



The Union of
Southwest Airlines Flight Attendants
TWU LOCAL 556

8787 N. Stemmons Frwy.
Suite 600
Dallas, TX 75247
Phone: 800-969-7932
Fax: 214-357-9870
www.twu556.org

**TWU Local 556
First Membership Meeting
February 8, 2022
Synopsis**

February 8, 2022

All Bases

This Meeting was held via Zoom

TWU Local 556 President Lyn Montgomery called the first session of the Meeting to order at 1202 Central. Lyn Montgomery served as the Chairperson. Ashley Breuer served as the Recording Secretary.

The **Pledge of Allegiance** by all Members.

The **TWU Membership Pledge** was read by Michael Massoni.

Lyn Montgomery acknowledged all Executive Board Members and Committee Chairpersons present.

Lyn Montgomery welcomed everyone to the TWU Local 556 First Membership Meeting of 2022. Due to the COVID-19 restrictions in place by federal, state, and local governments, this Meeting is being held virtually. Robert's Rules of Order has a process for conducting virtual meetings. These Meetings are considered private and should not be photographed, videotaped, or otherwise recorded. Documents were made available via the registration link and in the Members Only section of the website. Your membership status has been verified to attend this Meeting. Lyn went on to explain how the Meeting would be conducted.

Minutes

Ashley Breuer presented the **Third Membership Meeting of 2021 Minutes** for approval. The minutes were entered as presented.

Financial Report

Melissa Leyva submitted the TWU Local 556 Financial Report for review and answered a Member's question.

General Union Business

President's Report

Lyn Montgomery provided a President's Report.

Michael Massoni chaired the meeting and provided an update regarding service procedures on ultra short-haul flights.

Lyn Montgomery chaired the Meeting.

Lyn Montgomery provided a President's Report (cont.)

Corliss King chaired the Meeting and provided an update regarding the Vote of No Confidence letter sent to Southwest Airlines VP of Flight Operations Bob Waltz, Crew Resource Management (CRM), and workforce professionalism.

Lyn Montgomery chaired the Meeting.

Lyn Montgomery provided a President's Report (cont.) and answered Member questions.

Lyn Montgomery recessed the Meeting for a break at 1354.

The Meeting reconvened at 1412.

Lyn Montgomery answered Member questions (cont.).

Negotiating Committee Report

The Negotiating Committee provided an update regarding discussions with the Company and answered Member questions.

Grievance Committee Report

Brandon Hillhouse provided a Grievance Report and answered Member questions.

- COVID-19 Grievances:
Lyn Montgomery, Brandon Hillhouse, Kristen Louck, and Gayle Middleton met with SWA Labor Management on February 1, 2022, to discuss all our COVID-19 related Group Grievances.

We had good discussions and hope to see a resolution on several in the next few weeks.

- Grievance Numbers:
 - 231 total grievances:
 - 26 terminations
 - 38 group grievances

- 25 non-term disciplinary
 - 60 Attendance
 - 82 individual contract
- Total Contract Grievances on file: 120
- Total Discipline Grievances on file: 111
- Settled and Withdrawn Report:
In January, thirty-five grievances were settled; of those fourteen were settled at the Step 2 level, fifteen while preparing for Executive Board review, four at the SWA Preliminary decision stage, and two at a grievance monthly Labor meeting. Thirty-three grievances were withdrawn without prejudice, four grievances expired, and one FA released the Union to proceed on their own.

Of the sixty Attendance grievances, twenty-five are No-Shows, five Unable to Contact, fifteen Failure to Report, ten Sick Leave 1, three No-Show Training, one SLA, and one SL.

The twenty-five non-term disciplinary grievances consist of fifteen written warnings, three final written warnings, six thirty-day suspensions, and one under the “other” category.

- Fact-Finding Meetings:
Forty-three fact-finding meetings were held in the bases, in January 2022. We are continuing to see a lot of meetings for Termination level points.
- Chat App:
2,264 chat app messages were received in the month of January.

Lyn Montgomery recessed the Meeting for a break at 1705.

The Meeting reconvened at 1715.

Base Reports

Dallas (DAL) Base Report:

Domicile Executive Board Member Kristie Scarbrough provided a base update.

- Stay informed during weather-related events on Dallas (DAL) Union Connection.
- Fact-Finding Meetings on the rise concerning Unprofessional Conduct.
- Reminder: CJ’s Celebration of Life registration is for February 11, 2022.

Moment of Silence

A moment of silence was observed in honor of TWU Local 556 Member CJ Bostic.

Denver (DEN) Base Report:

Domicile Executive Board Member Jamie Simpson provided a base update.

- The lounge is moving at the end of March.
- I am working with the CO AFL-CIO on a workers comp bill that is on the floor right now to extend the time to file a workers comp claim to 14 days and I will be reaching out for help with this.

Los Angeles (LAX) Base Report:

Domicile Executive Board Member Mark Torrez provided a base update.

New Business

In response to a Member's question, there was discussion regarding Zoom Membership Meetings.

In response to a Member's question, there was discussion regarding Committee on Political Education (COPE) Participation and use of Professional Standards (PS).

In response to a Member's question, there was discussion regarding onboard alcohol service.

In response to a Member's question, there was more discussion regarding hybrid Membership Meetings and the Federal Mask Mandate.

In response to a Member's question, there was discussion regarding the December 2021 Executive Board Minutes.

In response to a Member's question, there was discussion regarding Social Media Postings.

In response to a Member's question, there was more discussion regarding the Federal Mask Mandate.

In response to a Member's question, there was more discussion regarding ultra short-haul flights and onboard alcohol service.

In response to a Member's question, there was more discussion regarding in-person and virtual Membership Meetings.

In response to a Member's question, there was more discussion regarding securing the cabin during initial descent and mileage vs. time in regards to service procedures.

In response to a Member's question, there was discussion regarding Union support.

In response to a Member's question, there was discussion regarding drink coupons.

In response to a Member's question, there was more discussion regarding Membership Meetings.

In response to a Member's question, there was more discussion regarding service procedures.

Donna Montalbano made a **motion (1)** to adjourn. LaShaye Hutchinson **seconded** the motion. Those Members present at the Meeting voted on the motion on the floor by show of hands:

Yea - 63 Nay - 74

The motion **failed**.

Lyn Montgomery recessed the Meeting for a break at 1824.

The Meeting reconvened at 1835.

Peggy Flynn made a **motion (2)**. Julie Steward **seconded** the motion. In order to ensure that the internal affairs of Local 556 not be made known to those outside the Union (in conformity with the TWU Constitution), the substance of the motion has been redacted from these minutes.

In response to a Member's question, there was discussion regarding New Hire Training.

In response to a Member's question, there was discussion regarding Membership Meeting Motions.

Lyn Montgomery adjourned the First Membership Meeting of 2022 at 1846 Central.

To the best of my knowledge, these Minutes are an accurate account of these proceedings.



Ashley Breuer
TWU Local 556 Recording Secretary