org Committee would like to thank our DEBM's for their valuable participation during the Town Hall's. Their knowledge on a domicile and State level was vitally important for our Members understanding of their respective State Sick Leave laws.</p> <p>APRIL 2022 - During the month of April the Mob/Org Committee held a Webinar to address the most recent Operational Meltdown our Members experienced April 1 - 4. Members in attendance were able to speak to their experience on line during the meltdown. Members experienced a host of irregularities, reroutes, hours on hold with Scheduling, no hotel rooms and hours sitting in airports among other things.</p> <p>In response to our commitment to our Members to hold future Town Hall's affording our Members an opportunity to have Union hot topics addressed, Mob/Org will hold a Town Hall on May 13 from 1400 - 1600 CST. Our panelists are the Negotiating Committee, our Economist Dan Akins, Thom McDaniel, our Legal Counsel Denis Engle and Uniform Committee Chair, Jamaul Peacock.</p>	

Report From:	Safety
Submitted Report:	
Please see the attached (files) April/May 2022 EB Safety Team Report	

Report From:	Scheduling
Submitted Report:	
<p><u>May</u></p> <p>The number of line positions that a Flight Attendant could be awarded for the month of May increased by 293 line positions, from 9,279 in April to 9,572 in May. The Scheduling Committee left 0 positions in open time for the month of May.</p> <p>The Committee for the month of May wrote an average of 84.93% pure Lines (Lines starting on the same day each week containing Pairings of the same length) this was an increase in purity from April by 10.18%. This is the highest purity since April of 2020, which was the first month affected by COVID (all bases were over 70% which is the minimum purity). The Scheduling Committee maintained 35% of the Lines with all weekends off, and the Lines containing 3-on/off or 48-hour breaks did not exceed 18%. Our average line paid 97.15 TFP average work days were 13.70. The contractual numbers above do not include the two satellite bases of FLL and AUS.</p> <p>The AUS Satellite base had an average of 82.20% pure lines, 40.68% weekend off and 9.32% lines containing 3-on/off or 48-hour breaks. The average lines paid 99.64 tfps.</p> <p>The FLL Satellite base had an average of 63.96% pure lines, 32.43% weekend off and 28.83% lines containing 3-on/off or 48-hour breaks. The average line paid 99.22 tfps.</p> <p>The Line Writers for May Primaries were: Mark Torrez, Lisa Trafton, Rebekah Knox, Shelley Taylor and Xander Ricker. The Line Writers for Secondary Lines were: Shelley Taylor, Mark Torrez, Doreen Argyropoulos and Xander Ricker.</p> <p><u>June</u></p> <p>The number of line positions that a Flight Attendant could be awarded for the month of June decreased by 240 line positions, from 9,572 in May to 9,332. THIS WAS INSPIGHT OF THE ACTIVE FLIGHT ATTENDANTS SENIORITY LIST INCREASING BY ALMOST 400 PEOPLE, that is an increase in 2.5% system wide of active flight attendants, but a decrease in line holders by over 3%. The Scheduling Committee left 910 positions in open time for the month of June.</p> <p>The Committee for the month of June wrote an average of 70.93% pure Lines (Lines starting on the same day each week containing Pairings of the same length) this was an decrease in purity from May by 14% (all bases were over 70% which is the minimum purity). The Scheduling Committee maintained 35% of the Lines with all weekends off, and the Lines containing 3-on/off or 48-hour breaks did not exceed 18%. Our average line paid 98.22 TFP average work days were 13.82. The contractual numbers above do not include the two satellite bases of FLL and AUS.</p> <p>The AUS Satellite base had an average of 43.44% pure lines, 31.15% all weekend off and 50% lines containing 3-on/off or 48-hour breaks. The average lines paid 100.41 tfps.</p>	

The FLL Satellite base had an average of 33.33% pure lines, 16.22% all weekend off and 47.75% lines containing 3-on/off or 48-hour breaks. The average line paid 99.1 tfps.

The Line Writers for June Primaries were: Mark Torrez, Rebekah Knox, Shelley Taylor and Xander Ricker.

The Line Writers for June Secondary Lines were: Doreen Argyropoulos, Rebekah Knox and Xander Ricker.

The Scheduling Committee met with Southwest Airlines and members of the Negotiating Team to discuss Satellite Bases.

Report From:	Scholarship
Submitted Report:	
March- April 2022 Scholarship Report	
<p>Throughout the Months of March and April Scholarship Chairperson Genesis DaVoy continued to create the structuring for the Charline Jenkins “CJ” Bostic Scholarship, TWU Local 556 newest Scholarship. After completion it was the proposed scholarship application was sent to legal for approval. Chairperson DaVoy also updated the Scholarship applications for the remaining four Scholarships so that they will be ready to open applications to the Membership once all Scholarships have been approved.</p>	

Report From:	Shop Steward
Submitted Report:	
<p>Shop Steward Committee Report March 2022</p> <p>The Shop Steward Committee continues to meet monthly with Grievance Leaders in regards to procedural matters that have an effect on Shop Stewards. The Shop Steward Committee had Zoom calls on 3-23-22 & 3-30-22 to discuss how the new virtual meeting style has been going. Collected feedback from Shop Stewards that have done the virtual meetings.</p> <p>The Shop Steward Committee met to discuss future Shop Steward communication including:</p> <ul style="list-style-type: none"> • Newsletter (Monthly/Quarterly) • Zoom Meetings (Quarterly) • Conference Call (Quarterly) <p>Shop Steward Communication Newsletter Shop Steward Newsletter – April</p> <ul style="list-style-type: none"> • Statistics and Trends • Updates on BOAT team and reminder all class meetings will be virtual as of Apr 1, 2022 • Shared information gathered from Shop Stewards that have done virtual meetings and how the progress has been going. • Gave information on scheduling 800 not working and gave a list of local numbers and 214 numbers that work to give to other members. • Not taking reminder to add Rendering date to notes that are given from Case Lead during the meeting. <p>The Shop Steward Committee answered and responded to all calls and emails sent to the committee in a timely manner.</p> <p>Had a round table discussion on issues addressed to the Shop Steward Committee.</p>	
<p>Shop Steward Committee Report April 2022</p> <p>The Shop Steward Committee continues to meet monthly with Grievance Leaders in regards to procedural matters that have an effect on Shop Stewards.</p> <p>The Shop Steward Committee met to discuss future Shop Steward communication including:</p> <ul style="list-style-type: none"> • Newsletter (Monthly/Quarterly) • Zoom Meetings (Quarterly) • Conference Call (Quarterly) <p>Shop Steward Communication Newsletter Shop Steward Newsletter – MAY</p> <ul style="list-style-type: none"> • Statistics and Trends • Educate members on high volume of meetings and trends during summer months 	

- Meeting tips & reminders

The Shop Steward Committee answered and responded to all calls and emails sent to the committee in a timely manner.

Had a round table discussion on issues addressed to the Shop Steward Committee.

Report From:	Survey
Submitted Report:	
<p>VeAnne reports she created and sent out a survey to LODO flight attendants provided by the LODO subcommittee.</p> <p>VeAnne reports she created and sent out a survey titled "Technado" survey to compile data related to the Technology and weather issues that affected Southwest Airlines in early April. The survey also asked questions regarding what our Members were willing to do to assist the Negotiating Team.</p>	

Report From:	Uniform
Submitted Report:	
<p>The Uniform Committee has worked closely with management and Cintas on keeping track of backorders for our current flight attendants and trainees. Although shipments have begun to come in quicker and more often, there are still reports of orders that have not been fulfilled and were ordered in/around Nov 2021. To assist the flight attendants that are waiting for pieces, we have asked them to send their order and tracking information to take a closer look at those items and get a real time answer as to when it'll be shipped. We are finding that more people are now having problems with getting pieces, experiencing delays, and back ordered items. We've asked our company liaison, Tammi Fueling, for frequent updates from Cintas and to communicate with us as much as she can to serve our Members.</p> <p>We've worked closely with current flight attendants on sourcing pieces either through donated items or the garages in each base. Although this isn't the ideal way to resolve the shortages as we know it is the responsibility of SWA to provide uniforms, the Uniform Committee is committed to helping our membership in any way we can.</p> <p>Questions centered around the appearance standards have spiked so we have begun to engage our Members with informational posts, more frequent communications, and a few phone calls to educate individuals on the standards set forth on appearance. We've been informed that management will be doing more uniform compliance checks and want to ensure our Members are aware of the guidelines and where to find them.</p> <p>I've created a New Hire Welcome letter introducing the uniform committee, to be placed in the new hire packets. The responses have been greatly appreciated as they have many questions that have gone unanswered pertaining to uniforms.</p>	

The need for workplace accommodations has become a heavy request. Although we don't have any involvement in the accommodations process, it is the Uniform Committee's responsibility to have this information readily available to pass along to our Members, as requested. Educating our Members on the types of accommodations they can request has become a need as the company's process is very vague.

Report From:	Veterans
Submitted Report:	
<p>Danette Y. Foster, Chairperson, submits that both she and Wayne Tipton, Vice-Chairperson, are members of the American Legion whose mission it is to make Veterans lives better. They are a private membership organization who serve and aid Veterans and their Families. They also pride themselves on having a diverse membership culture to assist their communities. Danette belongs to Post 66 in Avondale, Georgia while Wayne belongs to Post 5 in Laveen, Arizona. They both also participated in a Birthday Card Campaign on behalf of Las Vegas based Flight Attendant, Kathy Munson, to celebrate her father Navy/Seabee George John Munson, who turned 100 on April 22, 2022. They enlisted the support of the membership to send birthday cards to his home and they are hopeful that Mr. Munson received at least 100 cards from Flight Attendants all over the country. Danette and Wayne are participating in Stars For Our Troops which is a group of volunteers who take old, tattered and faded U.S. flags that have been retired from service and pass the embroidered Stars to those that defended them. Their intention is to share these Legacy Stars with fellow Veteran Flight Attendants as well as Veteran Customers.</p> <p>Danette conducted two lounge visits in the Atlanta base on March 22nd and 24th. She will resume lounge visits once she has recovered from an ankle fracture that occurred on March 26th. Prior to that accident Danette attended Soldiers Angels food drive for Veterans on March 25th. Later that evening she attended the inaugural DeKalb County Women Veterans Celebration hosted by Commissioner, District 7, Lorraine Cochran-Johnson. This was an event to honor women Veterans of DeKalb County, Georgia for the contributions they have made to this country. There were elected officials who addressed the women, an awards ceremony, food, vendors and a wonderful fellowship among Veteran women.</p> <p>The Veterans Committee continues to honor and support Active Duty Personnel, Veterans and their Families.</p>	

Report From:	WWC
Submitted Report:	
<ul style="list-style-type: none"> ● February 9, 2022 - WWC Meeting - Planning for the March Women in Leadership event. (2 hours) <ul style="list-style-type: none"> ○ Presentation to the 556 Executive Board ● February 11, 2022 - WWC Meeting (1.5 hours) <ul style="list-style-type: none"> ○ Update from the Executive Board. ○ Locations and registrations ○ Debbie for flights ○ Discussion on possible early and late arrivals/departures/ and non-convention opportunities ○ Discussion on TWU International WWC - Long Beach CA <ul style="list-style-type: none"> ■ April 4-7, 2022 ■ Registration ■ Hotel ■ Travel ● March 18, 2022 - Arti Blanco and Joe Monteymayor - National AFL-CIO <ul style="list-style-type: none"> ○ TWU 556 Office Visit and tour ○ Met President Lyn Montgomery ● April 19, 2022 - TWU 556 Working Women's Meeting <ul style="list-style-type: none"> ○ Renda Marsh - Chair - attended ○ Vice Chairs were unable to attend 	



The Union of
Southwest Airlines Flight Attendants
TWU LOCAL 556

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Safety Team Report

Michael Massoni – 1st Vice President & Operational Safety Chairperson

...The mission of the Unions Safety Team is to provide Union Leadership in all issues of health & safety; Technical Counsel to the TWU Executive Board; Representation to our Membership; Stewardship within our Company, Industry, its regulatory bodies and most importantly, facilitate Effective Communications between all...

To: TWU Local 556 Executive Board
CC: Thom McDaniel, TWU International Vice President
Date: May 7, 2022
Re: May 2022 EB Safety Team Report

Currently the Safety Team has the following open and/or resolved action items:

Aviation Safety Action Program (ASAP) – Reports in queue for ERC Review - 158

ASAP Reports received 2022 Year-to-Date:	794
Accepted Reports Year-to-Date:	756
Excluded Reports to date:	38
Open Reports:	63
Total Reports Received in 2021:	1995
Total Reports Received in 2020:	1336
Total Reports Received in 2019:	2880
Total Reports Received in 2018:	1716
Total Reports Received in 2017:	947
Total Reports Received over the Life of Program:	13278

Southwest Airlines Event Notification System (ENS)

Fielded Events for Period: 03/13/22 through 05/07/22 = 747
Emergencies Declared for Period = 39

2022 Year-to-Date = 1488
All of 2021 = 5864
All of 2020 = 3182
All of 2019 = 4261
All of 2018 = 2462
All of 2017 = 2371
All of 2016 = 2887

All of 2015 = 2843
 All of 2014 = 2119
 All of 2013 = 1138*
 All of 2011 = 1609

*ENS tracking and trending was suspended for the period of May 2012 – June 24th, 2013 – However ENS follow-up was maintained throughout this period. The Safety Team has re-established the practice of tracking and trending all ENS events and will include the same in all Safety Team Reports

Flight Attendant Fatigue Risk Mitigation Program

Reports Received for Period: 03/13/22 through 05/07/22 = 98
 Open Reports = 4

Event Date	Base	FRMC Recommend	Base Decision	Final Disposition
04-30-2022	HOU	Paid - Operational Cause	Accepts	Paid - Operational Cause
04-30-2022	OAK	Non Paid - No Crew Member Report	Accepts	Non Paid - No Crew Member Report
04-27-2022	LAX	Non Paid - No Crew Member Report	Declines	Paid - Operational Cause
04-27-2022	LAX	Paid - Operational Cause	Accepts	Paid - Operational Cause
04-26-2022	DAL	Non Paid - No Crew Member Report	Accepts	Non Paid - No Crew Member Report
04-27-2022	LAX	Non Paid - No Crew Member Report	Declines	Paid - Operational Cause
04-25-2022	MCO	Non Paid - Nonoperational Cause	Accepts	Non Paid - Nonoperational Cause
04-24-2022	PHX	Paid - Operational Cause	Accepts	Paid - Operational Cause
04-24-2022	PHX	Paid - Operational Cause	Accepts	Paid - Operational Cause
04-26-2022	DAL	Non Paid - Nonoperational Cause	Accepts	Non Paid - Nonoperational Cause
04-24-2022	LAS	Non Paid - Nonoperational Cause	Accepts	Non Paid - Nonoperational Cause
04-19-2022	MDW	Paid - Operational Cause	Accepts	Paid - Operational Cause

04-22-2022	DEN	Paid - Operational Cause	Accepts	Paid - Operational Cause
04-17-2022	MCO	No Decision Necessary - Informational only		
04-14-2022	HOU	Paid - Operational Cause	Accepts	Paid - Operational Cause
04-19-2022	MDW	Paid - Operational Cause	Accepts	Paid - Operational Cause
04-13-2022	BWI	Non Paid - No Crew Member Report	Accepts	Non Paid - No Crew Member Report
04-16-2022	DAL	Non Paid - Nonoperational Cause	Accepts	Non Paid - Nonoperational Cause
04-04-2022	BWI	Paid - Operational Cause	Accepts	Paid - Operational Cause
04-15-2022	ATL	Non Paid - Nonoperational Cause	Accepts	Non Paid - Nonoperational Cause
04-14-2022	OAK	Non Paid - No Crew Member Report	Accepts	Paid - Operational Cause
04-14-2022	DEN	Paid - Operational Cause	Accepts	Paid - Operational Cause
04-03-2022	LAS	Paid - Operational Cause	Accepts	Paid - Operational Cause
04-03-2022	DEN	Non Paid - No Crew Member Report	Declines	Paid - Operational Cause
04-12-2022	HOU	Paid - Operational Cause	Accepts	Paid - Operational Cause
04-02-2022	MCO	No Decision Necessary - Informational only		
04-11-2022	MDW	No Decision Necessary - Informational only		
	DAL	No Decision Necessary - Informational only	Accepts	No Decision Necessary - Informational only
	ATL	No Decision Necessary - Informational only		No Decision Necessary - Informational only
04-05-2022	OAK	No Decision Necessary - Informational only		
	DAL	No Decision Necessary - Informational only	Accepts	No Decision Necessary - Informational only

04-08-2022	DEN		Accepts	Paid - Operational Cause
04-03-2022	ATL	Paid - Operational Cause	Accepts	Paid - Operational Cause
04-03-2022	DEN	Paid - Operational Cause	Accepts	Paid - Operational Cause
04-04-2022	DEN	Paid - Operational Cause	Accepts	Non Paid - Operational Cause
04-04-2022	MCO	Paid - Operational Cause	Accepts	Paid - Operational Cause
04-03-2022	ATL	Paid - Operational Cause	Accepts	Paid - Operational Cause
04-07-2022	LAX	Non Paid - Nonoperational Cause	Accepts	Non Paid - Nonoperational Cause
04-07-2022	LAX	Non Paid - Nonoperational Cause	Accepts	Non Paid - Nonoperational Cause
04-03-2022	PHX	Paid - Operational Cause	Accepts	Paid - Operational Cause
04-03-2022	BWI	Paid - Operational Cause	Accepts	Paid - Operational Cause
04-08-2022	ATL	Paid - Operational Cause	Accepts	Paid - Operational Cause
04-03-2022	PHX	Paid - Operational Cause	Accepts	Paid - Operational Cause
04-03-2022	HOU	Paid - Operational Cause	Accepts	Paid - Operational Cause
04-09-2022	OAK	Non Paid - Nonoperational Cause	Accepts	Non Paid - Nonoperational Cause
04-08-2022	ATL	Paid - Operational Cause	Accepts	Paid - Operational Cause
04-03-2022	ATL	Paid - Operational Cause	Accepts	Paid - Operational Cause
04-08-2022	OAK	Paid - Operational Cause	Accepts	Paid - Operational Cause
04-03-2022	DEN	Paid - Operational Cause	Accepts	Paid - Operational Cause
04-03-2022	DEN	Paid - Operational Cause	Accepts	Paid - Operational Cause
04-03-2022	DEN	Paid - Operational Cause	Accepts	Paid - Operational Cause
04-03-2022	HOU	Paid - Operational Cause	Accepts	Paid - Operational Cause
04-03-2022	MDW		Accepts	

		Non Paid - Nonoperational Cause		Non Paid - Nonoperational Cause
04-03-2022	ATL	Paid - Operational Cause	Accepts	Paid - Operational Cause
04-03-2022	ATL	Paid - Operational Cause	Accepts	Paid - Operational Cause
04-03-2022	DEN	Paid - Operational Cause	Accepts	Paid - Operational Cause
04-03-2022	BWI	Paid - Operational Cause	Accepts	Paid - Operational Cause
04-03-2022	BWI	Paid - Operational Cause	Accepts	Paid - Operational Cause
04-03-2022	DEN	Paid - Operational Cause	Accepts	Paid - Operational Cause
04-03-2022	BWI	Paid - Operational Cause	Accepts	Paid - Operational Cause
03-23-2022	LAS	Non Paid - Nonoperational Cause	Accepts	Non Paid - Nonoperational Cause
03-21-2022	DEN	Non Paid - No Crew Member Report	Accepts	Non Paid - No Crew Member Report
03-19-2022	LAX	Paid - Operational Cause	Accepts	Paid - Operational Cause
03-29-2022	LAS	Paid - Operational Cause	Accepts	Paid - Operational Cause
03-23-2022	LAS	Non Paid - No Crew Member Report	Accepts	Non Paid - No Crew Member Report
03-26-2022	OAK	Non Paid - No Crew Member Report	Accepts	Non Paid - No Crew Member Report
03-24-2022	OAK	Non Paid - No Crew Member Report	Accepts	Non Paid - No Crew Member Report
03-22-2022	DEN	Paid - Operational Cause	Accepts	Paid - Operational Cause
03-21-2022	DAL	Paid - Operational Cause	Accepts	Paid - Operational Cause
03-26-2022	DEN	Non Paid - Nonoperational Cause	Accepts	Non Paid - Nonoperational Cause
03-25-2022	DEN	Non Paid - Nonoperational Cause	Accepts	Non Paid - Nonoperational Cause
03-23-2022	LAX	Paid - Operational Cause	Accepts	Paid - Operational Cause
03-21-2022	DEN		Accepts	

		Non Paid - Nonoperational Cause		Non Paid - Nonoperational Cause
03-22-2022	MDW	Non Paid - Nonoperational Cause	Accepts	Non Paid - Nonoperational Cause
03-20-2022	BWI	Non Paid - Nonoperational Cause	Accepts	Non Paid - Nonoperational Cause
03-13-2022	DEN	Non Paid - No Crew Member Report	Accepts	Non Paid - No Crew Member Report
03-13-2022	DEN	Non Paid - Nonoperational Cause	Accepts	Non Paid - Nonoperational Cause

Fatigue Reports received 2022 Year-to-Date:	185
Paid – Operational Causation Year-to-Date:	120
Non-Paid – Operational Causation Year-to-Date:	2
Non-Paid – Non-Operational Causation Year-to-Date:	36
Non-Paid – No Crew Member Report Year-to-Date:	23
No Decision Necessary - Informational Only Year-to-Date:	4
Fatigue Reports received all of 2021:	240
Fatigue Reports received all of 2020:	45
Fatigue Reports received all of 2019:	44
Fatigue Reports received for the life of the program:	329

Most Current Hot Aircraft Event Reporting

Hot Aircraft Overview 04.25.2022 - 05.01.2022

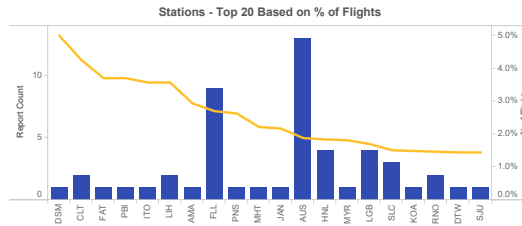
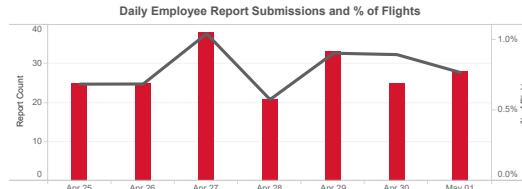
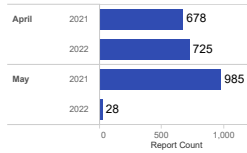
Hot AC Total by City



Reports by Type - 2 Week Lookback

	Hot AC Reports		% Difference	
Data Type	4/18/2022	4/25/2022	4/18/2022	4/25/2022
ACARS	186	194		4.30%
IF SOPI		1		
Grand Total	186	195		4.84%

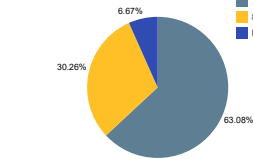
Year over Year Comparison



The percentages for the Top 20 Stations are based on the number of Hot AC Events reported on and the number of flights that departed from each city during the respective week.

Hot Aircraft by Fleet

Percent of total Hot AC Reports received



Fleet	Hot AC Reports	% of Flights**
700	123	0.89%
800	59	0.94%
MAX 8	13	1.45%

**Percent of Hot AC Events to Total Flights per Fleet
Please note: Fleet not available for every report

'Hot' Aircraft and Gates

Aircraft with four or more reports

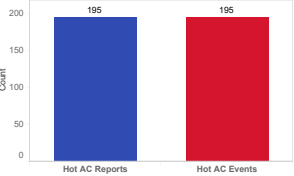
AC Number	
8302	6
235	4
443	4

Gates with three or more reports

Station	Gate
DAL	5
	3

Reports versus Events

Hot AC Reports are the total number of reports received. Hot AC Events are the unique number of Hot AC occurrences, taking into account multiple reports for the same event.

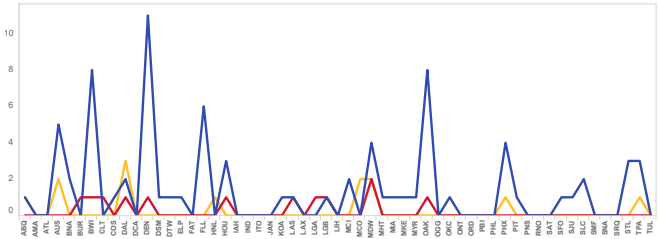


Ground Operations

As reported by the Pilot Group through ACARS messaging.

- Air Not Connected
- Ops Agent Not Present
- Ramp Agent Not Available

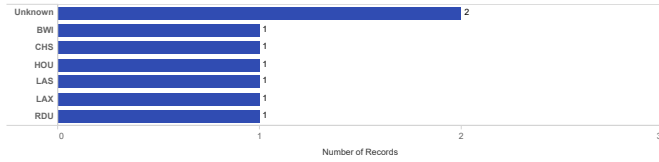
	4/18/2022	4/25/2022
% Air Not Connected	47.85%	40.72%
% Ops Agent Not Present	7.53%	6.19%
% Ramp Agent Not Available	10.22%	6.70%



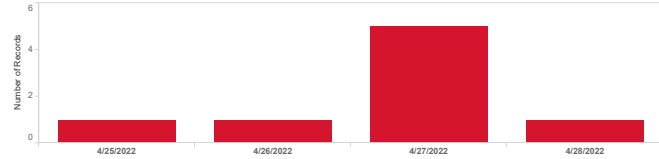
Good Job ACARS

If this section is left blank, it is intentional and means there were no "good" messages from the Pilots this week.

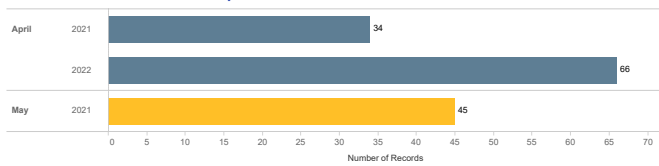
Customer Hot AC Complaints for the week of 04/25/22 to 05/01/22
Pax Complaints by Originating City



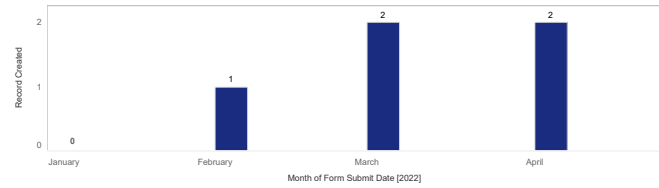
Pax Complaints by day



Year over Year Customer Complaints



Monthly Inflight LINK Report Submissions | 3 Month Lookback

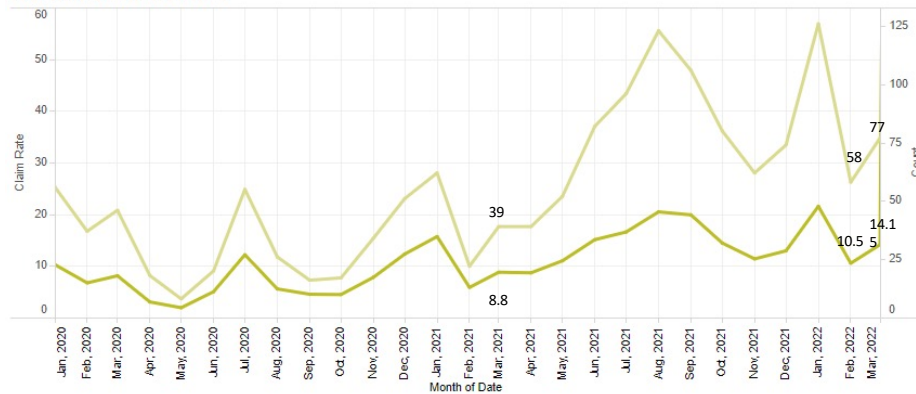


Page 3

Current Occupational Injury Data:

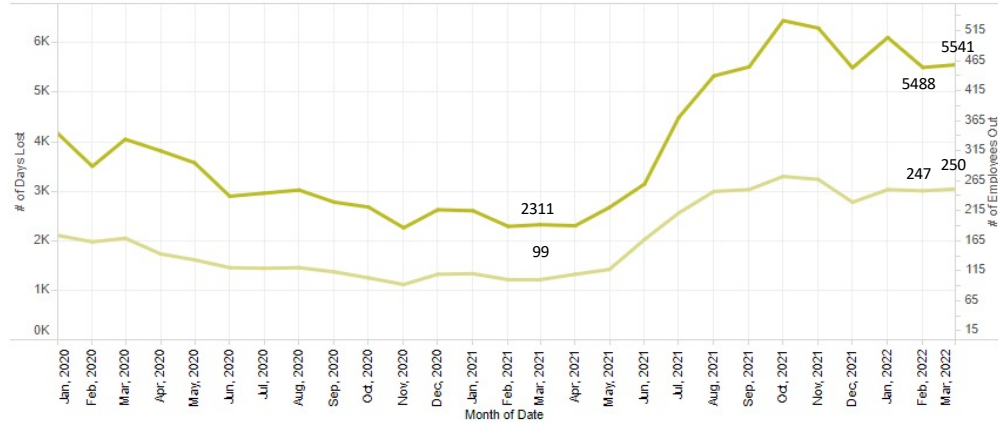
LTCR

Lost Time Claims with Rate



Lost Workdays

Lost Workdays with Number of Employees Out



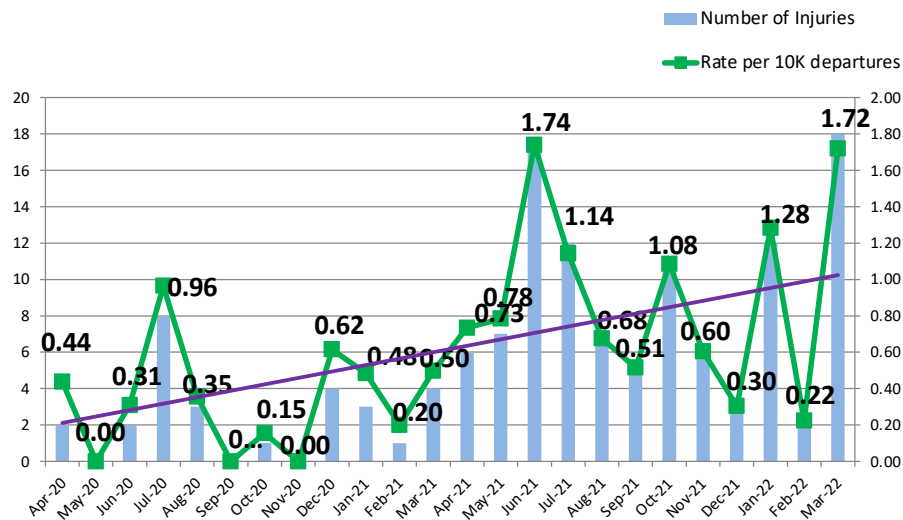
OSHA Recordable (Inflight)

	Date_of_Loss__c / OSHA Recordable					
	2020		2021		2022	
	Non-OSHA	OSHA	Non-OSHA	OSHA	Non-OSHA	OSHA
January	84	52	36	64	59	116
February	77	39	29	25	65	60
March	100	33	44	37	75	79
April	29	11	50	37	98	70
May	8	10	51	55		
June	42	21	74	77		
July	40	48	70	94		
August	36	27	82	118		
September	31	19	70	93		
October	28	15	72	81		
November	32	33	52	64		
December	30	51	41	80		

Cause (Inflight-Top 10)

Cause General	2020	2021	2022
Struck by/Against	175	336	149
Slip/Trip/Fall	130	269	105
Other	170	223	90
Carrying/Lifting	66	171	58
Pushing/Pulling	50	90	50
Collision	27	27	16
Caught In/Between	15	43	8
Contact with object	29	27	10
Weather	16	24	24
Strain	14	30	8

Flight Attendant Turbulence Injuries



Blue bars are the number of injuries (medical or lost time in the workers comp system)
 Green line is rate per 10K departures
 Purple line is the trend line on the rate per 10K departures.
 For March 2022 – 18 FA turbulence injuries, all on long haul flights (>250NM). None NTSB reportable.

Comparing to the prior month: in February there were 2 injuries and a rate of .22 per 10K departures, compared with the 18 injuries and a rate of 1.72 in March.

Looking further back over the past few years, comparing month of March only

2021 – 4, 0.50

2020 – 13, 1.31

2019 – 22, 1.87

2018 – 12, 1.02

So, the number and rate this month is high but did see slightly higher numbers in March 2019.
 Over the last 24 months, as you can see the purple trend line, continue to see an upward track.

OSHA 300 Log Email Distribution to DEBM's – Will distribute upon receipt

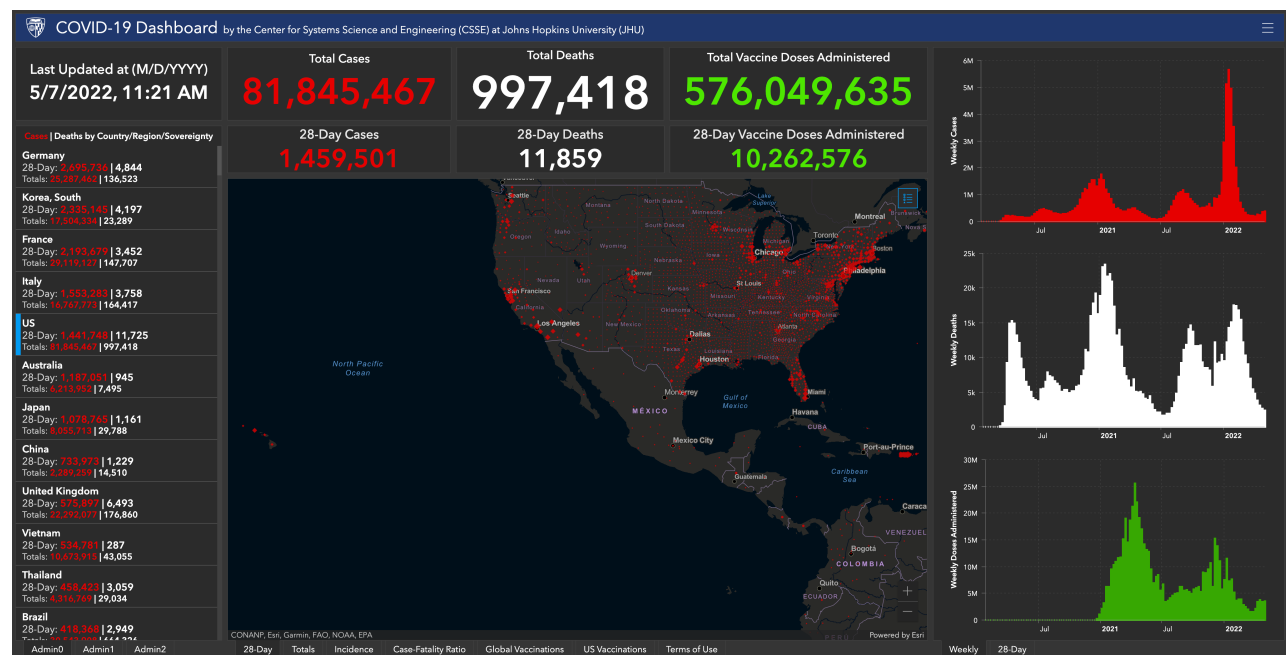
Open Discussion Items:

- SWAU approved to develop and implement Advanced Qualification Program (AQP) for Inflight Ops
- Marked drop in ENS activity concerning unruly passenger behavior/non-compliance

Coronavirus Update:

Current COVID-19 U.S. Stats as of 07MAY22:

Case Mortality Rate: 1.2% or 302.71 per 100,000



Scheduled and Standing Meetings:

- April 7, 14, 21,28, May 5, 12, 19, 26, 2022 – Safety and Regulatory Compliance Teams Meeting with Steve Murtoff, Tom Raffalski and Dominick Renteria
- April 6, 27, May 4, 2022 – Top 5 Catch-up Teleconference
- April 11 - 14, 2022 - Executive Board Strategic Planning, Washington, DC
- May 9 - 11, 2022 - Executive Boards
- April 28, May 26, 2022 – Health and Safety Coordination (HASC) Teleconference with Inflight Safety and Regulatory Compliance and Corporate Safety Risk Management
- April 25 - 28, 2022 – Spring ASAP Cabin InfoShare (Cabin Section Co-Chair)
- May 2, 2022 – NT Briefing on Inflight Advance Qualification Program (AQP)