



The Union of  
Southwest Airlines Flight Attendants  
**TWU LOCAL 556**

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# SEPTEMBER 2022 OFFICERS REPORTS

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| <b>Report From:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>BMAL</b> |
| <b>Submitted Report:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |             |
| <p>During the month of August, I attended the Executive Board Road Shows August 9 - 11. During those 3 days, I traveled to a few of our overnight cities to meet &amp; greet with our Members in those cities. I attended the Executive Board Meeting and the EB weekly catch up call. I attended GRC, assisted Grievance Chair Gayle Middleton with not to proceed calls. I submitted the 2022 - 2023 BMAL budgets. On August 23, 25 &amp; 26 I filled in for Alice Watkins scheduling fact finding and step 2 meetings.</p> |             |

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| <b>Report From:</b>                                                                                                                                                                                                                                                                                                                                                | <b>BMAL</b> |
| <b>Submitted Report:</b>                                                                                                                                                                                                                                                                                                                                           |             |
| <p><b>BMAL Kristen Loucks August Report</b></p> <p><b>8/3 - EB Special Meeting</b><br/> <b>8/9-11 - NT/MobOrg Roadshow</b><br/> <b>8/16-17 EB Meeting</b></p> <p><b>Pairings Flown:</b><br/> <b>8/4 - LA6K</b><br/> <b>8/13 - LA9T</b><br/> <b>8/14 - LA13</b><br/> <b>8/20 - LA9T</b><br/> <b>8/23 - LAE3</b><br/> <b>8/25 - LAFF</b><br/> <b>8/30 - LAHB</b></p> |             |

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| <b>Report From:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <b>BMAL</b> |
| <b>Submitted Report:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |             |
| <p style="text-align: center;"><u>Officer Report September 2022 E.B.</u><br/> <u>Gayle Ross Middleton: Board Member at Large</u></p> <ul style="list-style-type: none"> <li>• During August, Gayle continued her work as Grievance Chairperson for TWU Local 556: including meetings with Base Operations, Scheduling, FADAP, Office Manager, weekly BOAT meetings, Reschedule, Research &amp; Analysis, numerous special committees, and the Grievance Team.</li> <li>• August 1<sup>st</sup> Gayle met with the Safety team to discuss ASAP protocols and worked with Jamie Simpson, Patricia Boland, Brandon Hillhouse, and Ann Claire Crawford on the CO Leave issues including the lawsuit.</li> <li>• August 2<sup>nd</sup> and 3<sup>rd</sup> Gayle was involved in a Step 2 prep and meeting with Gary Sanislo. Also, on August 3<sup>rd</sup> she attended the virtual EB Special Meeting, and a Uniform &amp; New hire mtg with SWA Management, Danny Modelo, and Jamaul Peacock.</li> <li>• August 8<sup>th</sup> Gayle met with Marcy Vinyard, Alice Watkins, and the Shop Steward Committee Chairs.</li> <li>• August 12<sup>th</sup> was a busy day involving preparing for an arbitration.</li> <li>• On August 15<sup>th</sup>, Gayle led the Grievance Review Committee meeting. She also attended the Executive Board monthly meeting August 16<sup>th</sup> and 17<sup>th</sup>, 2022.</li> <li>• On August 19<sup>th</sup>, Gayle and Corliss King met with Elizabeth Bryant and Crystal Graves to discuss Employee Relations protocols and procedures.</li> <li>• Gayle and Kay Hogan contacted the Not to Proceeds and Gayle assisted FADAP on August 22<sup>nd</sup>.</li> <li>• Gayle, Lyn Montgomery, Brandon Hillhouse, and Lauren Childs met with SWA Labor to discuss the outstanding COVID-19 Group Grievances on the 23<sup>rd</sup> of August.</li> <li>• August 24<sup>th</sup> Gayle attended the Ex Board weekly touch base meeting and met with legal counsel to discuss grievance issues.</li> <li>• Marcy Vinyard, Gayle Middleton, Melissa Leyva, and Juanita Strangler met to discuss the Grievance Budget for the upcoming fiscal year on August 25<sup>th</sup>.</li> <li>• Gayle, Marcy Vinyard, Barbara Fitzhugh, and Lisa Le assisted the Shop Steward Committee Chairs in a training session for an upcoming virtual trial on the 26<sup>th</sup> of August.</li> <li>• The monthly Grievance meeting with SWA Labor was held August 30, 2022.</li> <li>• Gayle attended the Ex Board weekly touch base meeting on August 31<sup>st</sup>, met with the FADAP Chairs, and participated in an arbitration prep.</li> <li>• Weekly meetings with Grievance Leaders and Grievance Team. Also, meetings with President Lyn Montgomery.</li> </ul> |             |

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| <b>Report From:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>BMAL</b> |
| <b>Submitted Report:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |             |
| <p align="center"><b>Renda V Hobbs-Marsh</b><br/> <b>Board Member at Large</b></p> <p>EOOC - August 1- 7, 2022</p> <p>August 9- 11 - TPA - DCA - Awesome " Make it Right " Road Show</p> <p>August 16-18, 2022 - Attended TWU 556 Executive Board</p> <p>August 18, 2022 - Dallas AFL- CIO Central Labor Council Executive Board Meeting</p> <p>August 18, 2022 - Dallas AFL- CIO Central Labor Council Affiliate Delegate Member Meeting</p> <p><b>Grievance Staff duties</b> - Monday - Friday</p> <p>TWU 556 Call Center</p> <p>Weekly Wednesday Staff Meeting</p> <p>Additional duties as assigned</p> <p>Discipline / Contract Research for Step 2 Hearings</p> <p>Packet Construction for EB presentations</p> <p>Prep for Step 2 Hearings and EB Hearings</p> |             |

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| <b>Report From:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <b>BMAL</b> |
| <b>Submitted Report:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |             |
| <p>Officer Report for September 2022 — Charla Miller, Board Member at Large</p> <ul style="list-style-type: none"> <li>• Assisted the Flight Attendant Drug and Alcohol Program (FADAP) Committee Chairperson as needed: multiple ongoing projects, budget, operational issues, and planning.</li> <li>• Assisted the Grievance Team with phone and chat coverage.</li> <li>• Attended Executive Board monthly meetings and weekly catch up meetings.</li> <li>• Provided labor news, industry news, and systemwide hot topic briefs to President Lyn, and assisted in special projects and tasks, as assigned.</li> <li>• Assisted Members via phone calls, texts, and emails.</li> </ul> |             |

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| <b>Report From:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <b>DEBM - ATL</b> |
| <b>Submitted Report:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                   |
| <p><b><u>Atlanta Domicile Executive Board Member Report</u></b></p> <p>August 2022</p> <p><b>Executive Board</b></p> <ul style="list-style-type: none"> <li>• Executive Board Special Meeting (virtual) – August 3<sup>rd</sup></li> <li>• Roadshow Leader conference call – August 3<sup>rd</sup></li> <li>• Scholarship Committee conference call – August 8<sup>th</sup></li> <li>• Roadshow – Member meet and greet TPA – August 9<sup>th</sup></li> <li>• Roadshow – Member meet and greet DCA – August 10<sup>th</sup></li> <li>• Attended Grievance Review – August 15<sup>th</sup></li> <li>• Attended New Hire Dinner – August 15<sup>th</sup></li> <li>• Executive Board Meeting in Dallas – August 16<sup>th</sup> – 17<sup>th</sup></li> <li>• Emergency Officer on Call – August 29<sup>th</sup> – September 4<sup>th</sup></li> <li>• FLOC conference call with International representative – August 30<sup>th</sup></li> </ul> <p><b>Domicile Executive Board Member</b></p> <ul style="list-style-type: none"> <li>• Meeting (virtual) with Base Leadership, Chief Pilot and SWAPA Representative – August 19<sup>th</sup></li> <li>• DEBM meeting – August 22<sup>nd</sup></li> <li>• Meeting with Base Leadership – August 23<sup>rd</sup></li> </ul> <p><b>Fact Findings/Step II – 3/6</b></p> <p><b>Pairings Flown</b></p> <ul style="list-style-type: none"> <li>• AS17 – August 1<sup>st</sup></li> <li>• AA4Z – August 6<sup>th</sup></li> <li>• AA2P – August 24<sup>th</sup></li> <li>• AA2P – August 31<sup>st</sup></li> </ul> |                   |

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| <b>Report From:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>DEBM - BWI</b> |
| <b>Submitted Report:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                   |
| <p><b><u>Baltimore Domicile Executive Board Member Report</u></b></p> <p>August 2022</p> <p><b>Executive Board</b></p> <ul style="list-style-type: none"> <li>• Attended Executive Board Meeting (Dallas) – 8/15 – 8/18</li> <li>• Attended Executive Board Meeting (Virtual) – 8/3</li> <li>• Emergency Officer on Call (EOOC) – 8/8 – 8/14</li> <li>• Executive Board Road Show – 8/9 – 8/11</li> <li>• Executive Board Touch Point (Every Wed)</li> <li>• DEBM Budget Process</li> <li>• Met with FADAP/CISM/Professional Standards about Salesforce Community</li> </ul> <p><b>Domicile Executive Board Member</b></p> <p>Met with BWI Management (Topics Discussed)</p> <ul style="list-style-type: none"> <li>• Topics that BWI Members have brought to my concerns.</li> <li>• Current FF/Step #2 meeting procedure changes</li> <li>• Update on BOAT meetings</li> <li>• Concerns with BWI Parking Safety</li> <li>• Waiting List for Parking Decal</li> <li>• Overall State of Flight Attendants</li> </ul> <p>Baltimore Glass Case</p> <ul style="list-style-type: none"> <li>• COPE Poster</li> <li>• Hispanic Heritage Month</li> </ul> <p><b>Fact Finding/Step #2 Meetings – August</b></p> <ul style="list-style-type: none"> <li>• Fact Finding – 6</li> <li>• Step #2 – 7</li> </ul> |                   |

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| <b>Report From:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>DEBM - DAL</b> |
| <b>Submitted Report:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                   |
| <p>Kristie attended a virtual meeting with the EB on 8/3. She participated in the "Road Show" mobilization in Austin and Sacramento 8/9-11. She met with the GRC 8/15 and attended monthly board meetings on 8/16-17. Kristie kept the base updated with union and base news using Dallas Union Connection. She appointed shop steward Joy Bassinger as her point person for the upcoming informational picket in September. Joy met with officials at Dallas Love Field to go over picket rules and expectations. Kristie was unable to attend due to contracting Covid.</p> <p>Kristie contacted flight attendants involved in 2 emergency situations during August. She communicated with the crew and CISM.</p> |                   |



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| <b>Report From:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>DEBM - DEN</b> |
| <b>Submitted Report:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                   |
| <p>August DEN BEBM Report</p> <ul style="list-style-type: none"> <li>• 1st Healthy Families and Workplace Act meeting with legal, Gayle Middleton, Ann Clair Crawford and Brandon Hillhouse</li> <li>• 3rd Executive Board Special meeting (virtual)</li> <li>• 5th Colorado AFL-CIO Legislative Committee</li> <li>• 9-11th Executive Board roadshow</li> <li>• 12th Debrief for phone banks</li> <li>• 15th Grievance Review Committee</li> <li>• 15th New Hire Dinner</li> <li>• 15-21st Emergency Officer On Call</li> <li>• 16-17th Executive Board Meeting (In person)</li> <li>• 19th Colorado AFL-CIO Legislative Committee</li> <li>• 22nd DEBM Roundup Meeting</li> <li>• 23rd Lounge Education with Chris Albert and Morgan Vincent</li> <li>• 24th Executive Board Touchbase (Virtual)</li> <li>• 30th TWU AZ/CO/NV State Conference (Virtual)</li> </ul> <p>Jamie kept the glass case up to date, along with the red racks. Jamie trained on Salesforce to prepare to file grievances for the Healthy Families Workplace Act and spent a significant amount of time preparing an outlined email of members rights under the law and prepared for the HFWA hearing. Jamie interviewed witnesses willing to testify and coordinated with legal counsel from the CDLE to prepare for the hearing. Jamie represented members in their Fact Findings and met with management throughout the month. Jamie would like to thank Gayle Middleton, Amanda Gauger, Ann Clair Crawford and Brandon Hillhouse for their help with the HFWA. Jamie would also like to thank Jenn Shaddock-Lewis and Alex Jeffers who have been assisting preparations for the picket.</p> |                   |

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| <b>Report From:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>DEBM - HOU</b> |
| <b>Submitted Report:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                   |
| <p>On August 3 David attended a special meeting of the Executive Board via Zoom. David reports he participated in a conference call regarding the satellite bases and a conference call with the DEBM's on August 22. David participated in the Executive Board touch base meetings on August 24 and 31 and September 7. David attended a conference call with grievance leaders on September 7 as well. David conducted a lounge mobilization for the NT on September 8. David had several meetings with Houston Base Manager Julie Gallagher and both agreed to meet at least monthly to discuss base issues. David remained in constant contact with the Executive Board and Houston Inflight Management.</p> |                   |

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| <b>Report From:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>DEBM - LAS</b> |
| <b>Submitted Report:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                   |
| <p>Bryan Orozco reported that Addie Crisp, Maria Teresa Hank and himself attended the NV state AFL-CIO convention. He participated in the DEBM round up and EB Wednesdays round up. He was also on the two Zooms on September 8 and 9. Updated the LAS union glass case. He conducted airport lounge/airport MOBs on the 6th and 8th to promote the picket on September 27th. He reached out to all Shop Stewards to join the MOBs and the picket. He met with base manager Brandon Durbin. He returned calls and emails. He worked a 3 day assignment.</p> |                   |

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| <b>Report From:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>DEBM - LAX</b> |
| <b>Submitted Report:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                   |
| <p><b><u>Los Angeles Domicile Executive Board Member Report</u></b></p> <p>September 2022</p> <p>Mark reported that he continues to be available to the membership and available in the base. He would like to thank Shop Steward Shelly Lefebvre for assisting him at the end of August with his DEBM duties. Further, he would like to thank Shop Stewards Jamaul Peacock, Paige Spence, Della Saucier, Genesis Davoy, Sabina Zajac, and Denese Deeley for coming together and helping assist with a member in need. He assisted LAX members with many issues including but not limited to:</p> <ul style="list-style-type: none"> <li>• LSCK days</li> <li>• SB 114 CA Supplemental Paid Sick Leave (Covid-19)</li> <li>• Safety Reporting</li> <li>• New Hire LOA</li> <li>• Scheduling/Bidding/Reserve</li> <li>• New Parking administration vendor.</li> <li>• LAX Safety Concerns (unauthorized people in the airport).</li> </ul> <p><b>Executive Board</b></p> <ul style="list-style-type: none"> <li>• Attended Executive Board Meeting 08/15-08/17</li> <li>• LODO Meeting 08/18</li> <li>• Scheduling Committee Meeting 08/18</li> <li>• Arbitration Prep Meeting 08/18</li> <li>• New Hire LOA Meeting 08/19</li> <li>• Arbitration Prep Legal Meeting 08/22</li> <li>• EB Update 08/24</li> <li>• Ops Update Meeting with SWA 08/24</li> <li>• Scheduling Lounge Mobilization 08/24</li> <li>• EB Update 09/07</li> <li>• BOA Prep 09/07</li> <li>• Arbitration Prep 09/07</li> <li>• NT Picket Prep 09/08</li> <li>• Scheduling Committee DPOS Training 09/09</li> <li>• VR Line Writing 09/10</li> </ul> <p>Finally, Mark assisted Scheduling Committee Chairperson Xander Ricker with identifying multiple areas to address with SWA that need follow up.</p> <p><b>Domicile Executive Board Member</b></p> <ul style="list-style-type: none"> <li>• DEBM Meeting 08/22</li> </ul> |                   |

- LAX Lounge Mobilization 08/24
- Met with LAX management on multiple occasions
- Bulletin Board Update
- Glass Case Update
- Red Rack Update
- Storage Organization

**Fact Finding/Step #2 Meetings**

- Step II Meeting 08/19

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| Report From:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | DEBM - MCO |
| Submitted Report:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |            |
| <p><b>DEBM / Executive Board - Drew Shy reports:</b></p> <ul style="list-style-type: none"> <li>• Meet with MCO Base Manager Val Feijhoo</li> <li>• Address Member concerns and issues</li> <li>• Assist Members via phone and text, contract and IROP issues</li> <li>• Red Rack / Glass Case - updated information and repurpose from magazine holder to information station</li> <li>• Coordinate and assist in picket planning for Orlando.</li> <li>• Schedule and plan multiple lounge mobilizations for the picket awareness campaign</li> <li>• August 1, 2022, Video conference with GT and Saftey</li> <li>• August 1, 2022, Video with Shop Stewards Patrick Palidono and Sandi Voyik, lounge mobilization planning</li> <li>• August 3, Special Executive Board Zoom meeting</li> <li>• August 4 Assault Won't Fly Zoom Update</li> <li>• August 4, Assault Won't Fly Video meeting with International and Allegiant</li> <li>• August 9-11 DEBM Road Show LGA/BNB</li> <li>• August 15 COPE Conference Call</li> <li>• August 15 Grievance Review</li> <li>• August 15 - attend New Hire Dinner in Dallas</li> <li>• August 16-17 Executive Board Meeting - DAL - in person</li> <li>• August 18-20 Pride At Work Convention - MSP <ul style="list-style-type: none"> <li>◦ Start plan for Central Florida Pride At Work Chapter</li> </ul> </li> <li>• August 22 DEBM Monthly Round-Up Video Call</li> <li>• August 22 Satellite Base Video Call - in attendance, Lyn Montgomery, Denny Sebesta, Liz Howayeck, David Jackson, and Alexander Ricker.</li> <li>• August 22-28 Emergency Officer On Call</li> <li>• August 24, Assault Won't Fly Airport Campaign, airport day of awareness - Drew Shy organized and hosted the event, with Thom McDaniel from TWU International, Gisela Alvarez and Claudio Adams from TWU Local 556, Tyesha Best from TWU Local 579 (JetBlue), and Raychel Armstrong from TWU Local 577 (Allegiant), media coverage included local news outlets, and Congressman Darren Soto attended to provide support.</li> </ul> |            |

- August 28. Scheduling Committee Base Visit - Alexander Ricker (committee chairperson) and Patrick Paladino (committee member)
- Drew would like to thank MCO Flight Attendant Ricky Marchand for attending the Pride at Work Convention.
- Coordinate and assist in picket planning for Orlando.

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| <b>Report From:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>DEBM - MDW</b> |
| <b>Submitted Report:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                   |
| <p>Donna reports she has represented Members in Fact-Finding and Step 2 meetings. Donna has been in contact with Shop Stewards concerning various cases and met with local Management to discuss issues of the Chicago Base and Member issues. Donna has assisted in answering phones with the Grievance Team during the month. Donna has been available to Members by phone, text, and email. Donna participated in the Unity Event with the SWA Pilots and leadership, which was very productive. Donna has spent time in the lounge and has also conducted two lounge mobilizations surrounding the Make it Right Campaign and upcoming picketing event for the Negotiating team, which was well received by Flight Attendants. Donna attended the Executive Board Meeting in August, the August 3 special Executive Board Meeting, as well as one update meeting with President Lyn Montgomery.</p> |                   |

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| <b>Report From:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>DEBM - OAK</b> |
| <b>Submitted Report:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                   |
| <p>Josh attended the August Executive Board Meeting. Josh spent time in the lounge promoting the upcoming picket and talking to Members about the importance of attending. Josh cleaned up and added items to the red rack in the lounge. Josh would like to congratulate Shop Steward Sam Wilkins for being elected as Chair of the TWU California State Conference. Josh would also like to thank Shop Steward Matt Hettich for his long service as the previous California State Conference Chair person.</p> |                   |

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| <b>Report From:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>DEBM - PHX</b> |
| <b>Submitted Report:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                   |
| <p><u>August 2022</u></p> <ul style="list-style-type: none"> <li>• 8/16-8/17-August Executive Board Meeting</li> <li>• 8/19-Lounge Visit</li> <li>• 8/22-DEBM Conference Call</li> <li>• 8/24-EB Conference Call</li> <li>• 8/26-8/28-flew PA9B</li> <li>• 8/31-EB Conference Call</li> <li>• Fact-Finding Meeting</li> <li>• <u>September 2022</u>9/3-Wrote an E-Connection for September</li> <li>• 9/3-Lounge Visit</li> <li>• 9/5-Lounge Visit</li> <li>• 9/6-Lounge Visit</li> <li>• 9/9-Airport visit for repatriation of John Durr's ashes</li> <li>• 9/9-Review Grievances and Reports prior to September Executive Board Meeting</li> <li>• 9/10-Review Article 19 charges prior to September Executive Board Meeting</li> <li>• 9/12-Review GRC Recommendations/Reports/Financials/Write Base Report</li> </ul> <p>Continues to stay in touch with the Executive Board, Shop Stewards, and the Membership via phone, email, text, and social media</p> |                   |

| Report From:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | President |
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| Submitted Report:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |           |
| <ul style="list-style-type: none"> <li>• August 16, Lyn chaired day one of the Executive Board Meeting.</li> <li>• August 17, Lyn chaired day two of the Executive Board Meeting. During the meeting, Lyn established informal weekly Executive Board meetings to allow Board Members to update one another on current happenings. The meetings are not official board meetings where motions are made, but rather to foster improved communication amongst board members.</li> <li>• August 18, Lyn attended a Meeting with the Negotiating Team. The team is busy preparing for the picket and working on materials to present at mediation. Lyn hosted a meeting regarding the New Hire Agreement in attendance was Los Angeles Domicile Executive Board Member Mark Torrez.</li> <li>• August 20, Lyn participated in the TWU President's call where all the local TWU Presidents confer on recent events. Collectively, TWU represents over half of all employees at Southwest Airlines. Lyn appreciates the collaboration and continued brotherhood shown by these leaders.</li> <li>• August 22, Lyn organized and hosted a Meeting to discuss Satellite Base issues. In attendance at the meeting were the TWU Local 556 Negotiating Team Members Denny Sebesta and Liz Howayeck, Los Angeles Domicile Executive Board Member Mark Torrez, Scheduling Chair Alexander Ricker, Houston Domicile Executive Board Member David Jackson and Orlando Domicile Executive Board Member Drew Shy. The participants discussed the Company's recent action and tone towards the Satellite Base program. Later that day Lyn met with the Negotiating Team, David Kirtley Negotiating Committee Administrative Coordinator, Heather Kelly-Gray TWU Local 556 Member Organizer, the Gentry Agency, Recording Secretary Ashley Breuer, Board Member at Large Kay Hogan and Orlando Domicile Executive Board Member Drew Shy for the Weekly Roundup to discuss picket logistics. A Mobilization Coordination Meeting was organized by Negotiating Team Member Liz Howayeck; in attendance at the meeting was Lyn, David Kirtley Negotiating Committee Administrative Coordinator, Heather Kelly-Gray TWU Local 556 Member Organizer, the Gentry Agency, Board Member at Large Kay Hogan and the TWU Local 556 Negotiating Team. Lyn attended a meeting at Southwest Airlines Headquarters alongside 1st Vice President Michael Massoni and Safety Vice-Chair Jannah Dalak. In attendance at the meeting from Southwest Airlines was Executive Vice President of Daily Operations Alan Kasher, Vice President of Inflight Sonia Lacore, Executive Vice President of Chief Legal and Regulatory Officer Mark Shaw, Senior Vice President of Governmental Affairs and Real Estate Jason Van Eaton, Vice President of Labor Relations Adam Carlisle and Associate General Counsel Kerrie Forbes. The purpose of the meeting was to discuss the logistic of enacting the California Meal and Rest Break provisions required by law.</li> <li>• August 23, Lyn attended a meeting with TWU Grievance Leaders and Southwest Airlines Labor Leaders to discuss pending Covid-19 Group Grievances. The union brought forth solutions to the COVID-19 grievances. President Montgomery reiterated that these grievances need to be resolved. She is hopeful that Management will do the right thing by settling these issues promptly.</li> </ul> |           |



- August 24, Lyn hosted the Top 5 Weekly Catch-up Meeting. Lyn also hosted the Executive Board Touch Base Virtual Meeting alongside other Members of the Executive Board. Later that day Lyn attended a Grievance Discussion with TWU Grievance Chair and Board Member at Large Gayle Ross Middleton, Grievance Team Member Barbara Fitzhugh, Grievance and Discipline Coordinator Marcy Vinyard and TWU International Legal Counsel Dennis Engel.
- August 25, Lyn attended 2022 Recurrent Training.
- August 26, Lyn organized and attended a meeting alongside Tech Services Chairperson Drew Kennedy, David Kirtley Negotiating Committee Administrative Coordinator, Board Member at Large Kay Hogan, the Gentry Agency, the TWU Local 556 Negotiating Team and TWU Local 513 2nd Vice President Brian Parker. Brother Parker shared his insight and experience on hosting a successful picket. Lyn wants to thank Brian for his time.
- August 29, Lyn attended a Negotiating Team pre-brief preparation meeting with the TWU Local 556 Negotiating Team, TWU International Vice President Thom McDaniel, Financial Advisor Dan Akins, TWU International Legal Counsel Dennis Engel and the Gentry Agency. Later that day Lyn led the joint negotiating session with Southwest Airlines Management and the TWU Local 556 Negotiating Committee, also in attendance was TWU Legal Counsel Denis Engel, Financial Analyst Dan Akins and International Vice President Thom McDaniel.
- August 30, Lyn attended a Negotiating Team pre-brief preparation meeting with the TWU Local 556 Negotiating Team, TWU International Vice President Thom McDaniel, Financial Advisor Dan Akins, TWU International Legal Counsel Dennis Engel and the Gentry Agency. Later that day Lyn led day two of the joint negotiating session with Southwest Airlines Management and the TWU Local 556 Negotiating Committee, also in attendance was TWU Legal Counsel Denis Engel, Financial Analyst Dan Akins and International Vice President Thom McDaniel.
- August 31, Lyn traveled to New York's JFK airport to participate in the Assaults Won't Fly leafletting event with TWU Local 579 the union of Jet Blue Flight Attendants, and Members of TWU Local 577, the Union of Allegiant Airlines Flight Attendants. Lyn enjoyed combining forces with other TWU Flight Attendants. In addition, she had lunch with TWU International President John Samuelson to discuss the state of negotiations and other TWU matters. Lyn was interviewed LIVE on NEWSNATION to discuss assaults against Flight Attendants from New York.
- September 1, Lyn joined APFA President Julie Hedrick, International President AFA - CWA Sara Nelson for a contract action event for APFA. The parties coalesced to help strengthen our mobilizing strategies and skills to gain better contracts. Lyn enjoyed sharing her experiences and working together for collective goals of all Flight Attendants. She thanks President Hedrick for the invitation. She agreed to schedule a meeting, in the next few months or beginning of next year, with the APFA negotiating team, APFA leaders, TWU Local 556 negotiators, and leaders.
- September 2, Lyn met with the Negotiating Committee, David Kirtley Negotiating Committee Administrative Coordinator, Heather Kelly-Gray TWU Local 556 Member Organizer, and the Gentry Agency for the Weekly Roundup call to discuss picket and organizing plans.

- September 3, Lyn participated in the TWU President's call where all the local TWU Presidents confer on recent events. Collectively, TWU represents over half of all employees at Southwest Airlines.
- September 7, Lyn hosted the Top 5 Weekly Catch-up Meeting and the Executive Board Touch Base Virtual Meeting alongside other Members of the Executive Board. Lyn also met with the Negotiating Committee, David Kirtley Negotiating Committee Administrative Coordinator, Heather Kelly-Gray TWU Local 556 Member Organizer, Kay Hogan Board Member at Large, the Gentry Agency for the Weekly Roundup. Later that same day Lyn met again with the Negotiating Committee.
- September 8, Lyn attended a conference call regarding the SWA and TWU 556 Mediation. Lyn organized and hosted a conference call with picket leaders and Brian Parker of TWU Local 513 to discuss the upcoming informational picket to be held on September 27. Lyn and The Negotiating Committee prepared for the Member Zoom Meeting to provide information and answer questions regarding the upcoming picket event. Later in the day Lyn hosted a Zoom Meeting for Union Leaders regarding the informational picket. Lyn met with TWU International Legal Counsel Denis Engel, Grievance Chair Gayle Middleton and grievance staff members Brandon Hillhouse and Barbara Fitzhugh to discuss an outstanding grievance case.
- September 9, Lyn hosted the second Zoom Meeting for Leaders discussing the upcoming picket event. Lyn wants to thank TWU Local 556 Officers, Committee Chairs and Shop Stewards for their participation. Lyn hosted a pre-picket webinar alongside the Negotiating Committee for all Members of TWU Local 556. The webinar recording will be available for replay next week and will be sent to all Members.
- September 12, Lyn prepared for the September Executive Board Meeting. Lyn visited the Real News station and was interviewed by Jeff Crilley.

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| <b>Report From:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Recording Secretary</b> |
| <b>Submitted Report:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                            |
| <p><b>August 2022</b></p> <ul style="list-style-type: none"> <li>• Top 5 Call: <ul style="list-style-type: none"> <li>○ August 24, 2022</li> <li>○ August 31, 2022</li> </ul> </li> <li>• Executive Board Touch Base Call <ul style="list-style-type: none"> <li>○ August 24, 2022</li> <li>○ August 31, 2022</li> </ul> </li> <li>• Special Executive Board Meeting - August 3, 2022</li> <li>• Executive Board Meeting - August 16-17, 2022</li> <li>• August 8, 2022 - Assisted the Scholarship Committee with Zoom Webinar</li> <li>• August 15, 2022 - GRC</li> <li>• August 16, 2022 - Met with Legal Counsel</li> <li>• August 18, 2022 - Dallas AFL-CIO Delegate Meeting</li> <li>• August 22, 2022 - Met with NT, MOBORG, and Gentry</li> <li>• August 26, 2022 - Met with Legal Counsel and 1st Vice President Michael Massoni</li> <li>• August 29-31, 2022 - Met with Communications Co-Chairperson Drew Shy</li> <li>• August 30, 2022 - Met with CHRC to discuss 2023 Communications Events</li> <li>• July Executive Board Meeting - Closed out meeting (Minutes, Attendance report, voting record, Board and Committee Reports, etc.)</li> <li>• August Executive Board Meeting - Meeting Preparation (Draft minutes, agenda, scheduling, etc.)</li> <li>• Worked as Communications Co-Chairperson</li> <li>• 2022 3rd Membership Meeting - Meeting Preparation (Agenda, etc.)</li> <li>• Worked with Tech Services Chairperson Drew Kennedy to implement electronic EIOC Bidding and electronic check-in and verification for in-person Membership Meetings.</li> </ul> |                            |

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| <b>Report From:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Vice President - 1</b> |
| <b>Submitted Report:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                           |
| <p style="text-align: center;"><b>September 2022 1st Vice President Report</b></p> <ul style="list-style-type: none"> <li>• Tuesday, August 16, Michael attended day one of the September 2022 TWU Local 556 Executive Board Meeting.</li> <li>• Wednesday, August 17, Michael attended day two of the September 2022 TWU Local 556 Executive Board Meeting.</li> <li>• Thursday, August 18, Michael attended day three of the June 2022 TWU Local 556 Executive Board Meeting. Michael also attended the weekly Health and Safety Regulatory Meeting organized by Senior Director of Inflight Safety Regulatory Compliance &amp; Base Operations Steve Murtoff. In attendance was Senior Manager of Safety Standards and Regulatory Compliance Tom Raffalski, Safety Vice-Chair Jannah Dalak and Health Chair Michele Moore. Later that afternoon Michael held a debrief meeting with Health Chair Michele Moore and Safety Vice-Chair Jannah Dalak and then returned to Phoenix.</li> <li>• Monday, August 22, Michael attended a meeting at Southwest Airlines Headquarters alongside President Montgomery and Safety Vice-Chair Jannah Dalak. In attendance from Southwest Airlines was Executive Vice President of Daily Operations Alan Kasher, Vice President of Inflight Sonia Lacore, Executive Vice President of Chief Legal and Regulatory Officer Mark Shaw, Senior Vice President of Governmental Affairs and Real Estate Jason Van Eaton, Vice President of Labor Relations Adam Carlisle and Associate General Counsel Kerrie Forbes to discuss the California Meal Break and Rest Break Law.</li> <li>• Tuesday, August 23, Michael met with Member John Parrott and Safety Vice-Chair Jannah Dalak to discuss routine office operational issues.</li> <li>• Wednesday, August 24, Michael attended the Top 5 Weekly Catch-up Meeting. Michael also attended the Executive Board Touch Base Virtual Meeting alongside other Members of the Executive Board.</li> <li>• Thursday, August 25, Michael attended the weekly Health and Safety Regulatory Meeting organized by Senior Director</li> </ul> |                           |

of Inflight Safety Regulatory Compliance & Base Operations Steve Murtoff. In attendance was Senior Manager of Safety Standards and Regulatory Compliance Tom Raffalski, Safety Vice Chair Jannah Dalak and Health Chair Michele Moore. Later that afternoon Michael held a debrief meeting with Health Chair Michele Moore and Safety Vice-Chair Jannah Dalak.

- Friday, August 26, Michael attended a meeting with TWU International Legal Counsel Denis Engel and Recording Secretary Ashley Breuer to discuss new Executive Board business.
- Wednesday, August 31, Michael attended the Top 5 Weekly Catch-up Meeting. Michael also attended the Executive Board Touch Base Virtual Meeting alongside other Members of the Executive Board.
- Thursday, September 1, Michael attended the weekly Health and Safety Regulatory Meeting organized by Senior Director of Inflight Safety Regulatory Compliance & Base Operations Steve Murtoff. In attendance at the meeting was Senior Director of Inflight Safety Regulatory Compliance & Base Operations Steve Murtoff, Senior Manager of Safety Standards and Regulatory Compliance Tom Raffalski, Safety Vice Chair Jannah Dalak and Health Chair Michele Moore. Later that afternoon Michael held a debrief meeting with Health Chair Michele Moore and Safety Vice-Chair Jannah Dalak.
- Wednesday, September 7, Michael attended the Top 5 Weekly Catch-up Meeting. Michael also attended the Executive Board Touch Base Virtual Meeting alongside other Members of the Executive Board.
- Thursday, September 8, Michael attended an Infoshare Cabin Planning Session. In attendance at the meeting with Michael was Leanne Risley of Hillwood Airways, Catherine Burnett with the FAA and Safety Vice-Chair Jannah Dalak.
- Friday, September 9, Michael attended a Special Meeting with the TWU Local 556 Negotiating Committee to discuss the upcoming nationwide picket event. Later that day Michael and Phoenix DEBM John Dipippa (on behalf of TWU Local 556) met Member Rob Riddell, the family of deceased Member John Durr, Phoenix Base Leadership and other Phoenix Flight Attendants to offer condolences and to

commend those who participated in the repatriation of Brother Durr to Phoenix.

- Monday, September 12, Michael traveled to Dallas for the September Executive Board Meeting.

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| <b>Report From:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | <b>Vice President - 2</b> |
| <b>Submitted Report:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                           |
| <p>In August I continued to perform general duties for the 2nd VP including standard meetings, Executive Boards, and Member services. August continued an uptick in concerns regarding operational issues and general questions regarding Management interactions. I worked with the MDW base on several issues and worked with SWAPA, Inflight Management, and Flight Ops on our MDW unity effort. In response to our feedback of asking Management to assist in creating opportunities to interact in a relaxed environment with SWAPA and leadership, we planned 2 events for September in conjunction with SWAPA. Those events are ice cream socials that will be on September 18th and September 28th in Flight Ops and Inflight prospectively.</p> <p>In August I continued my work with the various departments that touch our Members. I continued my standing meeting with Elizabeth Bryant on a variety of topics that impact our Members. In August we discussed the process with Employee Relations and how we can work more closely to protect Members in meetings that involve ER and their investigations into protected class infractions. In attendance was Gayle Middleton, Crystal Graves, Elizabeth Bryant, and I. It was very productive and we were able to clarify how to best accomplish their need for latitude to investigate without impacting the parameters for investigations in our CBA and without placing our Members in danger of unjust discipline. We will also be doing a project that will help Members better understand the role of ER and when they are involved with and interact with our Members. We also determined a need for a larger joint meeting with Onboarding and Initial training to address the continued issues with our New Hires. That meeting will take place in October. Our September meeting will be discussing Benefits for 2023 open enrollment and other benefit-related issues.</p> <p>I was elected Chair for the IL/IN State conference in August. Moisley Pawa President of TWU 571 was elected Co-Chair. We have begun restructuring the way IL/IN has been run and are looking forward to strengthening the work and impact of TWU in both states. I also continued my role in the Chicago Federation of Labor as Co-Chair of the Aviation Labor Committee. We are preparing for a town hall event around State leave and have a media blitz planned to highlight what we believe in not only the improper application of the IL Sick Leave benefit for Aviation we secured through Legislation but we are also being denied additional protections afforded us from BOTH Cook County and the city of Chicago. Our conference is working as a coalition and we will be engaging all of the major carriers in a working session on Monday, September 12, 2022, to address the issue as a collective body. I am also continuing my work with the IL Attorney General's task force on the lack of compliance specifically by Southwest. I have also begun research on stretching this protection to other bases and asked for a meeting with DAGA (Democratic</p> |                           |

Attorneys General Association) which represent the states we currently have leave protections in to coordinate efforts and look for support in expanding this coverage to other bases in their jurisdictions.