

SOUTHWEST AIRLINES Co.

Kevin Allen Manager Employee Resources

Inflight Services P.O. Box 36611 Dallas, TX 75235-1611 214-792-4205 Fax: 214-932-0036

June 9, 2011

Allyson Parker-Lauck Grievance Committee Chairperson Transport Workers Union Local 556 7929 Brookriver Drive, Suite 750 Dallas, TX 75247

Re:

Grievance #27-223 (Co. # 4136)- \$3883 88888

Dear Allyson,

In order to settle the above-mentioned grievance, this letter confirms our understanding regarding the type of compensatory day(s) that a Flight Attendant will be entitled to when she/he incurs being Stranded or on an Unscheduled RON.

If a Flight Attendant becomes Stranded or is sent on an unscheduled RON during a pairing, and he/she is not on a reserve assignment at the time, her/his choice of compensatory day(s) (pairing or reserve) will be applied as outlined in Article 9.3.C.2 of the CBA. In the event the Flight Attendant does not have another pairing or Reserve day(s)/block in the current bid month, the Flight Attendant may elect to take the compensatory day(s) in the next bid month (provided the lines have been loaded).

If a Flight Attendant becomes Stranded or is sent on an unscheduled RON during a Reserve assignment, her/his choice of compensatory day(s) will be applied to Reserve day(s) in the current bid month as outlined in Article 11.12.B.3 of the CBA. In the event the Flight Attendant does not have any Reserve day(s) remaining in the current bid month, the Flight Attendant may elect one of the following:

- Be pulled from a Reserve day(s) in the next bid month (provided the lines have been loaded), or;
- Be compensated at double time (2.0) above her/his guarantee for all flights flown or credited on the unscheduled day as outlined in Article 11.12.B.

All other contractual provisions will be applicable as outlined in the Contract.

Respectfully,

Kevin Allen

ACKNOWLEDGED AND AGREED

Allyson Parker-Lauck or Designee

Date